

**McGill, Pam**

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**From:** Heidi Baikie <noreply@adv.actionnetwork.org>  
**Sent:** Tuesday, March 19, 2024 7:25 AM  
**To:** City Council  
**Subject:** [3/19 Item #5] Agendize a Ceasefire Resolution in Mountain View

**CAUTION: EXTERNAL EMAIL - Ensure you trust this email before clicking on any links or attachments.**

Mountain View City Council ,

THE MOUNTAIN VIEW COMMUNITY DEMANDS THE MOUNTAIN VIEW CITY COUNCIL  
AGENDIZE A CEASEFIRE RESOLUTION.

The community of Mountain View demands their City Council to agendize a ceasefire resolution. Mountain View must add its voice to the call for immediate, permanent ceasefire now. The ceasefire resolution must advocate for sustainable peace in Palestine and Israel, an end to the siege on Gaza, and for an immediate and permanent end to the killings of all civilians.

I agree with everything in this letter and would like to add that while we are a Human Rights City, we give tax breaks to Google and other multinational corporations that are aiding and abetting a genocide of Palestinians in Gaza, the West Bank, and East Jerusalem. Google and other companies sell the Israeli Defense Forces and police surveillance tech that invasively monitors and violently targets Palestinians. We cannot give tax breaks to companies that support wars and call ourselves a Human Rights City.

As a Human Rights City, Mountain View "aspires to be a leader among cities in advancing human rights and human dignity [by] explicitly embracing the principles of equality, inclusion, respect, involvement, and the recognition of human dignity." As the February 21st statement from the Mountain View City Council states, we "unequivocally condemn all actions that endanger innocent people." This issue stands at the intersection of human rights, women's rights, environmental justice, and many others. Therefore, the Mountain View community also urges for the prompt and safe delivery and distribution of humanitarian aid to Gaza, including food, water, medical supplies, and fuel.

While it is heartening to see both President Biden and Vice President Harris include a temporary ceasefire in their public statements, neither of them has gone so far as to set conditions on military funding to Israel. Israel makes its own decisions as a sovereign state, yet the United States is responsible for deciding how much aid we provide towards sustaining Israel's bombardment. 30,000 people killed in Gaza is already too many, and we demand an end to additional military funding to Israel.

The local Mountain View community is being directly impacted by the current atrocities in Palestine and Israel. We grieve with our community and neighboring cities over the Palestinian and Israeli lives lost. Our mourning continues as we bear witness to further devastation and loss as the Gazan population faces crisis levels of hunger, lacks access to basic survival necessities, and continues to be bombarded.

Cities across California – including San Francisco, Oakland, Richmond, Hayward, Hollister, Davis, Pomona, and counting are passing resolutions in support of peace and to advocate for the protection of all life in Gaza. These are communities with students and families with loved ones who have been killed in Israel and Palestine, and Mountain View is no different.

Heidi Baikie

[REDACTED]

[REDACTED]

**From:** Izhar Saeed <noreply@adv.actionnetwork.org>  
**Sent:** Monday, March 18, 2024 11:28 PM  
**To:** City Council  
**Subject:** [3/19 Item #5] Agendize a Ceasefire Resolution in Mountain View

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Izhar Saeed

[REDACTED]  
[REDACTED]  
[REDACTED]

**McGill, Pam**

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**From:** Cheryl Davila Former Councilmember <noreply@adv.actionnetwork.org>  
**Sent:** Monday, March 18, 2024 9:33 PM  
**To:** City Council  
**Subject:** [3/19 Item #5] Agendize a Ceasefire Resolution in Mountain View

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THE MOUNTAIN VIEW COMMUNITY DEMANDS THE MOUNTAIN VIEW CITY COUNCIL  
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It's not complicated, it's not divisive, it's a GENOCIDE. It's APARTHEID, it's ETHNIC  
CLEANSING, it's RACIST, it's ZIONISM which is equal to RACISM which is equal to HATE.  
The community of Mountain View demands their City Council to agendize a ceasefire  
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While it is heartening to see both President Biden and Vice President Harris include a  
temporary ceasefire in their public statements, neither has gone so far as to set conditions on  
military funding to Israel. The United States is responsible for deciding how much aid we  
provide towards sustaining Israel's bombardment. 30,000 people killed, 70,00 disabled,

12,000 children MURDERED by Israel, in Gaza is too many, and we demand an end to additional military funding to Israel.

