

**County of Santa Clara  
2020-2025 Consolidated Plan  
Community Engagement Summary**

**Outreach Results**

*Administrative Draft*

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## Summary Introduction

The County of Santa Clara and each of its Cities helped create an engagement program that included four types of activities including: Stakeholder interviews, community meetings, pop-up events, and a community needs survey. The Engagement Program began in its planning processes in October and was completed at the end of November. The following summarizes of the highlights of the engagement program.

## Regional Public Forums – Location of Meeting

Four regional public forums were held throughout Santa Clara County in the Cities of Morgan Hill, San Jose, Palo Alto, and Cupertino. The Regional Meetings were held

- November 4 @ Morgan Hill City Hall, California
- November 7, 2019 @ Palo Alto City Hall, California
- November 12, 2019 @ Cupertino Community Hall, California
- November 20, 2019 @ Roosevelt Community Center, San Jose, California

A brief overview of the planning process for the Analysis of Impediments to Fair Housing Choice and the 2020-2025 Consolidated Plan was provided and a listening session with live polling was conducted. The following questions were answered the meeting attendees:

Question 1. What should be the County's top priorities over the next 5 years?

Question 2. Where are any neighborhood revitalization target areas?

Question 3. What do you feel are the most common or pressing housing problem in the County?

Question 4. What are the ways to overcome these problems?

Question 5. How do you feel local organizations/service providers can better support your priorities?

Question 6. In what ways are low- and moderate-income families vulnerable to crisis situations such as natural disasters?

Question 7. Do you feel there is an issue with broadband access and technical literacy? If not, what support is missing?

Question 8. How do you feel the County should spend their annual CDBG allocation? CDBG funds may be used for (*Eligible projects are: Community and social services, Economic development assistance; Improvements to public infrastructure and facilities; Affordable housing; Homelessness; Housing rehabilitation*).

### The major themes and outcomes of the regional public meetings were as follows:

1. What should be the County's top priorities over the next 5 years?

- Enhance transit systems and rider accessibility
- Housing maintenance and rehabilitation
- Increase services for senior citizens and mental health
- Provide needed workforce development
- Continue to fund and create sustainable housing solutions
- Increase affordable housing
- Provide more assistance for emergency assistance including transitional housing
- Provide more services for special needs populations: particularly single-income families, seniors, and homeless youth
- Continue to work with and improve homeless prevention programs, shelters, education and job/housing placement

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## 2. Where are any neighborhood revitalization target areas? (priority order)

### 1. San Jose

- Downtown San Jose
- South San Jose
- Central San Jose
- San Jose-Monterey Road Corridor, (poverty and lack of planning)
- East San Jose (high gang activity)
  - Little Saigon, Alum Rock, Foothills
  - Coyote Creek
- Alviso
- Monterey Rd
- District 8
- 17<sup>th</sup> & Santa Clara St
- Mayfair
- Rengstorff Park
- Southwest Expressway
- Tully Road
- Wooster area
- Roosevelt Park

### 2. Gilroy-(high gang activity)

- East Gilroy and Glenview neighborhoods.

### 3. Morgan Hill (Boundary area between Morgan Hill and Gilroy)

### 4. El Camino Real

### 5. Other areas mentioned by the general public:

- BART/VTA/ and Caltrain corridors
- Mayfair
- East Milpitas at Route 680 area
- Stevens Creek
- Older shopping areas and vacant lots throughout the County

## 3. What do you feel are the most common or pressing housing problem in the County?

- Affordability particularly for the extremely low income; starter homes are too expensive
- Not enough affordable housing
- Diversity of housing types are not available
- Support for transitioning homeless i.e. financial, medical and social
- Housing suitability for diverse population
- Private sector funding for city or service programs
- Affordable housing zoning
- Amenities for concentrated areas of affordability
- Tech companies in Cities have driven the cost of housing up
- Monitored portable bathroom sites
- Subsidized auto repair and medical services

## 4. What are the ways to overcome these problems?

- First-time homebuyer loans
- Housing and employment assistance for fosters who age out of system

- Family financial literacy
- Streamline planning, permitting and development processes
- Job training for young farmers i.e. education and support for new ag technologies
- Subsidies or prevention programs for families at risk of displacement
- Community planning that supports sustainable density development. i.e. TODs, incentives and infrastructure for affordable transportation, bicycles and pedestrians)
- Regulatory requirements for housing diversity or alternative housing
- Increase the 15% cap for social services
- Reduction in units available in mobile parks. Mobile homes are not permitted
- Create a resource navigation center for individual or social services to use and update

5. How do you feel local organizations/service providers can better support your priorities?

- County, city and service organizations can collaborate and leverage more funding (Ex: City of Mountainview Safe Parking, Move Mountainview and Lots of Love are working together)

6. In what ways are low- and moderate-income families vulnerable to crisis situations such as natural disasters?

- Lack of emergency funds for family emergencies, job loss, homelessness, single income families, and the extremely low income households
- Emergency preparedness in the home and for a community-sized crisis
- Efficient communication

7. Do you feel there is an issue with broadband access and technical literacy?

- Mountain View and Morgan Hill have issues with cell service
- Centralized facilities are needed for libraries and community centers
- Rapid technology updates make it difficult for communities and or families to keep up
- Technology is needed at senior centers
- Affordable collaborative internet service for qualified areas

8. How do you feel the County should spend their annual CDBG allocation? (*Eligible CDBG projects are: Community and social services, Economic development assistance; Improvements to public infrastructure and facilities; Affordable housing; Homelessness; Housing rehabilitation*).

- Affordable housing particularly near employment centers
- Transit service expansion and bus service for seniors and homeless
- Housing rehabilitation – special needs populations
- Community and social services
- Economic development assistance
- Improvements to public infrastructure and facilities
- Homelessness – improve interim housing and services options
- Recreation and open spaces
- Home buyer programs
- Mental health services

## Stakeholder Interview Meetings

Throughout the County twenty-one stakeholder interviews were held, typically at their place of business. The following provides a collective summary of the overarching themes associated with the eight questions mentioned on page two of this Community Engagement Summary. The following entities were interviewed:

- |                                 |                            |
|---------------------------------|----------------------------|
| - Asian Americans for Community | - Health Trust Involvement |
| - Bridge Housing                | - Heart of the Valley      |
| - Charities Housing             | - Housing Choice           |

- Community Services Agency
- CommUniverCity San Jose
- Destination Home
- Downtown Streets Team
- Eden Housing
- City of Gilroy Recreation Department
- Grid Alternatives
- WeHOPE
- LifeMoves
- Loaves and Fishes
- Rebuilding Silicon Valley
- Santa Clara Family Health Plan
- Silicon Valley FACES
- Silicon Valley Leadership Group
- Vista Center
- Santa Clara County CoC

Issue	Needs
<b>Affordable Housing</b>	
The market for housing is bigger than what is available	<ul style="list-style-type: none"> <li>-Increase affordable housing options and alternatives (varieties are need in size and income levels, particularly for extremely low and low income, homeless, disabled, singles, large families, and elderly) in the County. There is legislation requiring more affordable housing but there is no timetable.</li> <li>-Increase funds to build or rehab homes, old nursing/care units, and mobile home parks. Particularly near places of employment and transit routes. Commuter numbers are high. There are 120,000 units proposed near transit in the Bay Area</li> <li>-Create grant or loan programs for property maintenance.</li> <li>-Create land acquisition funding programs that purchase land dedicated to new housing. Work with Cities to target specific lands.</li> <li>-Create housing plans that fund and implement housing for working families or “Middle Housing”.</li> <li>-Revitalize mobile home parks, particularly District 7.</li> <li>-Expand voucher programs to include motels, group homes, and other temporary housing.</li> </ul>
Homeownership is rapidly declining	<ul style="list-style-type: none"> <li>-Increase and continue area-wide First-Time Home Buyers programs.</li> <li>-Increase subsidies for down payment.</li> <li>-Review and fill the gaps that exist in mortgage affordability after upfront costs fulfilled.</li> <li>-Provide assistance for housing needs when move-in occurs.</li> <li>-Create incentives for property owners to sell pre-established lists of low and moderate income families.</li> </ul>
High cost of land and construction forces higher unit prices	<ul style="list-style-type: none"> <li>-Incentivize through subsidies to developers to integrate affordable units. (unit prices are based on economy, the better the economy the higher rent prices)</li> <li>-Seek out more County distributed Housing Choice Vouchers.</li> </ul>
The issue of market rate dependent housing and affordable housing are separate issues	Create affordable housing solutions that does not involve cutting back on market rate housing development.
We do not involve private companies who care	Approach private companies that employ below median income residents to assist in financing affordable housing development.
Affordable housing projects take too much time	<ul style="list-style-type: none"> <li>-Create solutions to reduce the time it takes to build affordable housing. Many granting agencies do not want to see a “built” project prior to funding. Takes to long to satisfy public policy. Many plans require variances which can be a lengthy process.</li> <li>-Develop regional action to allocate land, target needs, and implement.</li> </ul>
There is a lack of neighborhood planning and amenities	<ul style="list-style-type: none"> <li>-Create or revitalize neighborhoods with new housing and needed amenities including parks, lighting, and good infrastructure.</li> <li>-Review proposals in the region that support neighborhood sustainability (EX. District 1-Project HOPE – cultivates leadership and support from SJSU for 1-2 years to improve community involvement, cleanliness and crime reporting)</li> </ul>

	<p>-Improve and create flexible zoning particularly in San Jose.</p> <p>-Advocate that Cities update ordinances to include flexible, dense and inclusionary residential and mixed use zoning.</p> <p>-Create consistent land use policies for inclusionary housing. Morgan Hill has an inclusionary housing ordinance.</p>
Annual rents and housing values are not affordable but continue to rise	<p>-Create local policies and advocacy for rent and housing value stabilization.</p> <p>-Increase funding for rental subsidy programs.</p> <p>-Create model policies/programs that promote more affordable housing (Review District 3 Community Leadership Council's (including Hindley and High Neighborhoods) proposed affordable housing proposals</p>
Developers do not get involved in local planning	-Engage housing developers and the business community when developing Specific/Master Plans and Housing Element background studies and recommendations.
<b>Vital Services &amp; Homelessness Prevention</b>	
Lack of services for homeless	<p>-Provide appropriate training for intake staff (navigators) that includes a variety of individual needs.</p> <p>-increase communication on needs, gaps and accomplishments.</p> <p>-Create nutrition programs, cooking instruction and food delivery assistance where homeless exist.</p>
Lack of an anti-homeless strategy	<p>-Create an inclusive Anti-Homeless Strategy. Particularly including special needs populations.</p> <ul style="list-style-type: none"> <li>▪ Support is needed for other at-risk homeless due to high cost of living. i.e. college students, former homeless, those who cannot live alone, and those with a criminal history.</li> <li>▪ Provide safe parking areas for unsheltered homeless populations having vehicles and RVs (Palo Alto and Mountain View prohibits RVs).</li> <li>▪ Develop a comprehensive Wrap-Around Services program for a variety of social service organizations to use.</li> <li>▪ Increase the number of shelters and shelter space in the County particularly cold weather shelter, emergency shelters and safe parking areas.</li> <li>▪ Greater communication and integration of social service entities.</li> </ul> <p>-Implement the CoC's Community Plan to End Homelessness. Establishing goals and strategies that address the root cause of homelessness, housing affordability and barriers to new housing development. Build more housing for extremely low income households.</p>
There are not enough social service entities to handle homelessness issues	Increase and or franchise reputable service entities to serve other locations.
Complex system for housing and homeless people	Reduce complexity and streamline intake systems for homeless needing housing.
There is a high turn-over rate in service provider staff	Increase wages and professional development for County and outside agency service providers and staff
County services are strained and communication with other services is low.	The County should study the feasibility of outsourcing some of its services to existing social service agencies. Collaborating with other service entities may solve capacity problems.
CoC has limited communications	-The CoC can become more effective if they could increase communication on needs, gaps and accomplishments.
Individuals do not know what services are available	Update County resource guides and websites that point to the right agency. The resources could be listed by "need" and provide contact and address and emails. Service agencies could adopt response policies for service linkage.(it was reported there are sometime 10 days that will go by without a response)

