

AGENCY DIRECTORY

Emergency Assistance Network OF SANTA CLARA COUNTY



DOING THE
MOST GOOD™



SVCN! | A collaboration of the Silicon Valley Council of Nonprofits



Emergency Assistance Network OF SANTA CLARA COUNTY

MISSION

The EAN is a network of community based organizations that harness their unique strengths and local roots to create a county-wide response to hunger and homelessness.

VISION

A future where homelessness has been prevented and hunger has been alleviated for all the residents of Santa Clara County.

STATISTICS



In FY17-18 we provided food assistance to 40,877 unique individuals (this is an undercount because not all agencies report on food for the safety net contract).



In FY17-18 we assessed 1,674 unduplicated households at risk of homelessness.



In FY17-18 We provided 215 households with comprehensive homelessness prevention assistance, including temporary financial assistance, case management, and access to legal services. 96% of households remained stably housed while receiving prevention assistance.



Community Services Agency
204 Sterlin Rd. Mountain View, CA 94043
Telephone: (650) 968-0836
csacares.org

Mission: We are the Community’s safety net, providing critical support services that preserve and promote stability, self-reliance, and dignity.

Tom Myers - Executive Director, tmyers@csacares.org
Nicole Fargo Nosich - Associate Director, nnosich@csacares.org

Key Services:

- 1. Emergency Financial Assistance
- 2. Food & Nutrition Center
- 3. Mobile Food Outreach
- 4. Senior Case Management
- 5. Senior Lunch & Nutrition Program
- 6. Case Management
- 7. Homeless Services
- 8. Challenge Diabetes Program
- 9. Onsite Services from Outside Providers

Service Region:

Northern Santa Clara County - Mountain View, Los Altos, and Los Altos Hills.



Sacred Heart Community Service
1381 South First St. San Jose, CA 95110
Telephone: (408) 278-2160
sacredheartcs.org

Mission: To build a community free from poverty by creating hope, opportunity, and action. We provide essential services, work together to improve our lives, advocate for justice, and inspire our community to love, serve, and share.

Poncho Guevara - Executive Director, poncho@sacredheartscs.org
Darren Seaton - Deputy Director, darren@sacredheartscs.org
Lydia Guel - Community Development Director, lydia@sacredheartscs.org

Key Services:

- 1. Food & Clothing Assistance
- 2. Family & Children - Education & Domestic Violence Intervention
- 3. Housing - Rental, Deposit, Utility, & Weatherization Assistance
- 4. Employment, Financial Coaching, & Benefits Access
- 5. Community Organizing & Policy Advocacy

Service Region:

Downtown San Jose and Campbell



St. Joseph's Family Center
7950 Church St. Suite A Gilroy, CA 95020
Telephone: (408) 842-6662

Mission: To alleviate hunger and homelessness in South Santa Clara County by providing food, housing and employment related services, and advocating for system changes to improve the quality of life for the most vulnerable people in our communities.

David Cox - Executive Director, davidc@stjosephgilroy.org
Vicky Martin - Director of Community Engagement, vickym@stjosephgilroy.org
Jose Macias - Services Coordinator, josem@stjosephgilroy.org

Key Services:

1. Food Assistance
2. Rental & Utility Assistance
3. Housing & Supportive Services
4. Employment Services
5. Cold Weather Shelter Programs
 - Ochoa Winter Shelter for families
 - Case Management
 - Gilroy Armory
6. Other Services:
 - Uplift Bus Pass
 - Transit Assistance Program (TAP)
 - Gilroy Street Team
 - Lord's Table

Service Region:
Gilroy and San Martin



Sunnyvale Community Services
725 Kifer Rd. Sunnyvale, CA 94086
Telephone: (408) 738-4321
svcommunityservices.org

Mission: To prevent homelessness and hunger in our local community. Our vision is a community where everyone has a home with food on the table.

Marie Bernard - Executive Director, mbernard@svcommunityservices.org
Carolyn Alexander - Senior Director of Operations, caalexander@svcommunityservices.org
David Hernandez - Director of Social Services, dhernandez@svcommunityservices.org

Key Services:

1. Food & Nutrition Assistance
2. Financial Support
3. Rental & Utility Assistance
4. Housing Support Services
5. Other Services:
 - Backpack Program
 - Holiday Center
 - Supportive Services for Veteran Families
 - Case Management Services

Service Region:
Sunnyvale and Alviso



LifeMoves

181 Constitution Drive, Menlo Park, CA 94025

Telephone: (650) 685-5880

lifemoves.org

Mission: LifeMoves is dedicated to helping homeless families and individuals across Silicon Valley and the San Francisco Peninsula return to permanent housing and self-sufficiency.

