

Council Questions
February 28, 2023 - City Council Meeting

ITEM 4.1 Seventy-Two (72) Hour Parking Ordinance Amendments (Second Reading)

1. The Police Chief said that if people moved their car 1000 feet, they would be able to go back to the same spot in front of their house. Because the chalk mark would be in a different place, it would be clear to the officer that the vehicle had moved. Is that correct?

Per the Police Department, when a vehicle is marked for 72-hours and it is checked for the first time after the 72-hour period, the vehicle will have presumed to be moved and can be parked in the same location if the chalk marks are no longer visible, or other methods of marking the car indicate the vehicle has been moved within the 72-hour period. If the vehicle has not been moved after the first 72-hour check, it will have to move at least 1,000 feet AND park in a different location to comply with the new ordinance. If it does not comply, it can be towed.

ITEM 4.3 Approve Fourth Amendment to Memorandum of Agreement Providing for Implementation of the Santa Clara Valley Urban Runoff Pollution Prevention Program

1. Who is on the Management Committee? Have there been any differences of perspectives among the 15 members that were challenging to sort out? If so, what were the issues?

The City of Mountain View representative on the SCVURPPP Management Committee is the Environmental Safety Coordinator. Eric Anderson served as the Management Committee representative until his promotion to Fire Marshal in 2019. Carrie Sandahl became the Management Committee representative upon her appointment to Acting Environmental Safety Coordinator in 2019. Carrie Sandahl continues to serve as the representative on the Management Committee as the Environmental Safety Coordinator position is vacant. There are always differing perspectives based on each municipality's needs and experiences, but nothing that would be considered 'challenging' to sort out as each member-City of SCVURPPP are regulated by the same permit provisions and it is a very collaborative group.

ITEM 6.1 Fiscal Years 2023-24 and 2024-25 Council Work Plan Development: Strategic Priorities and Work Plan Projects

1. Please explain the information included in the Attachments.

Attachment 1 provides updates on the FY 21-23 Council Work Plan implementation.

Attachment 2 contains a list of major special projects (as explained on page 7 of the Study Session memo) planned for FY 23-24 and FY 24-25 that includes the following sections:

- A. Carryforward Projects from the current FY 21-23 Council Work Plan
- B. Transitioning Carryforward Projects from the current FY 21-23 Council Work Plan, which includes projects that are framed more accurately to reflect the work underway

- C. Planned and Existing Projects taking place in FY 23-24 and FY 24-25 that staff recommends considering for the FY 23-25 Council Work Plan
- D. Other Planned and Existing Projects taking place in FY 23-24 and FY 24-25 that Council may choose to include in the FY 23-25 Council Work Plan. These projects also show the workload of projects that staff is undertaking in addition to the Council Work Plan.
- E. Major Planned and Existing Capital Improvements Program (CIP) Projects taking place in FY 23-25.
- F. Major Planned Housing Element Projects taking place in FY 23-25

For each project, staff has identified:

- Any related City initiatives and plans in a gray box next to the project name. A legend is provided at the bottom of each page of the attachment.
- A Strategic Priority or Strategic Priorities related to the project.
- Lead and supporting departments.
- The expected timeframe in which staff will work on the project, by quarter and calendar year.

Projects that begin prior to the implementation period and projects expected to continue past the end of the FY 23-25 Council Work Plan are identified by arrows at the beginning and at the end of the timeline section for each project, respectively. The **timeline sections are color-coded by lead department** to assist with visualizing major special project workload by department.

The projects listed in sections **A, B, and C** of Attachment 2 are recommended by staff for inclusion in the FY 23-25 Council Work Plan. Projects in sections **D, E, and F** are not included in the recommendation, though Council may choose any of these projects for inclusion in the Work Plan. Beyond the section groupings, projects are generally arranged by anticipated completion (soonest completion first) and then anticipated start (latest start last).