Lack of food in certain areas of the County	<ul style="list-style-type: none"> <li>-Prepare a list of the probable food desert areas and collaborate with service entities that can provide routine nutrition and food delivery service.</li> <li>-Create and or expand food storage spaces.</li> <li>-Work with local grocers to create secondary outlets in in designated food deserts.</li> <li>-Provide food subsidies to individuals with chronic health issues particularly those at risk (drug/alcohol/chronic health conditions, and those under 60 where other organizations cannot provide services).</li> </ul>
<b>Increase Family Income</b>	
Keeping up with the cost of living	<ul style="list-style-type: none"> <li>-Increase earning capacity of the low and moderate income County residents.</li> <li>-Stabilize rent costs.</li> <li>-Create rainy-day funds for LMI households (most LMI families are at-risk for homelessness).</li> </ul>
<b>Families &amp; Individuals in Transition</b>	
Families in transition are struggling	<ul style="list-style-type: none"> <li>-Create County-driven transitional housing programs and services. <ul style="list-style-type: none"> <li>▪ Services and assistance is needed for women with young children</li> </ul> </li> </ul>
Lack of transitional housing, permanent supportive housing and rapid rehousing units	<ul style="list-style-type: none"> <li>Increase transitional housing/permanent supportive housing particularly for vulnerable persons that are chronically homeless with dabbling conditions.</li> <li>Increase rapid rehousing units and services</li> </ul>
Family displacement	<ul style="list-style-type: none"> <li>-Create programs that serve residents that can no longer afford to remain in their homes. (This is due to rising housing bills (rents or property taxes), or when residents are forced out due to causes such as eminent domain, lease non-renewals, and or mandatory evictions to make way for new development.)</li> <li>-East San Jose area, in particular, is experiencing displacement.</li> <li>-County and its Cities should create displacement policies when new (re)development is occurring.</li> </ul>
<b>Special Needs or Target Populations</b>	
Increased number of individuals with mental/behavior health issues	<ul style="list-style-type: none"> <li>-Increase funding for more trained counseling and referral personnel.</li> <li>-Create life skills training in larger residential buildings where there is more demand.</li> <li>-Research the feasibility of provide more mental health recovery centers.</li> </ul>
Housing elements do not improve conditions for special needs/ target populations	<ul style="list-style-type: none"> <li>Realign Housing Elements, General Plans and Specific Plans to include to a larger degree the needs and goal for the underserved.</li> </ul>
Increased numbers of victims of domestic violence	<ul style="list-style-type: none"> <li>Services for victims of domestic violence.</li> </ul>
Lack of services for new immigrants	<ul style="list-style-type: none"> <li>Housing and services for newly immigrated families. Services that help families with credit establishment and rental history for housing placement.</li> </ul>
Unemployed special needs populations	<ul style="list-style-type: none"> <li>Workforce training and employment assistance</li> </ul>
Language barriers	<ul style="list-style-type: none"> <li>-Reduce communication barriers for housing and services.</li> <li>-Increase ESL classes</li> </ul>
Lack of elderly (aging) services	<ul style="list-style-type: none"> <li>-Funding assistance is needed for senior care and housing. Such programs require more oversight.</li> <li>-Provide traveling classes that engage seniors in technology.</li> <li>-Create nutrition programs and food delivery assistance to homebound seniors.</li> </ul>

	-Create policies that new housing units be accessible. Promote handicap accessibility with all new units by providing elevators, at grade front entrances or first floor bedrooms, kitchens and bathrooms.
Increasing at-risk youth	-Provide separate emergency shelter space. Create safe spaces to foster and provide oversight. Particularly children of domestic violence. -Provide technology resources to youth that are homeless or whose families are LMI. -School district communication improvements for parents to provide homework and tutoring assistance.
Neighborhoods are not accessible	Increase visitable homes and places in neighborhoods. i.e. wheelchair ramps bathrooms, curbing, sidewalks, handrails.
<b>Emergency/Natural Disaster Effect Vulnerable Populations</b>	
Vulnerable populations are most impacted by power outages	-Create policies on being electric dependent. Ex. San Jose may switch to all electric water heating.
Residents and older buildings are never ready for disasters	-Promote flooding and emergency preparedness classes, making sure communication gaps are covered. -Create a rapid emergency grant program that fund or insurance from the government for vulnerable LMI residents (flooding, fire, etc.). -Create programs to rehab properties that experience frequent damage from disasters. -Create programs that fund LMI homeowners rebuilding projects.
Lack of emergency providers and low response times	-Create more County-driven emergency management employment opportunities and positions.
Low access to services during a disaster	-Emergency providers should discuss the LMI issues and service needs to better determine needs. -Services should include replacement of household basic needs i.e. food and water replacement. Mobile home park households are particularly at risk. -Provide interpreters when needed for services provided, particularly Vietnamese. -Identify where vulnerabilities in the community or neighborhood exist, so they can be assisted first.
Lack of emergency housing and solutions for displaced families	-Engage in post disaster planning particularly for family displacement housing and food and health needs. -Create places to park vehicles owned by displaced families.
Broadband quality if low in certain areas of the County	-Public – Private partnership are encouraged to bridge the digital divide. Work with cellular providers to improve services in LMI areas. -Continue to overcome the digital divide. Fund projects that increase digital inclusion and reduce cost to access. -Building new affordable housing units with reduced cost WiFi. -Provide technical support regarding WiFi safety for LMI families, particularly the elderly. -Fund computer hardware and software upgrades in schools.
<b>Employment and Workforce Development</b>	
Shelters lack full services for employment needs	Increase employment and workforce training for shelter councilors and staff
Getting to transit routes and affording rides is difficult	Improve ride-share programs. Particularly transit payment systems.
Lack of technology resources for LMI households	-Guide unemployed persons to places having direct access and public computer resources.
<b>Fair Housing</b>	

Landlords do not respond to poor housing conditions and tenants needs	Increase education for tenant rights.
LMI residents are not engaged	Create engagement activities and programs that to help craft specific solutions particularly with Vietnamese communities
Individuals with disabilities looking for housing have difficulty	-Increase local advocacy for planning for disabilities.
<b>Target Areas</b>	
Neighborhood revitalization	<p><b>3. San Jose</b></p> <ul style="list-style-type: none"> <li>• Downtown San Jose</li> <li>• South San Jose</li> <li>• Central San Jose</li> <li>• San Jose-Monterey Road Corridor, (poverty and lack of planning)</li> <li>• East San Jose (high gang activity) <ul style="list-style-type: none"> <li>○ Little Saigon, Alum Rock, Foothills</li> <li>○ Coyote Creek</li> </ul> </li> <li>• Alviso</li> <li>• Monterey Rd</li> <li>• District 8</li> <li>• 17<sup>th</sup> &amp; Santa Clara St</li> <li>• Mayfair</li> <li>• Rengstorff Park</li> <li>• Southwest Expressway</li> <li>• Tully Road</li> <li>• Wooster area</li> <li>• Roosevelt Park</li> </ul> <p><b>4. Gilroy</b>-(high gang activity)</p> <ul style="list-style-type: none"> <li>• East Gilroy and Glenview neighborhoods.</li> </ul> <p><b>6. Morgan Hill</b> (Boundary area between Morgan Hill and Gilroy)</p> <p><b>7. El Camino Real</b></p> <p><b>Others mentioned by the general public:</b>  BART/VTA/ and Caltrain corridors  East Milpitas, Route 680 area  Stevens Creek, off Route 85, near Mountain View  Cupertino  Milpitas  Keene  Eastridge  Old Oakland Road (MHP)  Riverbend (MHP)  San Martin  Older shopping areas and vacant lots throughout the County</p>
Safety improvements	<p>-McKinley; north of the McLaughlin Road ramps. Homeless encampments have caused some pedestrian safety issues</p> <p>-Washington: 1<sup>st</sup> and Oak Streets. Crime, child endangerment, constant trespassing and police issues</p> <p>- Jackson, between 10<sup>th</sup> and 11<sup>th</sup>, Grant Elementary has a traffic safety issues for students and pedestrians</p> <p>-Coyote Creek encampments and Scott &amp; Keys low income residents</p>
<b>Future CDBG Expenditures</b>	

More affordable housing	-Invest in new housing and housing rehab programs and projects that increase the number of affordable units. -Actively support and show advocacy for current and future local development proposals for affordable housing. -Support efforts to create conversions of larger dwellings to multiple units. -Create short-term housing while housing rehab or while new housing projects are being built.
Poor housing conditions	-Complete more housing rehabs -Reduce the number of vacant homes and properties
Social Services/Homelessness	Funding Priorities include: -Homelessness prevention programs. -Funding for staffing salaries. -Wellness programs. -Build more shelters and expand existing shelter capacity. -Seek out available housing and provide services particularly for elderly and disabled.
Transportation	Transit improvements to connect LMI areas to employment centers
Community facilities	Revitalize older city infrastructure, particularly accessibility for seniors and disabled individuals.
Economic Development	-Fund private business needs for expansion or employee hire. -Fund routine job fares in various regions of the County.
<b>Other Notes</b>	
Notes: Difficult County and or City CDBG Application process	-Decrease the paper work associated with grant application preparation. It is often felt the process is not worth it. -Increase funding for social services. -reduce the number of awarded applicant and give larger amounts to grantees to make a difference
San Jose – Tax proposal	<a href="https://sanjoespotlight.com/san-jose-officials-propose-new-property-tax-for-affordable-housing/">https://sanjoespotlight.com/san-jose-officials-propose-new-property-tax-for-affordable-housing/</a>

## Focus Group Meetings

There were two focus groups held on November 7<sup>th</sup> and 18<sup>th</sup>, 2019. There were a total of 7 attendees. Each of the attendees were from social service entities:

- Boys and Girls Clubs of Silicon Valley
- Healthier Kids Foundation
- Live Oak Adult Day Services
- San Jose Conservation Corps Charter

### Agency Priorities:

- Address the lack of housing stock and housing diversity and options
- increase alternatives for special needs particularly with disabilities
- Improve transit and incentives to take transit
- Improve health and safety, particularly mental health options for low income families
- Workforce development particularly for young adults,
- Address lack of housing through strong outreach programs – local and regional
- County driven affordable housing projects

### Target areas:

- Downtown Gilroy (1<sup>st</sup> to 10<sup>th</sup> Streets on Monterey Blvd), and east of RR tracks
- El Camino Real
- Morgan Hill

- Transit hubs all around the County

**Most common/pressing problems:**

- Cost of housing. Morgan Hill Schools are closing due to low enrollment
- Lack of variety of housing types and lack of land
- Lack of financial support networks
- Lack of transitional housing i.e. tiny homes, accessory housing
- Lack of zoning regulations that are affordable housing friendly
- Lack of funding for social service particularly mental health and professional development (after high school)
- Gentrification has pushed affordable housing outside the cities
- Fair housing rules for discrimination seem to be unclear, particularly with individuals with criminal records, bankruptcy, or disabilities
- Lack of coordination between resource organizations

**How can we overcome these problems:**

- Create housing bond programs
- Restructure federal funds policies particularly with service or partner organization pulling funds together for a common project; too strict of spending caps with special needs populations
- Creating services that provide financial assistance when a catastrophic family event occurs i.e. layoff, illness
- Grant writing assistance at the local level.
- Create measurements that prioritize affordable housing

## Regional Community Needs Survey

Santa Clara County initiated a Community Needs Survey on October 25, 2019 to December 26, 2019 and was prepared in English, Spanish, Vietnamese, and Chinese. The survey received an estimated 1,718 responses. The City of Gilroy received the greatest survey response. The following summary provides a highlight of the regional survey. A detailed survey summary was prepared (See Appendix). A majority of the survey respondents said they...

