



City of Mountain View

Unstably Housed and Homeless Initiatives

*HRC Meeting
September 5, 2019*

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www.mountainview.gov/homeless



Presentation Outline

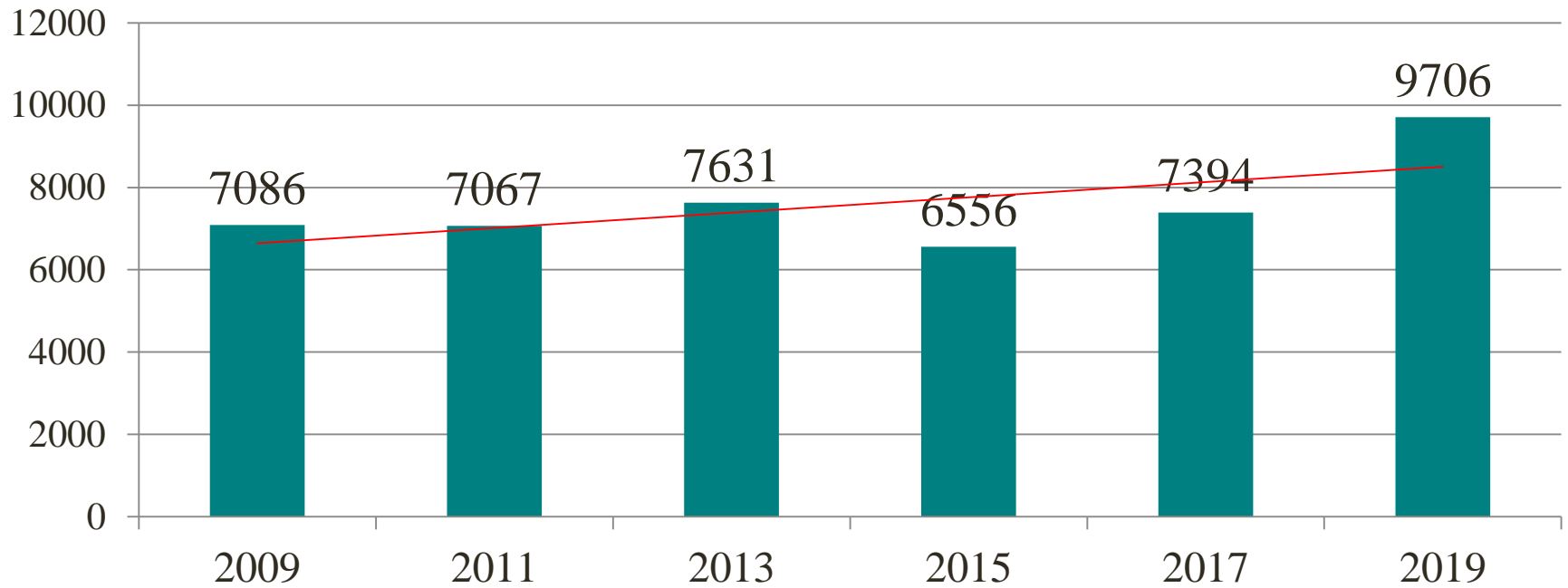
- Background and Context
- Strategies and Actions
- Outcomes
- Recent Direction
- HRC Help Needed
- Help for those in Need
- Questions and Feedback





Background and Context

TOTAL Homeless, Santa Clara County





County Homeless and PD Citywide Vehicle Counts

- January 2015 County PIT
 - 271 unsheltered homeless, 5 sheltered
- June 2016 Life Moves
 - 126 living in vehicles of any type
- January 2017 County PIT
 - 411 unsheltered homeless, 5 sheltered
- February 2017 PD Count
 - 150 vehicles for habitation
- December 2017 PD Count
 - 291 vehicles used for habitation: 58 RVs, 94 cars, 39 other
- December 2018 PD Count
 - 290 vehicles used for habitation: 192 RVs, 89 cars, 9 other, 58 associated
- May 2019 PD Count
 - 212 vehicles used for habitation: 171 RVs, 36 cars, 5 other, 66 associated
- January 2019 County PIT
 - 574 unsheltered homeless, 32 sheltered
- July 2019 PD Count
 - 296 vehicles used for habitation: 207 RVs, 78 cars, 11 other, 56 associated



