

An aerial, grayscale photograph of a large, multi-story building with a prominent dome and a tower. The building is surrounded by trees and other structures. The text is overlaid on this image.

COVID-19 UPDATE

#Together **MV**

CITY COUNCIL MEETING | APRIL 28, 2020

Donations Totaling **\$98,474** Received to Date



**Donate to
Rent Relief**

290 donations. Total of \$56,655

**Donate to
Business Relief**

254 donations. Total of \$41,819



Rent Relief Program Update

	As of 4/24/20
Total Applications	1,634
Households Assisted	196
Applications in Process	1438
City Funds Expended	\$415,449
Avg. Amount of Assistance	\$2119
Percent breakdown of AMI:	
0%-30%:	56.63%
31%-50%	16.32.%
51%-80%	22.95%
81%-120%	4.08%



Small Business Resiliency Program



LOS ALTOS COMMUNITY FOUNDATION



MAIN STREET
LAUNCH

- Program launching tomorrow
- Microloans up to \$10k
- Must exhibit financial burden related to COVID-19
- 0% interest rate
- 3-year loan term
- 6 month repayment deferral



Small Business Efforts

- Working with Chamber and Downtown Business Association to showcase open business at www.ilovemv.org
- Allowing businesses to display temporary signs (banners and a-frames)
- Deferring sidewalk café permit fees to October 2020
- Allowing businesses to operate on sidewalks
- Small Business Roundtable event on May 13 at noon
- Launching call center to contact all businesses in the City



Landlord Assistance Program



LOS ALTOS COMMUNITY FOUNDATION



MAIN STREET
LAUNCH

- Program launching tomorrow
- Microloans up to \$5k for one month
- Borrowers may apply for funds for max of 2 months (\$10k total) depending on funding availability
- Demonstrate loss of gross rental income due to COVID-19
- 0% interest rate
- 12 month repayment
- Borrower may own no more than 9 units



Utility Bill Assistance

CITY OF MOUNTAIN VIEW
 500 CASTRO STREET, POST OFFICE BOX 7540
 MOUNTAIN VIEW, CALIFORNIA 94039-7540
 www.mountainview.gov

JANE DOE
 123 ANY ST
 MOUNTAIN VIEW CA 94039

Water	Rate/Unit	Units Used	Cost
Tier 1	0 - 6	1.654	6.1967
Tier 2	6 - 50	3.407	13.8033
Tier 3	50 +	6.769	0.00

Water Usage	Usage	Days	Gallons/Day
Current Period	20	63	237
Prior Period	19	56	253
Same Period Last Year	17	64	198

Water Meter Readings:
 Current: 1615 Prior: 1595 Total: 20

UTILITY BILL
 Billing Inquiries: (650) 903-6317
 (M-F, 8AM-5PM)
 Water/Wastewater Emergency: (650) 903-6329
 (M-F, 7AM-4PM)
 Call Police Dept: (650) 903-6344
 (After 5PM, holidays, and weekends)

Account Information
 Account Number: 1234-567890.00
 Customer Name: JANE DOE
 Service Address: 123 ANY ST
 Bill Date: 03/07/2011
 Service From: 12/15/2010
 Service To: 02/15/2011
 Days In Billing Period: 63
 Payment Due By: 04/06/2011
 Total Amount Due: \$155.14

Bill Details
 Water: 57.28
 Meter Charge: 11.56
 Sewer: 48.40
 Trash Residential 32 Gal: 37.90
 Subtotal: 155.14
 Prior Balance: 151.66
 Payments Received: -151.66
 Total Amount Due: 155.14

**** DO NOT PAY ****
 Auto Pay-Paid 10th Day From Bill Date

 Attend a Free Gardening Class
 Call or visit our website:
 Water Conservation (650) 903-6216
 www.conservewater.mountainview.gov

 Automatic Bill Payment
 Go to www.DirectPaymentPlan.com or
 call (650) 903-6317 for details

CITY OF MOUNTAIN VIEW
 FILE No 73015
 P.O. Box 60000
 San Francisco, CA 94160-3015

Name: JANE DOE
 Address: 123 ANY ST
 Account #: 1234-567890.00
 Due Date: 04/06/2011
 Total Due: \$155.14
 Auto Pay Do Not Pay

