



PSAB Quarterly Complaint Data January- March, 2022 (Q1)



Quarterly Report Process

- Data will be presented quarterly (work plan item)
 - Allow for comparison over time
- Data is provided to by the Professional Standards Unit
 - Includes complaints and Internal Affairs incidents
- Potential personnel matters limiting specifics
 - Data will be anonymized where appropriate



Documentation Type

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
IA							
MI							

- Formal Internal Affairs complaints (IA)
- Miscellaneous Identification Number (MI)



Origin of Complaint / Concern

IA / MI		Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
	Internal						
	External						

- Internally Generated
- Externally Generated



IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
		PS					
		PS					

- Sworn
- Professional Staff (PS)



Nature of Complaint

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
			Rude				
			Other				

- Vehicle Operations
- Law Violations
- Policy Violations (Other than Rude Discourteous Behavior)
- Rude Discourteous Behavior
- Excessive/Unreasonable Force (includes unreasonable per SB 16)
- Racial Bias / Discrimination
- Other



Is the Complainant Anonymous?

IA / MI	Origin	Sworn / PS	Nature		Formal Complaint Requested	Disposition	Level of Complaint
				N			
				Υ			

- Anonymous Complaints
 - Background and Reasoning



Complainant Requests Formal Complaint

IA / MI	Origin	Sworn / PS	Nature	Anonymous ?	Formal Complaint Requested	Disposition	Level of Complaint
					F		
					I		

- Complaint types
 - Formal (F)
 - Informal (I)



Disposition of a Complaint

IA / MI	Origin	Sworn / PS	Nature	Anonymous ?	Formal Complaint Requested	Disposition	Level of Complaint
						No Finding	
						Sustained	

- Unfounded
- Not Substantiated
- Exonerated
- Sustained
- No Finding
- Pending



Level Complaint Alleged

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
							Major
							Minor

- Major
- Minor



January- March (Q1) 2022 Complaints

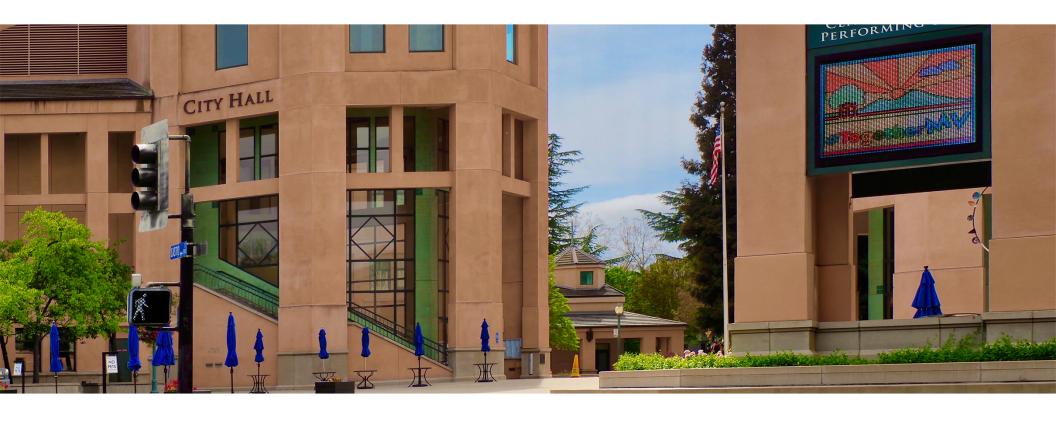
IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
IA	External	Sworn	Policy	N	F	Pending	Major
MI	External	Sworn	Law	N	F	Not Sustained	Minor



October – December (Q4) 2021 Complaints

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
IA	Internal	Sworn	Policy	N	F	Sustained	Minor
IA	External	Sworn	Rudeness	N	F	Pending	Minor
IA	External	Sworn	Policy	N	F	Pending	Minor
IA	External	Sworn	Law	N	F	Unfounded	Major
IA	Internal	Sworn	Law	N	F	Pending	Major
IA	Internal	Sworn	Policy	N	F	Pending	Major
MI	External	Sworn	Policy	N	F	Unfounded	Minor

12





Questions, comments and concerns