



CITY COUNCIL MEETING | SEPTEMBER 8, 2020

Safe Parking Program Update and Recommendations for Extension



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Presentation Outline

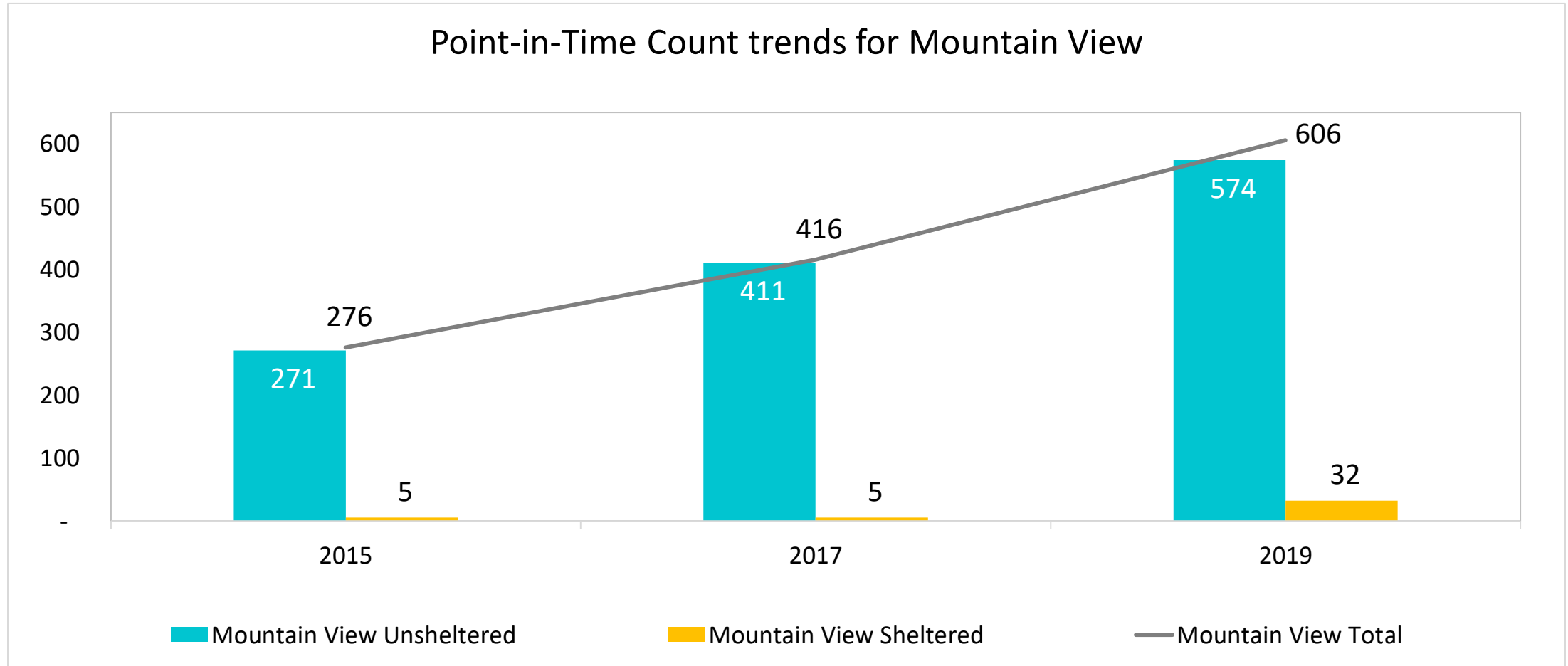
- Background
- Safe Parking Program Status
- Lot Operations
- Potential Increase in Lot Capacity for Passenger Vehicle Parking and Living
- Recommendations
- Alternatives