Attachment 3 is a comprehensive list of CIP projects planned for FY 23-24 including projects that don't require the same level of interdepartmental coordination, staff capacity, and/or collaboration with external and community partners as the projects listed in Attachment 2.

Attachment 4 provides brief descriptions of the projects staff recommends including in the FY 23-25 Council Work Plan. These projects are listed in Section C of Attachment 2.

2. Can staff specify which Housing Element programs match to the project proposals in the work plan? There is a lot of ambiguity about whether projects listed are describing the same things.

The table below summarizes the Planned/Existing Projects proposed in the FY 23-25 Work Plan and the associated December 2022 Draft Housing Element programs.

Planned/Existing Projects Proposed in FY 23-25 Workplan		Draft Housing Element Associated Program(s) (Dec. 2022 Draft)	
Project No.	Project	Program No.	Program
A-1	Revise R3 zoning standards	1.3	Review and update ordinance and Precise Plan Residential Standards
A-2	Develop a comprehensive Homelessness Response Strategy	3.1	Homelessness Prevention and Services for the Unhoused
A-3	Develop a Citywide Transportation Demand Management Ordinance	1.3	Review and Update Ordinance and Precise Plan Residential Standards (Live/Work)
A-13	Facilitate affordable housing development at the VTA Evelyn site	2.1	Subsidize and Support Affordable Housing Programs
		4.5	Partnerships with Affordable Housing Developers
B-3	Implement Displacement Response Strategy Actions	3.2	Displacement Prevention and Mitigation
B-4	Develop a strategy to facilitate low- and middle-income home ownership	2.1	Subsidize and Support Affordable Housing Programs
C-5	Implement an online permitting system	4.1	Development Streamlining and Processing Revisions
F-1	Review and update zoning to be consistent with the Housing Element	1.1	Zoning Ordinance Update for Consistency with State Laws
		1.3	Review and Update Ordinance and Precise Plan Residential Standards
F-2	Update parking standards to facilitate housing development	1.2	Eliminate Parking Standards for Affordable Housing Development
F-3	Implement strategies to prevent and mitigate tenant displacement	3.2	Displacement Prevention and Mitigation
F-4	Update multi-family development standards to align with General Plan	1.3	Review and update ordinance and Precise Plan Residential Standards
F-5	Conduct a BMR Program 3-year review and implement updates	1.9	BMR Program Review
F-6	Hold a Council Study Session on "Opportunity to Purchase Act" programs	3.2	Displacement Prevention and Mitigation
F-7	Complete rezonings to facilitate the City's housing development goals	1.11	No Net Loss (Moffett Boulevard is in the "back-pocket" list)
F-8	Assess and enhance Fair Housing programs with a Race, Equity, and Inclusion lens	2.5	Mediation and Fair Housing Programs

Planned/Existing Projects Proposed in FY 23-25 Workplan		Draft Housing Element Associated Program(s) (Dec. 2022 Draft)	
Project No.	Project	Program No.	Program
F-9	Develop an affordable housing acquisition and preservation program	3.2	Displacement Prevention and Mitigation
F-10	Prepare a park fee nexus study for nonresidential development	1.8	Park Land Ordinance Update
F-11	Begin developing affordable housing on City-owned land dedication sites	4.5	Partnerships with Affordable Housing Developers
F-12	Develop ADU and SB 9 programs including preapproved building plans, piloting financial incentives, and an affordability survey	1.7 2.2	Monitor and Promote ADU, JADU and SB 9 Developments Pilot ADU & SB 9 Financial Incentives Program
F-13	Acquire and implement a citywide land management software system	4.1	Development Streamlining and Processing Revisions
F-14	Update zoning to allow multifamily affordable housing on church/public assembly parcels	1.4	Religious and Community Assembly Sites for Housing
F-15	Update City code to create SB 9 DUO subdivision regs	1.6	SB 9 DUO Subdivisions
F-16	Update zoning, precise plans, and procedures to streamline development review	4.1	Development Streamlining and Processing Revisions

3. Will the City be complying with AB 2339 as part of the Housing Element?

City staff has confirmed with HCD that the City will not be required to comply with AB 2339 if the Council adopts the Housing Element Update prior to HCD’s next review (which is anticipated to occur after the tentative Council public hearing date). However, a framework for complying with this law is being prepared and will be presented to decision-makers with the Draft Housing Element revisions, which will be published for public review on March 6, 2023.