### Introduction Questions

**Where Do You Live:**

95%: Live in Santa Clara County  
 38%: Live in San Jose  
 25%: Live in Gilroy

**Language:**

89%: English  
 12%: Spanish  
 1%: Chinese  
 <1%: Vietnamese

**Where Do You Work?**

69%: Work in Santa Clara County  
 31%: Work in another County  
 37%: Work in San Jose  
 14%: Work in Gilroy

What are the County's greatest needs?

1. Create additional affordable housing available to low income residents
2. Create more jobs available to low income residents
3. Improve non-profit community services

What are our most pressing housing needs:

- 
1. Increase affordable rental housing inventory
  2. Housing for special needs individuals (i.e. seniors, persons w/disabilities)
  3. Healthy homes (free of mold, lead, etc)
  4. Permanent supportive rental housing for the homeless (including: case management and supportive services)

What economic development assistance is needed?

1. Job training for people who are homeless
2. Financial assistance for business expansion and job creation
3. Storefront improvements in low-income neighborhoods

What public facility improvements are needed most?

1. Mental health care facilities
2. Facilities for abused/abandoned/neglected children
3. Educational and healthcare and child care facilities

What public services are needed the most?

1. Mental health
2. Abused/abandoned/neglected children
3. Homeless prevention
4. Emergency housing assistance for homeless
5. Neighborhood cleanups

What are the greatest infrastructure needs?

1. Clean up of contaminated sites
2. Street improvements
3. Lighting improvements
4. Water/sewer improvements

Discrimination:

- Experienced housing discrimination - 72%: No; 19%: Yes
- Where discrimination happened - 50%: Apartment complexes and 12%: Single family neighborhood
- How were you discriminated – 35%: Race; 10%: Familial status; 10%: Source of income
- By who – 76%: Landlord

Broadband Service:

- Broadband internet problems? 33% Yes, 30% No; 23% Do not know. Common problems include: slow and expensive; spotty WiFi in the County, and there is limited competition.
- Do low-and moderate income areas have adequate broadband access? 48%: Don't know; 31%: No; 20% Yes.

Access to the following opportunities should be improved:

- Jobs that pay a living wage
- Frequency of public transportation

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## Pop-Up Engagement Activities

The engagement program included attending several pop-up events to inform residents of the planning process for the 2020-2025 Consolidated Plan and to let them know public meetings were scheduled. Four pop-up events were attended located:

- Farmers Market, City of Santa Clara, California, October 19, 2019
- Farmers Market, City of Sunnyvale, California October 26, 2019
- Farmers Market, City of Palo Alto, California, November 3, 2019
- Community Center, City of Sunnyvale, California, November 21, 2019

Over 220 residents were polled and were asked, “What is most needed in your community?”

- A regional forum on housing
- Affordable housing
- Development built close to public transportation
- Mixed use development along El Camino Real
- Work to expand public transit route options
- Property maintenance is a problem
- Create viable alternative temporary housing options for homeless i.e. tiny homes
- Control rising rent costs

## Regional Meetings Notification

An informational flyer was prepared for the various regional meetings. The flyer was distributed by City and County websites, mail, email, and handouts at area events. The flyer was prepared in four languages: English, Chinese, Spanish and Vietnamese. See Attached Flyers below.



**Mon., Nov. 4, 2019**  
 6:00 pm – 8:00 pm  
 City of Morgan Hill  
 Council Chambers  
 17555 Peak Ave.  
 Morgan Hill, CA 95037

**Thurs., Nov. 7, 2019**  
 5:00 pm – 7:00 pm  
 City of Palo Alto  
 Community Meeting Room  
 250 Hamilton Ave.  
 Palo Alto, CA 94301

**Tues., Nov. 12, 2019**  
 12:00 pm – 2:00 pm  
 City of Cupertino  
 Community Hall  
 10350 Torre Ave.  
 Cupertino, CA 95014

**Wed., Nov. 20, 2019**  
 6:00 pm – 8:00 pm  
 City of San Jose  
 Roosevelt Community Center  
 901 E. Santa Clara St.  
 San Jose, CA 95116

2020 - 2025 Consolidated Plan

# REGIONAL FORUMS

*Are you a resident, service provider, business owner or housing professional in Santa Clara County? Join the Discussion!*

Please join the County and Cities of Santa Clara for a series of Regional Forums to help identify affordable housing, homeless and community improvement needs over the next five years. We want to hear from you!

**Why is this important to you?**

The County and Cities of Santa Clara receive federal funds to invest in improving local communities. How should these funds be spent? Your input will help City and County leaders prioritize spending for important services and community improvements.

**How can you participate?**

1. Come to one of our interactive Regional Forums
2. Take our short online survey:

- English: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY)
- Spanish: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_ESPANOL](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_ESPANOL)
- Vietnamese: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_TIENG\\_VIET](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_TIENG_VIET)
- Chinese: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_CHINESE](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_CHINESE)

**For more information:**

[http://bit.ly/AFH\\_ConPlan](http://bit.ly/AFH_ConPlan) or the websites of the cities listed below.

Participating jurisdictions include: Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, City of Santa Clara, San Jose, Saratoga, Sunnyvale, and Unincorporated Santa Clara County.

We will provide reasonable accommodations to include all participants. We need at least three (3) business days to accommodate requests for language interpretation, translation and/or disability-related assistance. Please contact Santa Clara County's Office of Supportive Housing, at [diana.castillo@hhs.sccgov.org](mailto:diana.castillo@hhs.sccgov.org) or (408) 793-1841 for assistance.



**Thứ Hai, ngày 4 tháng 11 năm 2019**

6:00 pm – 8:00 tối  
Phòng Hợp Hội Đồng  
Thành Phố Morgan Hill  
17555 Peak Ave.  
Morgan Hill, CA 95037

**Thứ Năm, ngày 7 tháng 11 năm 2019**

5:00 – 7:00 chiều  
Phòng Hợp Cộng Đồng  
của Thành Phố Palo Alto  
250 Hamilton Ave.  
Palo Alto, CA 94301

**Thứ Ba, ngày 12 tháng 11 năm 2019**

12:00 – 2:00 chiều  
Hội Trường Cộng Đồng  
của Thành Phố Cupertino  
10350 Torre Ave  
Cupertino, CA 95014

**Thứ Tư, ngày 20 tháng 11 năm 2019**

6:00 – 8:00 tối  
Thành Phố San Jose  
Trung Tâm Cộng Đồng  
Roosevelt  
901 E. Santa Clara St. San  
Jose, CA 95116

**Kế Hoạch Hợp Nhất năm 2020 - 2025**

**CÁC CUỘC HỌP KHU VỰC**

*Có phải quý vị là cư dân, người cung cấp dịch vụ, chủ doanh nghiệp hay làm việc trong ngành nhà ở tại Quận Santa Clara không? Hãy cùng trao đổi với chúng tôi!*

Xin mời quý vị tham gia với Quận và Thành Phố Santa Clara trong một loạt các Cuộc Họp Khu Vực nhằm xác định các nhu cầu về nhà ở gia vừa phải, người vô gia cư và việc cải thiện cộng đồng trong năm năm tới. Chúng tôi muốn biết ý kiến của quý vị!

**Tại sao điều này quan trọng đối với quý vị?**

Quận và Thành Phố Santa Clara có nguồn quỹ liên bang để đầu tư vào việc cải thiện các cộng đồng địa phương. **Tiền quý nên được chi tiêu như thế nào?** Những ý kiến đóng góp của quý vị sẽ giúp các lãnh đạo của Thành Phố và Quận ưu tiên các dịch vụ quan trọng và nhu cầu cải thiện cộng đồng cần được chi trả.

**Quý vị có thể tham gia bằng cách nào?**

1. Đến dự một trong các Cuộc Họp Khu Vực mang tính tương tác
2. Điền vào một bản khảo sát trực tuyến ngắn:

Tiếng Anh: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY)  
 Tiếng Tây Ban Nha: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_ESPANOL](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_ESPANOL)  
 Tiếng Việt: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_TIENG\\_VIET](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_TIENG_VIET)  
 Tiếng Hoa: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_CHINESE](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_CHINESE)

**Để biết thêm chi tiết:**

[http://bit.ly/AFH\\_ConPlan](http://bit.ly/AFH_ConPlan) hoặc vào xem trang web của các thành phố dưới đây.

Các khu vực tham gia bao gồm: Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, Thành Phố Santa Clara, San Jose, Saratoga, Sunnyvale và các vùng Quận Santa Clara chưa được sáp nhập.

Chúng tôi sẽ cung cấp các tiện nghi hợp lý để giúp cho tất cả mọi người có thể tham gia. Cần thông báo trước ít nhất ba (3) ngày làm việc để chúng tôi có thời gian sắp xếp dịch vụ thông dịch, phiên dịch và/hoặc hỗ trợ người khuyết tật. Vui lòng liên lạc với văn phòng Office of Supportive Housing tại [diana.castillo@hhs.sccgov.org](mailto:diana.castillo@hhs.sccgov.org) hoặc (408) 793-1841 để được trợ giúp.