Bruce Ives - CEO, bives@lifemoves.org

Brian Greenberg - Vice President Programs and Services, bgreenberg@lifemoves.org

Philip Dah - Senior Director Multi-Service Centers, pdah@lifemoves.org

Georgia Travis House

260 Commercial Street, San Jose, CA 95112

Phone: (408) 271-1630

Key Services:

1. Case Management
2. Financial Literacy and Savings
3. Childrens' Services
4. Mental Health support
5. Life Skills Education
6. Direct Client Assistance
7. Shelter Services

Service Region:

Milpitas, Santa Clara, and San Jose.

Opportunity Services Center

33 Encina Avenue, Palo Alto, CA 94301

Phone: (650) 853-8672

Key Services:

1. Emergency Rental & Utility Assistance
2. Day Drop-In Center
3. Case Management
4. Clothing Assistance
5. Day Service Amenities

Service Region:

Palo Alto and Stanford



HEALTH • HOME • HEART

West Valley Community Services

West Valley Community Services

10104 Vista Drive
Cupertino, CA 95014
Telephone: (408) 255-8033
wvcommunityservices.org

Mission: To unite the community to fight hunger and homelessness.

Josh Selo - Executive Director, josh@wvcommunityservices.org

Sujatha Venkatraman - Associate Executive Director, sujathav@wvcommunityservices.org

Grace Davis - Manager Client Services, graced@wvcommunityservices.org

Key Services:

1. Food Assistance
 2. Rental & Utility Assistance
 3. Financial Support & Assistance
 4. Housing Support Services
 5. Case Management
 6. Homeless Supportive Services
 7. Other Services
- Financial Coaching
 - Thanksgiving Food Baskets
 - Birthday Cakes (in partnership with Cakes4Kids)
 - Back to School Clothing Program & Backpacks
 - Holiday Gift Program
 - Summer Camp Vouchers
 - Senior Transportation
 - Tax Preparation

Service Region:

Cupertino, Los Gatos, Monte Sereno, Saratoga, West San Jose and the surrounding mountain regions. Redwood Estates



DOING THE MOST GOOD™

The Salvation Army Silicon Valley

359 North 4th Street
San Jose, CA 95112
Telephone: (408) 282-8784
salvationarmysiliconvalley.org

Mission: The Salvation Army, an international movement, is an evangelical part of the universal Christian Church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

Major Roy Wild - County Coordinator, roy.wild@usw.salvationarmy.org

Cindy Sutter Tkel - Social Services Consultant, cynthia.suttertkel@usw.salvationarmy.org

Key Services:

1. Food Assistance
 2. Rental & Utility Assistance
 3. Homelessness Prevention
 4. Other Services
 - Clothing Vouchers
 - Mattress Vouchers
 - Homeless Resources
- T.A.P. Bus Passes
 - CalFresh/ID Services
 - Emmanuel's House (men's shelter) & Transitional Housing
 - Community Meal - Lunch & Dinner
 - Senior Nutrition Program
 - Licensed After-School Program

Service Region:

Santa Clara County (zip code restrictions apply for most programs)

**Community Services Agency
of Mountain View & Los Altos**

204 Sterlin Rd.
Mountain View, CA 94043
(650) 968-0836

Assistance in:

94022 Los Altos
94024 Los Altos
94035 Mountain View
94040 Mountain View
94041 Mountain View
94043 Mountain View

LifeMoves

Georgia Travis House

260 Commercial Street
San Jose, CA 95112
(408) 271-1630

Assistance in:

95035 Milpitas
95131 San Jose
95133 San Jose
95134 San Jose

LifeMoves

Opportunity Center

33 Encina Avenue
Palo Alto, CA 94301
(650) 853-8672

Assistance in:

94301 Palo Alto
94303 Palo Alto
94304 Palo Alto
94305 Stanford
94306 Palo Alto

**Sunnyvale Community
Services**

725 Kifer Rd.
Sunnyvale, CA 94086
(408) 738-4321

Assistance in:

94085 Sunnyvale
94086 Sunnyvale
94087 Sunnyvale
94089 Sunnyvale
95002 Alviso

**Sacred Heart Community
Service**

1381 S. First St.
San Jose, CA 95110
(408) 278-2160

Assistance in:

95008 Campbell
95110 San Jose
95111 San Jose
95112 San Jose
(S. of Santa Clara St.)
95113 San Jose
95116 San Jose
95117 San Jose
95118 San Jose
95120 San Jose
95123 San Jose
95124 San Jose
95125 San Jose
95126 San Jose
95128 San Jose
95136 San Jose

Salvation Army

359 North 4th Street
San Jose, CA 95109
(408) 282-1165

Assistance in:

95013 Coyote
95037 Morgan Hill
95112 San Jose
(N. of Santa Clara St.)
95119 San Jose
95121 San Jose
95122 San Jose
95127 San Jose
95132 San Jose
95135 San Jose
95137 San Jose
95138 San Jose
95139 San Jose
95141 San Jose
95148 San Jose

Salvation Army

3090 Homestead Road
Santa Clara, CA 95051
(408) 247-4588

Assistance in:

95050 Santa Clara
95051 Santa Clara
95054 Santa Clara

**Emergency
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SANTA CLARA COUNTY

St. Joseph's Family Center

7950 Church St., Suite A
Gilroy, CA 95020
(408) 842-6662

Assistance in:

95020 Gilroy
95046 San Martin

**West Valley Community
Services**

10104 Vista Drive
Cupertino, CA 95014
(408) 255-8033

Assistance in:

95014 Cupertino
95030 Monte Sereno/Los Gatos
95032 Los Gatos
95033 Los Gatos
95044 Redwood Estates
95070 Saratoga
95129 San Jose
95130 San Jose



About the Network:

The Emergency Assistance Network (EAN) agencies in Santa Clara County provide a variety of services to prevent homelessness, utility disconnections, and hunger. Assistance is based on Zip Code residence.

Services include:

- One-Time Rent and Mortgage Payment Assistance
- Move-In Costs for Rental Deposits
- One-Time Utility Assistance
- On-Site Information and Referrals, e.g. MediCal, CalFresh (Food Stamps), Food Pantries
- Other Services may include: Food Distributions, Case Management, Job Training, Employment Assistance, Low-Income Utility Programs, After-School Care, Backpacks and School Supplies, Veterans Assistance, Housing Search Assistance, Temporary Shelter Services

For more information, please contact the assigned zip code agency directly.



About the Network

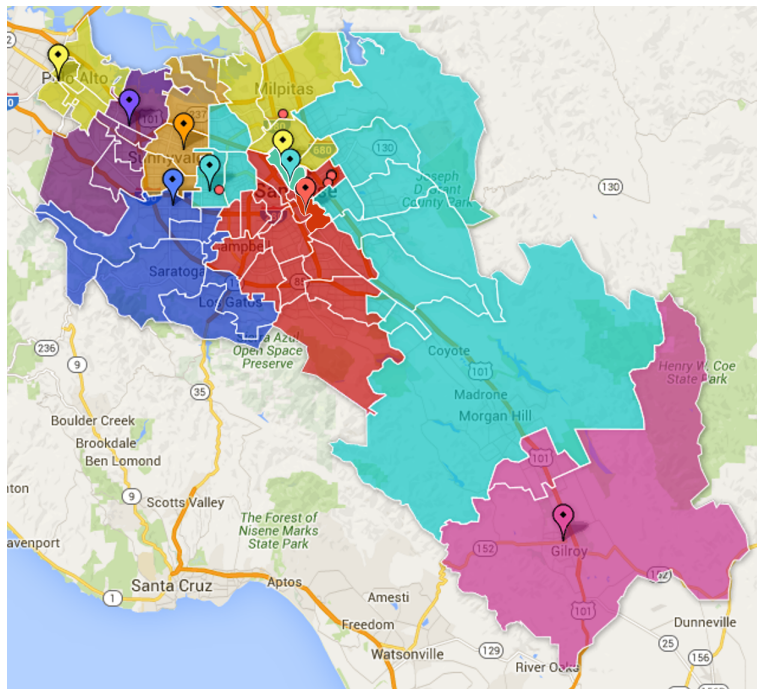
Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

The Emergency Assistance Network (EAN) agencies in Santa Clara County provide a variety of services to prevent homelessness, utility disconnections, and hunger. Services include:

- One-Time Rent and Mortgage Payment Assistance
- Move-In Costs for Rental Deposits
- One-Time Utility Assistance
- On-Site Information and Referrals, e.g MediCal, CalFresh (Food Stamps), Food Pantries
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Levels & Guidelines of Assistance

- Assistance levels are limited by funding available - this does not include in-kind support to these families of food, clothing, etc.
- Assistance from agencies is based on zip code residence
- Income eligibility guidelines related to low and very low income
- Strict criteria for rental assistance is followed - i.e. payments are made to landlords not to the client
- Direct financial assistance for transportation, utilities, medical, etc.
- Limits on the amount of funding and the time span in which funding is received—most agencies give one time only assistance.



Service Map Legend

YELLOW – LifeMoves

PURPLE – Community Services Agency

BLUE – West Valley Community Services

ORANGE – Sunnyvale Community Services

TEAL – Salvation Army

RED – Sacred Heart Community Service

PINK – St. Joseph's Family Center

Emergency Assistance Network

OF
SANTA CLARA COUNTY

Member Agencies

