

COLLABORATOR DATA SUMMARY – FISCAL YEAR 2017-18

PROGRAM	EXECUTIVE SUMMARY	METRIC	DATA
<i>Homelessness Prevention Program</i>	Destination: Home awarded \$3.3 million to Sacred Heart Community Services for implementing new Homelessness Prevention Programs, which includes the \$1 million grant from Google targeted for Mountain View and Sunnyvale. They lead a consortium of seven Emergency Assistance Network (EAN) agencies (City partner CSA is included) to provide a Homelessness Prevention pilot program. This program serves individuals Countywide; in Fiscal Year 2017-18, a total of 666 households were assisted through this program. Of these households, 85 (13 percent) were affiliated with Mountain View. A majority of these households (74) were assisted through the CSA Homeless Prevention Program.	Households affiliated with Mountain View in Destination: Home/Office of Supportive Housing Homelessness Prevention Programs	85
		Total households in County assisted through Destination: Home and County Office of Supportive Housing Homelessness Prevention programs	666
<i>Rapid Rehousing Program</i>	The County Rapid Rehousing Program is for families and the survivors of domestic violence and sexual assault. Rapid rehousing helps individuals and families to quickly exit homelessness by getting them housed. In Fiscal Year 2017-18, there were 30 Mountain View-affiliated households enrolled in the program. The City has supplemented this County program for Fiscal Year 2018-19 with \$100,000.	Mountain View households enrolled in the program	30

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<i>Permanent Supportive Housing</i>	<p>Permanent Supportive Housing provides longer-term rental assistance, case management, and supportive services to the most vulnerable chronically homeless individuals and families in the community. At the end of Fiscal Year 2017-18, a total of 1,079 households throughout the County were actively enrolled in the program. Of the total 60 Mountain View-affiliated Households enrolled in the program, 18 are funded by the City. Ten (10) of these City-funded households are currently housed. An affiliation with Mountain View is constituted by an individual or household meeting one or more of the following criteria: Mountain View address, works in Mountain View, spends most of the time in Mountain View, lived in Mountain View prior to homelessness, and/or zip code of last address is in Mountain View.</p> <p>3.9% (42 Mountain View-affiliated/1,079 total in the County) of enrolled and 4.3% (38/874) of housed clients have a Mountain View affiliation through current/prior residence or spending most of one’s time in Mountain View but are not funded by the City of Mountain View.</p>	<p>Total Mountain View-affiliated Households currently housed</p>	48
		<p>Total unduplicated Mountain View-affiliated Households who were enrolled in Fiscal Year 2017-18</p>	60

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<i>Peninsula Healthcare Connections (aka New Directions)</i>	The goal of this program is to provide a Case Manager to serve 20 chronically homeless cases in Mountain View in order to get them into permanent supportive housing. During Fiscal Year 2017-18, the 10 individuals housed were housed in San Jose. Since the beginning of the current Fiscal Year (2018-19), an additional household has been housed in Santa Clara and two clients currently are pending housing in a new housing development in Sunnyvale. Other services provided to all clients in Spanish and English include connection to mental health services, primary care provider, food resources, school-based services, and temporary shelters.	Clients Enrolled in Program	18
		Households housed (Outside of Mountain View)	10
		Active service to 32 individuals, including five families with eight minors	32

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<i>CSA Client Metrics from Participation with Outreach</i>	The goal of the Mobile Outreach program is to link those living in vehicles to services and housing programs which, over time, would reduce the number of cars and RVs being used as housing. The City partnered with CSA and the County to offer this new Mobile Outreach program. For outreach efforts, 362 vehicles had attempted outreach and 147 individuals have engaged with the Outreach Case Manager. CSA Outreach staff completed 50 County homeless assessments over the year.	Vehicles reached out to with information posted on the vehicle	362
		Vehicles reached out to 10 or more times	225
		Client case management appointments	97
		Number who participated and engaged with Outreach to provide data became CSA clients, or where found to be existing CSA clients	147
		County homeless assessments completed with the majority of people enrolled in the CSA Mobile Outreach program	50
		CSA has assisted 10 households (24 individuals) to secure housing with rent and security deposit, all of those being in vehicles	10