Study, Survey and Actions

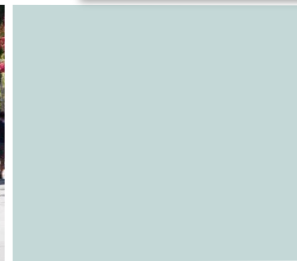
Studying ways to address the rise in homelessness and residents living in vehicles

- Safe parking and sheltering
- Regional Stakeholders
- Community Surveys
- Outreach Programs
- Human Services
- Two Reviews of Enforcement



Strategy and Actions

- Two year strategy to help those in need and assist our neighborhoods
- City committed more than \$2M dollars
- Resource intense efforts have been on the ground since Spring/Summer 2017

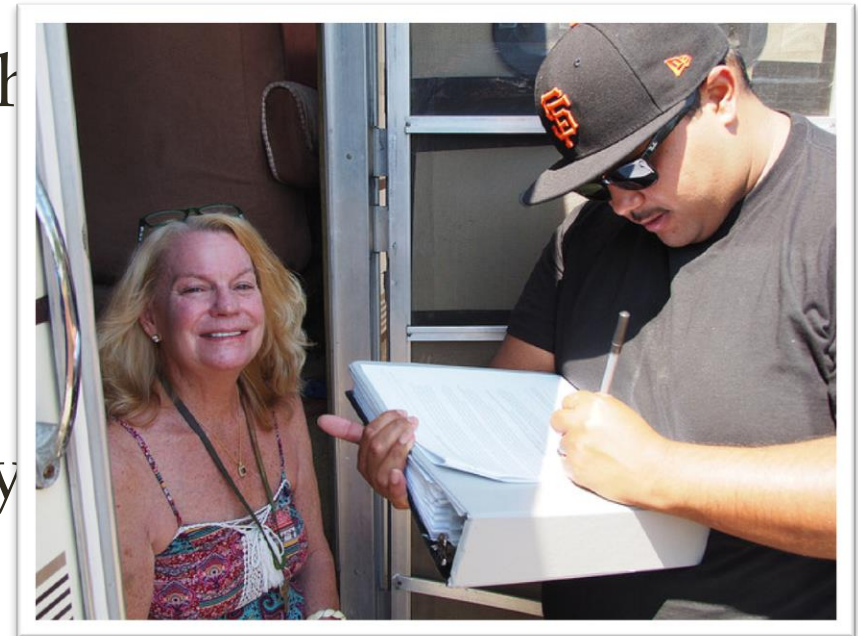




Strategy and Actions, cont.

Three-pronged Strategy:

- Shorter-term initiatives with basic human services
- Longer-term strategies to increase housing supply
- Dedicate a new Community Outreach Police Officer





Three-Pronged Strategy, cont.

- Regional housing crisis is a significant issue throughout the Bay Area
- Mountain View has made increasing the housing supply a priority
- Strong progress increasing overall housing supply





Three-Pronged Strategy, cont.

New Community Outreach Police Officer

- Parking Enforcement
- 72-hour rule
- Liaison with community
- Regional coordination



Additional Actions

- Faith Community Engagement
 - MV Faith Collaborative
- Sheltering and Safe Parking Pilots
 - County/ HomeFirst opened at TUMC
 - Safe parking pilot “Lots of Love” at two lots since July 2018
 - PAHC lot 2019





