





Use of checkout stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of return stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sense of safety while in the building	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Heating/Air Conditioning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall building level noise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Section 4**

7. How important is each of the following?

	Very important	Important	Neutral	Not very important	Don't know/Not applicable
Building size	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Borrowing materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To get information/research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using Internet computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using free Wi-Fi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the study rooms/reading areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the children's area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using Link+ (materials from other libraries)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library website & catalogs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Online resources & databases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting the Bookmobile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how important is the Library to you and your family?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. The following are online resources available at the Library, some of which may be accessed from the Library or your home computer. Please check any you are familiar with.

- Brainfuse
- Consumer Reports.org
- Discover & Go
- EBSCOhost research databases
- Flipster
- Kids Infobits
- Mango Languages
- Mountain View historical newspapers online
- Mountain View photographs and oral histories online
- New York Times online
- Novelist Plus
- World Book Online

8. How would you like to receive information about the Library? Check all that apply.

- Library website
- Social media (Facebook or Twitter)
- E-newsletter
- Library print newsletter
- Posters or flyers in the Library
- Word of mouth
- Library staff
- Don't know/Not applicable
- Other: \_\_\_\_\_

9. If you don't use the Library regularly, why not?

- Don't need to use it
- The Library is too far from my home
- Don't have any transportation
- Don't know where the Library is located
- I use the library at my school/college
- I use a neighboring public library
- I'm too busy
- I buy my own books/magazines
- I don't know what the Library has to offer me
- Other

**Section 5: Please tell us about yourself so that we may better serve you.**

10. How old are you?

- 11 or under
- 12-17
- 18-29
- 30-39
- 40-49
- 50-59
- 60 or over
- Decline to answer

11. Where do you reside?

- Mountain View
- Palo Alto
- Los Altos
- Sunnyvale
- Other Santa Clara County city or town
- Outside Santa Clara County

12. If you are not a Mountain View resident, please list why you use the Mountain View Public Library.

- Convenient hours
- Convenient location
- Collections
- Programs
- Study rooms
- Space

13. What is your preferred language?

- English
- Spanish
- Chinese
- Other