The local Mountain View community is being directly impacted by the current atrocities in Palestine and Israel. We grieve with our community and neighboring cities over the Palestinian and Israeli lives lost. Our mourning continues as we bear witness to further devastation and loss as the Gazan population crisis levels of hunger, lacks access to basic survival necessities, and continues to be bombarded daily. Children and their families if they have one will take decades to deal with the trauma, the losses of live that they witnessed being MURDERED by israel.

Cities across California – including San Francisco, Oakland, Richmond, Hayward, Hollister, Davis, Pomona, and counting are passing resolutions in support of peace and to advocate for the protection of all life in Gaza. These are communities with students and families with loved ones who have been killed in Palestine, and Mountain View is no different. FREE PALESTINE, END the OCCUPATION, CEASEFIRE Resolution NOW is the very lase Mountainview can do. Please pass a CEASEFIRE RESOLUTION IMMEDIATELY! Thank you for your service and honoring the request of this letter and the world. CEASFIRE NOW! FREE FREE PALESTINE!

Cheryl Davila Former Councilmember

[REDACTED]

[REDACTED]

**McGill, Pam**

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**From:** Ohad Barak [REDACTED]  
**Sent:** Monday, March 18, 2024 7:22 PM  
**To:** City Council  
**Subject:** Gratitude for Promoting Unity in Mountain View

**CAUTION: EXTERNAL EMAIL - Ensure you trust this email before clicking on any links or attachments.**

Dear Members of the Mountain View City Council,

As someone who has had the pleasure of living in Mountain View for over a decade, alongside my wife, Sylvie, since our arrival from Israel, I wish to extend my deepest appreciation for your balanced and thoughtful stance amidst the ongoing Israel-Hamas conflict. Our city has always been a haven of peace and community for us, a testament to the values you uphold.

The council's commitment to fostering a supportive environment during these turbulent times has not gone unnoticed. For those of us with ties to the region, the trauma and isolation can be overwhelming, yet, your statement offered a much-needed sense of solidarity and understanding, as well as a balanced approach to meet the needs and sensitivities of all your citizens, whether we be Jewish or Muslim, Israeli or Palestinian.

It is my hope, and that of my family, that the council will resist the pressure to adopt resolutions that could potentially sow division among our diverse community. The lessons learned from other cities are clear - unity and empathy must guide our path forward.

That there is a humanitarian catastrophe in Israel and in Gaza there is no doubt. Millions of civilians on both sides are living under military bombardment and/or terrorism. None of this is okay. It has not been okay for decades; and it is certainly not okay today. However, this is not a game where you can pick a side and cheer-lead for brownie points. This is a complex and complicated situation where no-one is right and everyone is wrong; and where the people who are most wrong are the outsiders shouting from the sidelines. Israel has the right to security for her citizens. Palestine has the right to a country for her people. Everyone has the right to live free from terrorism, including and especially radical fundamentalist terrorist ideologies. The resolutions that are being brought forward in multiple Bay Area towns are a key part of a growing local problem, rather than a driver for any solution.

Let us continue to ensure that Mountain View remains a beacon of inclusivity and safety for all its residents. Your leadership and vision in these efforts are deeply appreciated and will not be forgotten.

Thank you for your continued support and for making Mountain View a place where everyone can feel safe and valued.

With heartfelt thanks,

Ohad Barak  
Resident of Mountain View for 14 Years





**McGill, Pam**

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**From:** Sylvie Barak [REDACTED]  
**Sent:** Monday, March 18, 2024 6:56 PM  
**To:** City Council  
**Cc:** alison@alisonhicks4mv.com; Hicks, Alison; Ramos, Emily Ann; Ramirez, Lucas; Abe-Koga, Margaret; Matichak, Lisa  
**Subject:** Appreciation for Mountain View City Council's Balanced Approach

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Dear City Council Members,

I am writing to you not only as a resident of Mountain View for the past 14 years but also as someone who has proudly called this city home since moving here from Israel.

My husband Ohad and I, and our two children, both born here in Mountain View, have found a community that celebrates diversity and fosters a sense of safety and belonging. It is with this backdrop that I wish to express my sincere gratitude for the nuanced and balanced statement you issued regarding the Israel-Hamas conflict.

Your leadership in these challenging times has been a beacon of hope for many in our community, especially those of us with personal connections to the region. The feeling of isolation and trauma is real, and your support, empathy and compassion for both sides has been a source of comfort and strength.