Long-standing City Actions

Ongoing support to community-based, non-profit organizations, including

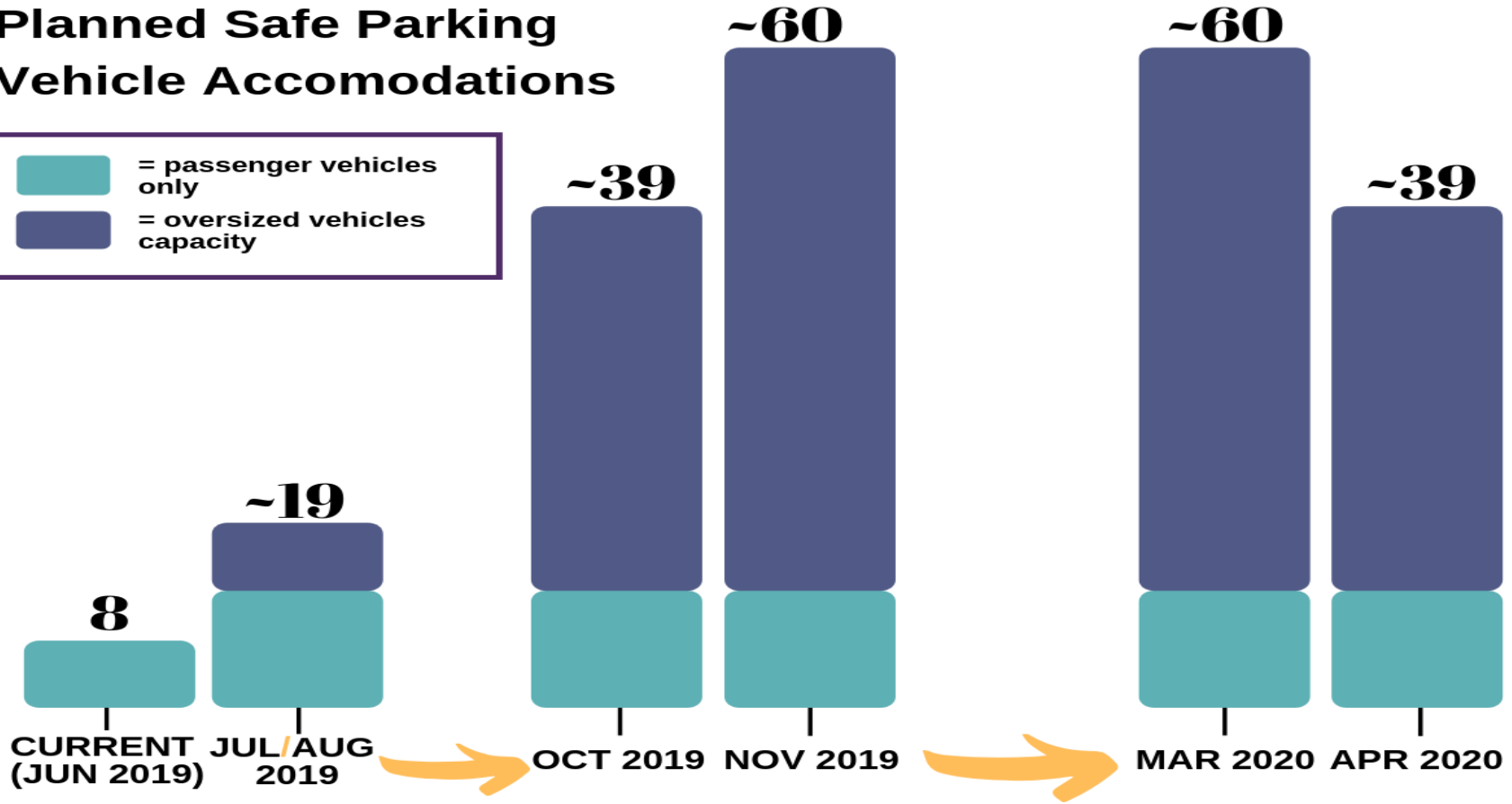
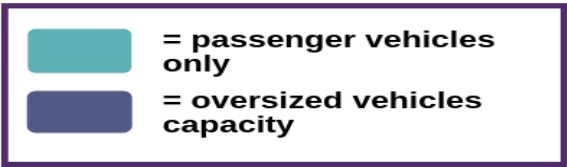
- CSA
- Hope's Corner
- LifeMoves
- Graduate House transitional shelter
- Quetzal House youth shelter





