

# Rent Stabilization Program Monthly Status Report FY 2020-21

## Community Outreach and Education

### Information Requests and Public Inquiries\*



**1129**

Public Inquiries Made

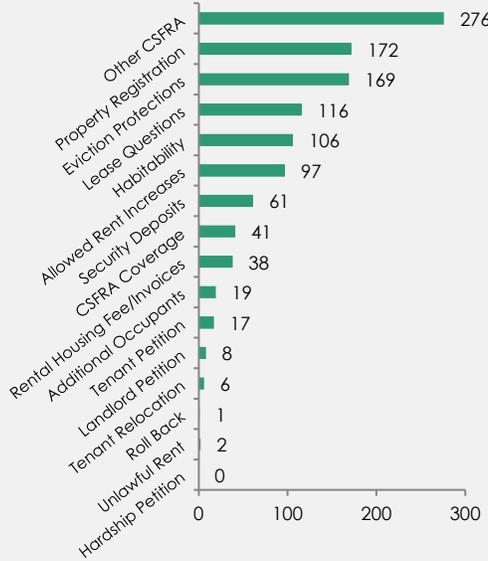
Tenant: 624 | Landlord: 430  
Other: 75

Bilingual Services via Helpline  
(Spanish as Primary Language)

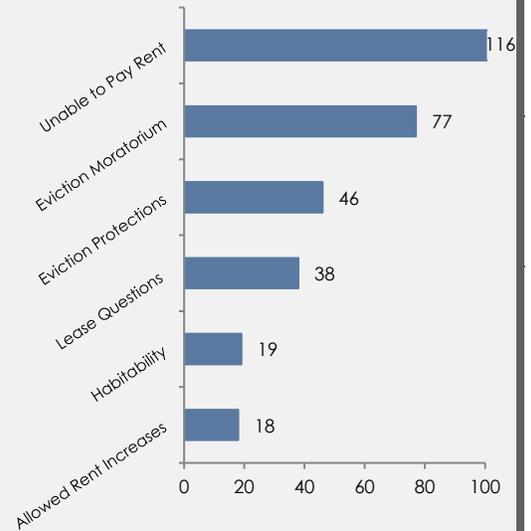
**178**

(16% of all inquiries)

#### Public Inquiry Topics



#### Subset: COVID-19 Related



## Community Workshops and Trainings, Office Hours, Events and Outreach

### Workshop and, Trainings, Office Hours, Events



**66**

Workshops

**508**

Attendees

**45**

Office Hours

**40**

Attendees

**3**

In-person Rent Relief Events

**46**

Attendees

### Outreach



**8**

Mailings



**34**

Email Updates



**16**

MV Voice Ads



**648**

Email Subscribers

## Mediations and Conciliations

The Mountain View Rental Housing Helpline and the Mountain View Mediation Program assist the Rent Stabilization Program by providing free mediation and conciliation services to landlords and tenants in Mountain View. These services help people come together to talk about and potentially solve their disputes in a controlled environment with the help of trained volunteer mediators. They help to resolve issues for rental properties in Mountain View, reducing the number of petitions filed with the City.



**113**

Mediations and Conciliations

**111 of 113**

Resolved  
(2 Pending)

