



# COUNCIL REPORT

**DATE:** May 9, 2023

**CATEGORY:** Consent

**DEPT.:** Police

**TITLE:** **Amend the Agreement with  
Midpeninsula Regional Open Space  
District for Emergency and  
Nonemergency Communication Services**

## **RECOMMENDATION**

Authorize the City Manager or designee to execute an extension to the agreement to provide communication services for Midpeninsula Regional Open Space District for five years through June 30, 2028.

## **BACKGROUND**

On January 1, 1993, the City of Mountain View entered into an agreement with the Midpeninsula Regional Open Space District (District) to provide the District with 24-hour dispatch services, including Computer-Aided Dispatch (CAD) and record-keeping. Since 1993, the agreement has been renewed several times.

Most recently, in 2017, the City of Mountain View responded to the District's Request for Proposals (RFP) for communication services and was awarded the bid. A five-year agreement was executed in June 2018, with an option for five (5) one-year extensions. The agreement is set to expire on June 30, 2023.

The proposed amendment extends the agreement for a total of five years, which would expire on June 30, 2028, and eliminates the provision for one-year extensions.

## **ANALYSIS**

The Mountain View Police Department's Emergency Communications Center (ECC) maintains front-line radio communication with the City's Police and Fire Departments' resources and is the 9-1-1 and emergency call answering point for the City. The ECC's staff also provides emergency medical dispatching services in addition to after-hours communications for Public Works. The ECC's resources have also effectively provided contract emergency and nonemergency dispatch services for the District for 25 years. This partnership has allowed the City and the District to share resources, thereby offsetting the ECC's cost to the City.

The proposed amendment establishes an annual fee structure based on cost-recovery for the level of service provided by the equivalent of one (1) full-time Police Safety Dispatcher II, including benefits and administrative overhead of fifteen percent (15%). Annual increases, not to exceed more than five percent (5%) of the previous year, are provided for in the agreement.

**FISCAL IMPACT**

The total revenue for the five-year term of this agreement is \$1,553,034. As noted above, this provides cost-recovery for one full-time dispatcher and 15% in administrative overhead.

**ALTERNATIVES**

1. Discontinue the City's services to the District effective July 1, 2023.
2. Provide other direction.

**PUBLIC NOTICING**—Agenda posting.

Prepared by:

Jennifer Copeland  
Public Safety Support Services Manager

Approved by:

Max Bosel  
Interim Police Chief

Audrey Seymour Ramberg  
Assistant City Manager

JC/6/CAM  
304-05-09-23CR  
203082