



MEMORANDUM

Rent Stabilization Program
Community Development Department

DATE: June 14, 2021

TO: Rental Housing Committee

FROM: Patricia Black, Analyst II
Anky van Deursen, CSFRA Program Manager

SUBJECT: **Contract for Administrative and Hearing Process Services for Fiscal Year 2021-22**

RECOMMENDATION

To authorize the Program Manager or other designee to execute an agreement with Project Sentinel to provide administrative and hearing process services for Fiscal Year 2021-22 for a total amount not to exceed \$230,000, as follows:

1. Administrative support services in an amount not to exceed \$125,000;
2. Deploy and reimburse Facilitators for the Prehearing Settlement Conference Process in an amount not to exceed \$5,000; and
3. Deploy and reimburse Hearing Officers for the Petition Hearing Process in an amount not to exceed \$100,000.

BACKGROUND

Since the beginning of Fiscal Year 2017-18, Project Sentinel has been providing administrative services for all stakeholders regarding Community Stabilization and Fair Rent Act (CSFRA) inquiries through dedicated phone line, email, and online access, as well as walk-in office hours with services in English and Spanish (Mountain View Rental Housing Helpline). Project Sentinel has also been providing prehearing settlement conference services, as well as petition hearing services and recruitment of Hearing Officers for the petition process.

On March 26, 2018, the RHC directed staff to issue a Request for Proposals (RFP) process to determine available specialized resources in the market and to make an informed

selection of professional organizations that provide administrative and hearing process services. The RFP process involved a number of steps, including defining the scope of professional services to be included in the RFP, identifying qualified vendors, and evaluating responses to find the most qualified and suitable professionals to present to the RHC. After the completion of the RFP process, Project Sentinel was selected by the RHC to continue to provide related services.

ANALYSIS

Project Sentinel has been providing administrative support and hearing process services since Fiscal Year 2017-18. In order to reimburse Project Sentinel for the services in Fiscal Year 2021-22, an agreement needs to be executed. In accordance with the adopted policies and procedures for the execution of agreements, staff seeks authorization from the RHC for the Program Manager, or other designee, to execute an agreement with Project Sentinel for administrative and hearing process services for Fiscal Year 2021-22 because the amount of this contract exceeds \$50,000. The total amount for these services is not to exceed \$230,000 as follows:

1. Administrative support services in an amount not to exceed \$125,000 (same as Fiscal Year 2020-21);
2. Deploy and reimburse Facilitators for the Prehearing Settlement Conference Process in an amount not to exceed \$5,000 (\$5,000 less than Fiscal Year 2020-21); and
3. Deploy and reimburse Hearing Officers for the Petition Hearing Process in an amount not to exceed \$100,000 (same as Fiscal Year 2020-21).

FISCAL IMPACT

The RHC is considering a budget for the Rent Stabilization Program for Fiscal Year 2021-22, including up to \$230,000 for administrative and hearing process services. It is projected that the budgeted amount for these services will be sufficient for the 12 months of Fiscal Year 2021-22. Staff will return to the RHC if additional services beyond the budgeted amount in the recommendation are needed.

PUBLIC NOTICING – Agenda posting.