

**General Plan Action Plan 2019 Update**  
**Table 3: Ongoing/Day-to-Day**

ACTION ITEM	RESPONSIBLE/LEAD DEPARTMENT	PRIORITIZATION	EPC Priority?	NOTES
<b>CITY-WIDE</b>				
<b>Planning Process</b>				
<b>LUD 1.2.1: On-line document system.</b> Improve the accessibility and ease of use of the City's online document system through emerging technologies.	Information Technology and Community Development	High		City website was updated for improved usability in 2014. Planning division reorganized and updated the zoning code to improve direct linkability to sections of the code for the online publisher. Community Development and Finance Departmentance and working on creating an online business license platform. technological improvements continue to be made as opportunities arise.
<b>LUD 1.4.1: Outreach accessibility. Ensure that outreach is available to all populations by providing translation, convenient meeting times, and submittal of public input using latest technologies.</b>	City Manager's Office	High		The City provides city and community information to residents in four languages - English, Spanish, Chinese, and Russian through the Multilingual Community Outreach Program, Multilingual Community Outreach Program.
<b>Regional Coordination</b>				
<b>LUD 2.2.1: Support regional planning.</b> Commit staff resources to participate in regional and other key planning issues.	Community Development Department/Public Works Department	Medium		Addressed within Community Development Department goals/ objectives.
<b>LUD 2.5.1: Comprehensive Land Use Plan (CLUP) Consistency.</b> Evaluate land uses and development within the Airport Influence Area (AIA) for consistency with the safety, height, noise, and related policies of the CLUP.	Community Development Department	Medium		Community Development reviews projects for consistency with the CLUP and AIA on an as-needed basis, when applicable.
<b>Land Use Mix, Distribution and Intensity</b>				
<b>LUD 3.1.2: Increase public transit use.</b> Develop strategies to increase public transit ridership through coordination with transit agencies and private employers.	Community Development Department/Public Works Department	High		T.M.A has been formed. TDM requirements have been applied to new projects and with new precise plans. TDM requirements are applied to projects as applicable, and are monitored on an ongoing basis.
<b>LUD 3.1.3: Projects near rail corridors and arterials.</b> Address air quality and noise impacts on new projects near rail corridors and arterials through appropriate site and building design, materials, and technologies.	Community Development Department	Medium		Review occurs on a project-by-project basis and through the CEQA process, when applicable.
<b>LUD 3.5.2: Diverse households.</b> Support affordable housing development to serve a range of household types and incomes through strategies identified in the City's Housing Element (Goals, Policies, and Implementation Programs).	Community Development Department	High	EPC Priority	Implement with the Housing Element programs and updated BMR requirements on a project-by-project basis.
<b>Land Use and Access to Services</b>				
<b>LUD 4.1.1: Accessibility and amenity improvements.</b> Identify accessibility and connectivity improvements to and within neighborhood centers, and enhance pedestrian and bicycle facilities through City plans, Capital Improvement Projects, and during review of private development projects.	Community Development Department/Public Works Department	High		Included in El Camino Real, North Bayshore, San Antonio and East Whisman Precise Plans. Implemented on a project-by-project basis through development review.
<b>LUD 5.1.2: Existing village and commercial centers.</b> Use the development review process to require pedestrian and bicycle enhancements at existing village and commercial centers to improve neighborhood connectivity to goods and services.	Community Development Department	Medium		Implemented on a project-by-project basis through development review.
<b>LUD 17.2.1: Transportation Demand Management measures.</b> Implement measures for the North Bayshore Area.	Community Development Department	High	Existign EPC Priority	T.M.A has been formed. TDM requirements have been applied to new projects and with new precise plans. TDM requirements are applied to projects as applicable, and are monitored on an ongoing basis.
<b>Downtown</b>				
<b>LUD 7.1.1: Downtown Committee.</b> Maintain the Downtown Committee as an advisory committee that reviews Downtown policies and procedures.	Community Development Department	Medium		Downtown Committee meets every 1st Tuesday of the month.
<b>LUD 7.1.2: Downtown facilities.</b> Support the use of Downtown facilities for civic events.	All Departments	Medium		

<b>LUD 7.6.1: Manage parking strategies.</b> Evaluate both short- and long-term parking strategies.	Community Development Department/Public Works Department	High		
<b>Streetscapes and Public Spaces</b>				
<b>LUD 8.1.1: Implement gateway improvements.</b> Include gateway improvements where appropriate in plans such as the City’s Capital Improvement Program, new or amended Precise Plans, or other special plans, and through public and private development projects. Gateway improvements could include new and remodeled buildings, landscaping, plazas, and visual art elements.	Community Development Department/Public Works Department	Medium		Addressed through development review process and CIP process when applicable and as opportunities arise.
<b>Integrating Buildings into the Community</b>				
<b>LUD 9.1.1: Implement design compatibility.</b> Utilize precise plans, design guidelines, and zoning standards to ensure high-quality site and architectural design and compatibility between new and existing development.	Community Development Department	Low		Addressed through development review process.
<b>LUD 9.4.1: Complete Streets design standards.</b> Adopt Complete Streets Design Standards and other pedestrian-oriented street design concepts from the Mobility Element.	Community Development Department/Public Works Department		EPC Priority	Implemented through Precise Plan updates.
<b>LUD 9.6.1: Light Standards.</b> Adopt and periodically update a set of City Code regulations, standard mitigation measures and/or development conditions to minimize off-site light and glare from new development.	Community Development Department	Low		Implemented on a project-by-project basis with conditions of approval.
<b>Sustainable Building Design and Development</b>				
<b>LUD 10.2.2: Protection of wildlife nursery sites.</b> Require preconstruction surveys for nesting birds and/or roosting bats prior to any development that involves the removal of vegetation and/or demolition/restoration of abandoned structures (e.g., houses, barns, sheds, bridges).	Community Development Department/Community Services Department	Low		Implemented on a project-by-project basis with conditions of approval.
<b>LUD 10.4.1: Support sustainability measures.</b> Support programs and strategies to encourage community members to perform upgrades that address sustainability and healthy indoor environment goals.	City Manager's Office	Medium	EPC Priority	Included in Climate protection Roadmap (CPR), and may be included in next Environmental Sustainability Action Plan (ESAP-3).
<b>LUD 10.6.2: Minimize permit fees and timelines.</b> Minimize permit fees and process timelines for the installation of on-site renewable energy technologies.	Community Development Department	High		Fees for solar are reduced to comply with AB 2188.
<b>LUD 10.10.1: Public outreach and education.</b> Provide public outreach and education on sustainability practices through over-the-counter materials and online resources.	City Manager's Office/Community Development Department/Public Works Department	Medium		Sustainability staff launched a public education campaign in Q1, 2017. The city website continues to be updated as new information is available and new policies are adopted.
<b>LUD 10.10.2: Environmental education.</b> Provide public environmental education by integrating visible examples of green technology into public buildings.	City Manager's Office	Medium		Sustainability staff launched a public education campaign in Q1, 2017. The city website continues to be updated as new information is available and new policies are adopted.
<b>Historic Preservation</b>				
<b>LUD 11.1.1: Register of Historic Resources.</b> Maintain and update the Mountain View Register of Historic Resources.	Community Development Department	Low		The city maintains a historic register and updates it on an as-needed basis.
<b>LUD 11.1.2: Promote historic resources.</b> Encourage and promote public awareness of Mountain View’s historic and cultural resources.	Library/Community Development Department	Medium		In partnership with the Historical Society, the Library provides access to a collection of books, papers, and photographs related to Mountain View's history. The Planning Division provides information on historic structures to members of the public when requested.
<b>LUD 11.1.3: Historic resource changes.</b> Utilize the development review process to ensure that changes to historic resources are consistent with the U.S. Secretary of Interior Standards for the Treatment of Historic Properties.	Community Development Department	Low		Review occurs on a project-by-project basis and through the CEQA process, when applicable.

<p><b>LUD 11.3.1: Early historic evaluation.</b> Identify and evaluate historic and cultural resources early in the development review process.</p>	<p>Community Development Department</p>	<p>Low</p>		<p>This is evaluated in the informal and formal Planning Application stages.</p>
<p><b>LUD 11.3.2: Assistance for historic properties.</b> When possible, provide assistance for properties listed in the Mountain View Register of Historic Resources to be nominated as properties in the California and/or National Register of Historic Places.</p>	<p>Community Development Department</p>	<p>Medium</p>		<p>Staff supports assistance for historic properties on a case-by-case basis</p>
<p><b>LUD 11.3.3: Register of Historic Resources benefits.</b> Promote the benefits for properties listed on the Mountain View Register of Historic Resources.</p>	<p>Community Development Department</p>	<p>Low</p>		
<p><b>LUD 11.3.4: Mills Act contracts.</b> Support Mills Act contracts to preserve historic resources.</p>	<p>Community Development Department</p>	<p>Low</p>		<p>Staff supports Mills Act Contracts on a case-by-case basis</p>
<p><b>LUD 11.5.1: Review Historic Property Directory List.</b> Prior to approval of development permits for projects that include ground-disturbing activities. The most recent and updated Northwest Information Center list: Historic Property Directory for the County of Santa Clara shall be consulted to determine if known archaeological and paleontological sites underlie the proposed project. If it is determined that known cultural resources are within ¼ mile of the project site, the City shall require the project applicant to conduct a records search at the Northwest Information Center (NWIC) at Sonoma State University to confirm whether there are any recorded cultural resources within or adjacent to the project site. Based on that research, the City shall determine whether field study by a qualified cultural resources consultant is recommended.</p>	<p>Community Development Department/Public Works Department</p>	<p>Low</p>		<p>Review occurs on a project-by-project basis.</p>
<p><b>LUD 11.5.2: Pre-construction cultural resource surveys.</b> Should City staff determine that field study for cultural resources is required, the project applicant shall have a cultural resource professional meeting the Secretary of the Interior’s Standards in history and/or archaeology conduct a preconstruction survey to identify significant cultural resources – including archaeological sites, paleontological resources, and human remains – in the project site and provide project-specific recommendations, as needed. Coordination with local Native American communities should be done when significant cultural resources and remains are identified as part of pre-approval site analysis.</p>	<p>Community Development Department/Public Works Department</p>	<p>Low</p>		<p>This is addressed on a project-by-project basis through existing conditions of approval and mitigation measures.</p>
<p><b>LUD 11.5.3: Archaeological and paleontological standard conditions.</b> Adopt and periodically update a set of standard mitigation measures and development conditions to address the discovery and identification of archaeological and paleontological deposits.</p>	<p>Community Development Department/Public Works Department</p>	<p>Low</p>		<p>This is addressed on a project-by-project basis through existing conditions of approval and mitigation measures.</p>
<p><b>LUD 11.6.1: Human Remains.</b> Should human remains be found on a project site, no further excavation or disturbance of the site or any nearby area reasonably suspected to overlie adjacent human remains shall be disturbed until the Santa Clara County Coroner is contacted and determines that no investigation of the cause of death is required. If an investigation is required, and the coroner determines the remains to be Native American then: (1) the coroner would contact the Native American Heritage Commission within 24 hours; (2) the Native American Heritage Commission would identify the person or persons it believes to be the most likely descended from the deceased native American; (3) the most likely descendent may make recommendations to the landowner or the person responsible for the excavation work, for means of treating or disposing of, with appropriate dignity, the human remains and any associated grave goods as provided in Public Resources Code Section 5097.98 and Health &amp; Safety Code Section 7050.5.</p>	<p>Community Development Department/Public Works Department</p>	<p>Low</p>		<p>This is addressed on a project-by-project basis through existing conditions of approval and mitigation measures.</p>
<p><b>Economic Development and Fiscal Stability</b></p>				
<p><i>Fiscal Stability</i></p>				