Expected Available Safe Parking

Planned Safe Parking Vehicle Accommodations

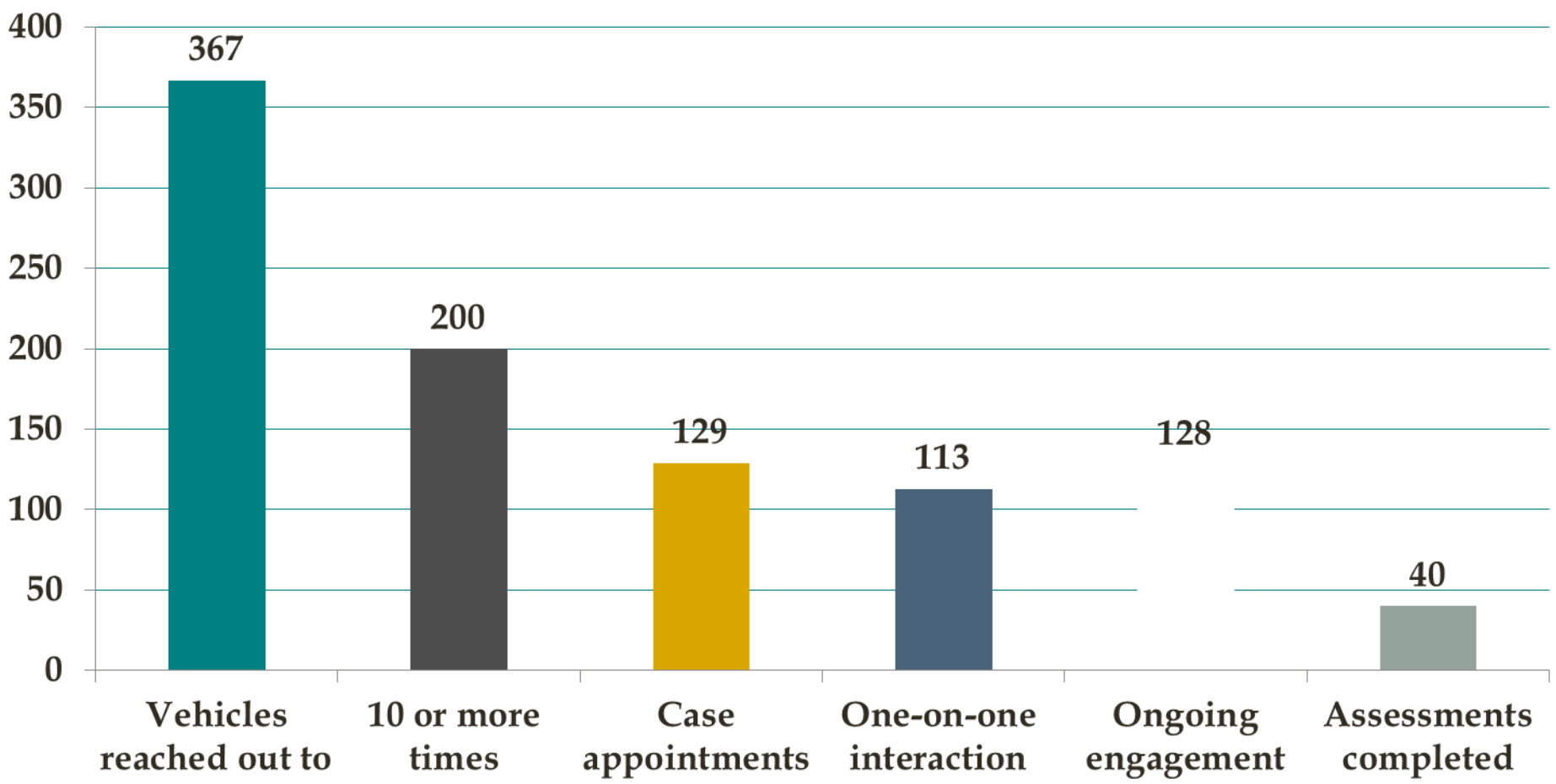


Timeframes and Numbers are