

## Summary

### Mountain View Community Shuttle Pilot Program Community Meeting Comments/Input August 12, 2014

- Consider a two-loop route system instead of one large single loop (3 comments).
- Add service and/or stops at/along:
  - Along/connecting to El Camino Real (4 comments).
  - To/from “corners” of the City to downtown (3 comments).
  - Shoreline Boulevard/Villa Street (2 comments).
  - Grant Road/Phyllis Avenue area (1 comment).
  - Downtown (1 comment).
  - California Street (instead of Villa Street) (1 comment).
  - Further up North Shoreline Boulevard/Shoreline Park (1 comment).
  - Moffett Boulevard (1 comment).
  - San Antonio Caltrain Station (1 comment).
  - More crosstown service (1 comment).
- Shuttle route/system would benefit from optimization and data collection (2 comments).
- More community outreach and social media presence needed (2 comments).
- 30-minute headways aren’t realistic given the proposed route (2 comments).
- Adjust service and stops along/at:
  - Bryant Avenue, Mountain View High School, and Alta Vista High School (1 comment).
  - Sylvan Avenue/Sylvan Park area (1 comment).
- Consider a nonfixed route system (i.e., point-to-point service) that would be more responsive to the travel needs of individuals (1 comment).
- Extend shuttle service hours and provide more frequent service on weekends (1 comment).

- Seek input from the Bicycle/Pedestrian Advisory Committee, Parks and Recreation Commission, and Senior Advisory Committee before implementing the service (1 comment)
- Shuttle stops should be located within a comfortable walking distance from areas of the City with a large number of senior citizens (1 comment).
- Coordinate shuttle services with VTA (1 comment).
- Supports use of electric buses (1 comment).
- Provide point-to-point travel times (1 comment).
- Concern that VTA will decrease its service in Mountain View once the shuttle is established (1 comment).
- Use the exterior of the shuttle vehicles for marketing (1 comment).
- Running clockwise and counterclockwise routes will be confusing (1 comment).
- Add school transportation service (1 comment).
- Don't duplicate VTA Route 32, 34, or 51 service (1 comment).
- Give the shuttle route enough time to become established before changing it (1 comment).
- Maybe money supporting the community shuttle could be used to help fund other existing programs or projects (1 comment).