



MEMORANDUM

Library Services Department

DATE: March 29, 2021

TO: Library Board of Trustees

FROM: Tracy Gray, Library Services Director
Laura Burch, Analyst

SUBJECT: **Library Services Director's Report**

LIBRARY SERVICES DIRECTOR'S REPORT:

LIBRARY REOPENING

Dependent on Santa Clara County moving and staying in the Orange tier of the State's Blueprint for a Safer Economy, Mountain View Public Library facility plans to reopen to the public for limited services and at a limited capacity **starting on Thursday, April 15**.

Beginning April 15, these are the new available services:

- Grab & Go Indoor Browsing & Holds Pickup: Thursday to Saturday 2 to 6 p.m.
 - To minimize the amount of time spent indoors, visits will need to be as quick and efficient as possible.
 - Everyone over age 2 must wear a face mask over the nose, chin and mouth at all times in the Library even if you have been vaccinated. Masks will be available if you need one.
 - Stay six feet apart at all times.
 - Stay home if you are experiencing any COVID-19 symptoms.
 - Capacity limits will be in place.
 - We will continue to assess and adjust the service and schedule.

- Grab and Go Holds Pickup outside the Library will continue Tuesday & Wednesday 2 to 6 p.m.
- Computer appointments: up to 45 minutes – Thursday to Saturday, 2 to 6 p.m.
 - Limited number of computers due to physical distancing requirements.
 - No one-on-one assistance due to physical distancing requirements.
 - Free printing up to 10 pages.
 - Sign-up for appointments beginning Thursday April 8.

The Library is committed to the health and safety of our staff and customers. We are taking the time needed to prepare for all safety requirements to be in place before we open. Some of the things we are currently busy doing include:

- Removing all of the seating, except for computer use and for health/emergency need.
- Expanding the hold shelf for better physical distancing for customers.
- Moving the adult new books to the second floor and shifting other collections to make room for expanded holds.
- Ordering and stocking safety supplies.
- Installing hand sanitizer and sanitizing wipe stations throughout the facility.

Staff will continue to provide virtual programs and events, deliver to homebound customers, and provide assistance for those using the Library's digital resources.

STUDENT CONNECT CARD

The Library has finalized the agreement with Mountain View Los Altos Union High School District for the creation of the Student Connect Card program. The Library and the school will work together to provide all students with a digital library card that provides access to the entire Mountain View digital library collection. Students will be able to find reliable information for school projects, reinforce language skills, and borrow eBooks from anywhere.

DIGITAL LIBRARY

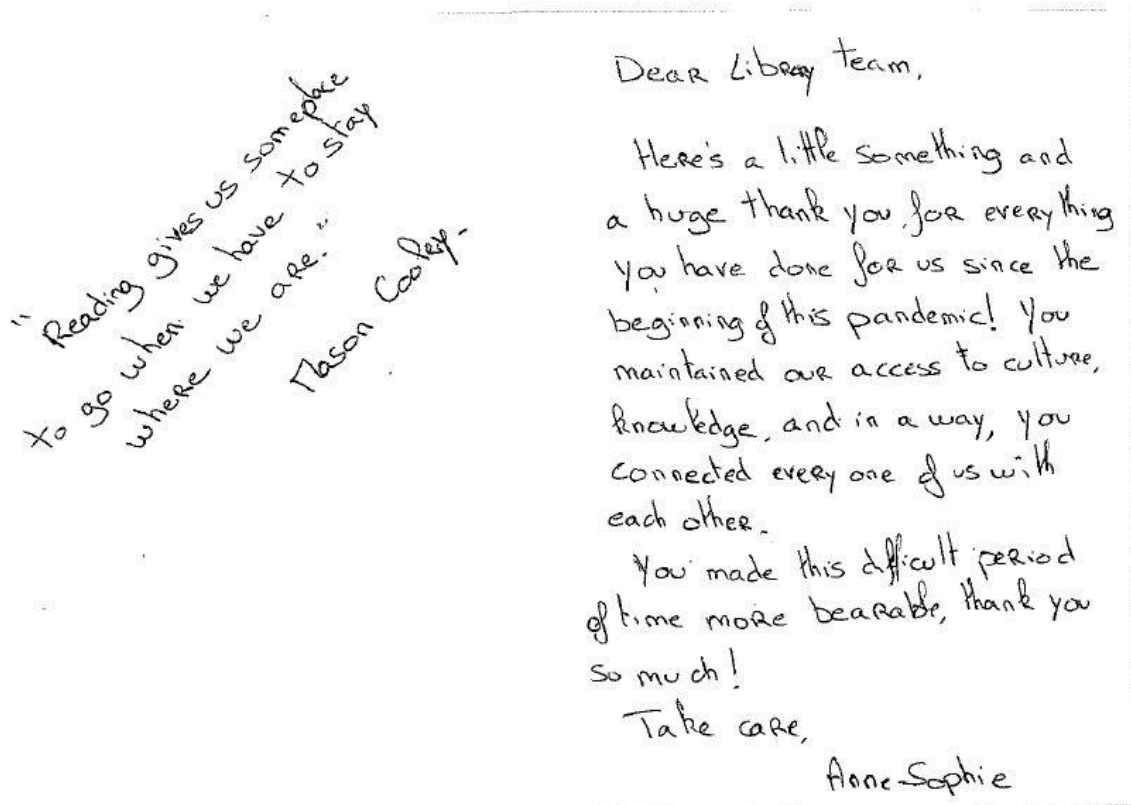
The Library is adding another great resource to the list of digital services with the launch of Chilton Library. Access to this database with free online automotive repair help launched on Monday, March 15.

