



PSAB Update on Services and Enforcement Related to Residents Living in Vehicles

January 26, 2023

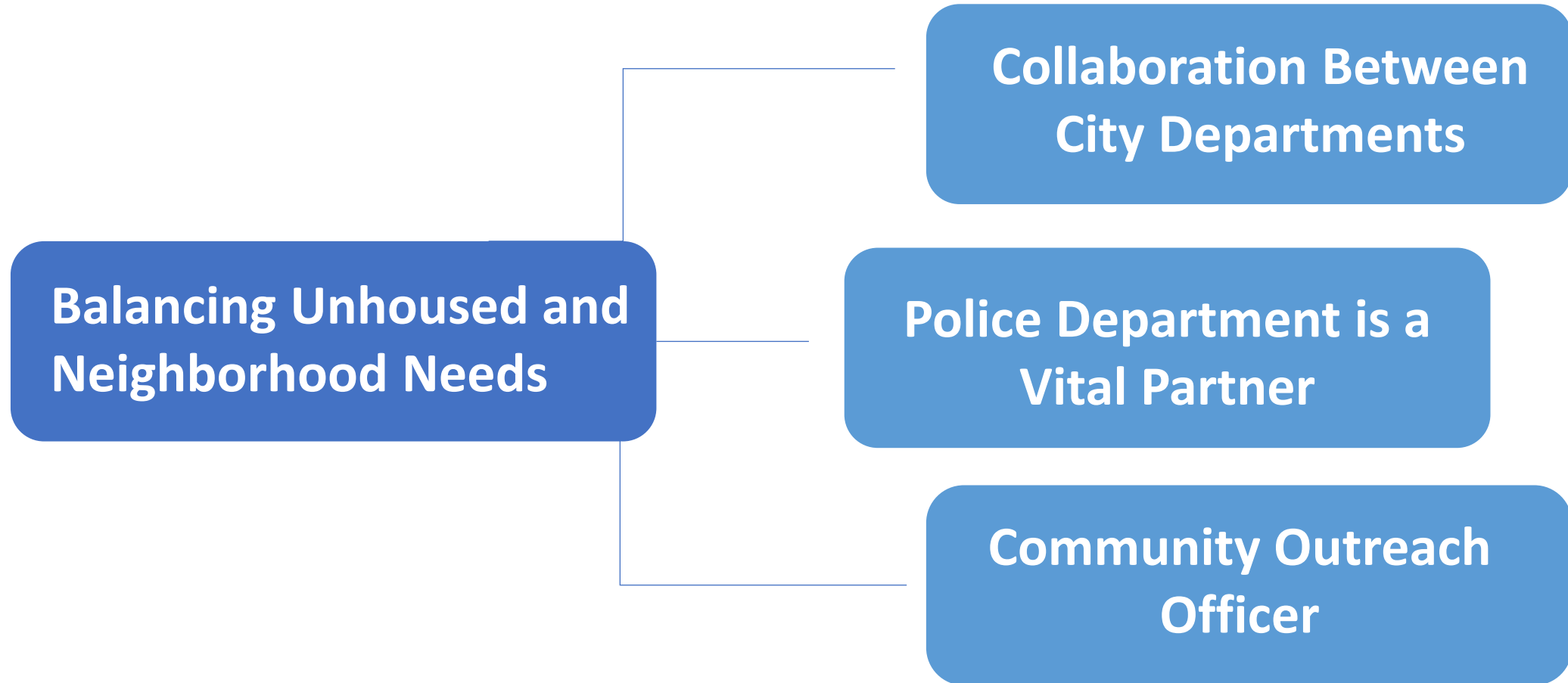
Presenters: Parneet Dhindsa, Human Services Manager
Kimberly S. Thomas, Assistant to the City Manager
Janleah McPherson, Community Outreach Officer
Matthew Atkins, Police Lieutenant
Scott Nelson, Police Captain



City of
**Mountain
View**

- **Introduction**
- **Brief Human Services Overview**
- **Living in Vehicle Background**
- **Services and Programs**
- **Management of the Public Right of Way**
- **Police Outreach and Enforcement**
- **Enforcement Data**
- **Questions and Answers**





