

**CITY DEPARTMENT DATA**  
**LIVING IN VEHICLES – HOMELESS INFORMATION**  
**FISCAL YEAR 2017-18 and Q1/Q2 FISCAL YEAR 2018-19**

Department/ Division	Metric	FY 2017- 18 Totals	Jul -18	Aug -18	Sep -18	Oct -18	Nov -18	Dec -18	FY 2018- 19 Q1/Q2 Totals
<b>Police Department</b>	Number of complaints related to inhabited cars/RVs or those without an address	506	35	59	68	88	25	54	329
	Number of citations given to inhabited cars/RVs for not moving every 72 hours	169	2	15	138	131	130	13	429
	Number of cars/RVs towed for not moving every 72 hours and location	45	1	1	3	1	6	5	17
	Number of complaints from residents in surrounding neighborhoods	203	32	27	27	40	34	18	178
	Estimated staff hours spent on response or enforcement of inhabited cars/RVs	1,674	226.5	215.1	219.3	258.2	347.8	176	1,442.9

Department/ Division	Metric	FY 2017- 18 Totals	Jul -18	Aug -18	Sep -18	Oct -18	Nov -18	Dec -18	FY 2018- 19 Q1/Q2 Totals
<b>Fire/ Environmental Services</b>	Number of medical calls for inhabited cars/RVs or those without an address	68	4	4	2	7	9	4	30
	Number of illegal waste dumping incidents related to inhabited cars/RVs	4	0	0	0	0	0	0	0
	Number of responses to inhabited car/RV spills	15	0	0	0	0	0	0	0
	Number of citations given for illegal dumping related to inhabited cars/RVs	4	0	0	0	0	0	0	0
	Number of leaks noted related to inhabited cars/RVs	7	0	1	0	0	0	0	1
	Number of other issues related to inhabited cars/RVs or those without an address	8	1	2	1	2	0	0	6
	Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	46	1.5	1.5	0.5	2	2	1.5	9
<b>Public Works</b>	Number of times special street cleaning was conducted due to RV waste dumping incidents	10	1	1	1	1	3	1	8
	Number of times Wastewater staff responded to RV waste dumping incidents	10	2	0	1	3	1	0	7
	Number of requests for parking restrictions related to RVs	19	3	7	4	0	1	1	16
	Estimated staff hours spent on incidents related to inhabited cars/RVs	146	8	6	45	13.5	16.5	2	91

Department/ Division	Metric	FY 2017- 18 Totals	Jul -18	Aug -18	Sep -18	Oct -18	Nov -18	Dec -18	FY 2018- 19 Q1/Q2 Totals
<b>Community Services*</b>	Number of complaints to CSD staff about inhabited cars/RVs parked along Crisanto Avenue	7	0	1	1	0	1	1	4
	Number of complaints to CSD staff about inhabited cars/RVs parked around Eagle Park	N/A**	0	0	0	1	1	0	2
	Number of incidents responded to related to inhabited cars/RVs	5	0	0	0	1	0	0	1
	Number of observations by rangers of inhabited car/RV activity	0***	0	0	0	0	0	0	0
	Estimated staff hours for extra clean-up of Rengstorff Park due to inhabited cars/RVs	265.5	25	26.5	24	26.5	24.5	21	147.5
<b>City Manager's Office</b>	Number of complaints from residents in surrounding neighborhoods	101	8	9	3	7	5	3	35
	Estimated staff hours spent on homelessness project	1,344	128	128	128	128	128	128	768
	Estimated staff hours spent on complaints related to inhabited cars/RVs	50.5	4	4.5	1.5	3.5	2.5	1.5	17.5
<b>Community Development</b>	Estimated staff hours spent on issues related to homeless residents	42	6	6	6	6	6	6	36
<b>Total Incidents in Period</b>		<b>1,177</b>	<b>89</b>	<b>127</b>	<b>251</b>	<b>281</b>	<b>215</b>	<b>100</b>	<b>1,063</b>
<b>Total Staff Hours Spent in Period</b>		<b>3,568.5</b>	<b>399</b>	<b>387.6</b>	<b>424.3</b>	<b>437.7</b>	<b>527.3</b>	<b>336</b>	<b>2,511.9</b>

\* Community Services Department data has been adjusted since the last reporting period. Due to staff transition and a change in tracking, incidents and staff time spent were initially underreported for FY17-18. The corrected totals are reflected in this table.

\*\* Eagle Park was added for tracking of concerns associated with the homeless and unstably housed.

\*\*\* Ranger program is still getting up and running, so patrols of urban parks (outside Shoreline) will not begin until Barbecue Season in April.

**NOTE:** Data is no longer collected for the Library Services Department for estimated hours spent on issues related to homeless residents. The Department indicated that library services are provided to all residents and time spent on issues related to homeless residents is not tracked.