Background

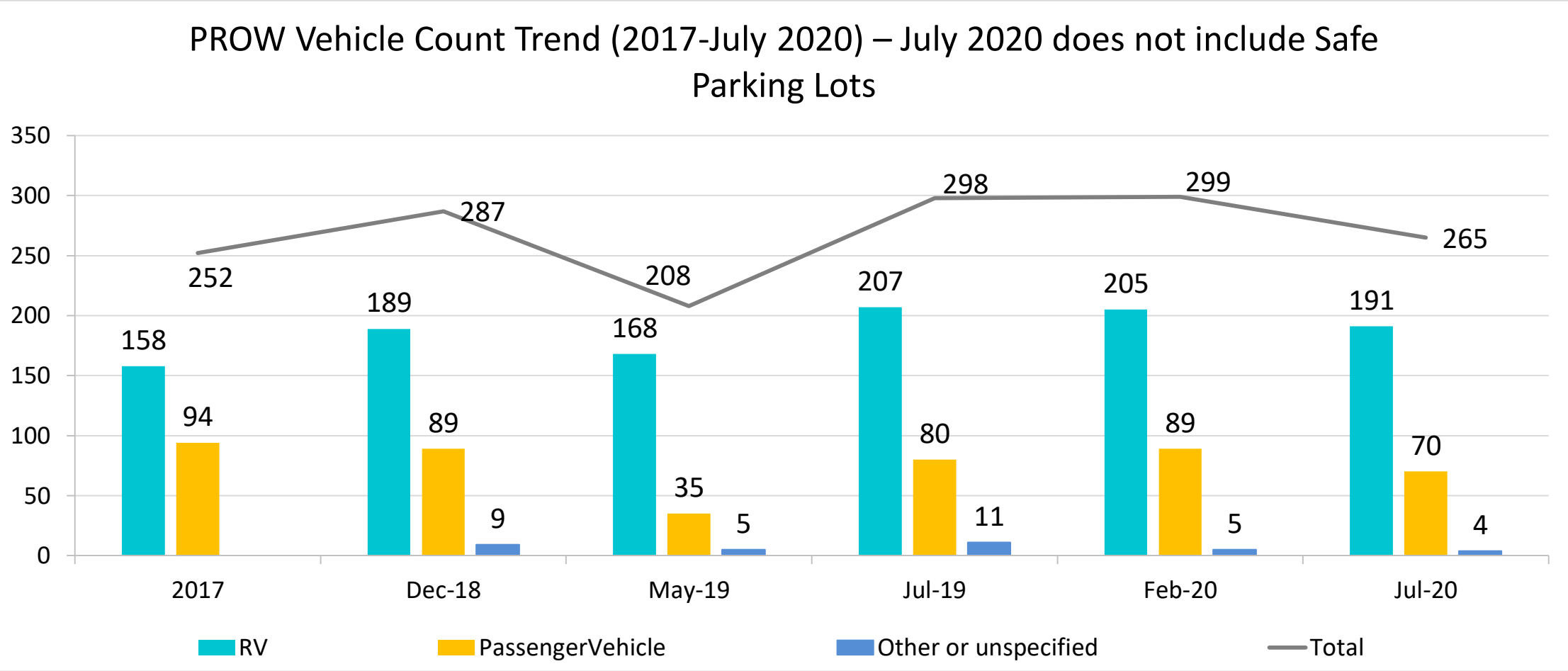
Homelessness trends in Mountain View and the County





Background, cont.

Homelessness trends in Mountain View





Program Achievements

2015 – 2016:

- Began reviewing options for safe parking
- At the time, there were zero lots and no program operators were available in Mountain View

2016 – Present:

- Engaged with community and faith stakeholders on an ongoing basis
- Provided extensive public communications and outreach
- Monitored and supported applicable legislation
- Conducted grant review and donor outreach for program funding
- Provided basic human services that range from showers to case management
- Identified and reached out to prospective parking lots for safe parking use



Program Achievements, cont.

2017 – Present:

- Funded permanent supportive housing and rapid rehousing in conjunction with the County of Santa Clara
- Supported the startup of a local nonprofit to provide safe parking services
- Secured five safe parking lots for Mountain View participants

2018 – 2019:

- Conducted a domestic waste dump pilot
- Developed a plan for addressing biohazards
- Developed a domestic waste voucher program for safe parking participants
- Created an innovative safe parking ordinance to ensure the public's safety
- Adopted the first shelter crisis to provide flexible and streamlined options for safe parking permits
- Established a streamlined safe parking lot permit/approval process during a shelter crisis
- Expanded land use options for emergency sheltering
- Adopted and implemented domestic sewage prohibitions
- Approved parking restrictions for oversized vehicles on any street with a Class II painted bike lanes



Program Achievements, cont.