# Required Noticing

## Required Noticing



**6**  
Banked  
Rent  
Increase  
Notices



**824**  
Termination  
Notices



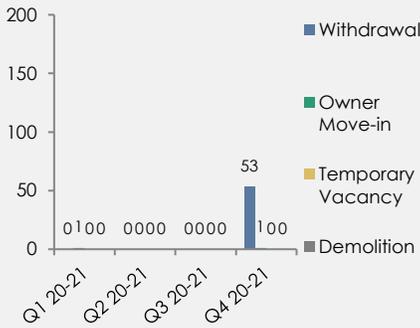
**0**  
Tenant  
Buyout  
Notices



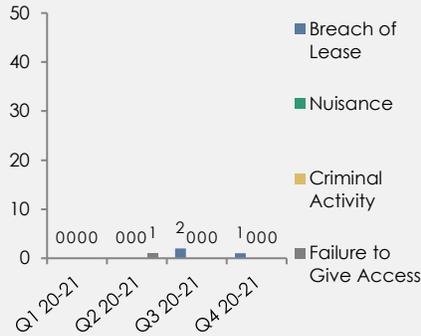
**2**  
Additional  
Occupant  
Notices

## Just Cause Eviction Submittals (as Received by the City)

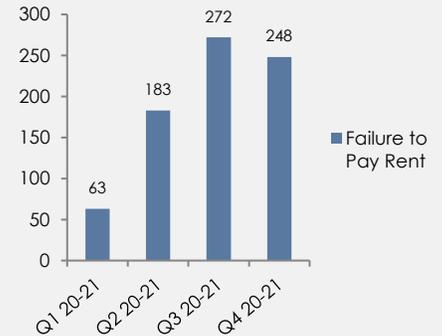
No-Fault Notices



At-Fault Notices



Failure to Pay Rent Notices



## Tenant Relocation Assistance (Calendar Year)

Properties in Redevelopment

7	5	5	1	0
2017	2018	2019	2020	2021

Units Affected

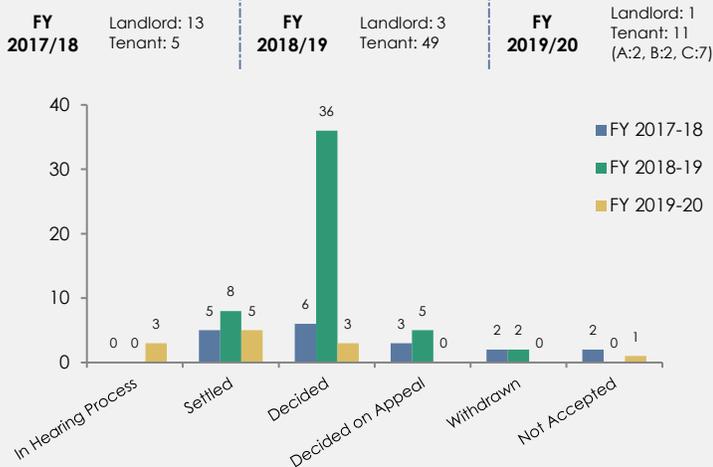
339	126	297	4	0
2017	2018	2019	2020	2021

Households that Received Assistance

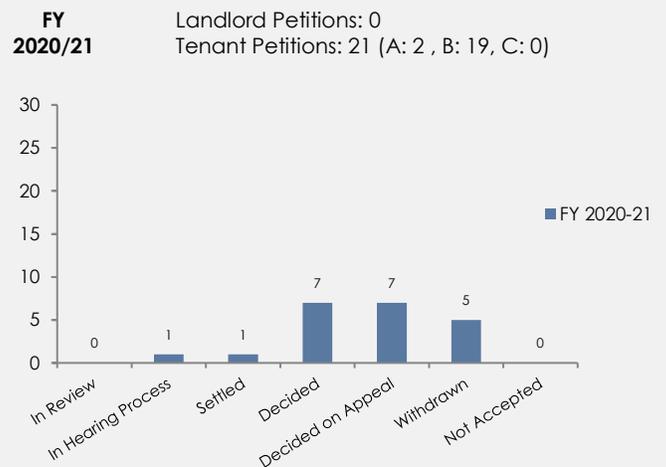
115	143	60	53	19
2017	2018	2019	2020	2021