**\$11 Million in City Funding
Over 6 Years**

**New
Human Services Division**

**Convener and
Coordinator**

**Continuum of “Coordinated
Care”**

City Initiatives

Services and Programs

Brief Human Services Overview

Defining Homelessness

Sheltered vs. Unsheltered

Assessments Based on Vulnerability and
Acuity

Assessments Determine Access to
Programs and Services

Street-by-Street Vehicle Count Trend

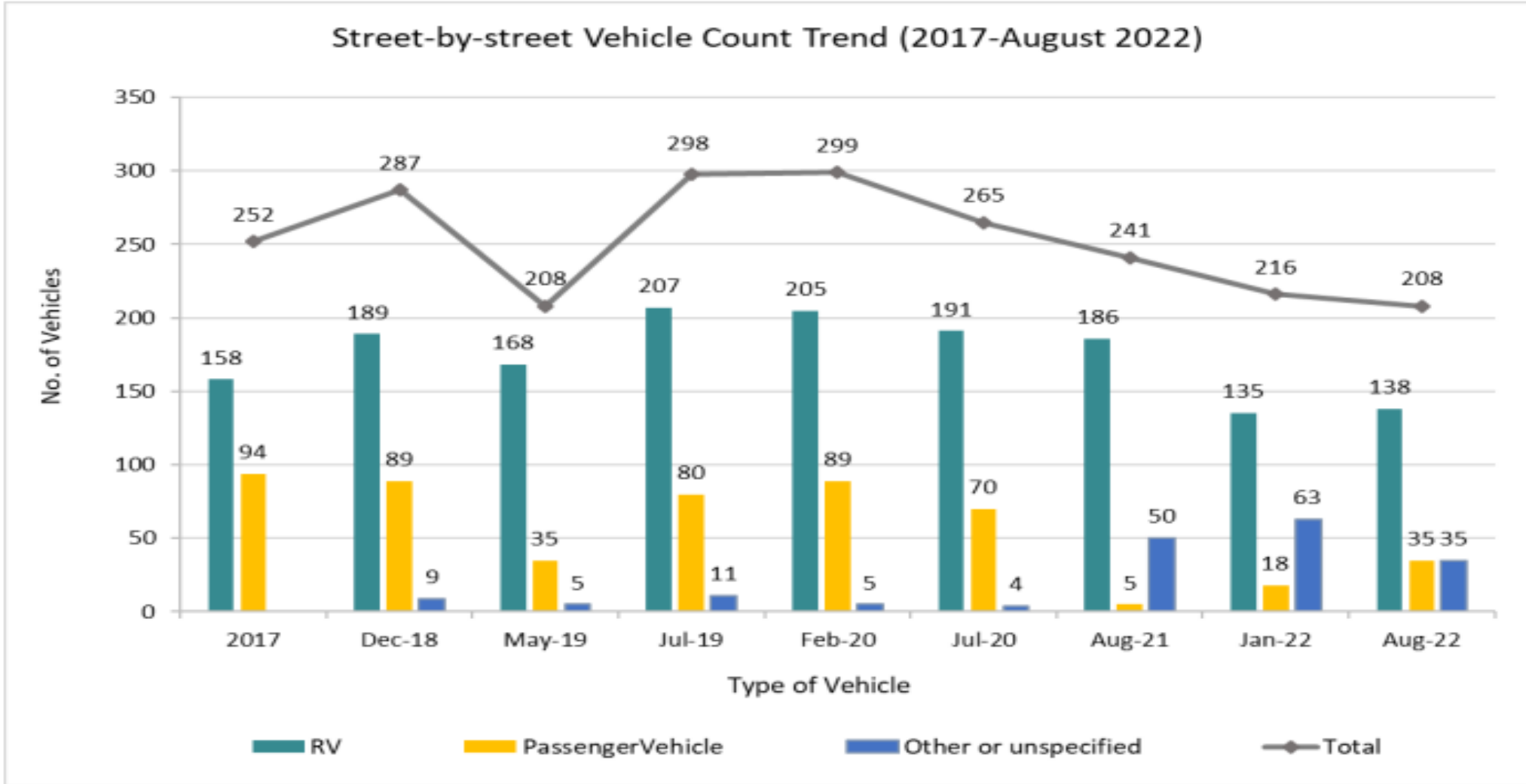


Figure 1: City of Mountain View Vehicle Count Trend (2017 - August 2022)