As we move forward, I urge the council to continue embracing this path of compassionate unity and empathy. We are aware of the pressures from certain groups to adopt resolutions that might only serve to divide our community further. It's important to remember the impact such decisions can have, not just within Mountain View but as a reflection of our values to the broader world. We have all lived here peacefully, Israelis/Palestinians, Jews and Muslims here in Mountain View for many years before October 7th and the subsequent war against Hamas happened. We want to continue living here in peace and respect, and having a city council which doesn't pick sides and pit our communities against each other further is so helpful in that.

Please, let's stand together in ensuring that Mountain View remains a welcoming and safe city for everyone, regardless of their background or where they come from. Your ongoing support and leadership in maintaining this stance are invaluable to us all.

Thank you once again for your thoughtful approach and for making Mountain View a place we are proud to call home.

Warmest regards,

Sylvie Barak  
Resident of Mountain View for 14 Years

(San Luis Ave)

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**Sylvie Barak**

Flectere si nequeo superos, Acheronta movebo.

**McGill, Pam**

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**From:** Yaron Greif [REDACTED]  
**Sent:** Monday, March 18, 2024 5:57 PM  
**To:** City Council  
**Subject:** Say no to divisive statements on the Israel-Hamas war

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Hi City Council,

I grew up near Mountain View (Gunn class of 2004) and have regularly shopped in the area since I first discovered boba milk tea :) Currently, I am looking to buy in either Mountain View or San Carlos. I urge the city council to not bring another statement on the Israel-Hamas war to the table.

There already is a ceasefire proposal from the United States, Egypt, and Qatar on the table. People of goodwill should pressure the belligerents to come to the table and negotiate.

Instead, local so-called ceasefire resolutions have been used to spread anti-Israel agitprop. Which in turn emboldens Hamas to not negotiate and prolong the war.

On a personal note, my family fled to Israel from Iran. In Iran, Jews are explicitly second class citizens. Their testimony counts half as much as a Muslim's in courts of law. They are forbidden from certain professions. And their property is not safe.

Local resolutions have repeatedly called them "settler-colonialists" when they, along with the majority of Israelis, are native to the region. This kind of rhetoric is offensive and wrong. Don't open the door to hate.

I value what you do to make Mountain View a great community to live. Local politics will become worse if we allow it to be polarized based on foreign policy issues.

Thanks,  
Yaron

**McGill, Pam**

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**From:** Maimoona Ahmed <noreply@adv.actionnetwork.org>  
**Sent:** Monday, March 18, 2024 5:10 PM  
**To:** City Council  
**Subject:** [3/19 Item #5] Agendize a Ceasefire Resolution in Mountain View

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Cities across California – including San Francisco, Oakland, Richmond, Hayward, Hollister, Davis, Pomona, and counting are passing resolutions in support of peace and to advocate for the protection of all life in Gaza. These are communities with students and families with loved ones who have been killed in Israel and Palestine, and Mountain View is no different.

Maimoona Ahmed

[REDACTED]  
[REDACTED]  
[REDACTED]

**McGill, Pam**

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**From:** Albert Jeans [REDACTED]  
**Sent:** Tuesday, March 19, 2024 9:23 AM  
**To:** , City Clerk; City Council  
**Subject:** Fwd: Public Comment Slides for Item 5 tomorrow  
**Attachments:** Heat Pump Water Heaters.pdf

**CAUTION:** EXTERNAL EMAIL - Ensure you trust this email before clicking on any links or attachments.

Hi,

I'd like to make a public comment on a non-agendized item at tomorrow's meeting using the attached slides. I plan to attend in person. Thanks!

Best regards,  
Albert

**McGill, Pam**

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**From:** Mark Balch [REDACTED]  
**Sent:** Tuesday, March 19, 2024 9:17 AM  
**To:** City Council  
**Subject:** No ceasefire resolutions in Mountain View

**CAUTION: EXTERNAL EMAIL - Ensure you trust this email before clicking on any links or attachments.**

Hello Councilmembers,

Thanks very much for responding to my invitation last week to meet with the family of an Israeli hostage in Gaza. It was a moving event and a window into a dire situation. The City has already issued a statement for peace and there is no value in a ceasefire resolution, as some have proposed.

We know from painful experience in the Bay Area - with widely reported video record - that ceasefire resolutions are a platform for October 7th denialism and spreading antisemitic bigotry. Just like there is a fringe of Holocaust deniers, Hamas supporters have publicly touted conspiracy theories and denials of the terrorist atrocities that were live streamed on social media by Hamas on October 7.