## Rent Adjustment Petitions

Prior Fiscal Years

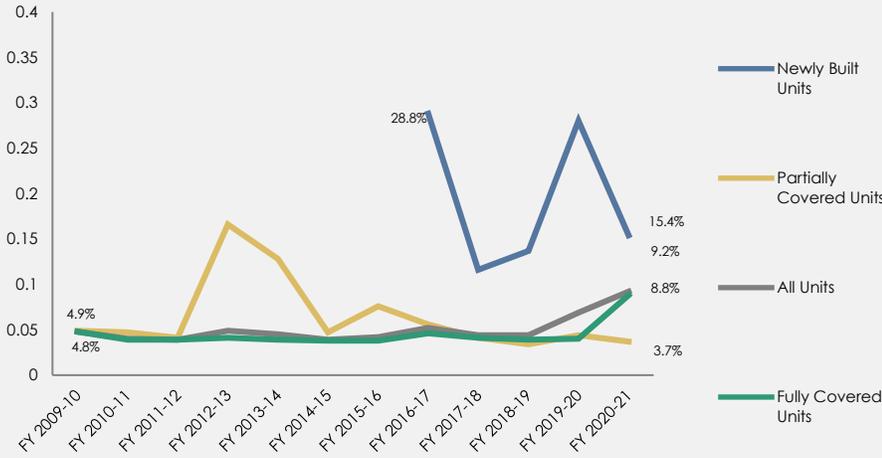


Current Fiscal Year



# Market Conditions

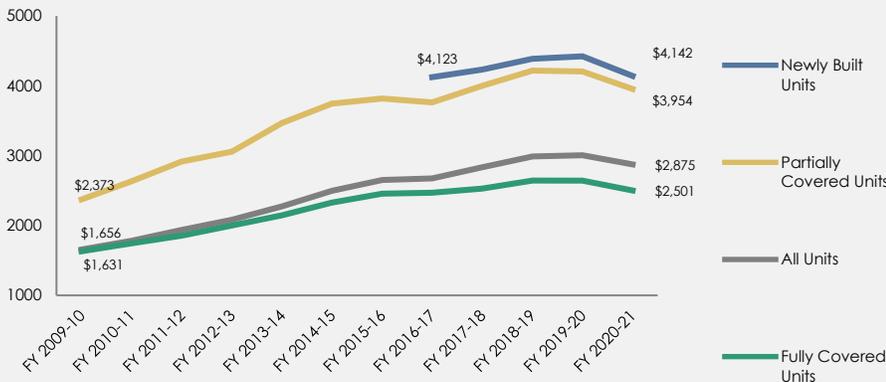
## Vacancy Rates\*\*



## Fully Covered Units after CSFRA



## Average Market Rent\*\*\*



## Fully Covered Units after CSFRA



**53.3%**  
increase

Fully Covered Units

**73.6%**  
increase

All Units

**66.6%**  
increase

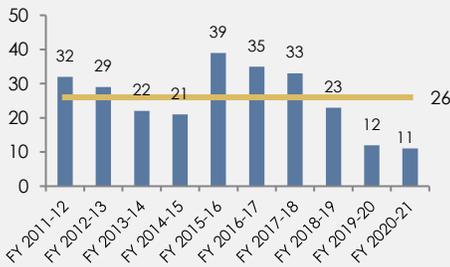
Partially Covered Units

**.46%**  
increase

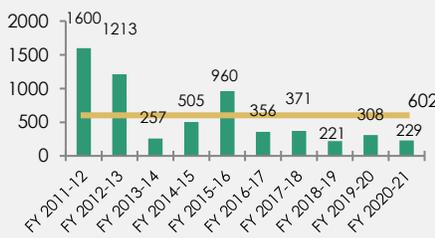
Newly Built Units

## Property Sales for Fully Covered Units

### Properties Sold



### Units Sold



### Properties for Sale



\*Mountain View Rental Housing Helpline, June 2021; \*\* CoStar, June 2021; Disclaimer: Vacancy Rate data is for informational purposes only and not intended to be used as a benchmark for suspension of the CSFRA. See Section 1718 of the CSFRA for details; \*\*\* CoStar, June 2021 Average Asking Rent (market rent rate).

## METHODOLOGY

Data unrelated to the CoStar databases or the MNOI CPI Indices was obtained by staff through use of internal record keeping and in partnership with external consultants and vendors, including Associated Right of Way Services (ARWS) and the Mountain View Rental Housing Helpline. Data gathered from CoStar utilizes as regimented and consistent search terms within the database as possible in an effort to adhere to the specifics of the CSFRA.

The data provided by CoStar and used in the CSFRA Monthly Report was obtained as follows:

- **Vacancy Rate Data and Average Asking Rent Data (Average Market Rent):** The search criteria included multi-family properties with three or more units built before 1995; multi-family properties with three or more units built from 1995 through 2015; multi-family properties with three or more units built after 2016; and all multi-family properties with three or more units using the *Properties* database. These four data points illustrate the average vacancy rate and average asking rent trends of vacant units for the total market, including units fully covered by the CSFRA (first occupancy before 1995), units partially covered by the CSFRA (first occupancy from 1995 through 2015), newly built units not covered by the CSFRA (first occupancy after December 23, 2016) and all units within Mountain View.
- **Multi-Family Property Sales for Units Built Before 1995:** The search criteria for Multi-Family Property Sales for Units Built Before 1995 included multi-family apartment properties with three or more units that sold from 2011 through 2020 within Mountain View using the *Sales Comp* database. Non-Arm's Length Sales, in which there is a relationship between the buyer and the seller of the property, were excluded.
- **Properties Currently for Sale:** The search criteria for Properties Currently for Sale included multi-family apartment properties built before 1995 with three or more units currently for sale within Mountain View using the For Sale database.