**Collaboration
with a Network
of Community-
Based
Organizations
and Providers**

**Services and
Programs are
Provided
Across a
Continuum**

**Living in Vehicle
Services and
Programs
(Council Priority
Since 2016)**



Strategies to Address Homelessness

Congregate Shelter

Outreach Services

Safe Parking

**Community Resources, Access, or
Case Management**

Interim Housing

Basic Services

Core Housing Programs

Sanitation and Hygiene

Actions to Assist Living in Vehicle Residents

Capital Infrastructure for Cold Weather Shelter Programs

Basic Health Services (Biohazard Waste Clean-Up)

Hygiene Services

RV Sanitary Waste Disposal Voucher Pilot Program

Actions to Assist Living in Vehicle Residents, Cont.

City-County Funding for CSA

Faith Community and Neighboring City Agencies

MOVE MV

Safe Parking Set Up and Lot Preparation

Multi-lingual Outreach and Multi-channel Communication

Safe Parking Ordinance

Largest Safe Parking Program in County

Support Human Relations Commission

State Legislative Solutions

Functions of the Public Right of Way

Not Intended for Exclusive Use

Limited Parking Supply for All to Use



**Regulated and Maintained for
Parking Access and Safety**

**Regulated for Environmental
Protection with State and
Regional Standards**

**Variety of Parking
Restrictions, Including Time
Limitations**

**Managed Underground and
Above-Ground Utilities**

**MVPD Youth and Community
Services Unit (YCU)**

**Neighborhood and Event Services
Team**

Enforcement Structure



Police Outreach and Enforcement

Background of Enforcement Prior to the COVID-19 Pandemic

Settlement on the Bike Lane and Narrow Streets Ordinances

All Timed Parking Enforcement, Including 72-Hour Restrictions

Post-Settlement Education and Outreach



Actions

1. Provide warnings and distribute parking maps to vehicles parked on narrow streets and streets with bicycle lanes. NOTE: There is a 14-day grace period after new signs are posted.
2. Post “No Parking” signs on narrow streets or streets with bicycle lanes. All streets on the parking restriction map have been posted with either a narrow street sign or bicycle lane sign.
3. If an oversized vehicle is parked on a narrow roadway or bicycle lane roadway, a parking citation can be issued.
4. If a citation is issued, the following must also be provided:
A “Notice of Parking Violation” and a map.
5. If at least one citation is issued and the vehicle remains at the location, the vehicle can be towed within 72 hours of the citation being issued.



Other Circumstances for Towing

Immediate Towing

A vehicle obstructing traffic or blocking a driveway under the appropriate California Vehicle Code section.

A repeat offender (three parking citations for violating the Narrow Streets and Bike Lane ordinances issued at least 72 hours apart at any time during the “Effective Period”).

NOTE: This exception cannot be used until the settlement agreement is fully executed, which will be announced at a later date.

The Three-Phased Enforcement Approach Consists of the Following:

