From: Arnone, Dave March 26, 2024 11:52 AM

To: Showalter, Pat < Pat.Showalter@mountainview.gov; Hicks, Alison < Alison.Hicks@mountainview.gov; Abe-Koga, Margaret < Margaret < Margaret.abe-koga@mountainview.gov; Ramos, Emily Ann < Alison.Hicks@mountainview.gov; Ramos, Emily Ann < <a href="mailto:Emi

<Ellen.Kamei@mountainview.gov>

Subject: City Hall Remodel

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Please give some thought as to whether or not closing off city hall from free public access is what we really want or need.

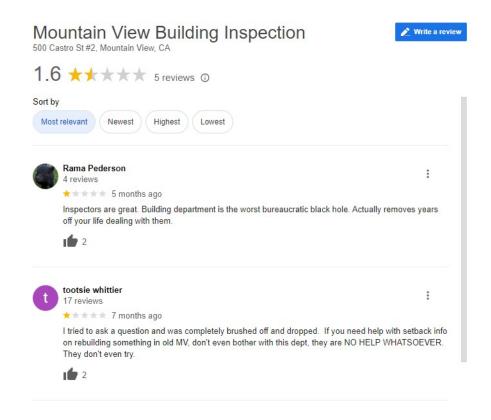
It does not seem to me that city staff are at any kind of unique or increased risk in their workplace than anyone working or volunteering in Mountain View.

Lets instead focus on welcoming and serving the public.

Maybe the money would be better spent on a warm welcoming receptionist to greet and direct visitors and in those very rare instances to call 911.

In response to this proposal a friend texted me this weekend

"The trend I see is that safety provides a cover for not providing quality service to the community . . . and the community starts to feel irate, because they aren't being provided good service, and service providers feel more a threat from that anger, and want more protection and isolation from the angry public."





Dave Arnone
Mechanical Engineer
DRS Daylight Solutions

daylightsolutions.com