4. In the April 27, 2021, Strategic Roadmap Action Plan study session, staff wrote this:

“Establish and Implement a Method to Recover Costs for Shopping Cart Abatement

The City currently has a fee of \$35 per abandoned shopping cart which staff has not been collecting due to the administrative burdens involved in collecting, storing, and releasing the carts upon payment. Based on review of the City's cart collection from the right-of-way, staff has determined that over 50 percent of the abandoned carts in the City are from only four stores. Rather than add this item to the Council's work plan, staff proposes to meet with these four businesses to discuss the problem

and encourage them to implement technology to prevent carts from leaving their premises or other cart retrieval strategies. If this is not successful, staff will develop a strategy to start collecting the \$35 per cart fee, which will provide an incentive for the stores to address the issue."

Was the staff-proposed strategy successful? If not, did the City develop a strategy to start collecting the \$35 per cart fee?

Staff met with representatives from several local stores and their cart retrieval companies during 2022; however, the overall number of abandoned shopping carts found on City streets did not improve. Accordingly, staff from Public Works, Finance, and the City Attorney's office developed a strategy for impounding abandoned carts and charging a \$35 recover fee. Stores were notified on February 14, 2023 (sample letter attached), and impoundment began on February 27, 2023. Staff will monitor the new process to evaluate whether it successfully reduces the number of abandoned carts.

5. In the April 27, 2021, Strategic Roadmap Action Plan study session, staff wrote this:

"Establish and Implement Performance Auditing to Ensure the City is Performing Well

Staff does not recommend this project be formalized as part of the Action Plan. Continuous improvement efforts and various performance/organizational reviews, including best practice assessments, are already undertaken regularly via the City Manager's Office. For example, the City has hired Matrix Consulting Group and is currently in the middle of a comprehensive study of the development review functions and processes, including building, planning, and housing. The results of the study will be brought to Council for review once final. In addition, the City will soon be launching a study of our internal financial and administrative processes as well as identifying necessary succession planning efforts."

Were the results of the Matrix study brought to the Council for review, and if yes, when? Did the City launch a study of internal financial and administrative processes?

In November 2021, the Matrix Consulting Group concluded their assessment on the City's development review process. In December 2021, the City Manager provided an update to Council on the 53 recommendations of the Matrix Study, which included improvements related to staffing, technology, and processes. A [webpage](#) with information on Matrix's assessment, including the Matrix Study received by Council, was also posted on the City website. A comprehensive update on the status of the recommendations is currently being worked on and will be provided to Council by the City Manager in March. Additionally, recommendations on more staffing and other improvements will be incorporated into the FY 23-24 Recommended Budget that will come to Council in June.

As part of our continuous improvement efforts to enhance internal and administrative processes, City staff in FASD, HR, and IT continue to pursue opportunities to improve the effectiveness and efficiency of our operations. Examples include:

- An online request system for Legal Assistance, which the CAO will use to manage requests for attorneys and monitor response timing.
- A robust ServiceDesk management system, which allows us to monitor metrics for Application Support, GIS, HelpDesk, Operations, Telecom, and Facilities.
- Automated workflow processes for managing Document Processing and Offboarding requests, ensuring we are accurately capturing these requests and completing them promptly.
- A tracking tool for Public Works to manage their personnel assignments for Excavation permits.