<b>LUD 12.1.1: Finance Departmentancial Forecast.</b> Maintain and updatethe City’s 10-year Finance Departmentancial Forecast.	Finance Department			10 Year GOF forecast was presented to Council in April 2015 and will be updated in 2025.
<b>LUD 12.3.1: Fiscal impact analysis.</b> Require fiscal impact analysis of proposed General Plan or Zoning Ordinance Amendments and major development projects.	Community Development Department/Finance Department	Medium		Review occurs on a project-by-project basis when a zoning or general plan amendment is proposed.
<b>LUD 12.3.2: Conversion of industrial to residential lands policy.</b> Maintain and updatethe City’s Policy on Converting Industrial to Residential Lands.	Community Development Department	Medium		In 2018, Council amedned the gatekeeper prcess to exempt certain projects involving conversion from industriual to residential.
<b>LUD 12.5.1: Cost-saving projects.</b> Develop, evaluate, and prioritize a list of projects that reduce operational expenses.	City Manager's Office	Medium		This is an on-going effort on behalf of all City departments . There are numerous items identified in the Municipal Operations Climate Action Plan (MOCAP), and some of these items were prioritized in the previous Environmental Sustainability Action Plan (ESAP-3).
<i>Local Economy</i>				
<i>Jobs and Innovation</i>				
<b>LUD 14.3.1: Grant funding.</b> Identify and pursue grant and funding opportunities to develop emerging technology pilot programs and services.	All Departments	Medium		
<b>LUD 14.4.1: Develop Partnerships.</b> Develop partnerships and market the City’s business districts to local and regional organizations.	Community Development Department (Economic Development)	Medium		Partnering with the Chamber of Commerce, Central Business Association, Silicon Valley Economic Development Association & Nova Works as a Workforce Investment Board
<b>CHANGE AREAS</b>				
<b>North Bayshore</b>				
<i>Innovation and Sustainability</i>				
<b>LUD 15.1.1: Corporate and emerging technology focus.</b> Market the North Bayshore Area to the corporate business community and to emerging technology businesses.	Community Development Department (Economic Development)	Medium		Ongoing conversations with the businesses, Real Estate Brokers & Developers.
<i>Land Use and Design</i>				
<b>LUD 16.1.1: Public easements.</b> Ensure open space amenities, plazas, pathways, and park areas remain publicly accessible by requiring public easements, when necessary.	Community Development Department/Public Works Department/City Attorney’s Office	High		This is addressed in the North Bayshore Precise Plan and implemented on a project-by-project basis, when applicable.
<b>LUD 16.1.2: Burrowing owl avoidance/protection during development.</b> Require preconstruction surveys and protection measures for burrowing owls prior to any North Bayshore development activities on parcels that a qualified biologist has determined provide suitable under-ground retreats (e.g., ground squirrel burrows, debris piles, storm drain inlets) that could be occupied by either breeding or wintering owls. Consultation with the California Department of Fish and Game shall be required for any site on which burrowing owls are found during the preconstruction survey.	Community Development Department/Community Services Department	High		This is addressed on a project-by-project basis through existing conditions of approval and mitigation measures. Protection of Burrowing Owls remains a high priority when reviewing development applications.
<b>LUD 16.1.3: Special-status plant surveys.</b> Require preconstruction surveys for Congdon’s tarplant and other special-status plant species prior to development of any ruderal or grassland habitat in the North Bayshore area in accordance with CDFG protocols.	Community Development Department/Community Services Department	High		Development Proposals are reviewed for consistency with the approved North Bayshore Plan Palette.
<i>Mobility</i>				
<b>LUD 17.1.1: Partnerships.</b> Pursue public-private partnership opportunities to improve connectivity and integrate transportation systems.	Community Development Department/Public Works Department	High		A TMA has been formed.

<b>LUD 17.1.5: New North Bayshore Shuttle System.</b> Develop strategies to incorporate existing shuttles into a new North Bayshore shuttle system.	Community Development Department/Public Works Department	High		
<b>LUD 17.1.6: North Bayshore shuttle and Downtown.</b> Improve connectivity and efficiency of shuttle service between the North Bayshore area and the Downtown transit center.	Community Development Department/Public Works Department	High		North Bayshore shuttle currently operating.
<b>LUD 17.1.7: City-wide shuttle integration.</b> Evaluate the integration of the North Bayshore Shuttle System with a City-wide shuttle system.	Community Development Department/Public Works Department	High		TMA is responsible for the Shuttle including NBS. MV City Shuttle serves other areas.
<b>LUD 17.1.8: Future transportation options.</b> Evaluate future North Bayshore transportation strategies, including fixed rail and Personal Rapid Transit options.	Community Development Department/Public Works Department	High		
<b>LUD 17.2.1: Transportation Demand Management measures.</b> Implement measures for the North Bayshore Area.	Community Development Department	High	EPC Priority	Implementation is ongoing
<b>LUD 17.2.2: Traffic management plan.</b> update the City's traffic management plan for Shoreline Amphitheatre events.	City Manager's Office/Police Department			
<b>LUD 17.3.2: Trail access.</b> Improve access to Permanente and Stevens Creeks and Bay Trails.	Community Development Department/Community Services Department	Medium	EPC Priority	Will be addressed with the North Bay Shore developments
<b>LUD 19.4.1: Transportation Demand Management measures.</b> Implement TDM measures for the East Whisman area.	Community Development Department	High	EPC Priority	Implementation is ongoing
<b>El Camino Real</b>				
<b>LUD 20.7.1: Implement pedestrian improvements.</b> Implement pedestrian improvements identified in the Pedestrian Master Plan and through private development projects.	Public Works Department/Community Development Department	High		Policy directions integrated in Precise Plans will be implemented through CIP and private development projects.
<b>LUD 20.9.1: Bus Rapid Transit design.</b> Work with the VTA on the design of the Bus Rapid Transit (BRT) service.	Public Works Department/Community Development Department	Medium		
<b>Moffett Boulevard</b>				
<b>LUD 23.7.1: Improve connectivity.</b> Develop and implement strategies to encourage transit, pedestrian, and bicycle access and connectivity along and across the Central Expressway corridor.	Public Works Department/Community Development Department	Medium	EPC Priority	Addressed in Shoreline Corridor Study as well as through the Rengstorff Grade Separation Design Concept project (#09-28). 100 Moffett Blvd private development, Bicycle Transportation Plan update, and CIP projects. (e.g. Shoreline Blvd Pathway Design (CIP 15-32). Also addressed in the East Whisma Precise Plan.
<b>Complete Streets</b>				
<b>MOB 1.1.1: Mobility plans.</b> Ensure mobility master plans include or reference priority project lists intended to maintain and enhance the multi-modal transportation system.	Public Works Department/Community Development Department	Medium		Implemented through the multimodal plan.

<b>MOB 1.1.2: Multi-modal design.</b> update street design standards to address roadway function, adjacent land use, and accommodations for all modes.	Public Works Department/Community Development Department	Medium		Implemented through the multimodal plan.
<b>MOB 1.1.3: Existing resources.</b> Consult existing resources for design guidance in developing street design standards.	Public Works Department/Community Development Department	Medium		
<b>MOB 1.2.1: Complete Streets.</b> Implement complete streets policies and standards in new street design standards, new streets projects, and in street rehabilitation projects.	Public Works Department/Community Development Department	Medium		
<b>MOB 1.2.2: Grand Boulevard Initiative.</b> Implement principles of the Grand Boulevard Initiative along El Camino Real.	Public Works Department/Community Development Department	High		Initiatives incorporated in El Camino Real Precise Plan.
<b>MOB 1.2.3: Targeted standards.</b> Consider additional corridor-specific and/or Precise Plan-based street design standards and guidelines to enhance multi-modal environments (for example, streets, sidewalks, landscaping, and furniture).	Community Development Department/Public Works Department	Medium		Integrating into El Camino Real, North Bayshore, San Antonio and East Whisman Precise Plans. CIP addressing this includes Shoreline Corridor Study and California / Shoreline Complete Street Projects.
<b>MOB 1.3.1: Pedestrian and bicycle connections.</b> Ensure Precise Plans and zoning standards include guidelines for public greenways to create strong pedestrian and bicycle connections, particularly in locations where large blocks are prevalent and vehicular through-connections may not be feasible.	Community Development Department/Public Works Department	High		Integrating into El Camino Real, North Bayshore, San Antonio and East Whisman Precise Plans.
<b>MOB 1.3.2: Development review.</b> Use the development review process to identify and implement pedestrian and bicycle improvements in private development projects and along adjacent street frontages.	Community Development Department/Public Works Department	High		Implemented during development review.
<b>MOB 1.3.4: Grade separations.</b> Support plans for new grade-separated infrastructure (for example, bridges and underpasses) and uPolice Departmentates to existing infrastructure consistent with grade separation policies, to reduce conflicts between modes and improve accommodations for non-automotive travel.	Public Works Department	Medium		This will be accomplished through the annual CIP development and approval process and through regional transportation efforts. As part of Phase 1 of the Transit Center Master Plan, the City Council approved a grade separation concept for the Castro Street rail crossing that re-routes Castro Street at the tracks.
<b>MOB 1.4.1: Street grid.</b> Identify and leverage opportunities for a street grid of smaller blocks and improved connections as parcels redevelop.	Community Development Department/Public Works Department	Medium		Recently adopted precise plans identify new strategies and/or opportunities for creating new streets and smaller blocks.
<b>MOB 1.4.2: Municipal uses.</b> Review street design standards to ensure they consider utility infrastructure, emergency access, and service access needs.	Public Works Department	Medium		
<b>MOB 1.5.1: Connected network.</b> During review of new subdivisions and major redevelopments, ensure new development provides or enhances a highly interconnected transportation network.	Public Works Department/Community Development Department	Medium		Implemented during development review.
<b>MOB 1.6.1: Traffic calming.</b> Provide traffic calming improvements through the City's Neighborhood Traffic Management Program (NTMP).	Public Works Department	Medium		
<b>MOB 1.6.2: Neighborhood Traffic Management Program.</b> Update NTMP guidelines to ensure they include up-to-date traffic calming design options.	Public Works Department	Medium		
<b>Accessibility</b>				
<b>MOB 2.1.1: Sidewalks and lighting.</b> Encourage separated sidewalks and lighting during review of new development projects and significant rehabilitation or expansion projects.	Community Development Department/Public Works Department	Medium		El Camino Real, North Bayshore, San Antonio and East Whisman Precise Plans include standards for new separated sidewalks to be implemented with new developments and major remodels.

<b>MOB 2.1.2: ADA accessibility.</b> Implement and enforce requirements for ADA accessibility at public facilities and during review of private development projects (for example, disabled parking, paths of travel, building access, curb ramps, etc.).	Community Development Department/Public Works Department	Medium		Public Works would require current standard of ADA features within the public right-of-way. Building Division reviews private developments for ADA compliance.
<b>MOB 2.1.3: Transportation plans.</b> Ensure bicycle, pedestrian, and other transportation plans consider access improvements to public facilities, programs, and services.	Public Works Department	Medium		
<b>MOB 2.1.4: Transit providers.</b> Coordinate with transit providers responsible for implementing accessible transit and paratransit services to accommodate the needs of Mountain View residents.	Public Works Department	Medium		Mountain View Community Shuttle Pilot Program and Mvgo Commuter shuttle services inoperation.
<b>Walkability</b>				
<b>MOB 3.1.1: Pedestrian Master Plan.</b> Regularly updateand implement the goals, policies, and actions of the Pedestrian Master Plan.	Public Works Department	Medium		Implementation of the action item is accomplished through the annual CIP development and approval process and/or the approval of private development projects, as applicable.
<b>MOB 3.1.2: Sidewalk database.</b> Maintain a database of missing sidewalk segments and explore opportunities to close gaps in the sidewalk network.	Public Works Department	Medium		
<b>MOB 3.1.3: Pedestrian paths.</b> Include publicly accessible pedestrian paths in major new developments and public facilities, and ensure that they are clearly identified and safe.	Community Development Department/Public Works Department			Implemented through development review process and policy documents.
<b>MOB 3.1.4: Curbs, gutters, and sidewalks.</b> Implement existing policy to install curbs, gutters, and sidewalks, where desired on unimproved local streets and identify funding for the improvements.	Public Works Department	Medium		
<b>MOB 3.1.6: Sustainable streetscapes.</b> Consider adopting and/or uPolice Departmentating sustainable streetscape standards and guidelines for public improvements and frontage design of private development aimed at creating attractive pedestrian environments, particularly along high-traffic roadways.	Community Development Department/Public Works Department	Medium		Implemented through development review process and policy documents.
<b>MOB 3.2.1: Connections through superblocks.</b> Develop pedestrian improvement standards aimed at breaking down large blocks, where vehicular intersections are not feasible or desirable.	Community Development Department/Public Works Department	Medium		Implemented through development review process and policy documents.
<b>MOB 3.2.2: Existing neighborhoods.</b> Identify and enhance pedestrian and bicycle facilities and connections through existing neighborhoods to commercial locations and amenities.	Community Development Department/Public Works Department	Medium		Implemented through development review process.
<b>MOB 3.2.3: Pedestrian crossings to parks.</b> Improve and enhance pedestrian crossings to parks and other public facilities in accordance with current standards and best engineering practices.	Public Works Department/Community Services Department	Medium		
<b>MOB 3.2.4: Safety and security.</b> Encourage building design features in new developments, such as windows and entries that orient towards public pathways, to improve the safety and security of pedestrians.	Community Development Department	High		Standards included in newly adopted precise plans and implemented on a project-by-project basis, as applicable.
<b>MOB 3.3.2: Pedestrian connections.</b> Identify and prioritize pedestrian access to connect neighborhood cul-de-sacs and connect neighborhoods to the City-wide trail system.	Public Works Department/Community Services Department	Medium		
<b>MOB 3.4.1: Roadway reductions.</b> Identify opportunities to reduce roadway widths at specific intersections and along key corridors to enhance pedestrian and bicycle facilities, including landscape amenities.	Public Works Department/Community Development Department	Medium		
<b>MOB 3.5.1: Bicycle/Pedestrian Advisory Committee.</b> Support the Bicycle/Pedestrian Advisory Committee (BPAC) work on pedestrian and bicycle facility projects.	Public Works Department	High		