*** Please return this portion with payment ***

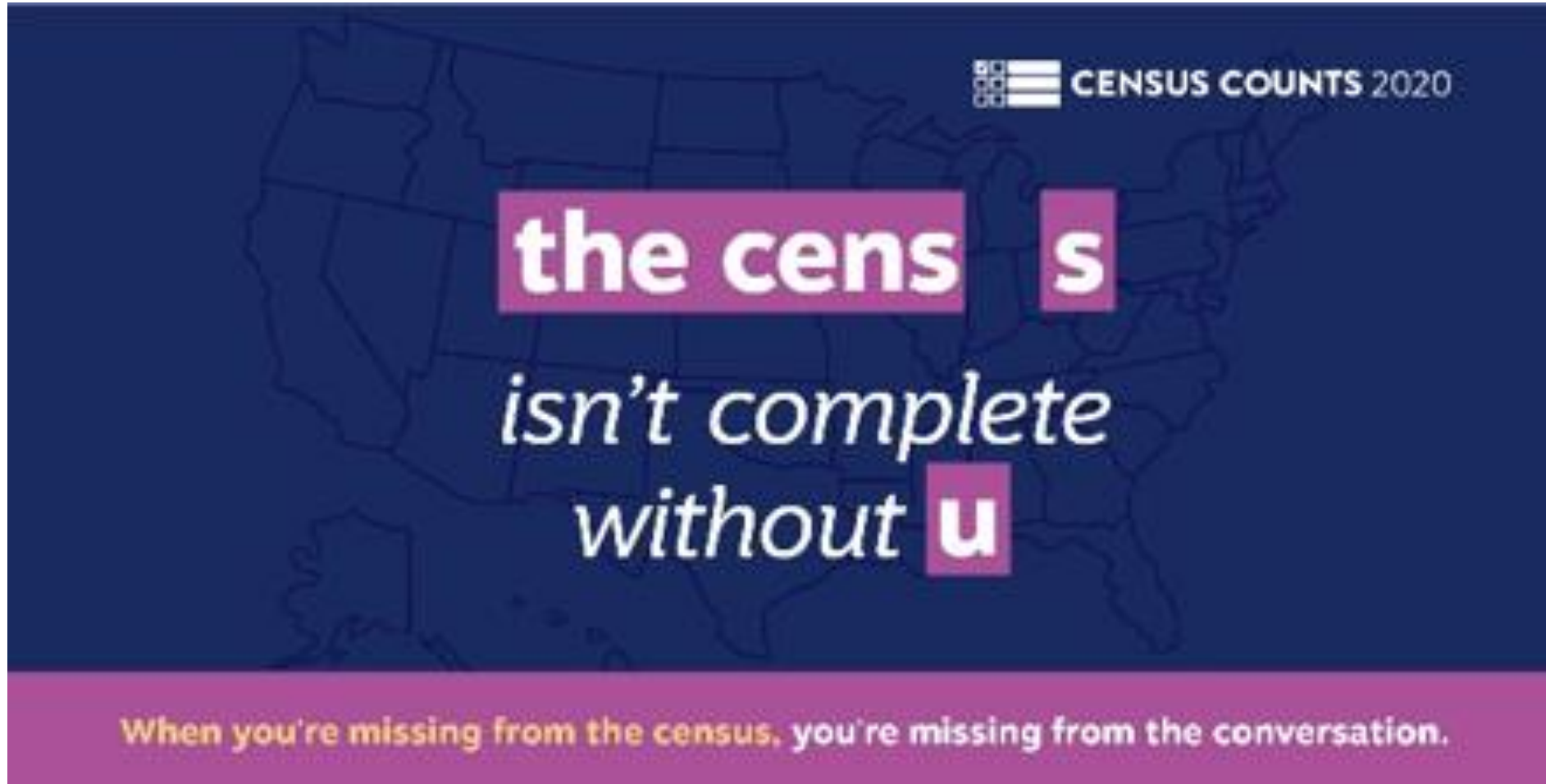
- \$50 credit per account (equal to 20% discount on average bill)
- Impacted by COVID-19 emergency
- First come, first served by contacting revenuestaff@mountainview.gov or **650-903-6317**
- Not shutting off service due to nonpayment
- Waiving penalties and interest on late payments
- Working with customers on payment arrangements

Library 3D Printer

- Mountain View High School engineering class used 3D printers to make face shields and ear savers for medical staff
- Library donated use of the City's 3D printer
- 120 face shields made so far – 100 more on order



Census self-reporting is extended to October 31



CENSUS COUNTS 2020

the census **s**
isn't complete
without **u**

When you're missing from the census, you're missing from the conversation.



GET THE LATEST

Text 'MVCOVID' TO 22828

to get The Briefing sent right to your email