There is currently a diplomatic campaign underway to free the remaining hostages and ensure that both Palestinians and Israelis are able to live securely without fear of kidnappings, rape, torture, and murder.

Please stand firm in opposition to a ceasefire resolution that will do nothing to help the peace process and will be sure to fan hatred of Jews in Mountain View. Thank you for your support.

Mark

# Heat Pump Water Heaters



Albert Jeans  
Public Comment  
March 19, 2024

# Energy Costs

Gas	\$/therm	PPP Surcharge	3% Tax	Total
Tier 1	\$2.44	\$0.11	\$0.07	<b>\$2.62</b>
Tier 2	\$2.87	\$0.11	\$0.09	\$3.07

Electric	Cost	kWh	Rate \$/kWh	On-Peak	Off-Peak
PG&E	\$112.19	408.53	\$0.27	\$0.515	\$0.487
SVCE	\$61.52	408.53	\$0.15	\$0.163	\$0.140
Total			\$0.43	\$0.68	<b>\$0.63</b>

1 therm = 29 kWh

**\$2.62**

29 x \$.63 = **\$18.27**



Energy Factor = 0.5 – 0.7

Cost of energy needed = \$2.62/0.6 = **\$4.37**

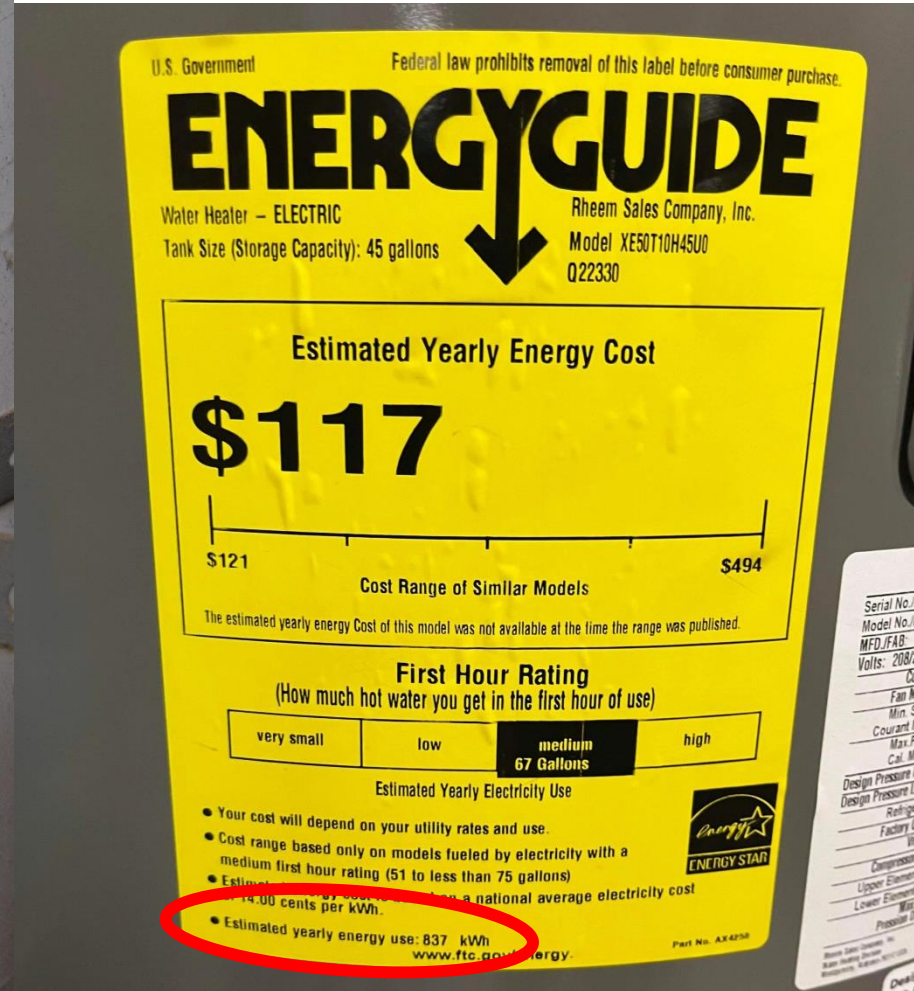
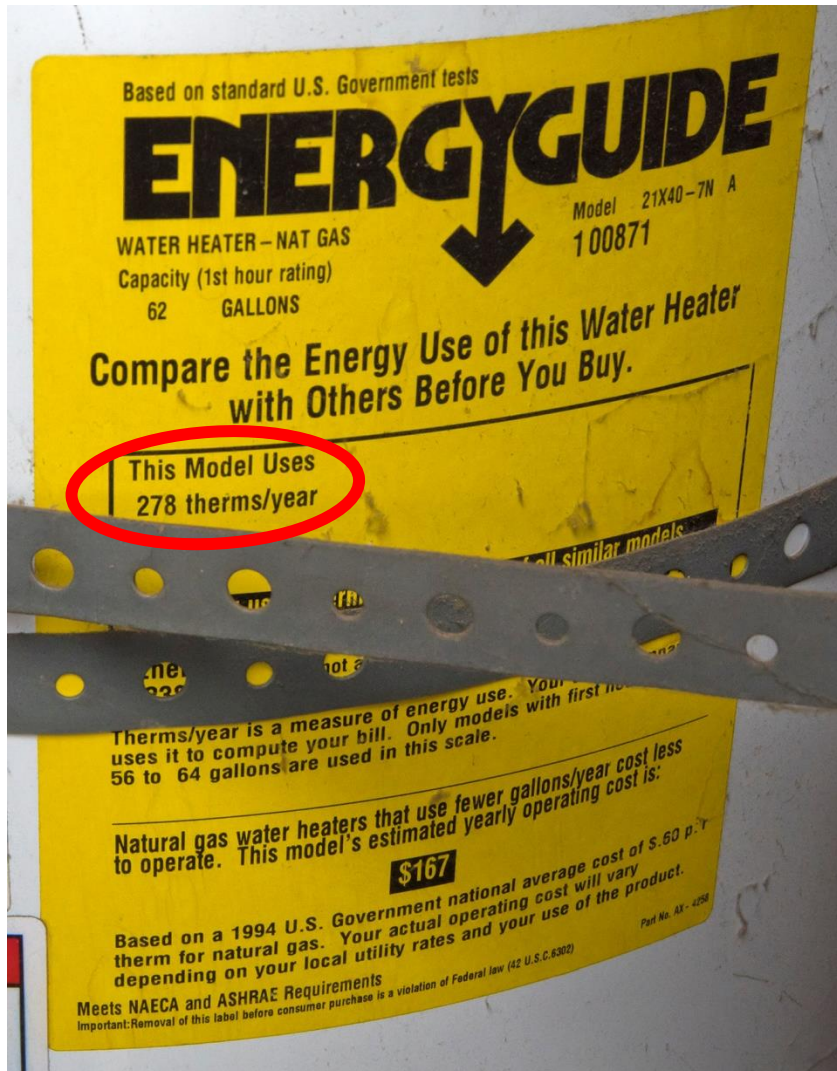