<b>MOB 3.5.2: Programs to promote walking.</b> Implement new and enhanced sustainability and health programs that promote walking and bicycling.	City Manager's Office/Public Works Department	Medium		Sustainability and community health initiatives are not within the Public Works Department's scope of responsibilities.
<b>Bikeability</b>				
<b>MOB 4.1.1: Bicycle Transportation Plan.</b> Regularly update and implement a comprehensive Bicycle Transportation Plan (BTP), including identification of projects that extend and improve the on-street bicycle network, and consideration of bicycling mode-share targets to achieve a well-utilized network.	Public Works Department/Community Development Department	Medium		The Bicycle Transportation Plan (BTP) update was completed in Nov 2015 and is being implemented.
<b>MOB 4.1.2: Funding.</b> Seek funding and revenue sources to install bicycle network improvements and parking.	Public Works Department	Medium		
<b>MOB 4.2.1: Off-street trails.</b> Maintain and extend the City's off-street trail network to improve bicycle and pedestrian access, including Stevens Creek, Hetch Hetchy Trail, and Permanente Creek Trail.	Public Works Department/Community Services Department	Medium		These trails have been constructed and continue to be maintained.
<b>MOB 4.3.1: Public bicycle parking.</b> Enhance the availability of convenient and publicly accessible bicycle parking facilities at transit stations and ensure availability on public and private property at key commercial locations such as Downtown.	Public Works Department/Community Development Department	Medium		Ongoing through coordination with transit providers and, for private property locations, by Public Works and Community Development staff during the design review process.
<b>MOB 4.4.2: Bicycle parking innovations.</b> Encourage new and innovative means for complying with bicycle parking and storage requirements.	Community Development Department/Public Works Department	Medium		Implementation is ongoing on a project-by-project basis
<b>MOB 4.5.1: Bicycle education.</b> Provide bicycle education and promotion programs.	Public Works Department	High		Currently being done as part of the Vehicle Emissions Reductions Based at Schools (VERBS) program.
<b>Transit</b>				
<b>MOB 5.1.1: Commuter rail.</b> Actively support commuter rail in Santa Clara County and along the Peninsula.	Public Works Department	Medium		Ongoing, consistent with policy direction from the City Council.
<b>MOB 5.1.2: Light rail.</b> Actively support enhanced existing light rail service to transit-oriented employment centers and residential development in Mountain View.	Public Works Department	Medium		Ongoing, consistent with policy direction from the City Council.
<b>MOB 5.1.3: Protection from negative effects.</b> Collaborate with service providers in transit planning processes to support designs that address visual, noise, and vibration impacts and avoid creating barriers that divide the community.	Public Works Department/Community Development Department	Medium		Ongoing, but may also require additional staff and other resources as new transit projects are proposed (e.g., blended Caltrain operations).
<b>MOB 5.1.4: Caltrans and VTA.</b> Plan for and work with Caltrans and VTA to implement BRT improvements along El Camino Real that reflect the City's needs and interests.	Public Works Department/Community Development Department	Medium		
<b>MOB 5.1.5: Transit prioritization.</b> Collaborate with Caltrans and VTA to consider additional signal timing adjustment and transit prioritization to minimize transit delay along El Camino Real, in coordination with service needs of other modes of travel (for example, pedestrian crossing, vehicle travel along corridor, etc.).	Public Works Department	Medium		
<b>MOB 5.1.6: Transit outreach.</b> Provide informational and promotional support for new and existing transit services.	Public Works Department	Low		
<b>MOB 5.2.1: California High-Speed Rail Corridor.</b> Work with the California High-Speed Rail Authority to provide enhanced pedestrian and bicycle access as well as economic development opportunities along and across the rail corridor.	Public Works Department/Community Development Department	Medium		
<b>MOB 5.2.2: Community preservation.</b> Support the preservation of the Downtown business district, historic buildings, pedestrian-friendly environment, and adjacent residential character along the rail corridor.	Public Works Department/Community Development Department	Medium		City (Public Works Department/Community Development Department) staff has and will continue to provide input to address these issues.



<b>MOB 5.2.3: Downtown circulation.</b> Support protection of Downtown Transit Center operations and access, Downtown mobility, and Central Expressway level of service from impacts of high-speed rail.	Public Works Department	Medium		Transit Center Master Plan addresses some of these issues. Public Works and Community Development continue to discuss opportunities for improvement.
<b>MOB 5.3.1: City-wide shuttles.</b> Study a possible City-wide shuttle system in coordination with VTA, employers, project developers, and other stakeholders.	Public Works Department/Community Development Department	High	EPC Priority	Two new shuttle services recently introduced to City through partnerships in January 2015 (MV Community Shuttle and Mvgo).
<b>MOB 5.3.2: Caltrain and VTA.</b> Work with Caltrain and VTA to maintain and enhance convenient, ADA-accessible train, light rail, bus, and shuttle service.	Public Works Department	Medium		
<b>MOB 5.3.3: Bicycle amenities.</b> Encourage bicycle amenities and access on public transit.	Public Works Department	Medium		
<b>MOB 5.4.1: NASA/Ames.</b> Partner with NASA/Ames Research Park to plan and fund transportation connections with Mountain View, including potential shuttle, bicycle, and pedestrian connections to Downtown, North Bayshore and East Whisman.	Public Works Department/Community Development Department	Medium		Enhanced lightrail was incorporated into the East Whisman Precise Plan.
<b>MOB 5.4.2: Shuttle access.</b> Support improvements for continued shuttle access to the Downtown Transit Center and Caltrain.	Public Works Department/Community Development Department	Medium		Implemented through the Transit Center Master Plan.
<b>MOB 5.5.1: Multi-modal station access.</b> Collaborate with Caltrain, VTA, and the High-Speed Rail Authority to optimize station access for all modes, provide safe routes to transit, and ensure adequate bicycle and automobile station parking.	Public Works Department/Community Development Department	Medium		Implemented through the Transit Center Master Plan and the Multimodal Plan.
<b>MOB 5.5.2: Caltrain station access.</b> Support Caltrain station improvements identified in the Caltrain Bicycle Access and Parking Plan, and prioritize non-single occupancy vehicle modes of access.	Public Works Department	Medium		
<b>Safe Routes to Schools</b>				
<b>MOB 6.1.1: Funding.</b> Pursue public and private agency grant funding sources for safe routes to schools programs.	Public Works Department	High		The City is currently using \$500,000 in grant funding for the VERBS program.
<b>MOB 6.2.1: Filling gaps.</b> Identify opportunities to install sidewalks, pathways, and bicycle facilities, which may include right-of-way acquisition, to complete gaps along routes to schools.	Public Works Department	Medium	EPC Priority	Addressed through CIP Process
<b>MOB 6.3.1: Trail access.</b> Plan and construct school-accessible trailheads or neighborhood access points.	Public Works Department	Medium		Addressed through CIP Process
<b>MOB 6.4.1: Education and outreach.</b> Work with the school districts to develop and distribute safe routes to schools plans and information.	Public Works Department	High		This is part of the current VERBS program.
<b>Vehicle Parking</b>				
<b>MOB 7.2.1: Reducing negative effects of parking.</b> Require new parking to be accessed from secondary streets, minimizing the width and number of driveways into a parking facility, and screening parking areas with landscaping or wrapping with active uses.	Community Development Department/Public Works Department	Medium		Implemented through development review process and policy documents.
<b>Performance Measurement</b>				
<b>MOB 8.1.1: Transportation analysis for new development.</b> Coordinate with the Santa Clara County Congestion Management Agency to periodically update the City's transportation analysis requirements for new development, including evaluation criteria, significance thresholds, and mitigation guidelines for environmental analysis (CEQA/NEPA).	Public Works Department/Community Development Department	Medium		Public Works Department staff participates in the monthly meetings of the Systems, Operations and Management (SOMs) Working Group of the VTA CMA.

<p><b>MOB 8.1.3: Interim level of service (LOS) standards.</b> Until adoption of new significance thresholds of performance indicators occurs, the Citywide vehicle LOS standards from the 1992 General Plan, which include a target peak hour LOS policy of LOS D for all intersections and roadway segments, with the following exceptions in high-demand areas:</p> <ul style="list-style-type: none"> <li>• Use LOS E for intersections and street segments within the Downtown and San Antonio areas where vitality, activity and multi-modal transportation use are primary goals; and</li> <li>• Use LOS E for intersections and street segments on CMP designated roadways in Mountain View (e.g., El Camino, Central Expressway and San Antonio Road).</li> </ul>	<p>Public Works Department/Community Development Department</p>	<p>Low</p>		<p>With the passing of SB 743, LOS can no longer be used to measure transportation impacts; instead, the Governor’s Office of Planning and Research (OPR) has recommended that lead CEQA agencies replace LOS with Vehicle Miles Traveled (VMT). Due to the new state legislation, the action is outdated.</p>
<b>Greenhouse Gas Emissions and Air Quality</b>				
<p><b>MOB 9.1.2: Greenhouse Gas Reduction Plan.</b> Regularly update the GGRP to address transportation emissions reductions.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		<p>Part of GP Subsequent EIR (funded by developers); or other GP EIR updates done on a project-by-project basis. Conduct a GGRP update in 2017-18</p>
<p><b>MOB 9.2.1: Mixed-use in higher densities.</b> Seek to create higher-intensity mixed-use districts along transit, bicycle, and pedestrian corridors.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		<p>Ongoing with ECR/SA PP, NBS, and EWPP.</p>
<p><b>MOB 9.2.2: Alternative modes.</b> Promote walking, bicycling, transit and other highly efficient modes of transportation to reduce per capita vehicle miles traveled.</p>	<p>Community Development Department/Public Works Department</p>	<p>High</p>		<p>Implemented in Precise Plans. Will be addressed with multi-modal plan</p>
<p><b>MOB 9.3.1: Municipal vehicles.</b> Minimize emissions from City-owned and operated vehicles through equipment retrofits, purchasing of more efficient models, changes in operation protocols, or other actions.</p>	<p>Finance Department/Public Works Department</p>	<p>Medium</p>		<p>Included in the adopted Municipal Operations Climate Action Plan (MOCAP).</p>
<p><b>MOB 9.3.2: Sustainable infrastructure.</b> Support the installation of innovative, sustainable infrastructure for low-emission vehicles (for example, electric charging stations, etc.).</p>	<p>Community Development Department/Public Works Department</p>			<p>Included in the adopted Municipal Operations Climate Action Plan (MOCAP) and community-wide Climate Protection Roadmap (CPR).</p>
<b>Vehicles and Roadway System Efficiency</b>				
<p><b>MOB 10.1.1: Congestion.</b> Limit congestion to portions of the transportation network that have the least impact on the City’s residential neighborhoods.</p>	<p>Public Works Department</p>	<p>Medium</p>		
<p><b>MOB 10.1.2: Roadway System Management.</b> Use Transportation Systems Management (TSM) principles when considering roadway system improvement projects to improve traffic flow, in balance with the needs of other modes.</p>	<p>Public Works Department</p>	<p>Medium</p>		
<p><b>MOB 10.1.3: Roadway improvements.</b> Include roadway operation improvement requirements as part of the review process for new development and significant rehabilitation or expansion projects.</p>	<p>Public Works Department</p>	<p>Medium</p>		
<p><b>MOB 10.1.4: Surrounding jurisdictions.</b> Collaborate with surrounding jurisdictions and transit agencies such as VTA to implement intelligent transportation systems and minimize the potential negative impacts on Mountain View from projects in surrounding jurisdictions.</p>	<p>Public Works Department/Community Development Department</p>	<p>Medium</p>		<p>Part of Precise Plan processes or other land use planning efforts or Community Development Department comments on environmental documents for projects in other cities.</p>
<p><b>MOB 10.2.2: Existing development.</b> Encourage TDM implementation for existing development.</p>	<p>Community Development Department</p>	<p>Medium</p>		<p>Ongoing - implemented on a project-by-project basis.</p>
<p><b>MOB 10.2.4: Project design.</b> Ensure development project designs support achievement of TDM measures.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		<p>Done through Development Review Process.</p>
<b>Maintenance</b>				