**2019年 11月4日, 週一**  
 晚 6:00 - 8:00  
 摩根希爾市會議廳  
 17555 Peak Ave.  
 Morgan Hill, CA 95037

**2019年 11月7日, 週四**  
 晚 5:00 - 7:00  
 帕洛阿托社區會議室  
 250 Hamilton Ave.  
 Palo Alto, CA 94301

**2019年 11月12日, 週二**  
 中午 12:00 - 下午 2:00  
 庫比蒂諾市社區禮堂  
 10350 Torre Ave.  
 Cupertino, CA 95014

**2019年 11月 20日, 週三**  
 晚 6:00 - 8:00  
 聖何塞市  
 羅斯福社區中心  
 901 E. Santa Clara St.  
 San Jose, CA 95116

## 2020 - 2025 綜合計劃

# 區域論壇

您是聖克拉拉縣的居民、服務提供商、企業主或住房專業人士嗎？請加入我們的討論！

請加入聖克拉拉縣和城市舉辦的一系列區域論壇，幫助我們確定未來五年內可負擔住房、無家可歸者和社區改善的需求。我們希望聽到您的意見！

### 為什麼這對您十分重要？

聖克拉拉縣市獲得聯邦資金投資改善本地社區。這些資金應如何使用？您的意見將幫助市縣領導優先安排重要服務和社區改善方面的支出。

### 參與活動方式

1. 參加我們的互動式區域論壇
2. 參與一項簡短的在線調查：

英語：[https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY)

西班牙語：[https://es.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_ESPANOL](https://es.surveymonkey.com/r/SCC_REGIONALSURVEY_ESPANOL)

越南文：[https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_TIENG\\_VIET](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_TIENG_VIET)

中文：[https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_CHINESE](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_CHINESE)

### 欲獲得更多信息，請前往：

[http://bit.ly/AFH\\_ConPlan](http://bit.ly/AFH_ConPlan) 網站查看關於下列城市的相關內容。

綜合計劃程序參與司法管轄區包括：坎貝爾、庫比蒂諾、吉爾羅伊、洛斯阿爾托斯、洛斯阿爾托斯山、洛斯拉托斯、蒙特塞雷諾、摩根希爾、山景城、帕洛阿爾托、聖克拉拉市、聖何塞、薩拉托加、桑尼維爾和聖克拉拉縣非建制地區。

我們將為所有參與者提供合理支持。請在至少三 (3) 個工作日前申請口譯、文字翻譯和/或殘障人士等相關幫助。  
 請通過電子郵件 [diana.castillo@hhs.sccgov.org](mailto:diana.castillo@hhs.sccgov.org) 或致電 (408) 793-1841與聖克拉拉縣住房支持辦公室接洽。



**Lunes, nov. 4, 2019**  
 6:00 pm – 8:00 pm  
 Ciudad de Morgan Hill  
 Cámara del Consejo  
 17555 Peak Avenue  
 Morgan Hill, CA 95037

**Jueves, nov. 7, 2019**  
 5:00 pm – 7:00 pm  
 Ciudad de Palo Alto  
 Sala de Reuniones  
 Comunitarias  
 250 Hamilton Avenue  
 Palo Alto, CA 94301

**Martes, nov. 12, 2019**  
 12:00 pm – 2:00 pm  
 Ciudad de Cupertino  
 Sala de la Comunidad  
 10350 Torre Avenue  
 Cupertino, CA 95014

**Miércoles, nov. 20, 2019**  
 6:00 pm – 8:00 pm  
 Ciudad de San Jose  
 Centro de Comunidad Roosevelt  
 901 E. Santa Clara Street  
 San Jose, CA 95116

*Para mas información sobre estos eventos, por favor contacte a Diana Castillo, Condado de Santa Clara, (408) 793-1841*

## Plan Consolidado 2020 - 2025

# FOROS REGIONALES

**¿Es usted un residente, proveedor de servicios, dueño/a de negocio o profesional de vivienda en el Condado de Santa Clara? ¡Participe en la Discusión!**

Por favor únase con el condado y las ciudades de Santa Clara para una serie de Foros Regionales donde se identificarán necesidades de mejoramiento para viviendas asequibles, lugares comunitarios y para personas sin hogar dentro de los próximos cinco años. ¡Queremos su opinión!

### ¿Por qué es importante para usted?

El condado y las ciudades de Santa Clara reciben fondos federales para invertir en el mejoramiento de las comunidades locales. ¿Cómo deben usarse esos fondos? Su opinión ayudará a los líderes del condado y de las ciudades a priorizar servicios importantes y mejoramientos comunitarios.

### ¿Como se puede participar?

1. Venga a uno de nuestros Foros Regionales interactivos
2. Tome nuestra encuesta:

Inglés: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY)

Español: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_ESPANOL](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_ESPANOL)

Vietnamita: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_TIENG\\_VIET](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_TIENG_VIET)

Chino: [https://www.surveymonkey.com/r/SCC\\_REGIONALSURVEY\\_CHINESE](https://www.surveymonkey.com/r/SCC_REGIONALSURVEY_CHINESE)

### Para más información:

Visite [http://bit.ly/AFH\\_ConPlan](http://bit.ly/AFH_ConPlan) o la página web de las ciudades listadas a continuación.

Jurisdicciones participantes incluyen: Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, Ciudad de Santa Clara, San Jose, Saratoga, Sunnyvale, y el Condado de Santa Clara No Incorporado.

Proveeremos acomodaciones razonables para incluir a todos los participantes. Necesitamos por los menos tres (3) días hábiles para atender solicitudes de interpretación de idiomas, traducción y/o asistencia relacionada con una discapacidad. Por favor contacte a Diana Castillo, Condado de Santa Clara, Oficina de Vivienda de Apoyo, [diana.castillo@hhs.sccgov.org](mailto:diana.castillo@hhs.sccgov.org) o (408) 793-1841 para asistencia.



**City of Mountain View – Community Meeting  
Santa Clara County 2020-2025 Consolidated Plan Process**

**Stakeholder Outreach:** Community Meeting (Mountain View)

**Date:** December 9, 2019

**Location:** Mountain View Public Library

**Time:** 2:00pm – 4:00pm

**Facilitator:** Maily Chu, Circlepoint

**Total # of Attendees:** 12

- Attendee Demographics (visual assessment):
  - Race: (7) Caucasian, (4) Hispanic, (1) South Asian
  - Gender: (8) Female (4) Male
  - Age: (1) 18-35 (4) 36-50 (7) 51+
  - Disabilities/special needs: No
- **How did attendees find out about the meeting?**
  - From an email
  - Email from Tim Wong
  - Invite from the County/City of San Jose
  - Word of mouth
  - Unsure/cannot recall

**Meeting Handouts available:**

- Regional Forum flyers (English, Spanish, Chinese, Vietnamese)
- Printed surveys (English, Spanish, Chinese, Vietnamese)
- Information Boards
  - Santa Clara County Areas of Low and Moderate Income Concentration
  - Santa Clara County Location Map
  - Santa Clara County Minority Concentration
  - Santa Clara County Population in Poverty
- Printed copies of the PowerPoint presentation
- Survey flyers (English, Spanish, Chinese, Vietnamese)

**Question & Answer Period:**

**1. What are the top priorities over the next 5 years?**

- Provide housing for low- and extremely low-income residents (there is a significant difference between the two)
- Respect everyone involved in the process
- Services for seniors, including case management/legal services
- Expand immigration services
- Ensure everyone has fair and efficient public transportation access
- SAFE Navigation centers (services only) based on SF model
- Preserve diversity
- SRO dorm style or hostel type of housing services
- Consider intergenerational living concepts
- Zoning changes

**2. Where are any neighborhood revitalization target areas?**

- Near Caltrain and any public transportation hubs
  - Transit-oriented development
- Public storage facilities—could they be converted to affordable housing units?



- Reduce prices for storage for those without homes
- 3. What do you feel are the most common or pressing housing problems?**
- Affordability
  - Keeping people in existing housing
    - “Aging in place”
  - Reducing cost for ADUs
  - Housing options: would love to see more high density development plans, especially by Caltrain
  - Address vacant and underutilized properties, waste of space and \$
    - Exercise eminent domain law on these properties?
- 4. What are the ways to overcome these problems?**
- Build a housing task force
  - Loosen zoning laws to increase density
    - Ex: stacked flats in a townhouse
  - Provide legal services for eviction, discrimination, etc.
  - Look for opportunities to build relationships between developers, investors, and municipalities: leverage developer resources/equity & debt to support city finances
  - Re-strategize economic approach:
    - Find ways to cut costs to developers that could enable/incentivize them to lower rent
    - Add more creative rental options
- 5. How do you feel local organizations/service providers can better support your priorities?**
- Redistribute funds to support parts of the region with same or lower funding, whose populations with needs are increasing (i.e. are all services in MV really needed here?)
  - Better understanding needed of how CDBG/HOME funding differs from other programs—where can we streamline services already covered by other sources
  - More education/awareness needed of programs currently available
- 6. In what ways are low- and moderate-income families vulnerable to crisis situations, such as natural disasters?**
- People most vulnerable in emergency/natural disaster situations have no savings to fall back on, makes homelessness more likely
  - Look beyond traditional family unit structures, consider needs of alternative living situations i.e. grandparents/other guardians, communal arrangements with differing income levels
  - Maintain/strengthen support for programs that offer financial protection, food, etc. for vulnerable populations
- 7. Do you feel there is an issue with broadband access and technical literacy? If not, what support is missing?**
- Focus on increasing cellular access
    - City should work together with PG&E and other existing notification systems. Again, how can we leverage resources to take advantage of already existing programs/funding sources?
  - Technical illiteracy exacerbates other problems mentioned—this is an issue of equity/access to knowledge

- Health & safety
- Lower internet prices to create competitive monopoly

**8. How should the County and Cities spend their annual CDBG and HOME allocations? CDBG and HOME funds may be used for:**

- Community and social services
- Economic development assistance
- Improvements to public infrastructure and facilities
- Affordable housing
- Homelessness
- Housing rehabilitation
- Homelessness
- Affordable Housing
- Make sure we are spending the full maximum allotted for community/social services (15%)
- Senior & legal services
- Year-round shelter spaces are needed
- Additional support, services, educational opportunities for victims of domestic violence and other groups of need

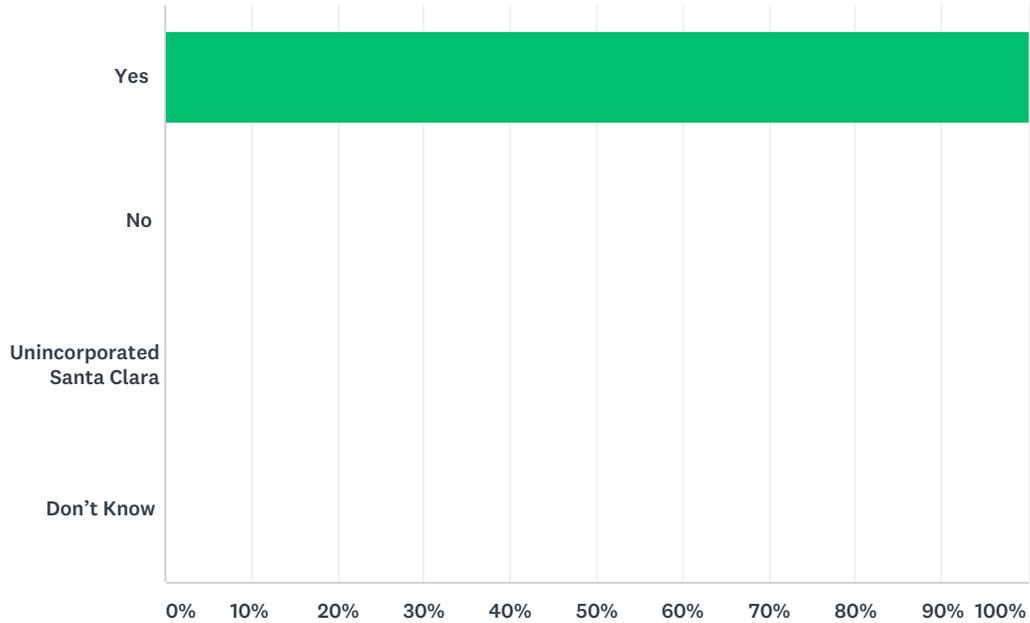
**Questions from attendees:**

- Do we have a housing taskforce?
  - Answer from City: no, not for MV
- Do we really need some of the services currently offered in MV?
- Will this be one large consolidated plan or individual plans for each city?
- Are you hosting these meetings in every city in Santa Clara County?
- How can the public give opinions on this if most of us don't know the exact price tags on items in question i.e. rehabilitating housing? These costs should be presented openly for more effective discussion
  - Answer from City: main driver is land cost
  - Audience member suggestion: offset costs by leveraging wherever we can with other programs/funding sources



## Q1 Do you live in the County of Santa Clara?

Answered: 184 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	184
No	0.00%	0
Unincorporated Santa Clara	0.00%	0
Don't Know	0.00%	0
TOTAL		184

### Q2 If yes, what City?

Answered: 184 Skipped: 0



ANSWER CHOICES

RESPONSES

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

Campbell	0.00%	0
Cupertino	0.00%	0
Gilroy	0.00%	0
Los Altos	0.00%	0
Los Altos Hills	0.00%	0
Los Gatos	0.00%	0
Milpitas	0.00%	0
Monte Sereno	0.00%	0
Morgan Hill	0.00%	0
Mountain View	100.00%	184
Palo Alto	0.00%	0
City of Santa Clara	0.00%	0
San Jose	0.00%	0
Saratoga	0.00%	0
Sunnyvale	0.00%	0
Unincorporated Santa Clara County	0.00%	0
Don't Know	0.00%	0
<b>TOTAL</b>		<b>184</b>

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

Q3 Please provide your ZIP code.