Phase 1

- Chalking Around Vehicle Tires

Phase 2

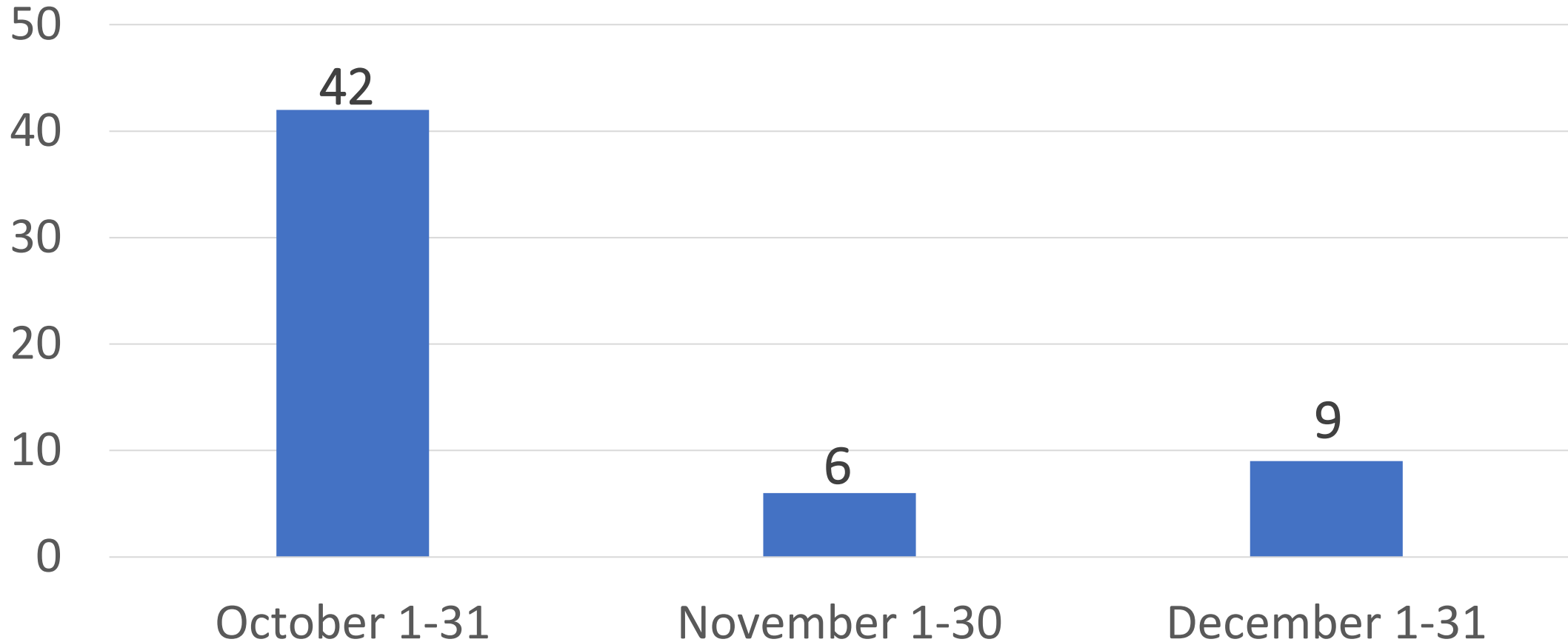
- Returning After 72 Hours and Providing Every Vehicle in Violation of the 72-Hour Restriction with a Pamphlet Warning of Possible Citation and Tow

Phase 3

- Returning After an Additional 72 Hours Have Passed and Issuing Citations to Vehicles Remaining in Violation of The 72-Hour Restriction