2018 – 2019:

- Funded and completed significant site preparations for three safe parking lots, including providing water service

2019 – 2020:

- Extended safe parking programs to operate 24/7 as an emergency response to COVID-19
- Instrumental in the development of a bill to promote safe parking for all cities (AB 2553)
- Supported the Human Relations Commission Safe Parking Outreach Subcommittee
- Updated the homeless needs assessment and goals for responding to homelessness for the 2020-2025 Consolidated Plan
- Participated in regional homeless initiatives and served on committees for the County Community Plan to End Homelessness
- Adopted an extension of the shelter crisis to continue flexible and streamlined options for safe parking permits
- Enhanced rent relief significantly for COVID-19 response and implemented other supportive services during the pandemic
- Mountain View now has largest safe parking capacity in the County and a solid provider of safe parking services

Communications and Outreach



Printed information packets hand-delivered to homeless and people living in vehicles



Ongoing case management services



City Hall primary social media channels



Homeless resources map



ongoing NES outreach



Local Emergency Network and Community Based Organizations outreach



Faith-based group outreach



multilingual outreach, including ambassadors



outreach through food relief distribution organizations



Neighborhood Association outreach



Multiple (ongoing) virtual meetings with partners (EAN, CBO, Gov)



The Briefing e-newsletter



Mailer to all residential addresses. Extra copies delivered to vehicles, CBOs, outdoor City facilities



relief information sent to apartment and mobile home landlords



outreach to homeless leaders and advocates



COVID-19 Relief for Unstably Housed



14,300+

Masks given to homeless, seniors, low-income families and community members in need



425

Hygiene kits hand-delivered to homeless and people living in vehicles

2780+

Packets of food and produce delivered to homeless and people living in vehicles



320

Grocery gift cards delivered to homeless and people living in vehicles



132

Average number of PEOPLE served Safe Parking Lots (Sep 2)



since June



59

Average number of VEHICLES service in Safe Parking (Sep 2)



since June



9

Added capacity with new Alta Housing lot opening



330+

Hours that redeployed City staff have worked to help deliver food and relief to locals in need



97

Donated face shields redistributed at a pop-up, community mask event hosted by MVPD



20

Temporary portable washing stations placed around the City to help with hand washing



17

Temporary portable restrooms placed around the City, 11 of which are ADA compatible



9

City parks have opened their restrooms to provide more access to hygiene services



350+ / day

average meals a day served at CSA and Hope's Corner



7

Days a week that some form of food services are available in delivery or to-go for those in need



COVID-19 Relief for Unstably Housed

HOMELESS PREVENTION



Rent Relief

A record number of residents are experiencing rent hardships for the first time, primarily due to the impacts of COVID-19



Eviction Moratorium

Keeping people in their homes is not only the right thing to do, but is less expensive than housing them after they are homeless



Case Management

People need help for different reasons. Case management allows for a customized path to recovery based on individual, unique needs



