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Sent: Monday, August 21, 2023 2:08 PM
To: MVRent <MVRent@mountainview.gov>
Subject: Public comment in item 8.2

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I was unable to attend any of the previous community input meetings, but wanted to share my experience.

I live in a complex that implements RUBS, and is subject to CSFRA.

The utilities bills vary wildly, and it can be for unknown reasons. A reoccurring issue is when someone puts things in the recology bin that don't belong, and we get charged. The charge is split among the families who live in the building next to the container, but it is not necessarily one of those families who threw away the thing, and usually nobody even knows such a thing happens. I only know because my neighbor complains until she finds out.

Another, smaller, issue is that the people running the RUBS system cannot account for the fact that my daughter is only here 50% of the time. So I get charged full rate.

In conclusion: RUBS is frustrating and I support it's eventual demise.
Thanks.