Narrow Streets Enforcement Data

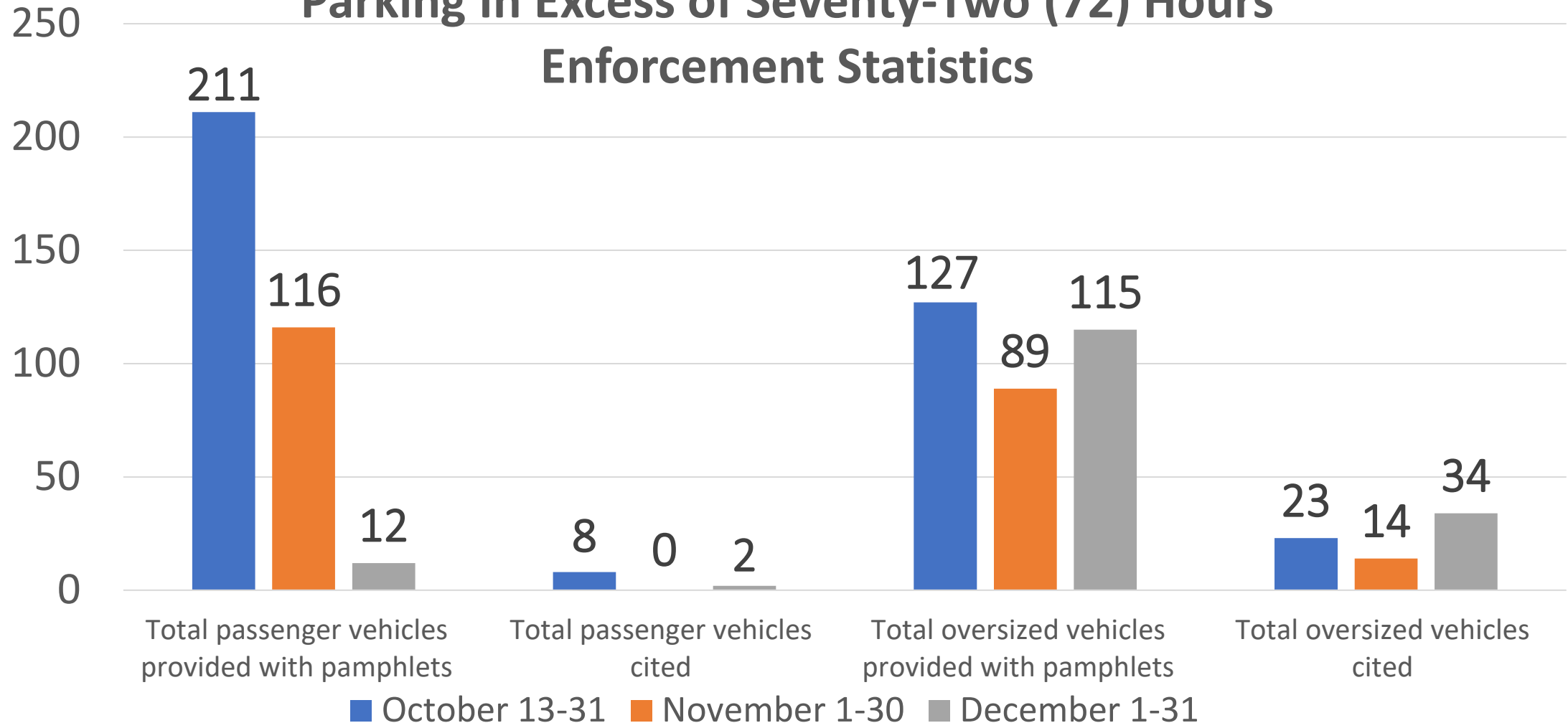
Oversized Vehicle Parking Citations on Narrow Streets



During the timeframe, no vehicles have been towed for oversized vehicles on narrow streets, but two (2) vehicles parked on narrow streets were towed for expired registration.

72 Hours Enforcement Data

Parking In Excess of Seventy-Two (72) Hours Enforcement Statistics



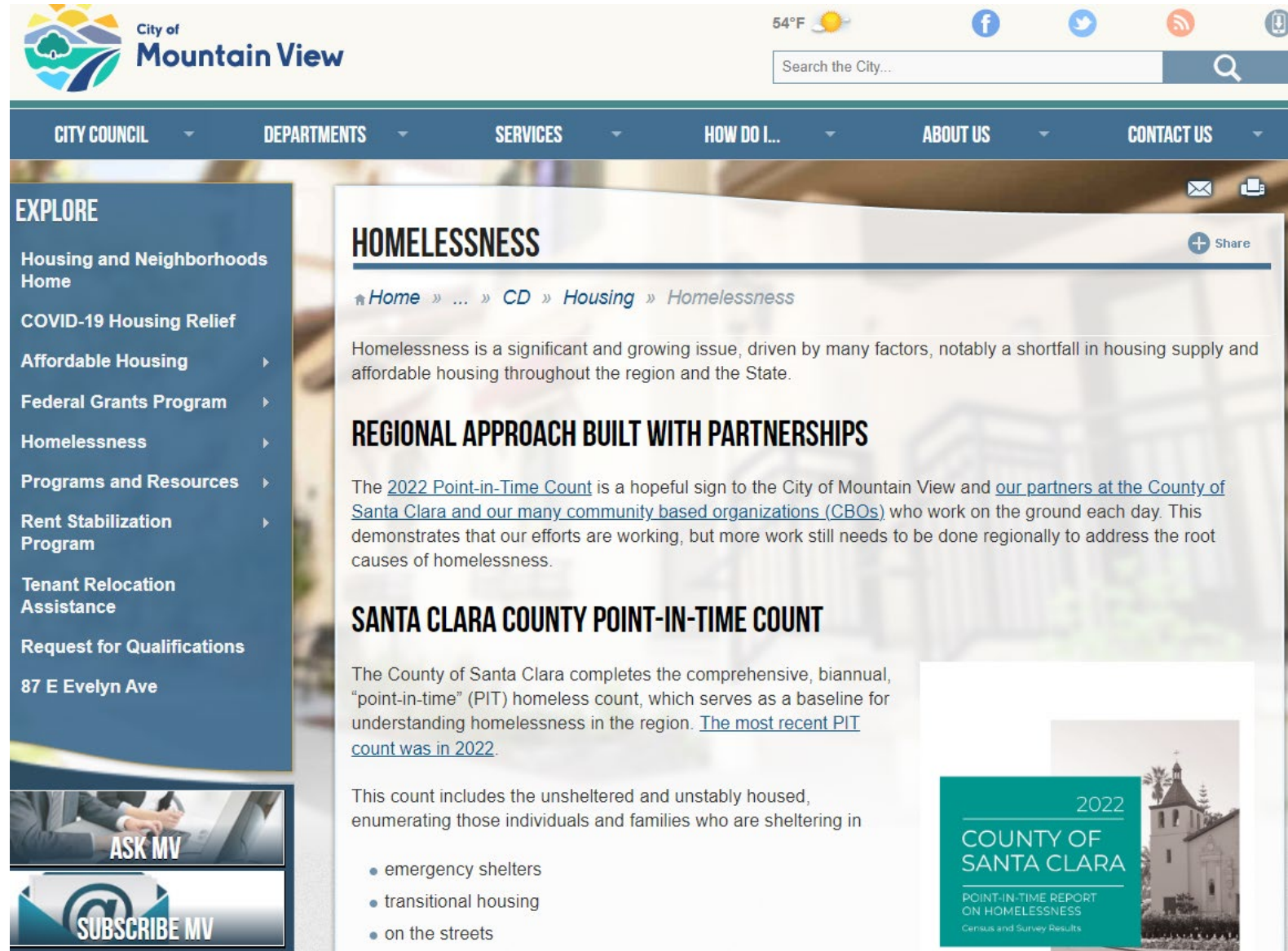
An additional 17 vehicles were cited for parking in excess of 72 hours through the Abandoned Vehicle Abatement Services Authority (AVASA) program.