Answered: 184 Skipped: 0

#	RESPONSES	DATE
1	94041	12/16/2019 7:40 PM
2	94041	12/16/2019 3:56 AM
3	94041	12/16/2019 3:55 AM
4	94041	12/16/2019 2:18 AM
5	94041	12/15/2019 6:24 AM
6	94040	12/14/2019 11:44 PM
7	94040	12/14/2019 8:47 PM
8	94040	12/14/2019 4:52 PM
9	94040	12/14/2019 4:10 PM
10	94040	12/14/2019 3:54 PM
11	94040	12/13/2019 11:56 PM
12	94041	12/13/2019 7:36 PM
13	94040	12/13/2019 6:51 PM
14	94040	12/13/2019 6:21 PM
15	94040	12/13/2019 5:35 PM
16	94043	12/13/2019 5:06 PM
17	94040	12/13/2019 4:50 AM
18	94040	12/12/2019 11:05 PM
19	94040	12/12/2019 11:00 PM
20	94043	12/12/2019 6:49 PM
21	94040	12/12/2019 2:53 AM
22	94043	12/12/2019 1:59 AM
23	94040	12/11/2019 6:53 AM
24	94040	12/10/2019 10:56 PM
25	94043	12/10/2019 5:34 PM
26	94043	12/10/2019 2:26 AM
27	94040	12/9/2019 11:38 PM
28	94041	12/9/2019 11:15 PM
29	94043	12/9/2019 7:26 PM
30	94043	12/9/2019 6:24 PM
31	94043	12/9/2019 6:18 PM
32	94043	12/9/2019 5:53 PM
33	94039	12/9/2019 7:05 AM
34	94040	12/9/2019 6:53 AM
35	94040	12/8/2019 9:14 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

36	94040	12/8/2019 7:51 PM
37	94041	12/8/2019 3:27 PM
38	94041	12/8/2019 5:57 AM
39	94041	12/8/2019 2:42 AM
40	94040	12/8/2019 1:38 AM
41	94043	12/8/2019 1:33 AM
42	94043	12/8/2019 12:56 AM
43	94043	12/7/2019 9:02 PM
44	94040	12/7/2019 8:39 PM
45	94041	12/7/2019 7:17 PM
46	94043	12/7/2019 6:57 PM
47	94041	12/7/2019 6:53 PM
48	94040	12/7/2019 6:47 PM
49	94040	12/7/2019 5:33 PM
50	94040	12/7/2019 5:09 PM
51	94041	12/7/2019 5:00 PM
52	94043	12/7/2019 4:41 PM
53	94040	12/7/2019 4:41 PM
54	94040	12/7/2019 4:02 PM
55	94043	12/7/2019 3:59 PM
56	94040	12/7/2019 2:59 PM
57	94040	12/7/2019 2:44 PM
58	94040	12/7/2019 2:07 PM
59	94040	12/7/2019 9:04 AM
60	94043	12/7/2019 7:18 AM
61	94041	12/7/2019 6:32 AM
62	94043	12/7/2019 6:13 AM
63	94040	12/7/2019 6:07 AM
64	94041	12/7/2019 5:49 AM
65	94040	12/7/2019 5:35 AM
66	94041	12/7/2019 5:31 AM
67	94041	12/7/2019 5:05 AM
68	94041	12/7/2019 5:01 AM
69	94040	12/7/2019 4:59 AM
70	94041	12/7/2019 4:30 AM
71	94043	12/7/2019 3:26 AM
72	94043	12/7/2019 3:10 AM
73	94043	12/7/2019 2:54 AM
74	94041	12/7/2019 2:44 AM
75	94043	12/7/2019 2:40 AM
76	94043	12/7/2019 2:35 AM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

77	94040	12/7/2019 2:32 AM
78	94041	12/7/2019 2:10 AM
79	94041	12/7/2019 2:08 AM
80	94043	12/7/2019 1:49 AM
81	94041	12/7/2019 1:46 AM
82	94041	12/7/2019 1:44 AM
83	94040	12/7/2019 1:35 AM
84	94043	12/7/2019 1:21 AM
85	94043	12/7/2019 1:20 AM
86	94043	12/7/2019 1:08 AM
87	94040	12/7/2019 12:53 AM
88	94043	12/7/2019 12:40 AM
89	94040	12/7/2019 12:37 AM
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91	94043	12/7/2019 12:33 AM
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94	94040	12/7/2019 12:25 AM
95	94041	12/7/2019 12:24 AM
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99	94040	12/6/2019 11:51 PM
100	94043	12/6/2019 11:51 PM
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105	94040	12/6/2019 11:44 PM
106	94042	12/6/2019 11:38 PM
107	94043	12/6/2019 11:38 PM
108	94043	12/6/2019 11:34 PM
109	94040	12/6/2019 11:33 PM
110	96789	12/6/2019 11:31 PM
111	94043	12/6/2019 11:31 PM
112	94043	12/6/2019 11:30 PM
113	94043	12/6/2019 11:29 PM
114	94041	12/6/2019 11:28 PM
115	94043	12/6/2019 11:27 PM
116	94043	12/6/2019 11:21 PM
117	94042	12/6/2019 11:20 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

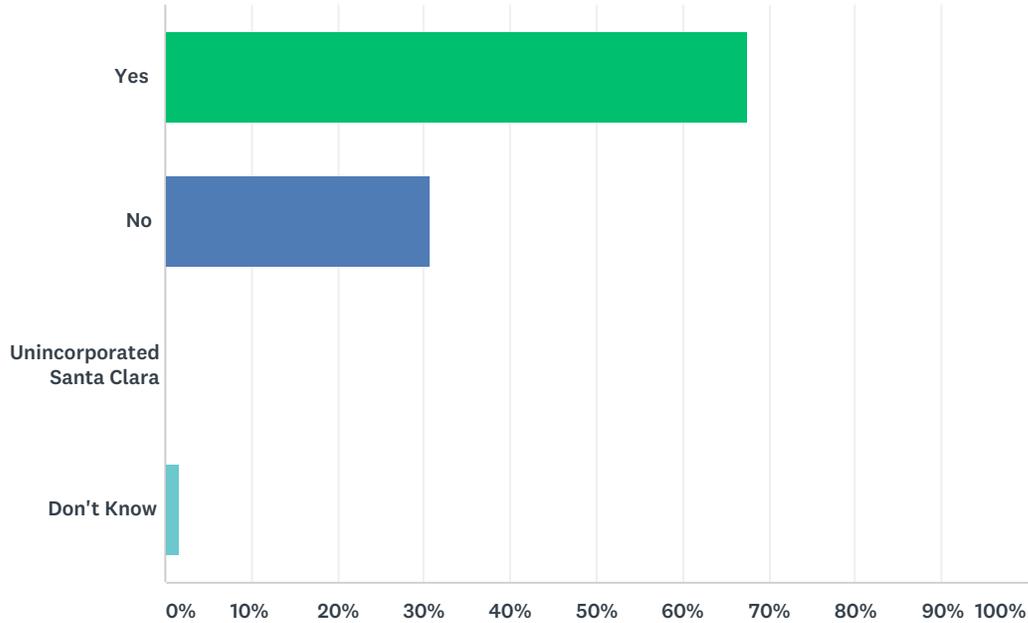
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147	94040	12/4/2019 6:05 AM
148	94043	12/4/2019 4:54 AM
149	94043	12/4/2019 3:23 AM
150	94040	12/4/2019 2:47 AM
151	94041	12/4/2019 1:17 AM
152	94040	12/4/2019 12:55 AM
153	94041	12/4/2019 12:22 AM
154	94040	12/3/2019 11:55 PM
155	94041	12/3/2019 11:35 PM
156	94043	12/3/2019 10:22 PM
157	94041	12/3/2019 10:01 PM
158	94040	12/3/2019 9:43 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

159	94043	12/3/2019 9:25 PM
160	94041	12/3/2019 9:24 PM
161	94043	12/3/2019 8:13 PM
162	94043	12/3/2019 7:07 PM
163	94043	12/3/2019 6:54 PM
164	94041	12/3/2019 6:27 PM
165	94041	12/3/2019 6:14 PM
166	94040	12/3/2019 6:09 PM
167	94040	12/3/2019 6:03 PM
168	94040	12/3/2019 5:52 PM
169	94041	12/3/2019 5:48 PM
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174	94043	12/3/2019 5:33 PM
175	94041	12/3/2019 5:33 PM
176	94043	12/3/2019 5:26 PM
177	94040	11/28/2019 4:26 AM
178	94043	11/24/2019 11:19 PM
179	94040	11/22/2019 5:30 PM
180	94040	11/20/2019 10:27 PM
181	94043	11/7/2019 8:43 PM
182	94040	11/7/2019 5:05 AM
183	94043	10/24/2019 6:22 PM
184	94041	10/23/2019 4:39 PM