Estimated as of June - Other locations TBD



Outreach and Engagement Outcomes

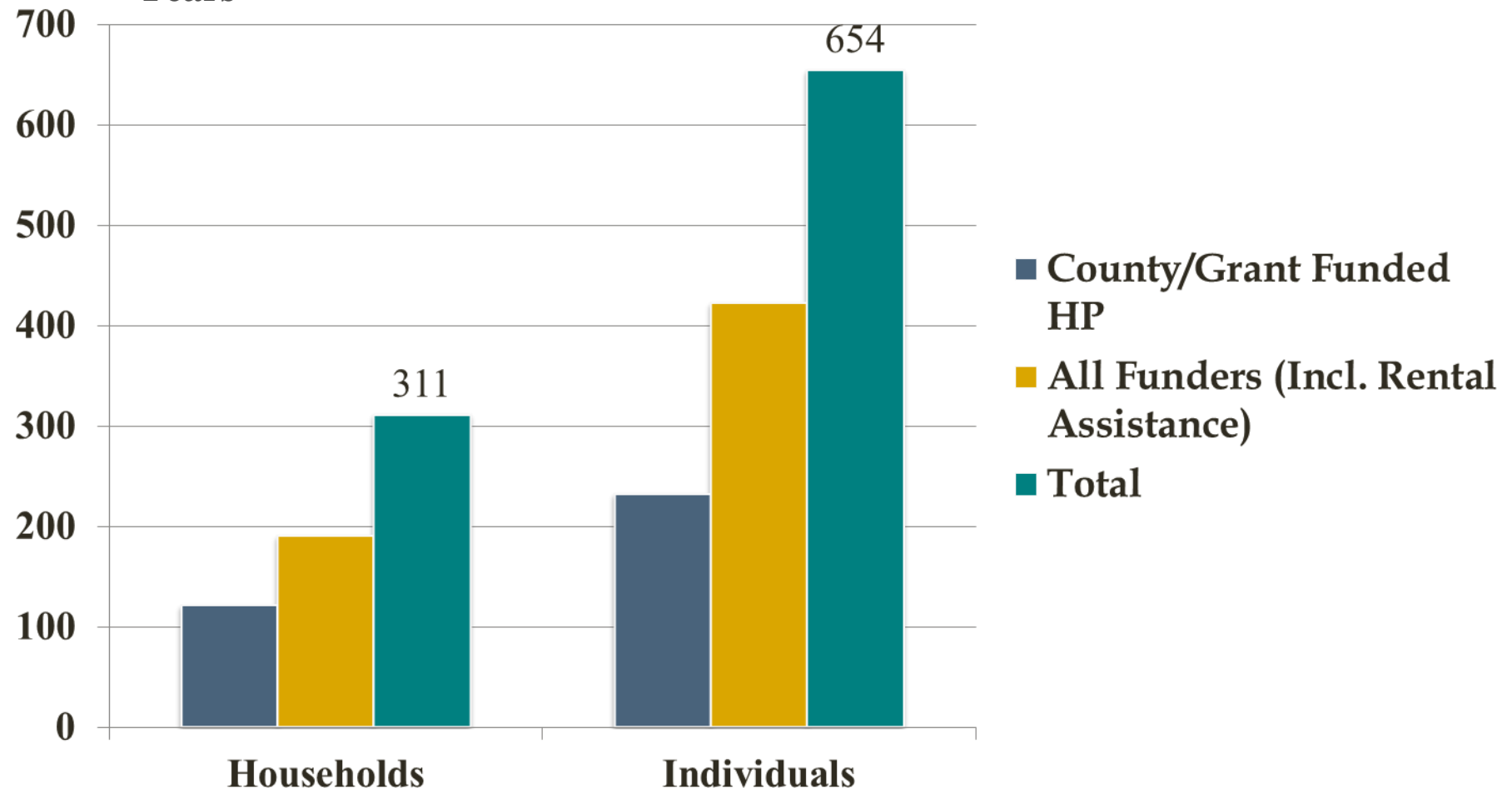
CSA Outreach ~2 Years





