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March 31, 2017

Mr. Ken Rosenberg
Mayor
City of Mountain View
500 Castro Street
Mountain View, CA 94040

Dear Ken:

On behalf of CHAC, I am submitting a request for funding in the 2017-18 budget year in the amount of \$104,300 which is approximately a 10% increase over last year's funding. Let me share with you a perspective on why this significant increase is merited.

The value we bring to our residents comprise more than just the services we provide in counseling. The most unrecognized benefit of CHAC is that we all benefit - not just the families and individuals we serve. Envision the proverbial pebble dropped in the pond; the pebble creates ripples that expand to the shoreline of the entire pond. When a student gets help the teacher and classmates benefit from more productive teaching and learning within a calmer more engaged environment. Often the playground becomes calmer. The family benefits from more harmonious interaction - and the neighborhood benefits as well.

While the population and clients of Mountain View and CHAC have increased, CHAC has seen no increase in funding from the city in three of the last five years. Last year CHAC served over 9400 Mountain View residents through our counseling programs, our family resource center, our drug, alcohol and juvenile justice prevention and intervention programs and LGBTQQ groups. Most importantly, the CHAC clinic is available to all residents regardless of their ability to pay. We do not turn anyone away.

As you know, CHAC has gone through an exciting, transitional year with several significant staff and program changes that position CHAC for advancement. In 2017 my goal for the agency is to be a proactive, agile and responsive agency serving our clients and community. Our key objectives are to:

- Recruit, retain and train the highest level of staff and interns,
- Become the 21st century thought-leader of culturally sensitive behavioral/mental health,
- Develop resources to effectively sustain our mission.

CHAC will be highly focused on these objectives and will be very thoughtful about undertaking new programs until our infrastructure needs are addressed. However, one potential opportunity that CHAC has is to continue to support the community through the InspireMV grant (submitted/pending) from

LACF. The grant proposal is to open a community dialogue and engage the community in important current issues affecting our families and children. As you know, CHAC's professional expertise is unparalleled and we would welcome a partnership with the Human Rights Committee to bring this important community dialogue to the forefront.

I mention infrastructure above; at this critical time in CHAC's history, the need for support of fundamental infrastructure requires one time funding for a few key projects. I am happy to provide you with specific details and budgets, however, let me briefly outline three projects which are critical to achieving our key objectives above:

- Support for the implementation of an Electronic Medical Records system to provide HIPPA compliant integrated health records with other providers in the interest of our clients
- Laptops for our clinical staff so CHAC and our staff are not reliant on their own equipment
- Replacement of our failing roof and HVAC system to assure safe and healthy environment for our clients and staff

I welcome and would appreciate your thoughts on creative ways to accomplish these goals. We deeply appreciate the partnership and support of the city of Mountain View that CHAC has enjoyed over its 44 year history.

Please reach out to me with any questions about the request.

Sincerely,



Marsha Deslauriers
Executive Director