<b>MOB 11.1.1: New funding sources.</b> Ensure mobility plans include opportunities for new funding sources to implement system improvements.	Public Works Department/Community Development Department	High		
<b>MOB 11.2.1: Pavement Management System.</b> Maintain a Pavement Management System and regularly report on pavement conditions.	Public Works Department	Medium		
<b>MOB 11.2.2: Pedestrian facilities.</b> Ensure sidewalks and pathways remain free of obstacles that impair accessibility.	Public Works Department	High		
<b>MOB 11.3.1: Project funding.</b> Emphasize funding for alternatives to single-passenger vehicle facilities when appropriating money for transportation projects.	Public Works Department	Medium		
<b>MOB 11.4.1: Demonstration projects.</b> Identify and implement demonstration projects that create system efficiencies and cost savings.	Public Works Department	Medium		
<b>Infrastructure and Conservation</b>				
<b>City-wide Infrastructure</b>				
<b>INC 1.1.1: Infrastructure upgrade.</b> Develop appropriate procedures for upgrades to existing infrastructure.	Public Works Department	Medium		Accomplished as part of the City's annual CIP development and approval process. Also through periodic Master Plans
<b>INC 1.1.2: Infrastructure replacement.</b> Identify and replace end of life infrastructure as necessary.	Public Works Department	Medium		Accomplished as part of the City's annual CIP development and approval process. Also through periodic Master Plans
<b>INC 1.2.1: Fee structure.</b> Develop and implement a fee structure establishing how the City will share the cost of infrastructure upgrades made necessary by new development.	Public Works Department/Finance Department	Medium		Capacity Fees adopted in April 2014
<b>INC 1.5.1: Coordination with utilities.</b> Work with utility providers to promote information-sharing and to ensure proper maintenance of utility infrastructure.	Public Works Department	Medium		
<b>INC 1.6.1: Sustainable materials for maintenance.</b> Research and consider the use of sustainable or green construction materials during maintenance projects.	Public Works Department/Community Services Department	Medium		This item is consistent with the City's Environmentally Preferable Purchasing Policy.
<b>INC 2.1.1: Water shortages.</b> Be prepared to mitigate water shortages due to drought, disaster, infrastructure failure or other service interruptions.	Public Works Department	Low		Water shortage contingency plans are included in the UWMP. City has submitted required service restoration priorities to California Department of Public Health. Continue to fund and construct water system related CIPs to replace end of service life infrastructure. City code was updated in April 2014 to incorporate a plan for reducing water use during increasing levels of shortage.
<b>INC 2.1.2: Sewer.</b> Mitigate sewer disposal, due to disaster, infrastructure failure, or other service interruption.	Public Works Department	Low		The City is compliant with the California Integrated Water Quality System that is administered through the State Water Resources Control Board. The City has a Sanitary Sewer System Management Plan that outlines procedures for sanitary sewer overflows and other emergency responses.
<b>INC 2.4.1: Criteria for vulnerable areas.</b> Create specific design criteria for sensitive and vulnerable areas such as the North Bayshore area due to their unique environmental conditions.	Community Development Department/Community Services Department	Medium		Issues identified in North Bayshore Precise Plan.
<b>INC 2.4.2: Emergency service restoration plan.</b> Create and maintain an emergency service restoration plan for all critical infrastructure – including potable water, wastewater, storm water, recycled water, telecommunications, energy and streets – in case of disaster, infrastructure failure or other service interruptions.	Public Works Department	Low		City has submitted required service restoration priorities to California Department of Public Health. Water shortage contingency plans are included in the UWMP. The Sanitary Sewer System Management Plan outlines procedures for sanitary sewer overflows and other emergency responses. Recycled water system is currently characterized as an interruptible supply and master planning will determine the optimal level of redundancy.
<b>INC 3.1.1: Monitoring rights-of-way.</b> Prioritize physical improvements to streets, sidewalks and other public rights-of-way based on regular monitoring of their condition.	Public Works Department	Medium		
<b>INC 3.1.2: Upgrades to unimproved streets.</b> Review policies and procedures for when and how to upgrade unimproved streets, remaining sensitive to the unique character, aesthetics, equity and desires of residents in the City's different neighborhoods.	Public Works Department	Medium		Existing Policy, completed periodically.

<b>INC 3.1.3: Recycled content paving material.</b> Seek opportunities to use paving material that has recycled content.	Public Works Department	Medium		The City incorporates recycled content material where cost-effective and suitable.
<b>Water, Wastewater and Stormwater</b>				
<i>Potable Water Supply</i>				
<b>INC 4.1.1: Urban Water Management Plan and Water Master Plan.</b> Comply with provisions of the City's Urban Water Management Plan and the Water Master Plan and regularly update them to reflect long-term land use planning decisions.	Community Development Department/Public Works Department	Medium		The UWMP is updated every five years. The UWMP was updated in June 2016.
<b>INC 4.1.2: Groundwater quality and regulations.</b> Closely monitor groundwater quality as well as any changing rules and regulations regarding the City's access to groundwater, revising plans as necessary to reflect any relevant changes to the groundwater supply.	Public Works Department	Medium		The third round of the EPA's Safe Drinking Water Act testing for unregulated contaminants will commence in 2014. Results from the testing were incorporated into EPA water quality standards.
<b>INC 4.1.3: City reservoir storage.</b> Regularly review reservoir capacity to ensure the City meets recommended storage amounts.	Public Works Department	Low		Water master plans are updated approximately every 10 years to assess capacity. Large developments undergo hydraulic assessments to ensure that peak and fire flow demands can be met with existing capacity and storage.
<b>INC 4.2.1: Water contracts.</b> Work with other local agencies and water wholesalers to maintain the City's existing water contracts and Supply Guaranties.	Public Works Department	Low		Long term contracts with water suppliers (SFPUC and SCVWD) are in place. Anticipated water deliveries from the Santa Clara are reviewed annually. The water supply agreement with the SFPUC specifies minimum available supplies for the City and plans for water shortages.
<b>INC 4.2.2: Access to imported water supply.</b> Monitor changing rules and regulations regarding the City's access to imported water supply.	Public Works Department	Low		Public Services monitors water supplies through ongoing wholesaler meetings with the SCVWD and SFPUC.
<b>INC 4.3.1: Water main replacement.</b> Execute the annual water main replacement program and budget.	Public Works Department	Medium		Annual water main replacement priorities are development from master plan recommendations and monitoring of repair frequencies. Replacements are prioritized annually and included in the annual CIP.
<i>Water Conservation</i>				
<b>INC 5.1.1: Public education.</b> Implement public education programs about water conservation and efficiency, including education at schools.	Public Works Department	Low		PSD staff implemented a water conservation education program (including school education) in coordinating with our regional partners (SCVWD & Bay Area Water Supply and Conservation Agency (BAWSCA))
<b>INC 5.1.2: Large consumers.</b> Target water use efficiency outreach towards larger water customers.	Public Works Department	Low		PSD staff targeted largest water users between 2007-2010 to promote water conservation. Ongoing outreach is conducted annually.
<b>INC 5.2.1: Incentives and requirements.</b> Create incentives and develop regulations that encourage water use efficiency, water conservation and recycled water use.	Public Works Department/Community Development Department	Medium		Rebates and other incentives are available for the installation of water efficient devices. MV's water conservation in landscaping regulations, and the Green Building Code both require the use of water efficient practices for new development.
<b>INC 5.7.1: City demonstration projects.</b> Administer demonstration projects such as water-wise gardens and rain gardens.	Community Services Department/Public Works Department	Medium		This is an ongoing process in cooperation with the Santa Clara Valley Water District. A water wise demonstration was installed in fall 2013. A second demonstration garden was completed for the Library in 2015
<i>Wastewater</i>				
<b>INC 6.1.1: Sewer Master Plan.</b> Maintain and update the City's Sewer Master Plan (SMP) as necessary, to reflect long-term land use planning decisions.	Public Works Department	Low		Sewer master plans are updated approximately every 10 years to assess capacity. Large developments undergo hydraulic assessments to ensure that system capacity is sufficient for peak flows.
<b>INC 6.1.2: Anticipating future wastewater generation.</b> Anticipate future wastewater generation by regularly update the City's Sewer Master Plan (SMP) to reflect long-term land use planning decisions.	Public Works Department	Low		
<b>INC 6.1.3: Monitoring.</b> Monitor the condition of the sanitary sewer collection system and continue to make improvements by maintaining and update the City's Sanitary Sewer Management Plan (SSMP).	Public Works Department/City Attorney's Office/FIR	Medium		Public Services is working to update the Sanitary Sewer Management Plan and related ordinances.
<b>INC 6.1.4: Sanitary Sewer Overflows.</b> Maintain programs to prevent sanitary sewer overflows.	Public Works Department	Medium		