With the onboarding of the new Finance and Administrative Services Department (FASD) Director in January, and appointment of a new Assistant City Manager overseeing FASD, Human Resources, and Information Technology in February, there will be much needed capacity to drive these and other improvements and/or studies to improve City processes, which includes launching a review of our contract processes citywide.

6. Will the City need to take any actions to implement or codify SB 1439?

The City does not need to take any actions to implement or codify SB 1439. It became effective as of January 1, 2023.

7. How many families that are receiving the Elevate MV payments decided to participate in the research.

A total of 166 participants are receiving cash payments through the Elevate MV pilot. The vast majority of respondents who completed the application/survey in September 2022 consented to participate in the research component of the project.

The research team will not know how many Randomized Control Treatment (RTC) Group Participants decide to participate in the survey responses until after the first follow-up survey scheduled for May 2023. In addition, all RTC participants may also thereafter participate in the research by taking any of the subsequent surveys administered every 6 months. We will not know until the final survey how many families participated or declined to participate the research component.

8. On Attachment 2, what is the meaning of the different colors in the timeline section of the list? They don't correlate with the colors of the seven strategic initiatives.

The timeline blocks are color-coded based on the project's lead department.

9. On Attachment 2, which projects are non-discretionary in sections C, D, E and F?

In general, the projects listed on Attachment 2 are projects that have been identified as a high priority by the Council in existing plans and policies or by City staff to support of City operations.

Some projects are non-discretionary because they are or will be required by state law, either because they are anticipated to be in the City's final adopted Housing Element or will bring City policies and programs into alignment with state laws. These projects are identified by **HE** and **STAT** notations on Attachment 2.

There are multiple fee and rate studies listed on Attachment 2, four of which (C-4, D-6, D-9, and D-29) need to be completed to facilitate cost recovery for fee-based City services.

Additionally, there are multiple projects that are discretionary but which may, if not completed in a timely manner, result in undesirable outcomes. For example, projects with a **GR** notation on Attachment 2 are grant-funded. Grant funding for these projects will be lost if staff does not adhere to project timelines. Delays in beginning or continuing construction projects – several of which have already begun – will result in continued cost increases.

10. Does the Citywide Decarbonization Plan project replace the SAP-4 in its entirety meaning all of the programs/projects listed in SAP-4 come to a halt? (Page 15 of the staff report) What are the details of a Citywide Decarbonization Plan?

The development of a decarbonization plan would take place after the completion of SAP-4. Staff is in the process of developing a status update on current SAP-4 initiatives. From there, staff will work with departments to identify their recommendations for next steps. In Q3, staff plans to bring an update and proposal to complete or re-prioritize the remaining SAP-4 measures to the Council Sustainability Committee and then Council for consideration. Upon approval, staff will work to complete SAP-4 measures and develop a decarbonization plan in lieu of a SAP-5.

11. What are the specifics of “(as identified in State law)” on page 11 of the staff report? Does this apply to the definition of residential mixed-use projects? If so, what is the state law on this?

The “State Law” reference is to Senate Bill 330, where mixed-use is defined as a development containing at least two-thirds of the project square footage as residential. Staff’s reference to this law is an objective way to define mixed-use development.

12. Throughout the year councilmembers have brought up new things that should be looked at and we have been directed that we should bring these issues up at the Workplan meeting. Where is that list of items? Is it Attachment 4?

Councilmembers may raise interest in new items that the entire Council will need to discuss as potential work plan projects during the study session. They are not included in the report.

13. None of the projects have an estimate of relative difficulty/staff time associated. When will this info be supplied? For instance, we may not want to do all of a complex project but get started on a specific part of it.

Staff will analyze potential work plan projects that the Council identifies during the study session and return with that analysis and recommendations for the Council to consider during the April 25th Council Work Plan development study session. The analysis will include staff capacity, among other criteria, to inform staff’s recommendation and support the Council’s discussion.