Questions and Answers

Thank You

For More Information,
Please Visit

mountainview.gov/homeless



The screenshot shows the City of Mountain View website with the following elements:

- Header:** City of Mountain View logo, weather (54°F), and social media icons (Facebook, Twitter, RSS, etc.). A search bar is present with the text "Search the City...".
- Navigation:** A dark blue navigation bar with links for CITY COUNCIL, DEPARTMENTS, SERVICES, HOW DO I..., ABOUT US, and CONTACT US.
- Left Sidebar (EXPLORE):**
 - Housing and Neighborhoods Home
 - COVID-19 Housing Relief
 - Affordable Housing
 - Federal Grants Program
 - Homelessness
 - Programs and Resources
 - Rent Stabilization Program
 - Tenant Relocation Assistance
 - Request for Qualifications
 - 87 E Evelyn Ave
- Main Content Area:**
 - HOMELESSNESS** (with a Share button)
 - Breadcrumbs: Home » ... » CD » Housing » Homelessness
 - Text: "Homelessness is a significant and growing issue, driven by many factors, notably a shortfall in housing supply and affordable housing throughout the region and the State."
 - REGIONAL APPROACH BUILT WITH PARTNERSHIPS**
 - Text: "The [2022 Point-in-Time Count](#) is a hopeful sign to the City of Mountain View and [our partners at the County of Santa Clara and our many community based organizations \(CBOs\)](#) who work on the ground each day. This demonstrates that our efforts are working, but more work still needs to be done regionally to address the root causes of homelessness."
 - SANTA CLARA COUNTY POINT-IN-TIME COUNT**
 - Text: "The County of Santa Clara completes the comprehensive, biannual, 'point-in-time' (PIT) homeless count, which serves as a baseline for understanding homelessness in the region. [The most recent PIT count was in 2022.](#)"
 - Text: "This count includes the unsheltered and unstably housed, enumerating those individuals and families who are sheltering in"
 - emergency shelters
 - transitional housing
 - on the streets
- Bottom Right:** A graphic for the "2022 COUNTY OF SANTA CLARA POINT-IN-TIME REPORT ON HOMELESSNESS" with a photo of a church building.
- Bottom Left:** "ASK MV" and "SUBSCRIBE MV" buttons.