Coefficient of Performance = 3 - 5

Cost of energy needed = \$18.27/4 = **\$4.57**



# Energy Guide Estimates



(If ~50% is wasted, 140 therms are used.) (If COP = ~5, 140 therms are moved.)

My actual usage: ~120 therms/year for hot water. I can save ~\$100/year.

# Heat Pump Water Heaters Installed Cost


From SVCE's list of contractors (<https://svcleanenergy.org/find-contractor/>)

	Median	Standard Deviation	Sample Size
Contractor Installed Cost	\$4489	\$1808	259
Self-installed Cost	\$2528	\$889	51
Contractor Fee	\$1961	\$2014	310

An actual quotation:

	Fuse
Installation Cost	\$5,725
SVCE Rebate	-\$2,000
BayREN Rebate	-\$400
Golden State Rebate	-\$500
Subtotal	\$2,825
30% Tax Credit	-\$848
Final Cost	\$1,978

# Heat Pump Water Heater Reliability



Performance Platinum 40 Gal. 10-Year Hybrid High Efficiency Smart Tank Electric Heat Pump Water Heater

by Rheem ★★★★★ (2863) ♥ 135

Product Details

Specifications

Questions & Answers

4.2

★★★★☆

out of 2,864 reviews

66% recommend this product

5 ★

4 ★

3 ★

2 ★

1 ★

1891






362

154

112

345

Customer Images



Search

Q

Filter by:

5 ★

4 ★

3 ★

2 ★

1 ★

Verified Purchases Only

Showing 1-10 of 2,863 reviews

☆☆☆☆

Feb 28, 2024

✓ Verified Purchase

Being sent this is an insult by Home Depot! I had three water heaters delivered severely damaged. I refused to accept delivery on all three. Home Depot is refusing to refund my money so I can buy one that's not damaged. The Retail Equation a third party flagged me for too many returns! I didn't return anything. I never accepted the severely damaged product. Nobody will help me get my money back. My local store tried and it still hasn't been fixed. This has been going on for two months. I have a huge charge on my Home Depot credit card for a water heater I don't have and nobody from Home Depot seems to be able to fix it! Please help fix this before I need to go to file a claim in small claims court.

by HomeDepotCustomer

Response from Rheem

Show

Helpful?

1 found this review helpful

☆☆☆☆

Feb 27, 2024

Whatever you do, avoid this water heater!

This water heater and it's sister version (the one without auto shutoff) are poorly made and not worth the effort. The first was installed in October 2023 and add-on leak detect shutoff wiring did not work. I then had to wait several months before I received a replacement, the replacement had the leak detect shutoff built in (this model). ONE HOUR after installation water began leaking from the upper service panel. The manufacturer didn't tighten the upper element! Poor quality, DO NOT BUY.

by Jeff

Response from Rheem

Show

Helpful?

1 found this review helpful

★★★★★


Feb 11, 2024

✓ Recommended

Performs as advertised.

Shipping and delivery were uneventful, well packaged. I have been impressed with the performance. The installation is not usual, but not difficult. The area on top of the unit where the wires are connected is tight. The app is straight forward, connection is effortless. By scheduling different temperatures for different times of day I believe additional savings are achievable. The sound level during operation is 64db. Many review photos depict installation that differs from instructions.

by SteveS



Helpful?

1 found this review helpful

A.O. Smith Signature 900 50-Gallon Tall 10-Year Warranty 240-Volt Smart Hybrid ...

Shop A.O. Smith ★★★★☆ 140

\$1,950.00

Overview

Specifications

Compare

Reviews

Q&A

Reviews

★★★★☆ 3.2 out of 5

140 Reviews

5 Star 41%

4 Star 14%

3 Star 5%





2 Star 9%

1 Star 31%

Write a Review

46% Recommend this product

The average rating may include incentivized reviews that are labeled with a badge. Select customers might be asked to provide honest feedback (good or bad) in exchange for a small reward.



140 Customer Reviews

Hide Filters

Search reviews

Customer Sentiment

Customer liked

Connections

Noise Level

Satisfaction

Price

A.O. Smith Signature 900 50-Gallon Tall 10-Year Wa

★★★★★ ✓ Would Recommend

The installation was very easy. It took about 3 hours to remove the water from the previous water heater, move the old unit out of the house, and then install the new A.O. Smith. The unit comes with leak detection, wifi, and Bluetooth system. My previous unit was a GE Hybrid which was fantastic. However, the A.O. is better, very quiet, easy to use, and very simple to install. I used the GE from 2010 until now (February 2024). The savings are great. Duke Power can give you some money every year i...

+ Read More

Was this review helpful?

👍 (0)

👎 (0)

Report

BEWARE!

★★★★☆ ✗ Would Not Recommend

I had an AO Smith model HPS10-50HV45DV installed by a licensed plumber less than 7 months

# Heat Pump Water Heater Reliability

Customer Reviews News



Homeowners > Best Water Heaters



## Rheem Water Heaters Reviews

1.8 ★★★★★ 371 reviews & ratings

Updated: 03/02/2024

Our promise. We provide a buying advantage with verified reviews.

### ABOUT RHEEM WATER HEATERS



Customer Reviews News



Homeowners > Best Water Heaters



## A. O. Smith Water Heaters Reviews

2.1 ★★★★★ 592 reviews & ratings

Updated: 03/01/2024

Our promise. We provide a buying advantage with verified reviews.

### ABOUT A. O. SMITH WATER HEATERS



The large number of one star ratings and the poor support for defective products makes the likelihood of recovering the installed cost doubtful.



# My Conclusions

- Theoretically, heat pump water heaters make sense and should be a viable alternative to gas. However, the reliability of heat pump water heaters needs to be improved.
- Economically, many businesses seem to be exploiting the rebates, making the cost to consumers higher than it should be.
- I will not be replacing my 26-year-old gas water heater!