14. What are the 16 projects from the Housing Element? (Page 6)

The projects are listed in Attachment 2 under section F - FY 23-25 Planned/Existing Housing Element Special Projects. They include:

- F-1. Review and update zoning to be consistent with the Housing Element
- F-2. Update parking standards to facilitate housing development
- F-3. Implement strategies to prevent and mitigate tenant displacement
- F-4. Update multi-family development standards to match General Plan
- F-5. Conduct a Below Market Rate Program 3-year Review and implement updates
- F-6. Hold a Council Study Session on “Opportunity to Purchase Act” programs
- F-7. Complete rezoning to facilitate the City’s housing development goals
- F-8. Assess and enhance Fair Housing programs with a Race, Equity, and Inclusion lens
- F-9. Develop an affordable housing acquisition and preservation program
- F-10. Prepare a park fee nexus study for non-residential development
- F-11. Begin developing affordable housing on City-owned land dedication sites
- F-12. Develop ADU & SB 9 programs including preapproved building plans, piloting financial incentives, and an affordability survey
- F-13. Acquire and implement a citywide land management software system
- F-14. Update zoning to allow multifamily affordable housing on church/public assembly parcels
- F-15. Update City code to create SB 9 Dual Unit Opportunity (DUO) subdivision regulations
- F-16. Update zoning, precise plans, and procedures to streamline development review

15. What are the implications of California St. Complete Street not being included in Attachment 2? Does this mean for example that any work on California St would not be commenced during this cycle?

The California Complete Streets Project, Project 21-40, is included in Attachment 3 which lists all the current CIP projects that will continue to be worked on over the next 2 years. This project includes a road diet and bicycle and pedestrian improvements and is currently in design and scheduled to begin construction in early 2024. Attachment 2 does not affect the schedule for this project. The California Complete Streets Project could be included on the Council Work Plan should Council wish due to its high priority in the community.

16. Don't see California Street bike improvements on Attachment 2 list. Why not?

Please see the response above.

17. Has staff worked with the County on broadband connectivity? How is the City's work integrated with the County efforts?

Staff reached out to the County last year to learn more about the County's Digital Equity Strategic Plan and identify opportunities for engagement and potential collaboration. The County released its Digital Equity Strategy Analysis Report in August 2022 which identified that the highest rates of households in Santa Clara County without an internet connection are found in East San Jose, South San Jose, and South County (Morgan Hill, San Martin, and Gilroy). At this time, the County will be prioritizing these geographic areas for the development and deployment of strategies to close the digital divide within Santa Clara County. Staff will continue to engage with the County on this issue and look for opportunities for collaboration if the County considers expanding its digital equity efforts to the North County.

18. Will the implementation of the Active Transportation Plan be in the work plan? (Similar to, for instance, the Economic Vitality Strategy implementation items?)

The Active Transportation Plan is scheduled to be completed in Q2 of 2024. The plan will include recommendations for capital project priorities, new or revised policies, and potential Mountain View City Code revisions. After Council approval of the Active Transportation Plan, the priority capital projects will be integrated into the five-year Capital Improvement Program (CIP). Staff would pursue the policy and City Code recommendations from the Active Transportation Plan as time and resources allow; however, Council could prioritize specific policies or code amendments in future Council work plans.

ITEM 7.1 Fiscal Year 2022-23 Midyear Budget Status Report and Adjustments and Fiscal Year 2023-24 Preliminary General Operating Fund Forecast

1. Is the Hope Street project in compliance with the DA? Have there been any exceptions?

The Hope Street Development is currently compliant, consistent with the terms of the Disposition and Development Agreement. There have not been any exceptions.

2. What does upfit mean as it pertains to vehicles?

Upfit includes customizing a vehicle by adding accessories or augmentations to fit the customer's specific needs and to ensure maximum efficiency for operations of such vehicle. For example, customizing a Ford Explorer with ballistic doors and lightbar to make it into a Police patrol car.