Housing Program Outcomes

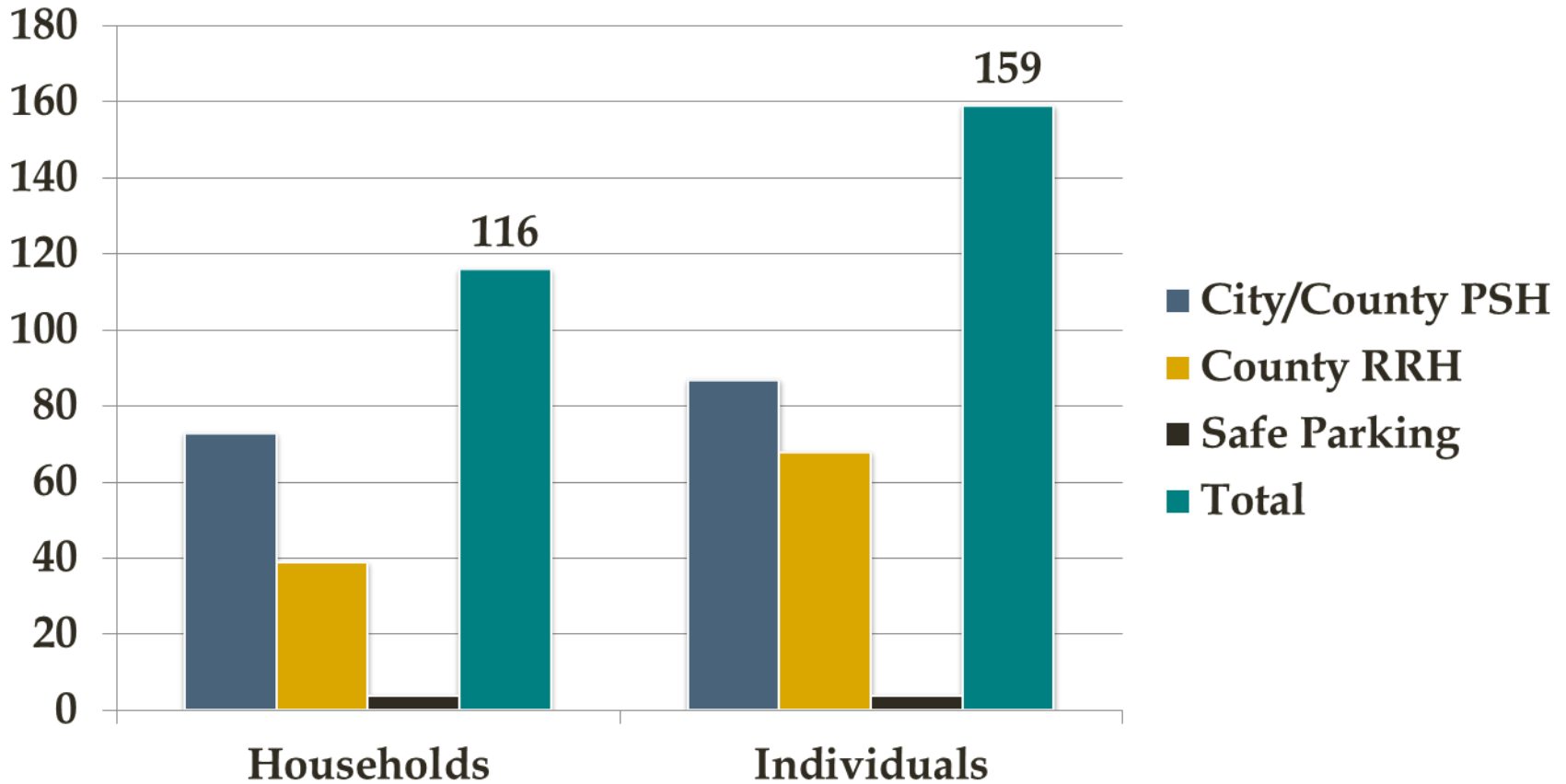
Mountain View Affiliated Households/Individuals Kept in Housing ~2 Years





