

MVPD COMPLAINT DATA QUARTERLY REPORT

OCTOBER – DECEMBER 2021

February 24, 2022



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QUARTERLY REPORT PROCESS

- Data will be presented quarterly (work plan item)
 - Allow for comparison over time
- Data is provided to by the Professional Standards Unit
 - Includes complaints and Internal Affairs incidents
- Potential personnel matters limiting specifics
 - Data will be anonymized where appropriate



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DOCUMENTATION TYPE

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition
IA						
MI						

- Formal Internal Affairs complaints (IA)
- Miscellaneous Identification Number (MI)



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ORIGIN OF COMPLAINT / CONCERN

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition
	Internal					
	External					

- Internally Generated
- Externally Generated



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SUBJECT EMPLOYEE: SWORN OR PROFESSIONAL STAFF

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>
		PS				
		PS				

- Sworn
- Professional Staff (PS)



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NATURE OF COMPLAINT

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>
			Rude			
			Other			

- | | |
|---|---|
| <ul style="list-style-type: none"> ▪ Vehicle Operations ▪ Law Violations ▪ Policy Violations (Other than Rude Discourteous Behavior) ▪ Rude Discourteous Behavior | <ul style="list-style-type: none"> ▪ Excessive/Unreasonable Force (includes unreasonable per SB 16) ▪ Racial Bias / Discrimination ▪ Other |
|---|---|



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IS THE COMPLAINANT ANONYMOUS?

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>
				N		
				Y		

- Anonymous Complaints
 - Background and Reasoning



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COMPLAINANT REQUESTS FORMAL COMPLAINT

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>
					F	
					I	

- Complaint types
 - Formal (F)
 - Informal (I)



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DISPOSITION OF COMPLAINT

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>
						No Finding
						Sustained

- Unfounded
- No Finding
- Not Substantiated
- Pending
- Exonerated
- Sustained



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LEVEL COMPLAINT ALLEGED

FROM Q4 ONWARD

<i>IA / MI</i>	<i>Origin</i>	<i>Sworn / PS</i>	<i>Nature</i>	<i>Anonymous?</i>	<i>Formal Complaint Requested</i>	<i>Disposition</i>	<i>Level of Complaint</i>
							Major
							Minor


- Major
- Minor



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OCTOBER – DECEMBER (Q4) 2021 COMPLAINTS


IA / MI	Origin	Sworn / PS	Nature	Anonymous ?	Formal Complaint Requested	Disposition	Level of Complaint
IA	Internal	Sworn	Policy	N	F	Sustained	Minor
IA	External	Sworn	Rudeness	N	F	Pending	Minor
IA	External	Sworn	Policy	N	F	Pending	Minor
IA	External	Sworn	Law	N	F	Unfounded	Major
IA	Internal	Sworn	Law	N	F	Pending	Major
IA	Internal	Sworn	Policy	N	F	Pending	Major
MI	External	Sworn	Policy	N	F	Unfounded	Minor



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2021 COMPLAINT OVERVIEW

IA / MI	Origin	Sworn / PS	Nature	Anonymous?	Formal Complaint Requested	Disposition	Level of Complaint
6 MI	6 Internal	14 Sworn	9 Policy	1 Yes	14 Formal	6 Sustained	12 Minor
11 IA	11 External	3 PS	2 Rudeness	16 No	3 Informal	4 Pending	5 Major
17 Total			3 Law			3 Unfounded	
			1 Bias			2 Not Sustained	
			1 Unreasonable force			2 No Finding	
			1 Other				



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QUESTIONS ???