### Q4 Do you work in the County of Santa Clara?

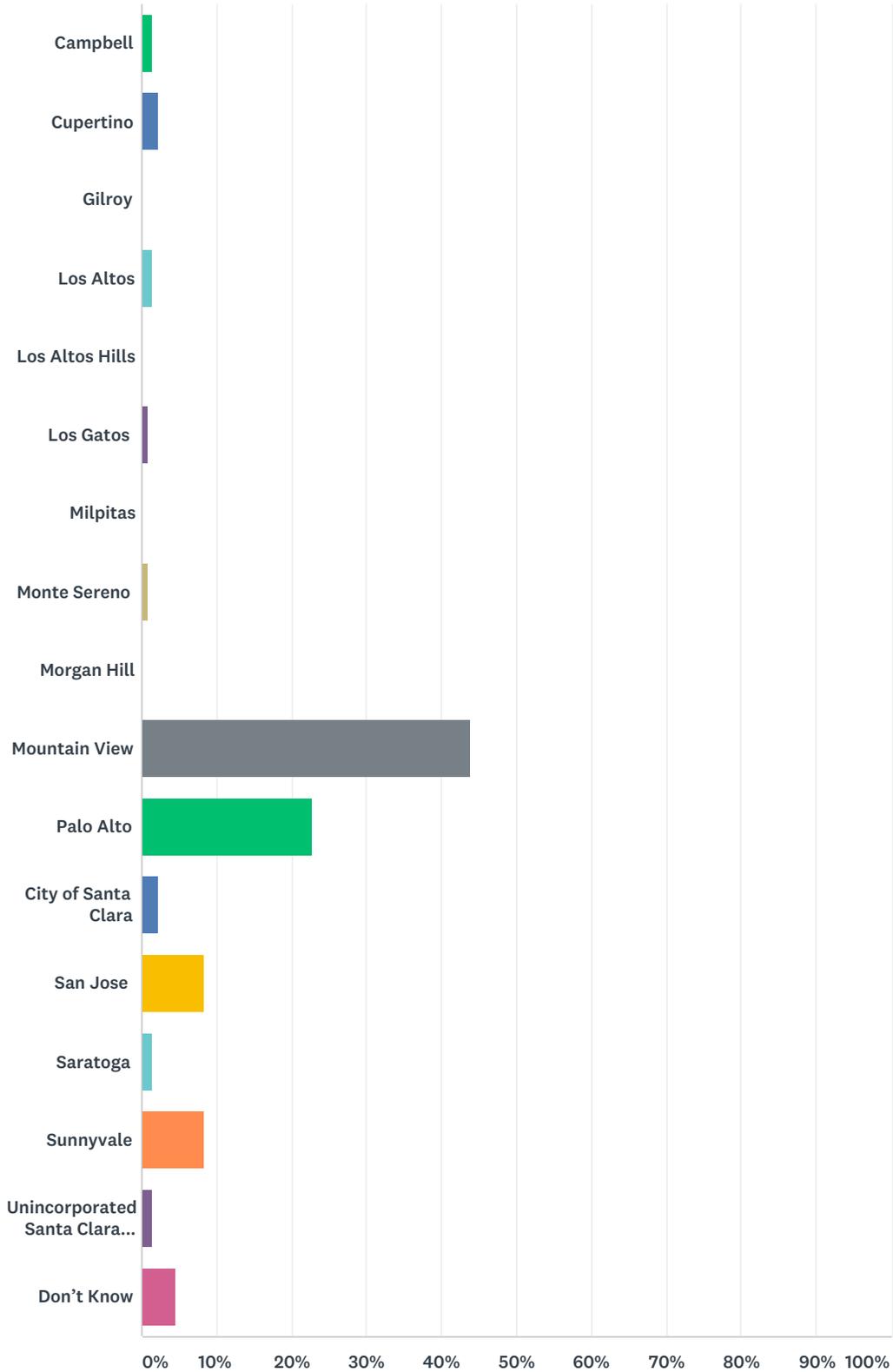
Answered: 182 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	67.58%	123
No	30.77%	56
Unincorporated Santa Clara	0.00%	0
Don't Know	1.65%	3
TOTAL		182

### Q5 If yes, what City?

Answered: 132 Skipped: 52

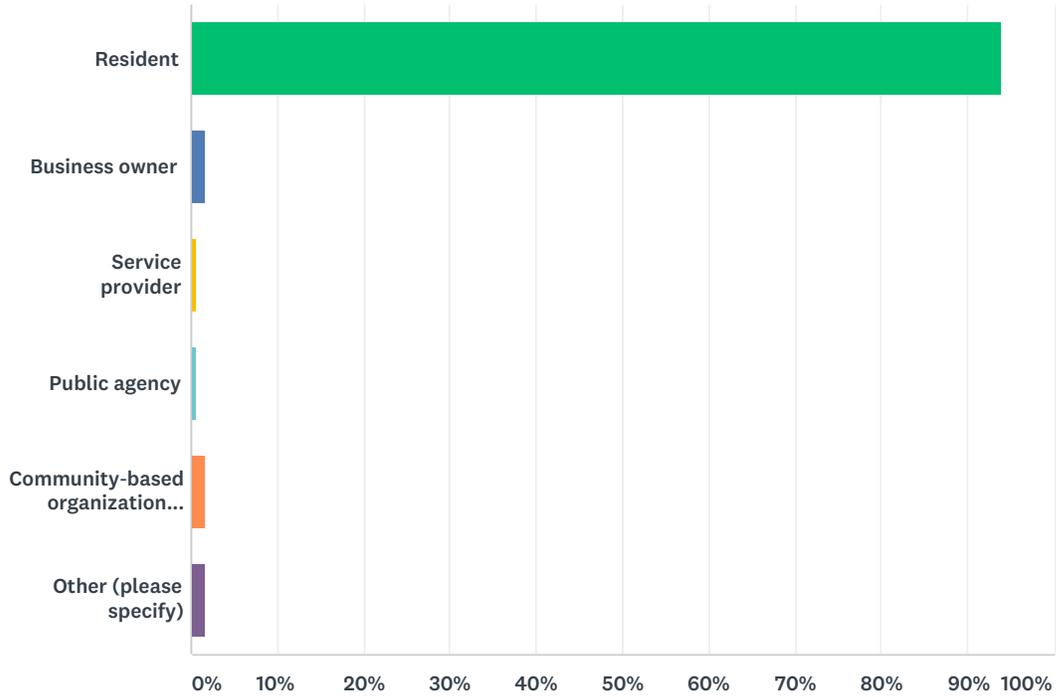


COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

Campbell	1.52%	2
Cupertino	2.27%	3
Gilroy	0.00%	0
Los Altos	1.52%	2
Los Altos Hills	0.00%	0
Los Gatos	0.76%	1
Milpitas	0.00%	0
Monte Sereno	0.76%	1
Morgan Hill	0.00%	0
Mountain View	43.94%	58
Palo Alto	22.73%	30
City of Santa Clara	2.27%	3
San Jose	8.33%	11
Saratoga	1.52%	2
Sunnyvale	8.33%	11
Unincorporated Santa Clara County	1.52%	2
Don't Know	4.55%	6
<b>TOTAL</b>		<b>132</b>

Q6 Please check the box that best represents you [please select one]:

Answered: 183 Skipped: 1

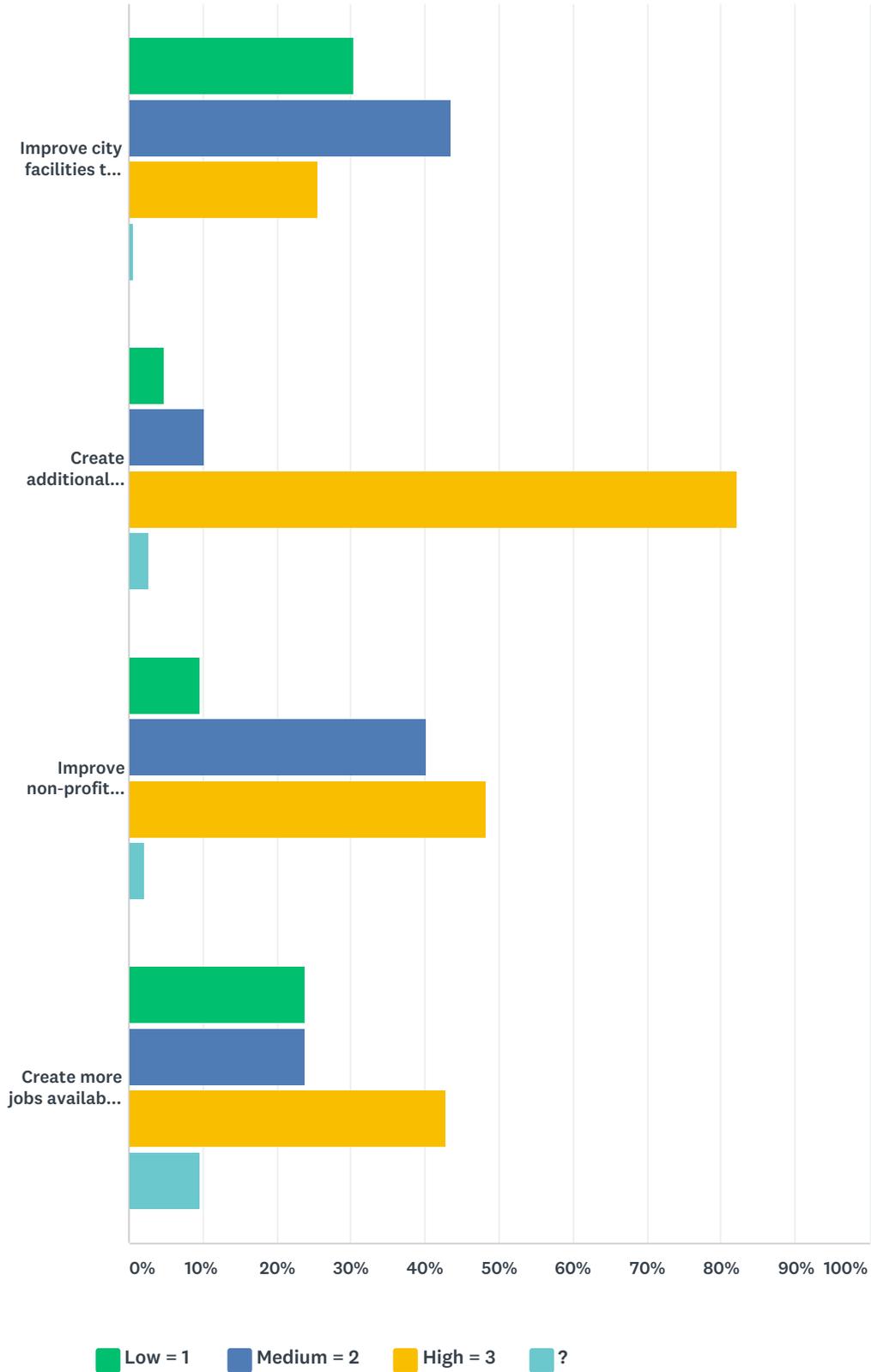


ANSWER CHOICES	RESPONSES
Resident	93.99% 172
Business owner	1.64% 3
Service provider	0.55% 1
Public agency	0.55% 1
Community-based organization/ non-profit	1.64% 3
Other (please specify)	1.64% 3
<b>TOTAL</b>	<b>183</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Renter	12/6/2019 11:50 PM
2	homeowner	12/5/2019 12:44 AM
3	Human Relations Commission	11/20/2019 10:27 PM

### Q7 Overall Needs

Answered: 147 Skipped: 37



**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

	<b>LOW = 1</b>	<b>MEDIUM = 2</b>	<b>HIGH = 3</b>	<b>?</b>	<b>TOTAL</b>	<b>WEIGHTED AVERAGE</b>
Improve city facilities that provide public services (such as parks, recreation or senior centers, parking facilities, and street improvements)	30.34% 44	43.45% 63	25.52% 37	0.69% 1	145	1.95
Create additional affordable housing available to low-income residents	4.79% 7	10.27% 15	82.19% 120	2.74% 4	146	2.80
Improve non-profit community services (such as senior, youth, health, homeless, and fair housing services)	9.52% 14	40.14% 59	48.30% 71	2.04% 3	147	2.40
Create more jobs available to low-income residents	23.81% 35	23.81% 35	42.86% 63	9.52% 14	147	2.21