3. What is driving an increase in the city clerk's portion of the city council appointee evaluation process?

As outlined in Council Policy D-09, the Council Appointee evaluation process include an option for an Extended or Standard process. City Council elected the Expanded process which includes the use of a facilitator. As outlined in the policy: "If a facilitator will be utilized, the City Council shall appropriate funding accordingly." The cost of the facilitator was split between the three departments with Council Appointees. Two of the departments (CMO and CAO) were able to absorb the cost in their current

budget, however the City Clerk's Office is not able to absorb the cost of the facilitator and therefore requests appropriations in the amount of \$12,000. This item will be included in the FY 23-24 Recommended Budget as an ongoing budget need.

4. What Administrative Assistant position was vacated?

The position in the City Clerk's office was vacant due to the previous Administrative Assistant being promoted to the Senior Administrative Assistant in Finance and Administrative Service Department in July 2022.

5. How was public input gathered on the existing website and the new website?

Between November and December 2021, the City of Mountain View conducted a communications survey that included questions about the current City website, MountainView.gov. Over 200 individuals participated in the online survey, which included feedback in Spanish (41), Chinese (25) and Russian (2). Website-related questions ranged from how easy it is to find what one is looking for on the current website to what can be done to improve the site. Staff has also received anecdotal feedback about the current website from the public via email and in-person comments.

In the coming weeks, the City will conduct beta testing of the new website. Public feedback will be sought through multiple ways including an online survey, on-location testing at City facilities and focus groups. Staff will assess the input received from both internal and external stakeholders and make enhancements, when possible, in preparation for launching the new MountainView.gov in Q2 2023.

6. On page 40 of the staff report, I think the last column in the chart is a comparison to 2022-23 rather than 2021-22.

Correct, the last column should be "Variance of 2023-24 Forecast to 2022-23 Adopted."

7. Why is staff recommending an allocation of \$2 million to the Development Services Fund? Isn't that fund self-funding from development fees?

The intent of the Development Services Fund is to be self-funding from development fees. However, recently, revenues have not been sufficient to cover expenses. Staff is working on a Fee Study to right-size the development fees, to ensure full cost recovery. This recommendation is to set aside a reserve in case this fund gets into a negative fund balance situation while the Fee Study is being completed.

8. What are the current balances in the following reserve accounts?

- Strategic Property Acquisition
- Public Safety Building

Please see below for updates.

- Strategic Property Acquisition - \$12.5M
- Public Safety Building - estimated of \$14.3M by the end of FY22-23
 - \$11.3 million Budget Contingency Reserve
 - \$1 million GNOF
 - \$2 million Capital Improvement Reserve

9. Is TOT collected for Air B&B? If so, how much revenue do we get from Air B&B?

Yes, TOT is being collected from Airbnb. In FY 2021-22, the City received about \$503,000 in TOT revenue from Airbnb.

10. How many people get their water cut off because they can't pay their bill on a yearly basis?

Prior to suspension of shut-offs in March 2020, the City was shutting off about 12 accounts/month due to non-payment – some of which were repeat offenders. There have been no water shutoffs since March 2020. The City provided \$750,000 in ARPA funding to apply towards utility bills to avoid shut offs. Starting March 1, 2023, to coincide with the ending of the State of Emergency, the City plans to reestablish its normal collection procedures for delinquent utility bills. This was noticed to customers on water bills and through multiple communication channels. Staff does not anticipate a large amount of shut-offs at this point because of the assistance program that the City provided to assist residents and small businesses who were delinquent. Notably, City did experience an increase in shut-offs for the period of FY 2018-19 and from July 2019-March 2020, compared to FY 2015-16, FY 2016-17, and FY 2017-18.

11. Page 15-Debt Service section. The Hope Street Development is mentioned. Is that the Robert Green Hotel Project?

Yes, that is the Robert Green Hotel Project.

12. Page 27 SVCE invests some of its money in projects that will produce renewable energy. Is there an analogous way for the City to invest some of the funds from the SMaRT Station to promote manufacturing with recycled materials such as paper dinnerware or goods made with recycled plastic?