<b>INC 6.1.5: Wastewater conveyance outside City limits.</b> Allow conveyance and treatment of wastewater by City infrastructure for the City of Los Altos, portions of Moffett Field and NASA/Ames and other areas outside City limits as mutually beneficial.	Public Works Department/City Attorney's Office	Low		The City completed an agreement with NASA on 7/23/13 and will develop future agreements as needed.
<b>INC 6.1.6: NASA/Ames sanitary sewer discharge.</b> Renew sanitary sewer discharge agreement with NASA/Ames.	City Attorney's Office/Public Works Department	Low		
<b>INC 6.2.1: Pollution prevention.</b> Actively partner with the Palo Alto Regional Water Quality Control Plant (PARWQCP), implementing policies to control inflow and infiltration sources, and reducing wastewater loading of pollutants, such as metals, pharmaceuticals and other emerging pollutants that may pass through the wastewater treatment system.	Public Works Department/Fire Department	Low		Fire and Environmental Protection Division staff participate in source control planning and training activities.
<b>INC 6.2.2: Industrial pollution control monitoring.</b> Conduct industrial inspection and monitoring programs to ensure that required controls are installed and maintained and that applicable discharge limits are met.	Fire Department	High		Mandatory industrial inspection programs are administered by the Fire and Environmental Protection Division.
<b>INC 6.2.4: Commercial pollution control monitoring.</b> Implement commercial inspection programs to control discharges that may create hazardous conditions in the City's sewer system or may cause sewer overflows.	Fire Department	High		Commercial inspection program is administered by the fire Department, Fire and Environmental Protection Division.
<b>INC 6.2.5: Source controls in new development.</b> Control potential pollutant sources from new facilities or developments by requiring source controls during the planning and building plan check review process.	Public Works Department/Community Development Department/Fire Department	Medium		Implemented through standard conditions, plan review and inspection.
<i>Recycled Water</i>				
<b>INC 7.1.3: Promoting recycled water.</b> Promote additional uses of recycled water within state-approved regulations.	Public Works Department	Low		Staff will continue to review non-irrigation uses for recycled water. The current focus is transitioning existing irrigation customers to the recycled water system.
<b>INC 7.1.4: Selling recycled water.</b> Investigate opportunities to sell recycled water to neighboring jurisdictions.	Public Works Department/Finance Department	Low		Staff will continue to focus on increasing consumption by internal customers, and reviewing the potential for system expansion within City limits.
<b>INC 7.1.5: Recycled water at NASA/Ames.</b> Support the continued and expanded use of recycled water at NASA/Ames Research Center and Moffett Field.	Public Works Department/Community Development Department	Medium		The NASA development EIR identified a need for a recycled water supply. A development agreement and required infrastructure needs to be designed and constructed prior to initiation of service.
<i>Stormwater</i>				
<b>INC 8.1.1: Stormwater Master Plan.</b> update and maintain the Stormwater Master Plan as necessary.	Public Works Department	Medium		
<b>INC 8.1.2: Upgrade undersized drainage pipes.</b> Provide funding and infrastructure to remove cross culverts.	Public Works Department	Medium		
<b>INC 8.1.3: Low Impact Development (LID).</b> Maximize opportunities to design and construct LID Stormwater treatment controls at new development and redevelopment projects through efforts to educate developers and project engineers and implementation of the development review process.	Fire Department/Community Development Department	Medium		Fire and Environmental Protection Division implements evaluation and review of the LID requirement. Municipal Regional Stormwater Permit requirements mandate LID Stormwater controls at new development sites. LID is strictly regulated. LID project data is reported annually to the State of California, regional Water Quality Control Board.
<b>INC 8.1.4: Infrastructure upgrade.</b> Develop appropriate procedures for upgrades to existing infrastructure.	Public Works Department	Medium		New section in the re-issued Municipal Regional Stormwater NPDES Permit requires the City to develop and implement a long-term green infrastructure plan that will convert a portion of existing City streets to "Green Streets." The targeted projects should be prioritized to reduce pollutant on conern loading (see item #303).
<b>INC 8.3.1: Best practices in City operations.</b> Implement pollution prevention Best Management Practices while conducting municipal operations, such as street sweeping, water utility operations, storm drain maintenance and sanitary sewer.	Public Works Department/Fire Department	Medium		

<b>INC 8.4.1: Inter-agency collaboration.</b> Participate in the Santa Clara Valley Urban Runoff Pollution Prevention Program (SCVURPPP) and work collaboratively with other permitted agencies to achieve compliance with multiple requirements, such as monitoring and public education, in a cost effective manner.	Fire Department	High		City Council authorized continued participation in SCVURPPP. City staff participate collaboratively with other agencies to comply with requirements collectively, as opportunities allow.
<b>INC 8.4.2: Storm water pollution sources.</b> Conduct inspection programs to identify and eliminate sources of Stormwater pollution.	Fire Department	High		Mandatory industrial inspection programs are administered by the Fire Department, Fire and Environmental Protection Division.
<b>INC 8.4.3: Pollutants of Concern.</b> Implement programs to minimize potential discharges of pollutants of concern, such as mercury, copper, polychlorinated biphenyls (PCBs), polybrominated diphenyl ether (PBDEs), legacy pesticides, selenium, or other pollutants of concern that may be identified during the timeframe of the General Plan.	Fire Department	High		Long term pollutant load reduction performance criteria for mercury and PCBs are included in the re-issued Municipal Regional Stormwater Permit. A critical component of the load reduction strategy will be long term implementation of green infrastructure projects in the City.
<b>INC 8.4.4: Outdoor water conservation.</b> Minimize overwatering from irrigation systems and encourage outdoor water conservation, which decreases the burden on the Stormwater system.	Community Services Department/Public Works Department	High		
<b>INC 8.6.1: Emerging technologies.</b> Evaluate and updatedevelopment and design standards for Stormwater treatment to reflect prevailing or emerging technologies.	Fire Department/Community Development Department/Public Works Department	Medium		Stormwater treatment design and specifications are evaluated regarding LID treatment controls and trash capture devices.
<b>INC 8.7.1: Storm inlet stencils.</b> Ensure storm inlets are stenciled with a “No Dumping, Flows to Bay” or similar text to educate the public about storm drain pollution.	Public Works Department/Fire Department	Medium		
<b>Solid Waste and Recycling</b>				
<b>INC 10.1.1: Zero waste action plan.</b> Adopt and implement a Zero Waste Action Plan.	Public Works Department	Medium		
<b>INC 10.1.2: Public education.</b> Provide comprehensive and ongoing public education and promotion programs to encourage residents and businesses to reduce waste and participate in recycling programs.	Public Works Department	Medium		
<b>INC 10.1.3: Large consumers.</b> Target recycling and reuse outreach towards large commercial and industrial customers.	Public Works Department	Medium		
<b>INC 10.3.1: Source Reduction and Recycling Element.</b> Implement the programs described in the Mountain View Source Reduction and Recycling Element (SRRE).	Public Works Department	Medium		
<b>INC 10.7.1: Recycled content advocacy.</b> Advocate for local, state and federal legislation that will increase use of recycled content products.	Public Works Department	Medium		
<b>INC 10.7.2: Recycled content promotion.</b> Educate and encourage residents and businesses to use products with recycled content.	Public Works Department	Medium		
<b>INC 10.9.1: Preferential purchasing.</b> Periodically review and updatethe City’s Environmentally Preferable Purchasing Policy (EP3).	Finance Department/Public Works Department	Medium		
<b>INC 11.2.1: Drop-off site.</b> Maintain a convenient City-operated accessible recycling drop-off and redemption site.	Public Works Department	High		
<b>INC 11.2.2: Recycling receptacle storage.</b> Require adequate, accessible and convenient areas for the storage and collection of recyclable materials in all new developments.	Community Development Department/Public Works Department	Medium		Implemented through the development review process.
<b>INC 11.4.1: Refuse disposal capacity.</b> Assure that the City possesses a minimum of five years of refuse disposal capacity at all times.	Public Works Department	Medium		
<b>INC 11.6.1: Service pricing.</b> Assess services to ensure they are convenient and competitively priced.	Public Works Department/Finance Department	Medium		Complete cost of service study completed in FY 2014-2015
<b>Climate Change</b>				

<p><b>INC 12.2.1: Greenhouse Gas Reduction Plan.</b> Adopt and regularly update a City-wide Greenhouse Gas Reduction Plan (GGRP).</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		<p>Part of GP Subsequent EIR (funded by developers). To be updated in future. GGRP was updated in 2018.</p>
<p><b>INC 12.2.3: Emissions reductions.</b> Reduce community-wide and government operations greenhouse gas emissions pursuant to adopted targets.</p>	<p>Community Development Department/Public Works Department</p>	<p>High</p>		<p>Will be accomplished through Municipal Operations Climate Action Plan (MOCAP) and community wide Climate Protection Roadmap (CPR)</p>
<p><b>Energy Production and Consumption</b></p>				
<p><b>INC 13.1.1: Building energy conservation and efficiency.</b> Develop and implement a plan to increase energy efficiency and conservation in public buildings and infrastructure.</p>	<p>Community Development Department/Community Services Department/Public Works Department</p>	<p>Medium</p>		<p>In conjunction with PG&amp;E, the City conducted energy audits of numerous city buildings in 2015. An implementation plan now needs to be developed.</p>
<p><b>INC 13.3.1: Efficiency in development review.</b> Use the development review process to inform developers of the advantages of energy efficiency in buildings, including passive solar design.</p>	<p>Community Development Department</p>	<p>Medium</p>		<p>Solar Ready requirement came into effect July 1, 2014</p>
<p><b>INC 14.1.2: Promoting renewables.</b> Regularly investigate and publicize opportunities for community members or the City to utilize renewable energy technologies such as solar, co-generation or wind.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		<p>Developing information for residents of available incentives and a web site to promote adoption of solar.</p>
<p><b>INC 14.1.3: Methane extraction.</b> Extract methane gas from the sanitary landfill for energy production.</p>	<p>Public Works Department</p>	<p>Medium</p>		<p>City staff operate the landfill gas collection and control system continuously to extract methane from the closed Shoreline Landfill as required by the various regulations and permits. The collected landfill gas is sold to Google for use in their co-generation plants near their office buildings; is used by City operated micro turbines to generate electricity for the Flare Station and Pump Stations; or is destroyed at the Flare Station. Public Services Staff continuing to review additional energy generations opportunities.</p>
<p><b>INC 14.1.4: Renewables in development review.</b> Use the development review process to inform developers of the advantages of renewable energy production, including wind and solar.</p>	<p>Community Development Department</p>	<p>Medium</p>		<p>New precise plans encourage use of renewable energy.</p>
<p><b>INC 14.2.1: Sustainable design.</b> Incorporate sustainable design features into new City facilities.</p>	<p>Community Development Department/Public Works Department</p>			
<p><b>INC 14.1.5: Incentives for Renewables.</b> Develop a program of incentives, fee waivers or other strategies to facilitate community members installing renewable energy technologies.</p>	<p>Finance Department/Public Works Department/Community Development Department</p>	<p>Medium</p>		
<p><b>Green Building</b></p>				
<p><b>INC 15.1.1: Green building requirements.</b> Create and administer community-wide green building requirements. Regularly update them and track development of Leadership in Energy and Environmental Design-New Construction (LEED-NC), Leadership in Energy and Environmental Design-Neighborhood Development (LEED-ND), Green Point Rated or other relevant green building standards as they relate to the City's green building objectives.</p>	<p>Community Development Department</p>	<p>High</p>	<p>EPC Priority</p>	<p>Green building requirements have been created and are being administered. The Mountain View Green Building Code is updated every 3 years in line with the California Building Code, Title 24 and CalGreen code updates. The city recently adopted reach codes, which are implemented on a project-by-project basis.</p>

<b>INC 15.1.2: Other green building regulations.</b> Monitor state green building requirements such as CalGREEN, as well as any other relevant regional, state or federal standards and requirements and ensure the City's green building program meets or exceeds these and all applicable standards and regulations.	Community Development Department	Medium		MVGBC has been updated to incorporated changes at state level. Triennial Code Adoption incorporated require additional requirements, to be effective 1-1-2020
<b>INC 15.1.4: Staff training.</b> Provide regular staff training on green building practices, regulations and standards.	Community Development Department	Medium		The Chief Building Official recently trained Planning, Building and Public Works staff on new 2019 Building Code uPolice Departmentates and reach codes. Trainings will continue on an as-needed basis.
<b>INC 15.2.1: Visible green technology.</b> Provide public environmental education by integrating visible examples of green technology into public buildings.	Public Works Department/Community Development Department	Low		Included in Municipal Operations Climate Action Plan (MOCAP). Working on a display in City Hall that will show energy use and solar energy production.
<b>INC 15.2.2: Green building education.</b> Provide fact sheets and other materials on the City's web site and at City offices.	Community Development Department	Medium		
<b>Species and Habitat</b>				
<b>INC 16.1.1: Habitat corridors.</b> Identify and preserve wildlife habitat corridors through the City.	Community Services Department	High	EPC Priority	
<b>INC 16.1.2: Water replenishment.</b> Enable sufficient surface water replenishment and protect surface water quality to enable groundwater percolation and provide habitat for wildlife.	Fire Department/Public Works Department	Medium		Fire and Environmental Protection Division staff involvement with this item has been through implementation of LID Stormwater treatment requirement. Planning staff implements those guidelines through DRP process & coordinates with SCCVWD on new development near waterways.
<b>INC 16.1.3: Water quality.</b> Support efforts by the Santa Clara Valley Water District to preserve water, habitat and riparian quality in the creeks within the City, including implementing the Santa Clara Valley Water Resources Protection Collaborative Guidelines and Standards for Land Use Near Streams.	Community Development Department/Public Works Department/Fire Department	Medium		Fire and Environmental Protection Division staff involvement with this item has been through implementation of LID Stormwater treatment requirement and other Stormwater pollution prevention programs.
<b>INC 16.1.4: Volunteer creek clean-up.</b> Encourage volunteer creek clean-ups.	Community Services Department/Fire Department	High		
<b>INC 16.3.1: Burrowing owl.</b> Evaluate and maintain burrowing owl habitat through the Burrowing Owl Preservation Management Plan (BOPMP).	Community Development Department	High		Staff biologist continues to implement BOPMP and monitors owl population in Shoreline Park.
<b>INC 16.4.1: Invasive species.</b> Identify invasive species and their associated risks, contain these species and reduce their amounts wherever feasible.	Community Services Department	High		Shoreline staff actively removes invasive species when and where possible.
<b>INC 16.5.1: Tidal marshes.</b> Maintain Charleston Slough within Shoreline at Mountain View and creeks as wildlife habitat.	Community Services Department/Public Works Department	High		Staff continues to coordinate with South Bay Salt Pond Restoration Project and with BCDC on Charleston Slough enhancements.
<b>Watershed and Floodplain Management</b>				
<b>INC 17.1.1: Inter-agency coordination.</b> Coordinate with the Santa Clara Valley Water District (SCVWD) on flood-related issues.	Public Works Department	Medium		
<b>INC 17.1.2: Fee structure.</b> Review and updatethe procedure and fee structure for the cost of system upgrades made necessary by new development, considering the possibility of new impact and maintenance fees.	Public Works Department/Finance Department	Medium		
<b>INC 17.4.1: Flood zones.</b> Continue to review development in areas identified by the General Plan Flood Zone Map and FEMA flood zone maps for compliance with the City's Drainage and Flood Control Ordinance.	Public Works Department/Community Development Department	Medium		
<b>Soil and Groundwater Contamination</b>				