Housing Programs Outcomes, cont.

Mountain View Affiliated Households/Individuals Housed ~2 Years



Plus 44 households enrolled and waiting for housing

Recent Direction

March 19, 2019 Update:

- Council directed new parking restrictions for oversized vehicles
- Provided nearly \$900,000 in funding to continue services associated with the unstably housed and homeless
- Expands the Safe Parking Program with a possibility of as many as 60 parking spaces
- Declared a shelter crisis



Recent Direction, cont.

June 11, 2019 Update:

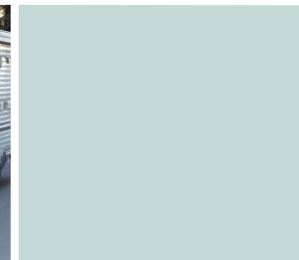
- No oversized vehicle ban was adopted
- Oversized vehicle street parking ban options to be considered in Fall
- Council approved two Safe Parking lots
- Phased approach to Oversized Parking Restrictions and Safe Parking Program Ordinance
- On Council Agenda for September 24, 2019



HRC Help Needed

Thank you for your interest in helping – your help is needed:

- Help by humanizing the great need
- Help share the success stories
- Help individuals and families living in vehicles
- Help explain the process to become a safe parking lot host (*see handout primer)





HRC Help Needed, cont.

HRC Role Recommendation:

- Meet a desire expressed by the Council to do outreach for more safe parking lots
- Serve as Community Liaisons
 - Outreach to business community for securing parking lots for safe parking
 - Outreach and engaging surrounding neighborhoods as lots become available



HRC Help Needed, cont.

Recommended Process:

- Suggest Two Members / Rotating Teams of Two
- Work with City staff and non-profit operator
- Lead the outreach for volunteer lots
- Brainstorm ideas and contacts for lots
- Meet with prospective property owners
- Track lot outreach and outcome status
- Hand-off to staff as lot is confirmed





Help Available

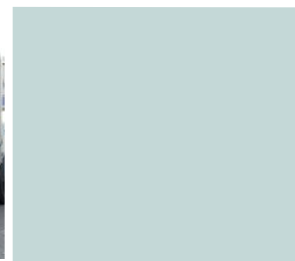
- **Emergency Assistance Network (EAN)**
- **Community Services Agency (CSA)**
CSACares.org or
(650) 968-0836
- **Call 2-1-1 for Health and Human Services in Santa Clara County**
- **County Homeless Helpline**
(408) 793-0550
- **Foodbank www.shfb.org**





Spanish Language Support

- Mono or bilingual language assistance
- Caseworker (PHCC) speaks fluent Spanish
- CSA has ten fluent Spanish staff available
- County social workers and case managers





Other Engagement Options

- Learn more, visit www.mountainview.gov/homeless
- Express a concern, *AskMV* - "Homeless/Living in Vehicles"
- Engage with us on social www.mountainview.gov/social
- Volunteer or donate to the Emergency Assistance Network (EAN) – local CSA
- Volunteer at a local shelter



Questions and Contacts

Thank You

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