The City uses SMaRT Station for removal of recyclables. SMaRT Station bills the City based on usage. The City does not receive any revenue from the SMaRT Station.

13. Have many part-time workers do we have in the City by Department?

The City has 17 regular half-time positions and 6 regular three-quarter time positions.

- Finance and Administrative Services: 3 half-time positions
- Public Works: 1 half-time position
- Community Services: 5 half-time positions and 1 three-quarter time position
- Library: 4 half-time positions and 5 three-quarter time positions
- Fire: 2 half-time positions
- Police: 2 half-time positions



PUBLIC WORKS DEPARTMENT
PUBLIC SERVICES DIVISION
231 North Whisman Road, P.O. Box 7540
Mountain View, CA 94039-7540
650-903-6329 | MountainView.gov

February 14, 2023

Walmart
600 Showers Dr
Mountain View, CA 94040

Dear Store Manager,

In an effort to reduce the number of shopping carts abandoned in public spaces, the City of Mountain View is modifying its abandoned shopping cart response program.

BEGINNING MONDAY, FEBRUARY 27, 2023, ABANDONED SHOPPING CARTS FOUND OUTSIDE OF STORE PREMISES WILL BE PICKED UP BY CITY STAFF AND IMPOUNDED AT THE MUNICIPAL OPERATIONS CENTER.

You will be notified of any shopping carts belonging to your store within 24-hours of impoundment and provided with instructions for claiming your carts from the Municipal Operations Center, located at 231 North Whisman Road. Notification will not be provided if the impounded carts do not have signage identifying the store owner.

The current fee for recovering impounded shopping carts is \$35 per cart. Fees will be waived for carts meeting the signage requirements under California Business and Professions Code Section 22435.1, when retrieved within three (3) business days after notice is provided. Fees are payable at the Mountain View City Hall, located at 500 Castro Street. Carts that are not retrieved within 30 days after notice may be sold or otherwise disposed of by the City of Mountain View.

If you have any questions regarding this new process, please do not hesitate to contact me directly at (650) 903-6774 or elizabeth.flegel@mountainview.gov. In the meantime, I am attaching a flyer which you may be interested in using to encourage shoppers not to remove shopping carts without authorization from your store premises.

Sincerely,

Elizabeth Flegel
Public Services Division

SHOPPING CART THEFT IS ILLEGAL

DID YOU KNOW



It is unlawful to take shopping carts from store property without authorization.

Abandoned shopping carts are considered a public nuisance, promote blight, and may cause hazardous conditions for pedestrians and vehicles.

**IF YOU SEE AN
ABANDONED
SHOPPING CART,
PLEASE CONTACT
US FOR PICK-UP**



Mountain View City Code Chapter 25, Article IV and California Business and Professions Code Sections 22435 et seq. prohibits the unauthorized removal of shopping carts from store property and abandonment at a location other than the store property.



650-903-6767

MountainView.gov/ShoppingCarts



City of
Mountain View

February 2023

EL ROBO DE CARRITOS DE COMPRAS ES ILEGAL

¿SABÍAS QUE

Es ilegal sacar carritos de compras de la propiedad de la tienda sin permiso.

Los carritos de compras abandonados se consideran una molestia pública, promueven el deterioro y pueden causar condiciones peligrosas para los peatones y los vehículos.

SI VE UN CARRITO DE COMPRAS ABANDONADO, CONTÁCTENOS PARA QUE LO RECOJAMOS



El Capítulo 25, Artículo IV del Código Municipal de Mountain View y las Secciones 22435 y siguientes del Código de Negocios y Profesiones de California prohíben la retirada no autorizada de carritos de compra de la propiedad de la tienda y su posterior abandono en un lugar que no sea la propiedad de la tienda.



650-903-6767

MountainView.gov/ShoppingCarts



Febrero 2023