<b>INC 18.1.1: Enforcing existing regulations.</b> Enforce local codes and support State and Federal regulations to prevent contamination of groundwater resources.	Fire Department	High		Fire and Environmental Protection Division enforces State and local requirements for Underground Storage Tank monitoring systems and inspection.
<b>INC 18.1.3: Abandoned wells.</b> Support the Santa Clara Valley Water District (SCVWD) to locate and seal abandoned wells in accordance with state standards to protect groundwater quality.	Public Works Department	Medium		
<b>INC 18.1.4: Monitoring well permitting.</b> Support the Santa Clara Valley Water District (SCVWD) to locate monitoring wells to protect groundwater quality.	Public Works Department	Medium		
<b>INC 18.1.5: Abandoned sites.</b> Monitor, prevent, and remediate contamination from abandoned sites.	Public Works Department/Fire Department/City Maanger's Office	Low		Fire and Environmental Protection Division only provides oversight for hazardous materials facility closure or dumping response.
<b>INC 18.1.6: Shallow groundwater.</b> Monitor shallow groundwater quality and ensure it meets or exceeds state and federal requirements.	Public Works Department/Fire Department/City Maanger's Office	Low		State has issued a Low Threat Risk policy that allows for closures of contaminated sites. City is working with Santa Clara County Health and the SCVWD to provide to support of their oversight responsibility. It is not the City's responsibility to monitor Water Quality. Fire and Environmental Protection Division involvement in this action except for hazmat closure or dumping response.
<b>INC 18.2.2: Inter-agency coordination.</b> Provide local information and other assistance to state, regional, and federal agencies that oversee cleanup of groundwater contamination in Mountain View.	Community Development Department/City Maanger's Office	Low		State has issued a Low Threat Risk policy that allows for closures of contaminated sites. City is working with Santa Clara County Health and the SCVWD to provide to support of their oversight responsibility . It is not the City's responsibility to monitor Water Quality.
<b>INC 18.2.3: Vulnerability study.</b> Support the Santa Clara Valley Water District (SCVWD) vulnerability study.	Public Works Department	Low		
<b>INC 18.2.4: Vapor intrusion.</b> Monitor and address soil quality and incidences of vapor intrusion.	Community Development Department/City Maanger's Office	Medium		City continues to work with EPA and DTSC , and water board.
<b>Integrated Pest Management</b>				
<b>INC 19.1.1: Integrated Pest Management Plan.</b> Maintain and regularly update the City's Integrated Pest Management Plan (IPMP).	Community Services Department/Fire Department	High		The re-issued Municipal Regional Stormwater Permit did include new or revised requirements, so the City's IPM Plan is not planned to be revised.
<b>INC 19.2.1: Pesticide use tracking.</b> Maintain a database to track the amount of pesticides applied at City facilities.	Community Services Department/Fire Department	High		Completed annually by Community Services Department and Fire Department. The Fire Department, Fire and Environmental Protection Division maintains the pesticide use tracking database for pesticide use at City facilities.
<b>Air Quality</b>				
<b>INC 20.1.1: Wood-burning ordinance.</b> Enforce the City's wood-burning ordinance.	Community Development Department	Low		
<b>INC 20.1.2: Air quality through California Environmental Quality Act.</b> Use the development review process to evaluate the cumulative effects of new development on air quality and impose appropriate mitigation measures through the CEQA process.	Community Development Department	Medium		Review occurs on a project-by-project basis through the CEQA process, when applicable.
<b>INC 20.2.1: Sensitive receptors.</b> Utilize Bay Area Air Quality Management District (BAAQMD) guidelines to protect residential uses and other sensitive receptors from stationary sources of pollution.	Community Development Department	Medium		Implemented during development review as a condition of approval.
<b>INC 20.2.2: Regional Clean Air Plan.</b> Cooperate with the Bay Area Air Quality Management District (BAAQMD) in implementing the regional Clean Air Plan.	Community Development Department	Medium		
<b>INC 20.2.3: Congestion Management Plan.</b> Work with the Congestion Management Agency (CMA) to implement the Congestion Management Plan (CMP).	Community Development Department/Public Works Department	Medium		

<b>INC 20.2.4: Regulation of specific businesses.</b> Improve awareness of the Bay Area Air Quality Management District's enforcement program to regulate specific businesses, especially those near residential neighborhoods.	Community Development Department/City Manager's Office	Medium		
<b>INC 20.3.1: Pollution prevention.</b> Encourage the community and City employees to minimize single-occupancy auto travel through employer incentives and other strategies.	Community Development Department/Public Works Department/City Manager's Office	Medium		
<b>INC 20.6.1: Conditions for development and grading.</b> Adopt and periodically update standard mitigation measures and development conditions for dust, particulate, and exhaust control standard measures for demolition and grading activities in compliance with the BAAQMD CEQA Air Quality Guidelines.	Community Development Department/Public Works Department	Low		Implemented during development review as a condition of approval.
<b>INC 20.7.1: Protection of sensitive receptors.</b> Adopt procedures to require health risk assessments, emissions analysis and risk reduction plans in accordance with BAAQMD-recommended procedures for sensitive land uses, and establish standard mitigation measures and development conditions to comply with BAAQMD standards.	Community Development Department	Low		Implemented during development review as a condition of approval.
<b>Parks, Open Space and Community Facilities</b>				
<b>Parks and Open Space</b>				
<b>POS 1.1.1: Acquire open space.</b> Acquire and develop open space consistent with the priorities established by the Parks and Open Space Plan (POSP).	Community Services Department/Public Works Department	High		Community Services Department works with Public Works Department to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space.
<b>POS 1.1.2: Implement park land dedication ordinance.</b> Use the park land dedication provisions of the City's Subdivision Ordinance to provide land or fees for parks. The requirements are a condition of residential project approval.	Public Works Department/Community Services Department	High		Public Works Department-Land Development staff will continue to collect fees per City Code.
<b>POS 1.1.3: Use creative approaches to increase park land.</b> Use creative and innovative means, such as easements, leases, cooperative agreements and grants from other agencies and organizations, to increase park and open space resources.	City Attorney's Office/Community Services Department/Community Development Department/Public Works Department			City Attorney's Office is willing to assist in implementing creative approaches to increase park land. The decision to create additional park land is of course a policy decision, but the City Attorney's Office's office can assist in drafting the legal documents necessary for different types of arrangements that are decided upon by policy makers. The decision to create new park land via innovative approaches remains a policy decision with the Council.
<b>POS 1.1.4: Update Park and Open Space Plan.</b> Update the Parks and Open Space Plan every three years.	Community Services Department	High		The POSP was adopted spring 2015. The plan will be updated every five (5) years.
<b>POS 1.1.5: Maintain inventory.</b> Maintain an inventory of public and private properties for potential purchase and redevelopment as public open space.	Public Works Department/Community Services Department	Medium		
<b>POS 2.1.1: Explore third community park.</b> Explore strategies to build a third community park, north of Central Expressway.	Community Services Department	Medium		Community Services Department works with Public Works Department to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space. Property on Whisman Road and Moffett and Middlefield Road is under consideration.
<b>POS 2.3.1: Ensure safe access across streets and barriers.</b> Utilize the Parks and Open Space Plan, Bicycle Transportation Plan, Pedestrian Master Plan, and other plans, and collaborate with other governmental agencies to ensure that open space resources can be safely accessed across streets and other barriers.	Public Works Department/Community Services Department	Medium		
<b>POS 2.5.1: Use preservation criteria in Parks and Open Space Plan.</b> Utilize the Parks and Open Space Plan's preservation criteria to evaluate the purchase or preservation of surplus school sites.	Community Services Department/Public Works Department	High		Community Services Department works with Public Works Department to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space.
<b>POS 3.1.1: Develop environmental education programs.</b> Develop environmental education programs, services, and facilities.	Community Services Department	High		The City operates Deer Hollow Farm as part of a partnership with other agencies. Further work will take place on a medium priority for development of environmental education programs at Shoreline.

<b>POS 3.1.2: Plant native species in natural areas.</b> Plant native and/or drought-tolerant species in natural areas such as the Stevens Creek Trail and Shoreline at Mountain View.	Community Services Department	High		The North Bayshore Plant Palette was adopted in 2016. It contains natives and low water use plants. The plant list is used when planting in natural areas.
<b>POS 4.1.1: Notify residents.</b> Notify residents of open space projects.	Community Services Department	High		This is done on an ongoing basis as projects occur.
<b>POS 4.2.1: Design for safety.</b> Design for park safety and security.	Community Services Department/Public Works Department	High		Community Services Department works with the Public Works Department and the Police Department as needed to design new parks and facilities that are safe.
<b>POS 4.2.2: Consider neighbors.</b> Recognize and respect the need for privacy and security of neighboring residents when developing parks, trails, and other open spaces.	Community Services Department/Public Works Department	High		The need for privacy and security of neighboring residents is always considered when developing parks, trails, and other open spaces.
<b>POS 5.1.1: Schools as neighborhood centers.</b> Collaborate with the Mountain View Whisman school district to explore using school sites as neighborhood centers. The centers could provide out-of-school activities, family programming and services, intergenerational activities and neighborhood events.	Community Services Department	High		Community Services Department will continue working on this item.
<b>POS 5.1.2: Mountain View High School open space joint use.</b> Explore development of an agreement with the Mountain View-Los Altos Union High school District for joint use of the open space at Mountain View High School for public use.	Community Services Department	Medium		
<b>Programs and Services</b>				
<b>POS 7.1.1: Develop programs for all ages and abilities.</b> Develop programs and activities for residents of all ages and ability levels consistent with the City's Recreation Plan and Youth Action Plan.	Community Services Department/Library	High		The City currently operates programs for all ages from infants to seniors consistent with the Recreation Plan and Youth Action Plan. The Library offers a variety of ongoing programs for children, teens, adults, and families.
<b>POS 7.1.2: Develop diverse programs.</b> Create planning programs relevant to the City's cultural diversity.	Community Services Department/City Manager's Office/Library	Medium		The City Manager's Office and Library department continue supports diversity outreach. The Library continues to develop programs for our diverse community, including computer training in Spanish for adults, and family storytimes in Spanish and Chinese. A Spanish language Civic Academy is being developed for launch in Winter 2017 for spanish speaking residents. The HRC offers Civility Roundtable that focuses on LGBTQ+ issues.
<b>POS 7.1.3: Develop community facilities.</b> Develop safe and attractive facilities for adolescents and young adults, seniors, and other populations with special needs, throughout the community.	Community Services Department/Public Works Department	High		New Teen Center is project was completed in 2014.
<b>POS 7.1.4: Work with City commissions and committees.</b> Work with the Parks and Recreation Commission (PRC), Senior Advisory Committee (SAC), and the Youth Advisory Committee (YAC) on recreation programming.	Community Services Department/City Manager's Office	High		
<b>POS 7.1.5: Improve technology.</b> Consider innovative technological improvements and strategies that will serve diverse future community needs.	Community Services Department/City Manager's Office/Library	High		The Community Services Department has upgraded the registration system to provide off-site registration at the pools as well as membership modules for the Senior Center and Teen Center as well as a reservation booking system for the Rengstorff House.
<b>POS 7.1.6: Accessing City services.</b> Explore strategies to make accessing City services easier and more user-friendly.	City Manager's Office/Community Services Department	Low		The city website is highly accessible. City departments consider to explore opportunities for improvement, such as online business license applications and public meeting livestreams on Youtube.
<b>POS 8.1.1: Improve access.</b> Collaborate with public and private entities to improve access to child care.	City Manager's Office/Community Services Department	Low		
<b>POS 8.1.2: Connect providers and clients.</b> Utilize Santa Clara County's Local Needs Assessment for Child Care to connect child-care providers with client populations.	City Manager's Office/Community Services Department	Medium		
<b>POS 8.1.4: Integrate child care into other uses.</b> Encourage and support integration of child-care facilities with transit trips and within large development projects.	City Manager's Office/Community Development Department	Medium		Direction is provided in the North bayshore Precise Plan and East Whisman Precise Plan. The action item is implemented on a project-by-project basis, when applicable.