Rent Relief



Rent relief checks cut as of September 2, 2020



additional Safe Parking Program funding



portable toilets and hand washing stations



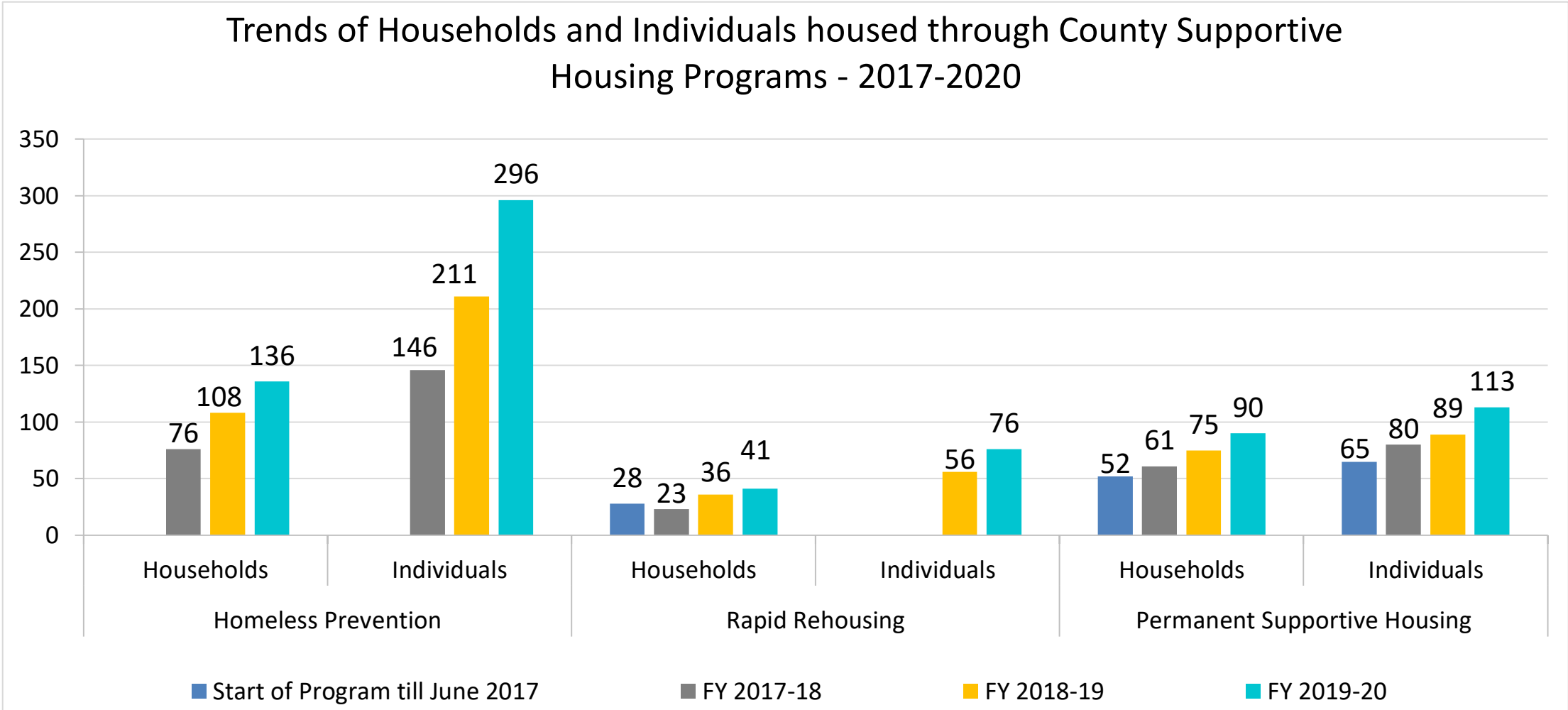
Grocery Gift Card Program



mobile showers and washer/dryer services

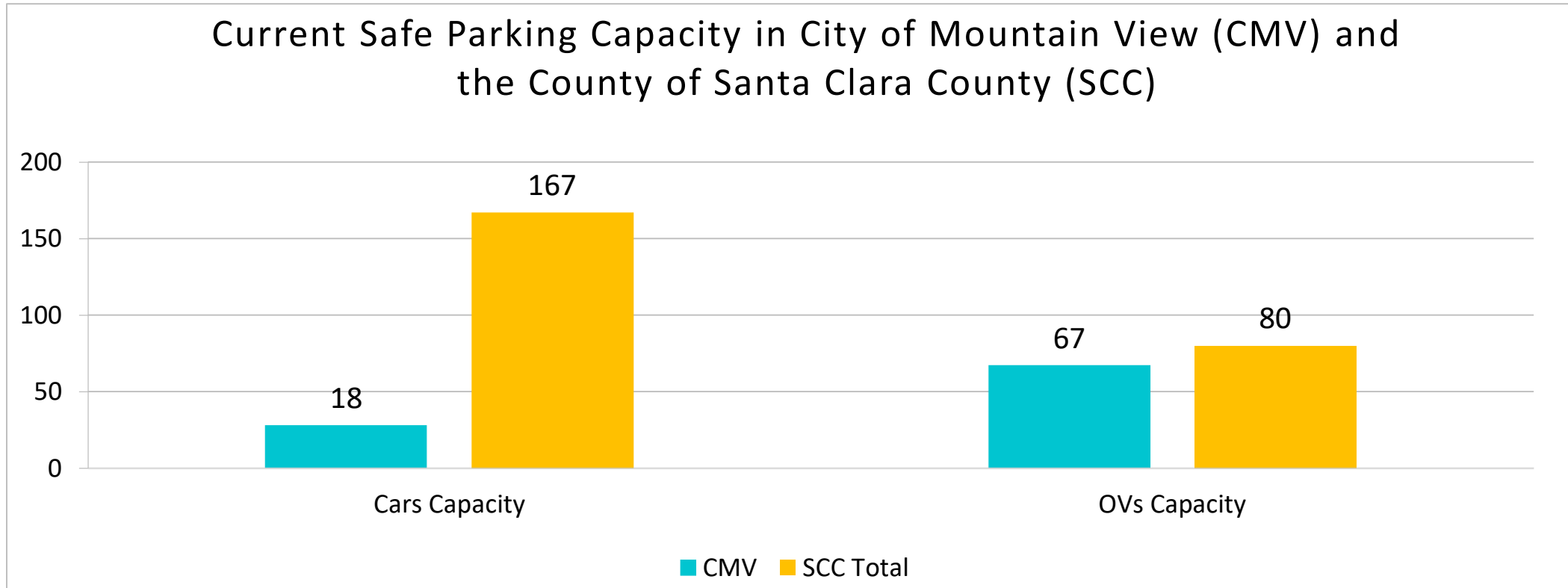


MV Households and Individuals housed since 2017





Most Safe Parking Spaces in the Region



- The City has 24/7 Safe Parking capacity for 67 Oversized Vehicles (OVs) and up to 18 spaces for cars/passenger vehicles
- Mountain View contributes over 80% of the total OV capacity and about 10% of the total cars/passenger vehicles capacity for Safe Parking in the County