<b>#</b>	<b>OTHER (PLEASE SPECIFY)</b>	<b>DATE</b>
1	Single Family Residences for Moderate Income Families	12/16/2019 2:24 AM
2	Mt. View should have a indoor public pool. The vacant lot on Boranda Ave near Bubb elementary school would be a great location	12/14/2019 11:49 PM
3	Stop doing stuff that the community that already lives here can't afford	12/14/2019 9:04 PM
4	Domestic violence shelters	12/12/2019 11:14 PM
5	I am fortunate to have moved into an affordable housing unit this year in a Senior Housing Community. But I feel the rent is still to high at \$1,475 (but lower than the \$1,800 unit I was in.). I am also having a very tough time getting job.	12/10/2019 5:52 PM
6	Rental fees should freeze if landlord is no completely and improving rental	12/10/2019 2:39 AM
7	People ot living in vehicles	12/8/2019 8:00 PM
8	Improve public transit, make it high frequency and useful for daily commute.	12/7/2019 5:25 PM
9	Protect mature trees from removal by development	12/7/2019 4:50 PM
10	More buses and less cars	12/7/2019 4:05 PM
11	Counseling services to the RV community. Go to them. Invite them. And find out what they need.	12/7/2019 3:15 PM
12	Fix the roads, El Camino is terrible, give affordable housing to those of us that make under \$170k. We are stuck in the middle and struggling.	12/7/2019 2:57 PM
13	keep rent control in place. Not all can afford 3000 per month	12/7/2019 1:26 AM
14	Stop unconscionable rent surge	12/7/2019 1:07 AM
15	Have more resources available and exposing them to the residence. Especially for those who need them	12/6/2019 11:42 PM
16	More affordable housing for mid-income residents. My husband is a public school teacher and I work part time while in school and there is no housing available for us. We live in an apartment with no insulation and mold because we can not afford anything else. Too high income to qualify for low income housing but too low to find better housing	12/6/2019 11:38 PM
17	more pet friendly living places	12/6/2019 11:35 PM
18	Remove barriers (e.g., regulations) that discourage investment in building more housing, while improving infrastructure to support increased housing.	12/6/2019 11:23 PM
19	What about the middle class? I don't qualify for any help with housing but I can definitely use it. I'm a single mom working full time. Luckily we've lived in our apt 10 years rent control has helped.	12/6/2019 10:15 PM
20	Improving the infrastructure to accommodate increased population, there will come a time when we do not have enough schools to deal with the growing population	12/6/2019 8:58 PM
21	More funding for public transit (faster/more timely light rail, caltrain electrification)	12/6/2019 7:21 AM
22	Don't forget seniors and people with pets	12/5/2019 12:59 AM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

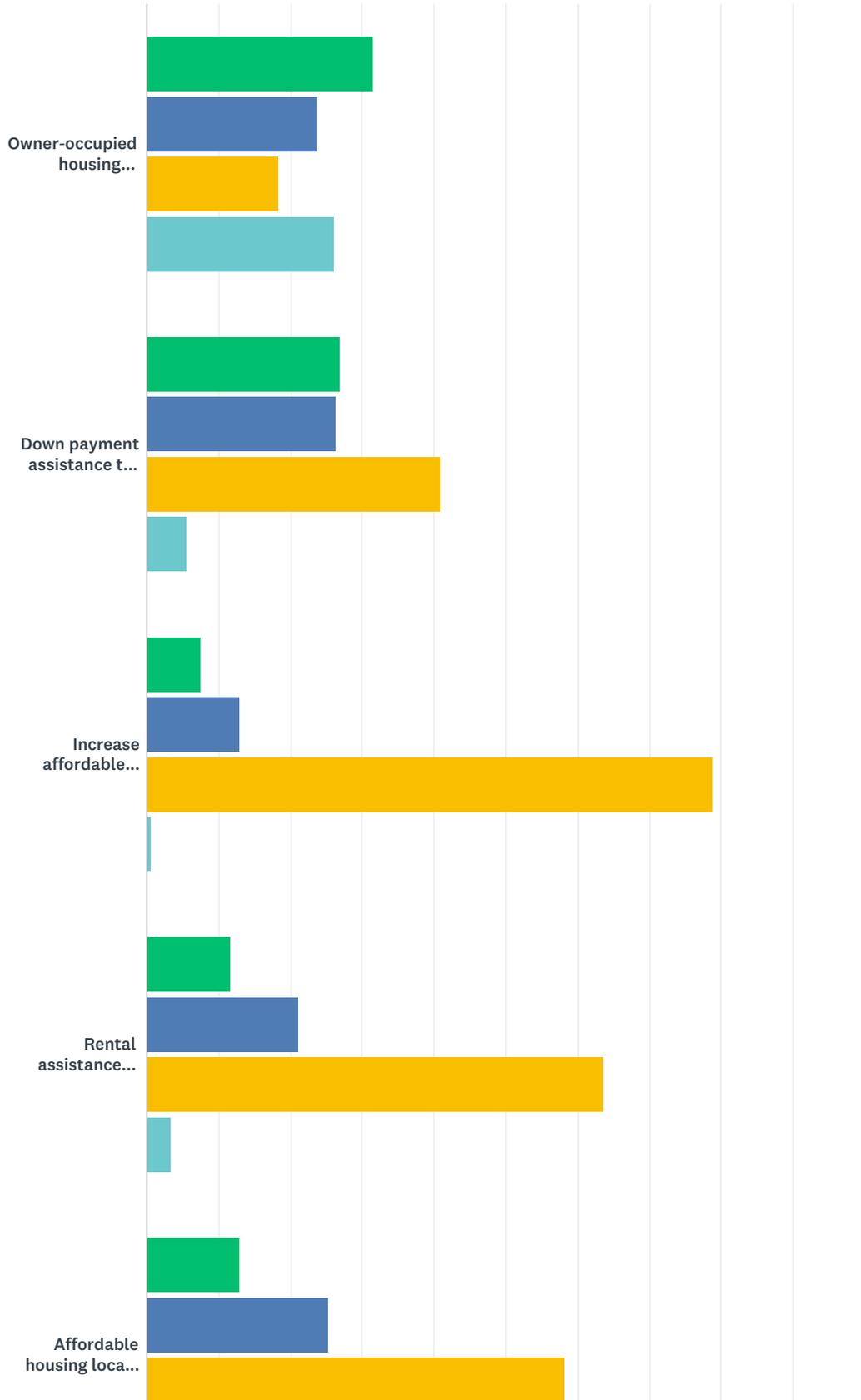
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23	It seems to me that there's not a housing crisis, there's an affordable housing crisis. I believe that to protect neighborhoods from becoming slums, we must have low income housing units in all apartment complexes as opposed to established low income housing complexes. Mixed complexes will be kept in better shape.	12/4/2019 8:03 AM
24	There are plenty of jobs for low income residents, there are no people here to fill those jobs. Big problem people.	11/7/2019 8:52 PM

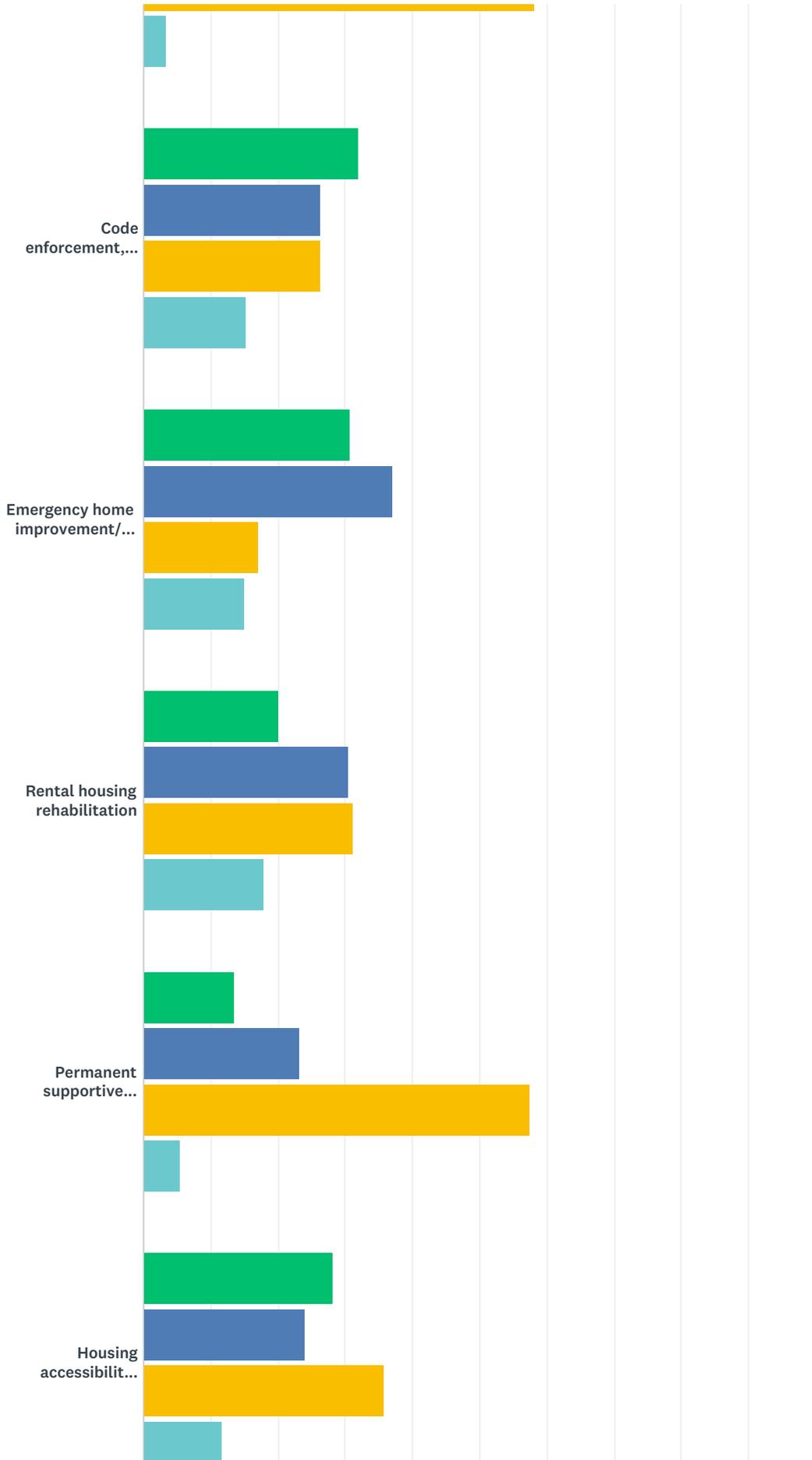
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# Q8 HOUSING

