



City of  
**Mountain  
View**

# Update from PSAB Subcommittee on Mental Health Crisis Response

March 23, 2023



- Work Plan Status
- Recent Efforts
- TRUST Encounter Data
- Federal Earmark Augmentation
- Next Steps



## Status Update - Work Plan

- Identify data needs, information sources and community contacts - **Complete**
- Reach out to community contacts and gather data - **Complete**
- Monitor development of TRUST, MCRT and MVPD BSU programs – **In progress; ongoing**
- Compile information to develop an informal Mountain View “community profile” to help inform County and MVPD programs – **Complete**
- Partner with County and TRUST/MCRT providers to share information with the community and promote awareness of these new/expanded programs - **In progress; ongoing**
- Seek community feedback about TRUST and MCRT and share with the County – **In progress; ongoing**
- Bring updates and recommendations to the PSAB - **In progress; ongoing**



## Recent Efforts

- TRUST launched in late Fall 2022
- TRUST Assistant Manager joined the monthly community-based organization (CBO) meeting
- City staff presented Mountain View “community profile” to Momentum for Health/TRUST and provided key next steps
- Continued staff meetings with County Behavioral Health re: 988 crisis line, MCRT, etc.

# TRUST Encounter Data

	November 2022	December 2022	January 2023	February 2023	TOTAL
<b>TRUST Call Center</b>	2	4	3	3	<b>12</b>
<b>Field Work</b>	2	1	4	3	<b>10</b>
<b>Follow-up</b>	1	2	2	2	<b>7</b>
<b>TOTAL</b>	<b>5</b>	<b>7</b>	<b>9</b>	<b>8</b>	<b>29</b>

**TRUST Call Center:** Team dispatched by the TRUST Call Center, which is run by Pacific Clinics.

**Field Work:** Team was out in the community and happened to encounter someone needing assistance.

**Follow-up:** Team checking on someone they recently served through either the TRUST Call Center or Field Work. This is often done the next day.



## Federal Earmark Augmentation

### **Background:**

- Cities of Palo Alto, Mountain View, and Los Altos
- \$2.2m through Congresswoman Eshoo
- Alternative mental health response (non-law enforcement)

### **Proposal:**

- Augment No. County TRUST/Trust
- 8 promotores/as to build TRUST's network with nonprofits, community groups, etc.
- Extra outreach staffing
- Extra case management staffing

- Update data in community profile
  - MVPD calls with indication of behavioral health issues
  - MVPD OD calls
  - OD deaths
  - Deaths by suicide
- Continue networking with Momentum for Health to support building community awareness of TRUST
- Continue gathering TRUST encounter data
- Continue staff meetings with County Behavioral Health re: 988 crisis line, MCRT, etc.