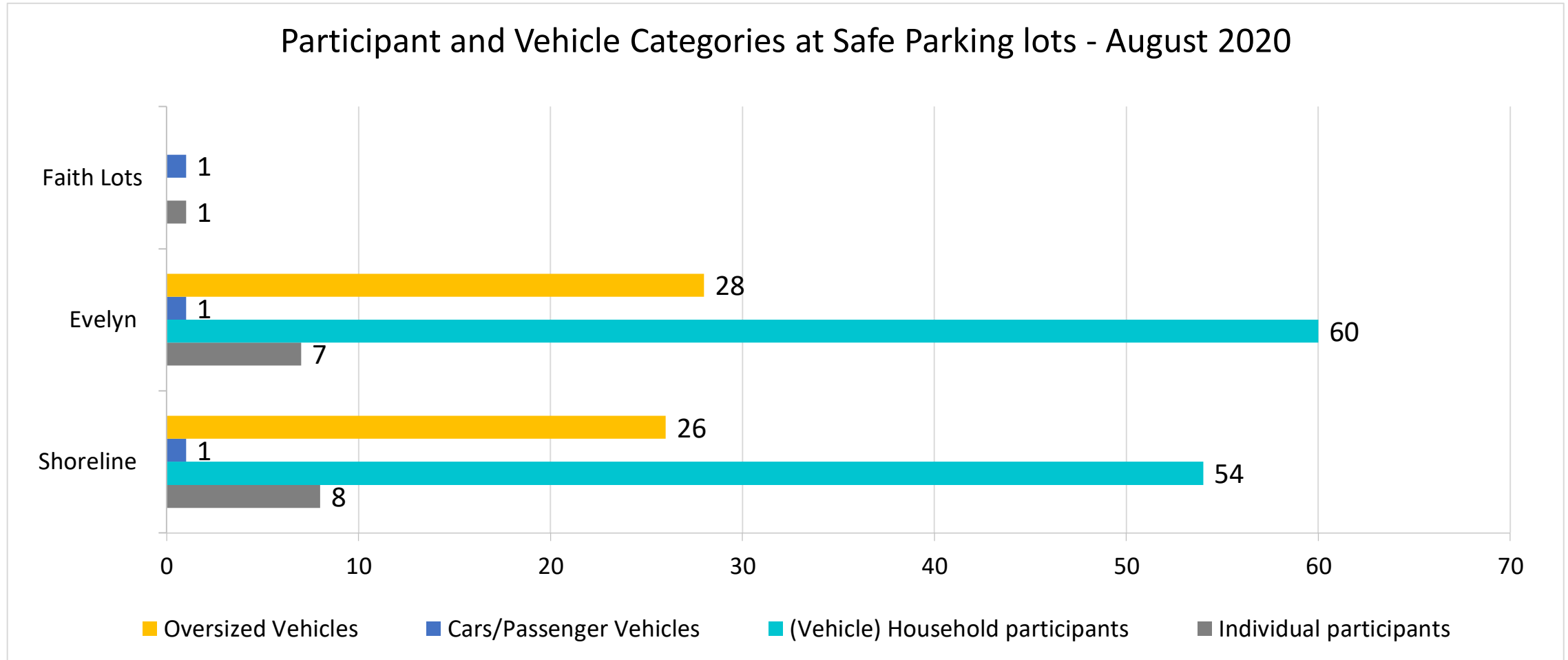
Safe Parking Update

- Current safe parking capacity for up to 68 vehicles on City secured lots
- With up to 8 spaces at 2 faith-based lots raising the number to 76
- 24/7 safe parking services available at all City secured lots in response to COVID-19 pandemic
- Full utilization of the Shoreline and Evelyn sites
- AB 2553 passed on September 1, 2020
- Human Relations Subcommittee on Safe Parking Outreach established



Safe Parking Program Status

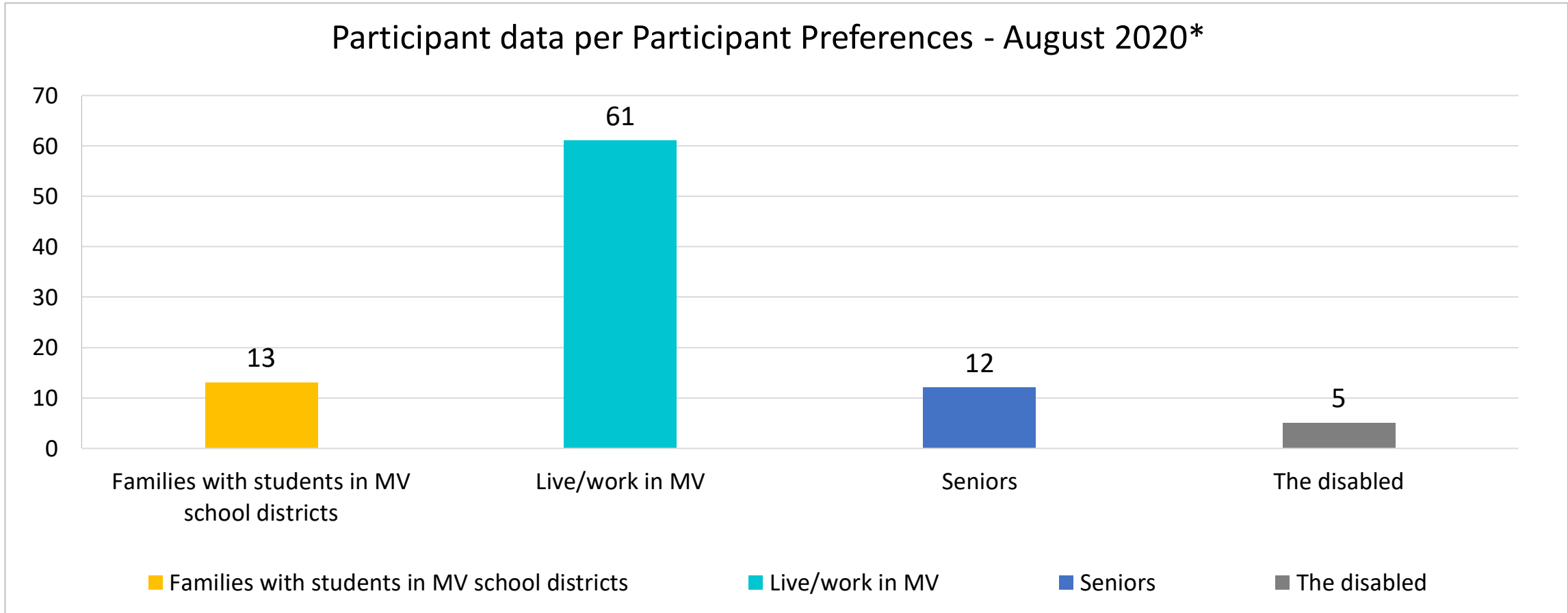
Counts of the City-secured and faith-based sites are based on use as of August 24, 2020





