



COVID-19 UPDATE

#TogetherMV

CITY COUNCIL MEETING | APRIL 21, 2020

Donations Totaling **\$91,783** Received to Date



**Donate to
Rent Relief**

270 donations. Total of \$52,574

**Donate to
Business Relief**

239 donations. Total of \$39,209



Planning for Recovery

- Prioritizing resources to address emerging community needs
- Designing safety measures at public counters and workspaces
- Identifying critical and necessary supplies
- Refining processes and procedures
- Focusing on technology and innovation
- Adapting to constantly changing information



Multilingual Community Outreach Program

- More than **90 Spanish-language Ambassadors** communicating with residents and holding Zoom meetings
- Working with Chinese volunteers and community groups
- Outreach to Russian-speaking senior community
- Translating flyers for homeless and unstably housed residents
- Working with Spanish-language parent groups at MVLA school district
- Working with multiple **Community Based Organizations**
- Translating materials on City website and social media
- Senior Center outreach
- Community Action Team
- WeChat private Chinese language group
- Sacred Heart Community Services – Know Your Rights



The View Translation Information

Need a library card? We've got you covered. Signing up for a digital card is as easy as 1-2-3. Step 1: Go to www.MountainView.gov/GetACard. Step 2: Fill in the form and click the submit button. Step 3: Use the temporary barcode and temporary PIN to get free access to digital services.

Multilingual contact and phone line information in English, Spanish, Russian and Chinese

Para obtener información sobre Servicios de la Ciudad en otros idiomas, comuníquese con el Programa de Alcance Comunitario enviando correo electrónico a nancy.ducos@mountainview.gov o llame al (650) 903-6145.

要获得其它语言的城市服务帮助，请发送电子邮件或打电话与我们的多语言社区外展计划团队联系。电邮：nancy.ducos@mountainview.gov 电话：(650) 903-6145。

Для получения городской помощи на других языках обращайтесь в нашу многоязычную программу связи с населением по электронной почте nancy.ducos@mountainview.gov или (650) 903-6145.

Show your #TogetherMV Spirit

Download our kid-friendly #TogetherMV coloring page and display it in a street-facing window to share with all of your neighbors. www.MountainView.gov/WaysToHelp



#TogetherMV



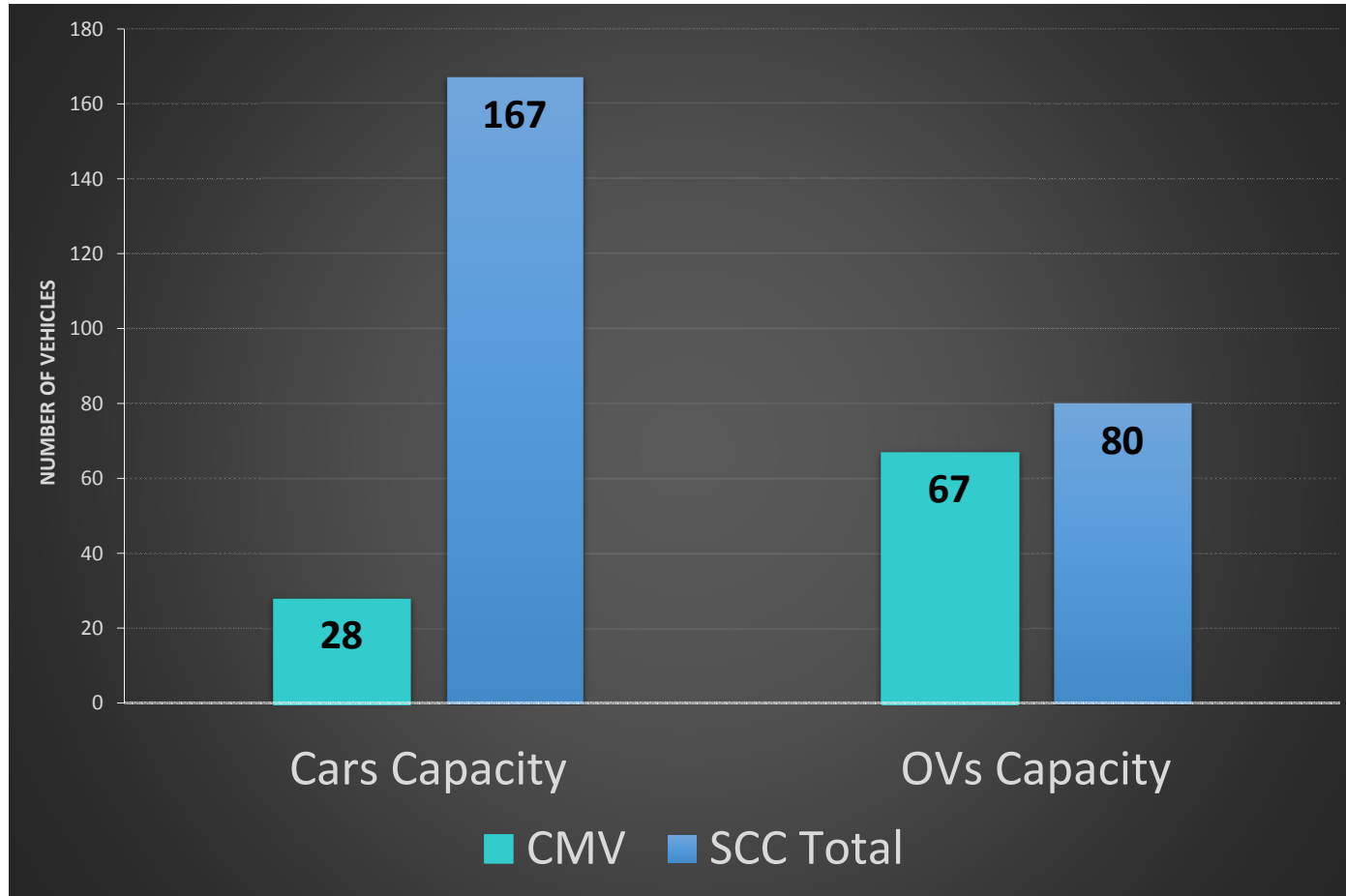
Safe Parking Lot Update

- Shoreline and Evelyn lots currently open 24/7
- Terra Bella lot will open soon
- 38 vehicles/units participating as of April 20
- 15 families with children in school districts
- 9 seniors
- 10 work in Mountain View
- 4 with Disability
- Public Works staff developing innovative solution to provide basic water services





City and County Safe Parking Capacity





SUPPORT FOR HOMELESS AND UNSTABLY HOUSED

- 9 Parks restrooms open **today** with daily cleaning
- 250 dry food packs provided to homeless/unstably housed
- Food services guide handed out and translated in Spanish
- Shower service expanded
 - Hope's Corner – 3 days per week
 - Dignity on Wheels – 1 day per week
- Solar electrical outlets provided to students and families in need



Community Services Resources

- Virtual Recreation Center
- “Mountain View Rec Break” videos
- Senior food nutrition and social services
- Monitoring Park facilities and adapting
- Additional Rangers on weekends
- Childcare Resource for Essential Workers
- Contingency Plans for Summer Programs



Virtual Town Hall

Thurs. April 23 | 4 p.m.

Congresswoman Anna Eshoo
Mayor Margaret Abe-Koga
City Manager Kimbra McCarthy



Neighbors *Helping* Neighbors

Please send stories to katie.nelson@mountainview.gov

Census self- reporting is extended to October 31





GET THE LATEST

Text 'MVCOVID' TO 22828

to get The Briefing sent right to your email