<b>POS 8.1.5: Support operations.</b> Provide support and information that enhance child-care provider operations.	City Manager's Office/Community Development Department/Community Services Department	Medium		
<b>POS 8.1.6: Provide references.</b> Maintain and make available a reference and referral list of center-based and family child care providers in the City.	City Manager's Office	Medium		
<b>POS 8.1.7: Enhance quality and standards.</b> Participate in local efforts to enhance child-care quality, and community care licensing standards.	City Manager's Office	Medium		Child care is largely regulated by the state. Certain child care proposals must comply for standards for specific child care uses, which are set forth in the Zoning Ordinance.
<b>POS 8.1.8: Promote accessibility and affordability.</b> Work with the Mountain View Whisman School District to continue making preschool and after-school child-care accessible to low-income families and available on school campuses.	Community Services Department/City Manager's Office	High		
<b>Arts</b>				
<b>POS 10.1.1: Maintain Mountain View Center for the Performing Arts.</b> Maintain the Mountain View Center for the Performing Arts as an important community resource.	Community Services Department/City Manager's Office	High		Part of the ongoing operations of the Performing Arts Center
<b>POS 10.1.2: Utilize Performing Arts Committee.</b> Utilize the Performing Arts Committee (PAC) to support programs and operations of the Mountain View Center for the Performing Arts, to advocate for the arts in public venues and to promote music, theater, dance, and other performing arts.	Community Services Department	High		Part of the ongoing operations of the Performing Arts Center
<b>POS 11.1.1: Encourage public art.</b> Encourage public art to be included within public and private development projects, with specific emphasis in key planning areas identified for significant change.	Community Development Department/Public Works Department	Low		CIP's include a process for public art. Public Art is also reviewed through private development review process.
<b>POS 11.1.2: Acquire public art.</b> Retain and develop programs to acquire significant works of public art by supporting the One Percent for Art Program and the Public Arts for all Capital Improvement Projects.	Community Development Department/Community Services Department			Visual Arts Committee meets every 2nd Wednesday of the month.
<b>POS 11.1.3: Maintain Visual Arts Committee.</b> Maintain the Visual Arts Committee (VAC) to guide the acquisition of public art and promote other visual arts programs.	Community Development Department	Low		Visual Arts Committee meets every 2nd Wednesday of the month.
<b>Trees, Gardens and Landscaping</b>				
<b>POS 12.1.1: Maintain tree inventory.</b> Maintain a comprehensive inventory of street trees and trees in public spaces in order to determine where to allocate resources to maintain or replace trees.	Community Services Department	High		The Community Tree Master Plan was adopted by Council in September 2015. The plan requires maintenance of the urban forest inventory.
<b>POS 12.1.2: Publicize tree ordinance.</b> Publicize and enforce the Heritage Tree Ordinance.	Community Services Department	High		Information is provided on City website
<b>POS 12.1.3: Identify funding source.</b> Identify a funding source to assist lower-income property owners with maintaining Heritage trees on their property.	Community Services Department	Low		
<b>POS 12.2.1: Increase number of trees.</b> Work towards having trees on at least 90% of identified and available street tree planting sites.	Community Services Department/Public Works Department	Medium		Community Services Department continues work on increasing street tree inventory and Community Development Department on development projects.
<b>POS 12.4.1: Require compliance with water conservation standards.</b> Require new landscaping to comply with City water conservation standards and requirements.	Community Development Department/Public Works Department	Medium		Implemented through development review process on a project-by-project basis.
<b>POS 13.1.1: New community garden.</b> Establish a new community garden.	Community Services Department	Medium	EPC Priority	Garden sites have been identified for 771 N. Rengstorff and open space at Shoreline and Latham Streets.
<b>Noise</b>				

<p><b>NOI 1.1.1: Noise Ordinance.</b> Update and enforce the City's Noise Ordinance to be consistent with this Element. The update shall include noise performance standards for stationary noise sources, including, but not limited to, mechanical equipment, loading/unloading activities, amplified music, and light industrial operations.</p>	<p>City Attorney's Office/Community Development Department</p>	<p>Medium</p>		<p>City Attorney's Office drafted a memorandum to Council summarizing the City's current noise enforcement regulations (which are not centrally codified, but spread throughout the City Code) but received no direction from Council to update any of these provisions. City Attorney's Office received no direction from Council to update any of the noise regulations.</p>
<p><b>NOI 1.2.1: Disclosures for mixed-use development.</b> Require disclosures to residents of new mixed-use developments of potential noise associated with adjacent uses such as solid waste/recycling collection, deliveries and other activities typically associated with commercial activity.</p>	<p>Community Development Department/City Attorney's Office</p>	<p>Low</p>		<p>Implemented through development review process as a condition of approval.</p>
<p><b>NOI 1.2.2: Disclosures for new development.</b> Require disclosures to residents in new developments of potential noise associated with nearby freeways or highways.</p>	<p>Community Development Department/City Attorney's Office</p>	<p>Low</p>		<p>Implemented through development review process as a condition of approval.</p>
<p><b>NOI 1.6.1: Traffic noise reduction measures.</b> Investigate and implement measures and techniques to reduce traffic noise such as repaving roadways or reducing speeds.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		
<p><b>NOI 1.6.2: Traffic noise reduction process.</b> Monitor and record noise complaints related to traffic noise and coordinate with the Santa Clara Valley Transportation Authority (VTA) Noise Reduction Screening Program to reduce noise.</p>	<p>Community Development Department/Public Works Department</p>	<p>Medium</p>		
<p><b>NOI 1.6.3: Truck traffic.</b> Encourage a limitation on commercial, industrial and construction truck traffic through residential areas by measures such as requiring truck traffic routes and traffic plans be identified for new construction and new commercial and industrial uses.</p>	<p>Public Works Department/Community Development Department</p>	<p>Medium</p>		<p>City has existing approved "trucks routes" per City Code and requires haul route and traffic control plans with all projects.</p>
<p><b>NOI 1.7.1: Noise complaints.</b> Respond to noise complaints by monitoring the source, suggesting noise mitigation measures, and using enforcement options when necessary.</p>	<p>City Attorney's Office/Police/Community Development Department</p>			<p>Police and Code Enforcement are the primary responders to noise complaints and will continue to operate in this capacity. City Attorney's Office provided Council with memo on noise regulations and enforcement in the City but received no direction from Council to change the current approach.</p>
<p><b>NOI 1.7.2: Shoreline Amphitheatre.</b> Plan for and manage noise from Shoreline Amphitheatre operations.</p>	<p>Community Development Department/Community Services Department/Police</p>	<p>Medium</p>		
<p><b>NOI 1.8.1: NASA overflights.</b> Encourage and coordinate with NASA to minimize flights over the community, including managing practice landings, particularly during evening and nighttime hours.</p>	<p>Community Development Department/City Manager's Office</p>	<p>Medium</p>		<p>The transition of Moffett Federal airfield operations to Planetary Ventures has gone smoothly so far. We continue to work with Planetary Ventures on Management of Moffett Federal Airfield in accordance with existing operations.</p>
<p><b>NOI 1.8.2: NASA noise levels.</b> Encourage and coordinate with NASA to utilize flight, landing, and maintenance procedures which lower noise levels.</p>	<p>Community Development Department/City Manager's Office</p>	<p>Medium</p>		<p>The transition of Moffett Federal airfield operations to Planetary Ventures has gone smoothly so far. We continue to work with Planetary Ventures on Management of Moffett Federal Airfield in accordance with existing operations.</p>
<p><b>NOI 1.8.3: Moffett Federal Airfield uses.</b> Support efforts to restrict the use of Moffett Federal Airfield for additional air traffic uses such as passenger and cargo uses.</p>	<p>Community Development Department/City Manager's Office</p>	<p>Medium</p>		<p>The transition of Moffett Federal airfield operations to Planetary Ventures has gone smoothly so far. We continue to work with Planetary Ventures on Management of Moffett Federal Airfield in accordance with existing operations.</p>
<p><b>NOI 1.9.1: Rail corridors.</b> Monitor plans and projects, which would increase the noise from rail corridors, evaluate their noise impacts, and seek mitigation for any change that worsens local conditions.</p>	<p>Public Works Department/City Manager's Office</p>	<p>Medium</p>		

<b>NOI 1.9.2: High-speed rail.</b> Coordinate with the California High-Speed Rail Authority to reduce the noise impacts of the proposed High-Speed Rail Service.	Public Works Department/Community Development Department	Medium		
<b>NOI 1.9.3: Light and heavy rail vibration.</b> Monitor vibration caused by light and heavy rail using Federal guidelines for determining impacts.	Community Development Department/Public Works Department	Medium		As part of CEQA review of development projects, analyze vibration caused by light and heavy rail using Federal guidelines for determining impacts.
<b>NOI 1.9.4: Light rail.</b> Monitor regional plans for light rail facilities in Mountain View to ensure that noise impacts are identified and mitigated.	Public Works Department	Medium		
<b>NOI 1.9.5: Air horns.</b> Seek the cooperation of transit agencies to avoid unnecessary and prolonged use of air horns except for safety purposes.	Public Works Department	Medium		
<b>NOI 1.9.6: Train noise legislation.</b> Support legislation to reduce the noise level of trains.	Public Works Department	Low		Currently no City Council direction.
<b>Public Safety</b>				
<b>Police and Fire Services Combined</b>				
<b>PSA 1.1.1: Share Police and Fire services.</b> Work with neighboring cities to evaluate possible efficiency and cost savings from sharing services.	Police Department/Fire Department	High		<ol style="list-style-type: none"> <li>1. Virtual consolidation</li> <li>2. CTC – Command Training Center – FD/Police Department joint incident command training</li> <li>3. Joint EOC/Regional EOC</li> <li>4. Regional Overhead team</li> <li>5. Mutual CPT</li> <li>6. Joint Battalion chief response</li> <li>7. Joint Hazmat Training and Response</li> </ol>
<b>Police</b>				
<b>PSA 2.2.1: Prompt notification.</b> Notify residents and others in a timely manner of criminal activity that may potentially affect them.	Police Department	High		Police Department uses Press Releases, Print Media, Social Media, and SCC Emergency notification systems for this purpose
<b>PSA 2.3.1: Improve officer skills.</b> Continuously develop and improve the skills and abilities of all members of the Police Department through training and education.	Police Department	Medium		Police Department provides mandated training in perishable skills area. They provide additional training based on focusing goal of Setting the Standard for Police Professionalism by continually improving the skills and abilities of our staff.
<b>PSA 2.3.2: Embrace technology.</b> Embrace new technology that will help prevent and solve crimes.	Police Department	Medium		Police Department has a Tech Cadre that continually looks for and evaluates technological solutions
<b>PSA 2.4.1: Support Police Activities League.</b> Provide support to the Mountain View Police Activities League via volunteered staff time and referrals.	Police Department	High		This is an ongoing strongly supported program within the Police Department. Newly created SRO/PAL Officer position will support the program.
<b>PSA 2.6.1: Police service levels and facilities.</b> Periodically review Police Department service levels and facility needs based on the most recent City studies and recommendations.	Police Department	Medium		
<b>Fire and Hazardous Materials</b>				
<b>PSA 3.1.1: Use fire suppression best practices.</b> Evaluate and update best practices, plans and policies for preventing and suppressing fires.	Fire Department	High		
<b>PSA 3.1.2: Provide excellent equipment.</b> Equip Firefighters with state-of-the-art equipment and training to respond quickly and effectively to medical emergencies.	Fire Department	High		
<b>PSA 3.1.3: Adopt codes.</b> Adopt and enforce proactive fire and life safety codes.	Fire Department/Community Development Department	High		Code adoption is triennial. Effective date of 2019 codes is January 2020.
<b>PSA 3.1.4: Continue fire inspections.</b> Maintain proactive and responsive programs for fire inspections and code enforcement.	Fire Department	High		
<b>PSA 3.2.1: Incorporate latest technology and training.</b> Keep abreast of new technology and training to manage and control hazardous materials.	Fire Department	High		Monthly hazmat training to reflect updated standards.

