

Mountain View Public Library fine statistics as of October 2018:

of patrons with blocked accounts (owe \$25.00 or more) - cards are not expired

889	Adult
35	Teen
151	Juvenile
7	Mobile Library Service teacher
3	Staff
1	Claims returned
46	Limited card

1,132 Total (out of 44,488 accounts that are not expired = 2.5% of total non-expired accounts; there are 50,199 additional accounts which are expired and will be purged - We purge the fines & then delete the patron records)

153 patrons who owe over \$100.00

We override approximately 580 times per month with \$1.00 average per override

Snapshot as of 9/26/18:

of items lost: 637
of items missing: 608
of items billed: 1041

Total = 2,286 (We have 293,052 items that don't have status of missing, billed, lost, paid, or withdrawn)

We clear out old records with billed, missing, and lost status after 14 months