Safe Parking Program Status, cont.

Status of the City-secured and faith-based sites are based on use as of August 24, 2020



*Chart updated to include participant data for participants that exited the program. MOVE-Mountain View has clarified it was inadvertently omitted in the participant data provided for the Council report



Lot Operations

Modifications and enhancements made on City-secured lots to address emerging and evolving needs:

- Commuter Vehicle Parking for Disabled Participants
- Loading zones created
- Shade structures approved for use during heat advisory
- Service enhancements in response to COVID-19
- Shoreline Lot Post-closure Landfill Site Use
- Commuter Vehicle Parking Needs



Increases in Passenger Vehicle Parking

Shoreline Lot	Evelyn Lot
<p>Passenger Vehicle Parking: 4 spaces for living can be safely added within its existing footprint .</p>	<p>Passenger Vehicle Parking: 21 spaces for living can be safely added to the lot</p> <ul style="list-style-type: none">• 3 passenger vehicle spaces inside the existing footprint• 18 passenger vehicle spaces outside the existing footprint adjacent to the office complex
<p>Commuter Vehicle Parking: Continue night commuter parking for up to 15 spaces at Dog Park</p>	<p>Commuter Vehicle Parking: 15 day and night parking spaces outside the existing footprint in area facing Pioneer Way</p>

- Approve an appropriation of \$150,000 for safe parking expansion
- Provide contract authority for the full \$575,000 (includes \$425,000 of existing budget)
- Commit \$2.4 million from the Google Landings community benefit for homelessness initiatives towards the operation of the Mountain View Project Homekey Program



Recommendations

1. Adopt a Resolution of the City of Mountain View Authorizing the Temporary Allowance of 24/7 Safe Parking in Response to the COVID-19 Emergency, to be read in title only, further reading waived (Attachment 1 to the Council report). This action will enable a continuation of 24/7 safe parking at the Terra Bella lot and other private locations through the termination of the declaration of the local emergency plus 30 days, but no later than June 30, 2021, unless extended by Council.
2. Acting as the City Council and Shoreline Regional Park Community Board, authorize the City Manager to amend the lease agreement with Live Nation to allow use of Shoreline Amphitheatre Lot B for safe parking, to extend the agreement through no later than June 30, 2021.
3. Authorize the City Manager to amend the lease agreement with the County of Santa Clara for the use of Shoreline Amphitheatre Lot B for safe parking, to extend the agreement through no later than June 30, 2021, and modify the number of passenger vehicles used for living to allow up to 4 new spaces, and allow use of up to 15 passenger vehicle spaces for commuter parking at the Shoreline Dog Park during Dog Park closure hours.
4. Authorize the City Manager to amend the lease agreement with the County of Santa Clara for the use of the Evelyn Lot for safe parking, to extend the agreement through no later than June 30, 2021, and modify the number of passenger vehicles used for living to allow up to 21 new spaces, and allow up to 15 passenger vehicle spaces for commuter parking.



Recommendations, cont.

5. Appropriate \$150,000 from the General Non-Operating Fund to the City Manager's Office to cover costs associated with expanding the number of safe parking spaces at existing lots, including additional restrooms, lot preparation, case management, and related services through the end of Fiscal Year 2020-21. (Five votes required)
6. Authorize the City Manager to execute an agreement with the County of Santa Clara for a total not to exceed \$575,000 to provide for safe parking services, case management, outreach, and other services through June 30, 2021.
7. Commit \$2.4 million from the Google Landings community benefit for homelessness initiatives towards the operation of the Mountain View Project Homekey Program.