<b>PSA 3.2.2: Enforce hazardous materials ordinances.</b> updateand enforce local ordinances regulating the storage, use, handling, and clean-up of hazardous materials and contaminated sites.	Fire Department	High		
<b>PSA 3.3.1: Regulate new hazardous materials uses.</b> Review, monitor, and place appropriate conditions on new development that propose hazardous material use.	Fire Department	High		This is managed through new construction/tenant improvement plan check and permit process.
<b>PSA 3.4.1: Monitor remediation of federal Superfund sites.</b> Monitor environmental remediation activities at federal Superfund sites within or adjacent to the City of Mountain View and ensure development in areas contaminated by federal Superfund sites implement appropriate measures to protect human health and the environment.	Community Development Department/City Manager's Office	High		This is accomplished in part through the development review process when projects are proposed in close proximity to federal superfund sites.
<b>Emergency Preparedness</b>				
<b>PSA 4.1.1: Maintain public safety operations during disaster.</b> Maintain emergency operations sufficient for public safety during a disaster. This applies to facilities, equipment, communications systems and personnel, even when mutual aid is unavailable. Opportunities for public safety workers to live in Mountain View, as provided for in the Housing Element, will assist in ensuring the availability of adequate personnel.	Police Department/Fire Department/Public Works Department			Part of the Emergency Plan
<b>PSA 4.1.2: Conduct practice drills.</b> Conduct practice drills at least annually for City employees assigned to the City's disaster response team.	Fire Department			Exercises are conducted at least annually for all Emergency Operations Center (EOC) staff.
<b>PSA 4.1.3: Work with Moffett Field.</b> Collaborate with Moffett Field in emergency preparedness planning efforts.	Fire Department			Office of Emergency Services coordinates with Moffett Field on a regular basis
<b>PSA 4.1.4: Plan for damaged utility lines.</b> Develop response plans for disasters created by damage or failure of major gas and electric transmission lines.	Fire Department/Public Works Department			Referenced generically in Emergency Plan. Signed MOU with PG&E to use Shoreline parking lot as regional disaster response base camp
<b>PSA 4.1.5: Evacuation plans.</b> Emergency preparedness plans should consider priority evacuation routes taking into account areas and roadways that are more susceptible to earthquakes and liquefaction, flooding and other disasters or emergencies.	Fire Department			Part of Emergency Plan
<b>PSA 4.2.1. Enforce building codes.</b> All development and construction proposals shall be reviewed by the City of Mountain View to ensure conformance to current and applicable building and fire code standards.	Community Development Department/Fire Department	High		As a part of Conditions of Approval. Modify to encourage regular updates as needed, instead of telling building to do what they already do
<b>PSA 4.2.2. Develop a mitigation plan.</b> Develop a Local Hazard Mitigation Plan.	Fire Department			The Local hazard Mitigation Plan is required to be updated every 5 years. It was last updated in 2016 and is due to be updates in 2021.
<b>PSA 4.2.3. Involve employers.</b> Work with large employers in the City's industrial and office areas to prepare a coordinated response in the event of a disaster.	Fire Department			Office of Emergency Service continues to work with large employers to provide training and ensure coordination for disaster response
<b>PSA 4.2.4. Educate the community.</b> Educate the community on Community Risk Reduction and increase emergency preparedness.	Fire Department			Office of Emergency Service provides neighborhood training on request and continues outreach efforts to reach as many neighborhoods, associations, schools and other organizations as possible.
<b>PSA 4.2.5. Work with neighborhoods.</b> Support and involve neighborhoods and work with the Community Emergency Response Team to develop emergency response plans.	Fire Department			Office of Emergency Service coordinates with existing CERT neighborhoods through quarterly meeting with neighborhood CERT coordinators and provides continuing education training at least quarterly.
<b>PSA 4.2.7. Geotechnical studies.</b> Adopt and periodically updatea set of standard mitigation measures and development conditions related to geotechnical/soils investigation and environmental site assessments.	Community Development Department	Low		Implemented during development review as a condition of approval.
<b>PSA 4.2.8. Hazardous materials contamination.</b> Adopt and periodically updatea set of standard mitigation measures and development conditions to reduce the potential for contamination associated with hazardous materials related to areas adjacent to highways or previously used for agriculture or industrial uses.	Community Development Department	Low		Implemented during development review as a condition of approval.
<b>PSA 5.1.2. Upgrade Public Buildings.</b> Replace or upgrade City-owned buildings and structures to meet seismic building codes.	Public Works Department/Community Services Department	High		

<b>PSA 5.1.3. Hazard Studies.</b> Review development projects in potentially seismic areas to ensure that geotechnical investigations are prepared following State guidelines and relevant local codes.	Community Development Department	Medium		Implemented during development review and with CEQA review,
<b>Greenhouse Gas Reduction Program Actions</b>				
<b>Measure E-1.1: Residential Energy Efficiency Retrofit B.</b> Leverage <i>Energy Upgrade California</i> outreach and educational materials, and <i>Power Saver</i> loans when made available, to encourage energy efficiency retrofits and the use of energy efficient, low-carbon, or renewable technologies	Community Development Department	Medium		The City conducted an outreach program starting in 2017 that provided enhanced information that summarizes incentives and relevant programs.
<b>Measure E-1.1: Residential Energy Efficiency Retrofit C.</b> Support Association of Bay Area Governments (ABAG), PG&E, and other organizations' efforts to develop and implement an Energy Upgrade California program for residential property owners	Community Development Department	Medium		All measures related to outreach and participating in other organizations' programs to provide technical assistance or access to incentives should be pursued at the same time. Information should be provided on the website and handouts, and a staff member should be able to summarize the programs and direct potential applicants to funding based on their project scope.
<b>Measure E-1.2: Non-Residential Energy Efficiency Retrofit A.</b> Encourage the development of a non-residential PACE Finance Department financing program (AB 811) to encourage investment in energy efficiency retrofits in non-residential properties	Community Development Department	High		PACE Financing has been available for non-residential customers through the CaliforniaFIRST Program since September 2012, and is also available through HERO as of September 2015. Staff is evaluating adopting other PACE programs.
<b>Measure E-1.2: Non-Residential Energy Efficiency Retrofit.</b> Encourage small businesses to participate in PG&E programs that provide technical assistance and access to incentives for energy efficiency upgrades (e.g., refrigeration, HVAC, lighting)	Community Development Department	Medium		
<b>Measure E-1.3: Non-Residential Lighting Retrofit A.</b> Enforce the Building Code to require all non-residential tenant improvements to improve lighting per current adopted Mountain View Green Building Code.	Community Development Department	High		Standards will be updated in 3 year cycles
<b>Measure E-1.3: Non-Residential Lighting Retrofit B.</b> Encourage small businesses to participate in PG&E programs that provide technical assistance and access to incentives for energy efficiency upgrades (e.g. lighting)	Community Development Department	Medium		The City conducts an outreach program that provides enhanced information that summarizes incentives and relevant programs.
<b>Measure E-1.4: Residential Energy Star Appliances A.</b> Leverage the Energy Upgrade California platform to promote Energy Star appliances and electronics	Community Development Department	Low		
<b>Measure E-1.4: Residential Energy Star Appliances B.</b> Collaborate with PG&E, SCVWD, and other non-profit organizations to promote existing Finance Department financial incentive programs to encourage voluntary replacement of inefficient appliances with new Energy Star appliances	Community Development Department	Medium		
<b>Measure E-1.5: Smart Grid C.</b> update the Green Building Code to require smart grid energy management and compatible heating, ventilation, air conditioning, and lighting in new construction	Community Development Department	High		The MVGBC was updated following the new Building Code and reach codes.
<b>Measure E-1.6: Exceed State Energy Standards in New Residential Development A:</b> Ensure compliance with City's adopted energy efficiency requirements	Community Development Department	High		
<b>Measure E-1.7: Exceed State Energy Standards in New Non-Residential Development A.</b> Ensure compliance with City's adopted energy efficiency requirements	Community Development Department	High		
<b>Measure E-1.8: Building Shade Trees in Residential Development B.</b> Develop an outreach program to encourage residents to plant shade trees on private property	Community Development Department	Medium		
<b>Measure E-2.4: Non-Residential Solar Photovoltaic Systems C.</b> Encourage the development of a non-residential PACE Finance Department financing program (AB 811) to encourage non-residential property owners to invest in renewable energy systems	Community Development Department	Medium		



<p><b>Measure E-2.5: Landfill Gas to Energy A:</b> Continue to operate the Shoreline Landfill gas to energy generation systems</p>	<p>Public Works Department</p>	<p>Medium</p>		<p>The City operates two landfill gas fired 65KW Capstone micro turbines at Shoreline Park. The micro turbines provide electricity to the Flare Station, Sewage Pump Station and Irrigation Pump Station. The remaining landfill gas is being sold to Google or destroyed by the Flare Station. The City has a fifteen year contract with Google to supply landfill gas for their co-generation plants located at their office complexes.</p>
<p><b>Measure E-2.5: Landfill Gas to Energy B:</b> Work with landfill-gas end users to evaluate potential for developing combined heat and power systems</p>	<p>Public Works Department</p>	<p>Low</p>		<p>Google Corporation has the right to use the landfill gas extracted by the City from Shoreline Landfill for their co-generation plants. Google power plants are co-generation plants that use power and waste heat from the generators. The remaining supply of gas is inadequate to support additional gas to energy systems.</p>
<p><b>Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights A:</b> Identify and prioritize municipal parking garages for lighting upgrades</p>	<p>Public Works Department/Community Development Department</p>	<p>Medium</p>		
<p><b>Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights D:</b> Install high-efficiency lighting in all City-owned parking facilities</p>	<p>Public Works Department/Community Development Department</p>	<p>Medium</p>		<p>This is Strategy F-5 in the MOCAP.</p>
<p><b>Measure S-1.1: Implementation of Zero-Waste Plan A:</b> Implement Zero-Waste Plan</p>	<p>Public Works Department</p>	<p>Medium</p>		
<p><b>Measure T-1.1: Transportation Demand Management B:</b> Enforce compliance with TDM Plan and TDM Performance Report requirements</p>	<p>Community Development Department</p>	<p>High</p>		<p>Ongoing - implemented on a project-by-project basis</p>
<p><b>Measure T-1.1: Transportation Demand Management C:</b> Facilitate development of Transportation Demand Management Association(s) and business community membership</p>	<p>Community Development Department</p>	<p>High</p>		<p>Ongoing - implemented on a project-by-project basis</p>