

HOMELESSNESS DATA COLLECTION BY DEPARTMENT¹

Department/Division	Metric	2015-16	July 2016	Aug 2016	Sep 2016	Oct 2016	Nov 2016	Dec 2016	Jan 2017
Police	Number of complaints related to inhabited cars/RVs or those without an address ^{2,9}	0	124	153	157	109	111	99	99
Police	Number of citations given to inhabited cars/RVs for not moving every 72 hours ^{3,9}	69	31	28	29	11	34	10	24
Police	Number of cars/RVs towed for not moving every 72 hours and location ⁸	26	0	1	0	0	0	0	1
Police	Number of complaints from residents in surrounding neighborhoods ^{2,9}	-	17	17	8	5	8	0	0
Police	Estimated staff time spent on response or enforcement of inhabited cars/RVs ⁴	50	9.15	15.15	25.33	17.70	13.80	50.00	23.70
Fire/Environmental Services	Number of medical calls for inhabited cars/RVs or those without an address	196	12	14	11	21	20	13	16
Fire/Environmental Services	Number of illegal waste dumping incidents related to inhabited cars/RVs	1	2	1	0	0	0	0	0
Fire/Environmental Services	Number of responses to inhabited car/RV spills	20	2	1	2	0	0	0	0
Fire/Environmental Services	Number of citations given for illegal dumping related to inhabited cars/RVs ⁶	-	0	0	0	0	0	0	0
Fire/Environmental Services	Number of leaks noted related to inhabited cars/RVs	4	2	1	0	1	0	0	0
Fire/Environmental Services	Number of other issues related to inhabited cars/RVs or those without an address	0	0	0	0	0	0	0	1
Fire/Environmental Services	Estimated staff time spent on illegal waste incidents related to inhabited cars/RVs ⁵	138	6.16	3.26	5.00	1.76	6.00	4.35	3.29
Public Works	Number of times street cleaning was conducted due to RV waste dumping incidents ¹⁰	1	0	1	0	0	1	2	2
Public Works	Number of times wastewater staff responded to RV waste dumping incidents ¹⁰	8	1	1	4	1	0	1	0
Public Works	Number of requests for parking restrictions related to RVs	31	1	5	2	0	0	0	1
Public Works	Estimated staff time spent on incidents related to inhabited cars/RVs ¹³	84	6	58	16	8	95	60	14
Community Services	Number of complaints to CSD staff about inhabited cars/RVs parked along Crisanto ^{2,7}	-	0	1	0	0	0	0	1
Community Services	Number of incidents responded to related to inhabited cars/RVs ^{7,11}	-	38	37	36	34	31	35	42
Community Services	Number of observations by rangers of inhabited car/RV activity ¹²	-	0	0	0	0	0	0	0
Community Services	Estimated staff time for extra clean-up of Rengstorff Park due to inhabited cars/RVs ^{7,11}	-	33.25	31.5	30.5	32.5	20.5	21.5	25.5
Code Enforcement	Number of complaints related to code violations of inhabited cars/RVs ²	3	0	0	0	0	0	0	0
Code Enforcement	Estimated staff time spent on incidents related to inhabited cars/RVs	2	0	0	0	0	0	0	0
City Manager's Office	Number of complaints from residents in surrounding neighborhoods ²	10	5	5	5	7	4	4	2
City Manager's Office	Estimated staff time spent on homelessness project	960	120	120	120	120	120	120	120
City Manager's Office	Estimated staff time spent on complaints related to inhabited cars/RVs	10	5	5	5	7	4	4	2
Library Services	Estimated staff time spent on issues related to homeless residents ¹²	-	-	-	-	-	-	-	-
Community Development	Estimated staff time spent on issues related to homeless residents ⁷	-	1	3	5	6	8	8	8
Total Incidents		369	235	266	254	189	209	164	189
Total Staff Time (in hours)		1244	180.56	235.91	206.83	192.96	267.30	267.85	196.49

¹ Year-to-year data comparisons will be available FY 2017-18.

² Data have not been cross-referenced. Some complaints may have been responded to by one or more department.

³ Citations are not only for 72 hour parking violations. The total may actually be less.

⁴ Opportunity costs of staff time are also a factor and not represented here.

⁵ Hours are combined with the Abandoned Vehicle Abatement Authority.

⁶ Citing for offences when occupants are present.

⁷ Data were first recorded in July 2016.

⁸ Vehicles are not towed for violating 72 hour parking violation.

⁹ These figures represent an updated method PD uses to track complaints.

¹⁰ Public Works initiated monthly cleaning of Crisanto Ave., November, 2016 and Latham St., December 2016.

¹¹ Data are compiled quarterly.

¹² From July 2016 to January 2017, LSD saw approximately 10-12 individuals on a regular basis who may be homeless.

¹³ Data include retroactive updates from Traffic Engineering.

All Incidents	=	1875
All Staff Time	=	2791.90
FY 2016-17 6 Mo. Time	=	1351.4
FY 2016-17 To-Date	=	1547.90