Chilton Library contains accurate, easy-to-follow information that's continuously updated to cover most cars, trucks, vans, and SUVs on the road today. It includes step-by-step repair procedures, troubleshooting guides, and maintenance schedules. Chilton

Library is accessible at any time, from anywhere with a library card at <https://mountainview.gov/chiltonauto>

CUSTOMER APPRECIATION

The Library received a lovely note and some individually wrapped treats from one of our customers:



VIRTUAL PROGRAMMING

Upcoming Programs

On March 16, 2021 Children's Services held the first Spanish immersion storytime as part of a new six-week virtual series, Cuentos en Casa, that will run through the end of April.



On Tuesday, March 30, Adult and Virtual Services is hosting Women in Music: Folk, American, and Blues. This fun and informative live music program showcases the impact of women on American music. From their musical contributions to their struggle for equal pay and recognition, Kirsten Thien discusses the early innovators and pioneers, working up to contemporary stars of today while sharing some of her personal journey as a professional touring and recording musician. Part concert, part history, and part folklore, Kirsten will be accompanied by Eric Boyd on bass and guitar.

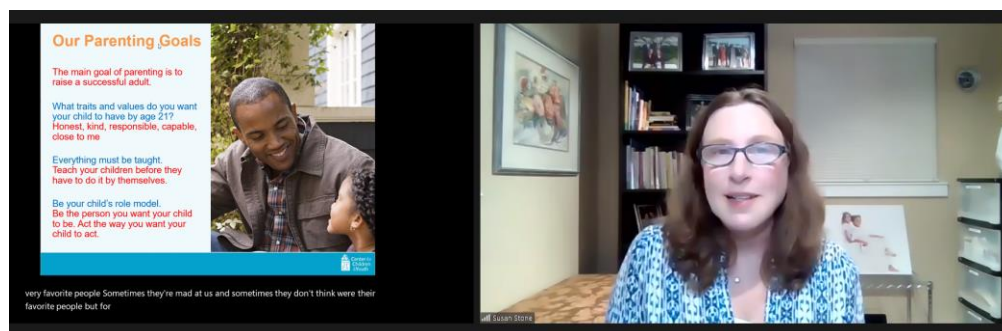
Magical Nathaniel will return via Zoom on Monday, April 12 for a Virtual Magic Workshop. This program will show school aged kids how to perform simple, easy to learn magic with everyday objects.



A panel of mystery authors from the Sisters in Crime Northern California chapter will discuss Writing Mysteries – From Idea to Completion on Monday, April 19. They will go through the process of envisioning, plotting, writing and revising a novel so aspiring writers can start planning their own path to a finished book.

Past Programs

Youth Services hosted a parenting program on Developing Social Skills in Children While Social Distancing on Wednesday, March 10. Susan Stone from Parents Place shared creative ideas to encourage socializing in children while social distancing.



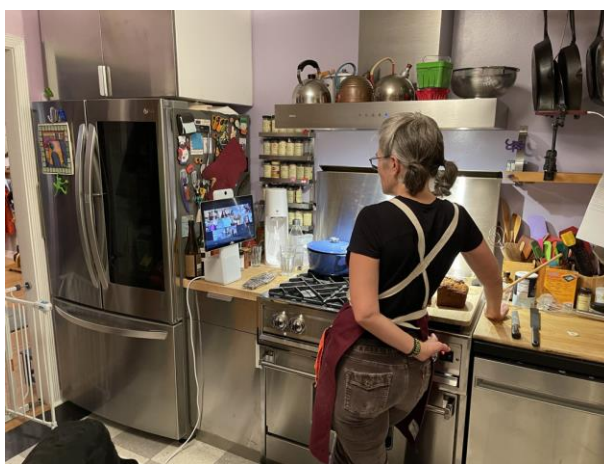
Rick McIntyre, one of the most celebrated wolf experts in America, author, naturalist and wolf interpreter for the National Park Service at Yellowstone, presented two programs about wolves on Thursday, March 18. The first program was an author talk targeted at adults with information shared from his work as a naturalist and wolf

interpreter at Yellowstone National Park and the books he has written. The second program, called *Wolves of Yellowstone*, was designed for children. The children's program has over 100 participants who were so engaged that they asked 80 questions in the chat. This program was a great example of how virtual programming has expanded our ability to host dynamic speakers. [The video of the program is available on our YouTube channel.](#)



The final program for Silicon Valley Reads 2020 took place on Monday, March 22. Alesa Lightbourne, author of *The Kurdish Bike*, spoke about her life and work.

Teen Zoom Cooking will continue through May. The series has including cooking from baked items to quick microwave treats. Teens and their families join together as Teen Librarians share and chat through a virtual hands on demonstration.



Due to popular demand, the Pajama Dance Parties held on Thursday evenings were extended through April and May. Children have been choosing themes for librarians including Donut Dance Party and Bunnyhops. Over 50 families have been tuning in each week.