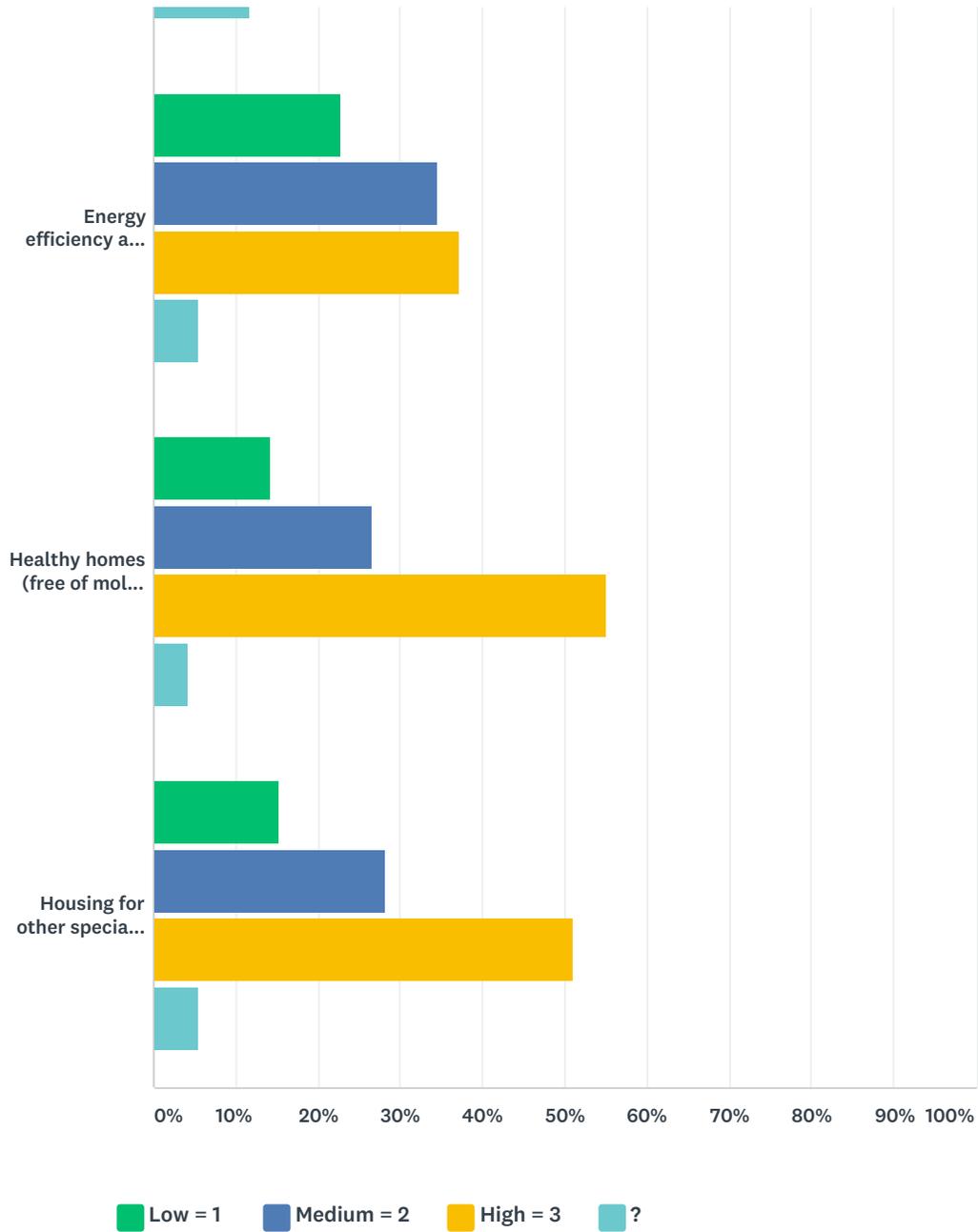
Answered: 147 Skipped: 37



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



	LOW = 1	MEDIUM = 2	HIGH = 3	?	TOTAL	WEIGHTED AVERAGE
Owner-occupied housing rehabilitation	31.69% 45	23.94% 34	18.31% 26	26.06% 37	142	1.82
Down payment assistance to purchase a home	27.08% 39	26.39% 38	40.97% 59	5.56% 8	144	2.15
Increase affordable rental housing inventory	7.53% 11	13.01% 19	78.77% 115	0.68% 1	146	2.72
Rental assistance (tenant-based rental assistance) for the homeless	11.64% 17	21.23% 31	63.70% 93	3.42% 5	146	2.54
Affordable housing located near transit	13.01% 19	25.34% 37	58.22% 85	3.42% 5	146	2.47
Code enforcement, in coordination with a neighborhood plan	31.94% 46	26.39% 38	26.39% 38	15.28% 22	144	1.93

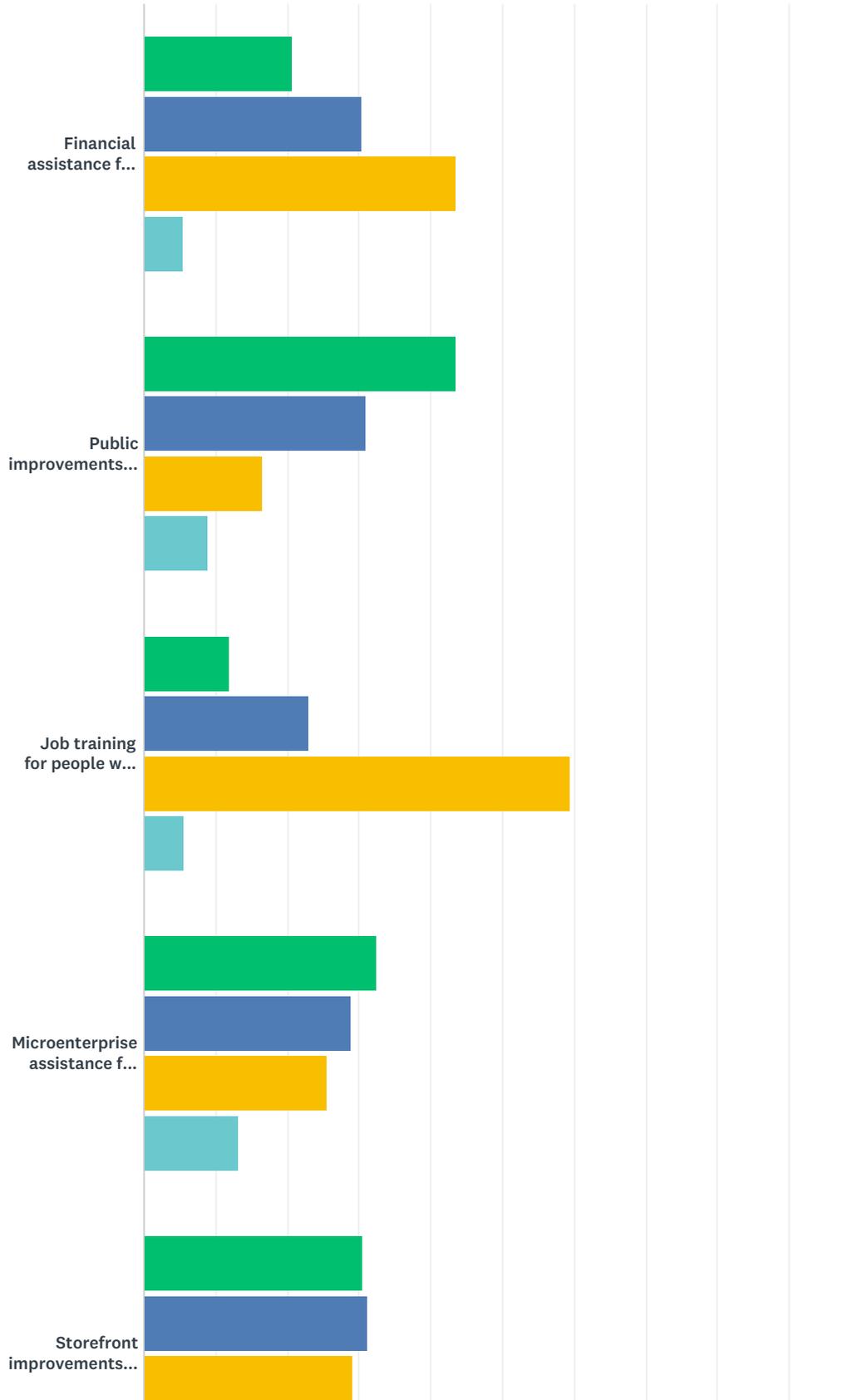
**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

Emergency home improvement/repair	30.82%	36.99%	17.12%	15.07%		
	45	54	25	22	146	1.84
Rental housing rehabilitation	20.14%	30.56%	31.25%	18.06%		
	29	44	45	26	144	2.14
Permanent supportive rental housing (housing with case management and supportive services) for people who are homeless	13.70%	23.29%	57.53%	5.48%		
	20	34	84	8	146	2.46
Housing accessibility improvements	28.28%	24.14%	35.86%	11.72%		
	41	35	52	17	145	2.09
Energy efficiency and sustainability improvements	22.76%	34.48%	37.24%	5.52%		
	33	50	54	8	145	2.15
Healthy homes (free of mold, lead, etc.)	14.29%	26.53%	55.10%	4.08%		
	21	39	81	6	147	2.43
Housing for other special needs (such as seniors and persons with disabilities)	15.17%	28.28%	51.03%	5.52%		
	22	41	74	8	145	2.38

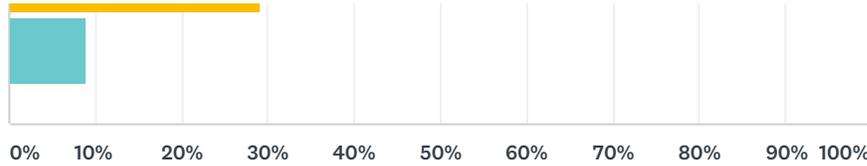
#	OTHER (PLEASE SPECIFY)	DATE
1	Increase supply of housing: High = 3, Re-zoning to allow increased housing density & height, especially near transit: High = 3	12/16/2019 4:05 AM
2	Everybody deserves a nice place to live without working 2 jobs just to pay rent	12/14/2019 9:04 PM
3	I am thankful for my affordable housing unit in a senior community. The services are designed for people much older than myself. I need help with getting a job and having easier public transportation to get around. Thank you.	12/10/2019 5:52 PM
4	lower rents for downtown store startups	12/10/2019 2:39 AM
5	Rent control in effect	12/7/2019 4:50 PM
6	More companion units	12/7/2019 4:05 PM
7	More sustainability requirements for new construction including roof top gardens for large buildings. Solar subsidy for home owners.	12/7/2019 3:15 PM
8	We must monitor people getting assistance. They shouldn't be driving BMW and Mercedes like the section 8 building next to the art school on San Antonio circle. It's ridiculous that they give \$100/month for rent and drive brand new cars.	12/7/2019 2:57 PM
9	Rent is very high. Income needs to be adjusted for those who qualify for on sliding scales.	12/7/2019 12:35 AM
10	More pet friendly living places	12/6/2019 11:35 PM
11	More housing in general, to meet the demand that drives up cost	12/6/2019 11:23 PM
12	Just MORE housing. We need to massively increase the market rate supply of homes. Like 5 times. This will increase environmental sustainability way more than adding solar panels on existing homes since it will reduce miles driven by single occupancy vehicles. we need more homes near jobs and transit. It's quite concerning that this was not even any of the options above. That the county is not even aware of this issue or wants to acknowledge it is quite worrying.	12/6/2019 10:52 PM
13	Affordable housing for residents whose income is not at the top or bottom but in between. A person has to make minimum wage to qualify for housing.	12/6/2019 10:15 PM
14	legalize bigger ADUs. reduce setback requirements, allow duplexes anywhere near transit see Redwood City as an example.	12/6/2019 7:21 AM
15	don't give housing to new immigrants; give to locals first	12/5/2019 12:59 AM
16	It would be nice to define some of these items? Like what does rental housing rehabilitation mean?! I read The Voice and haven't seen anything about that... I would be able to answer better if you provided a little snippet beneath each line item.	11/24/2019 11:27 PM

# Q9 Economic Development: Job Creation in Low-Income Neighborhoods

Answered: 145 Skipped: 39



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



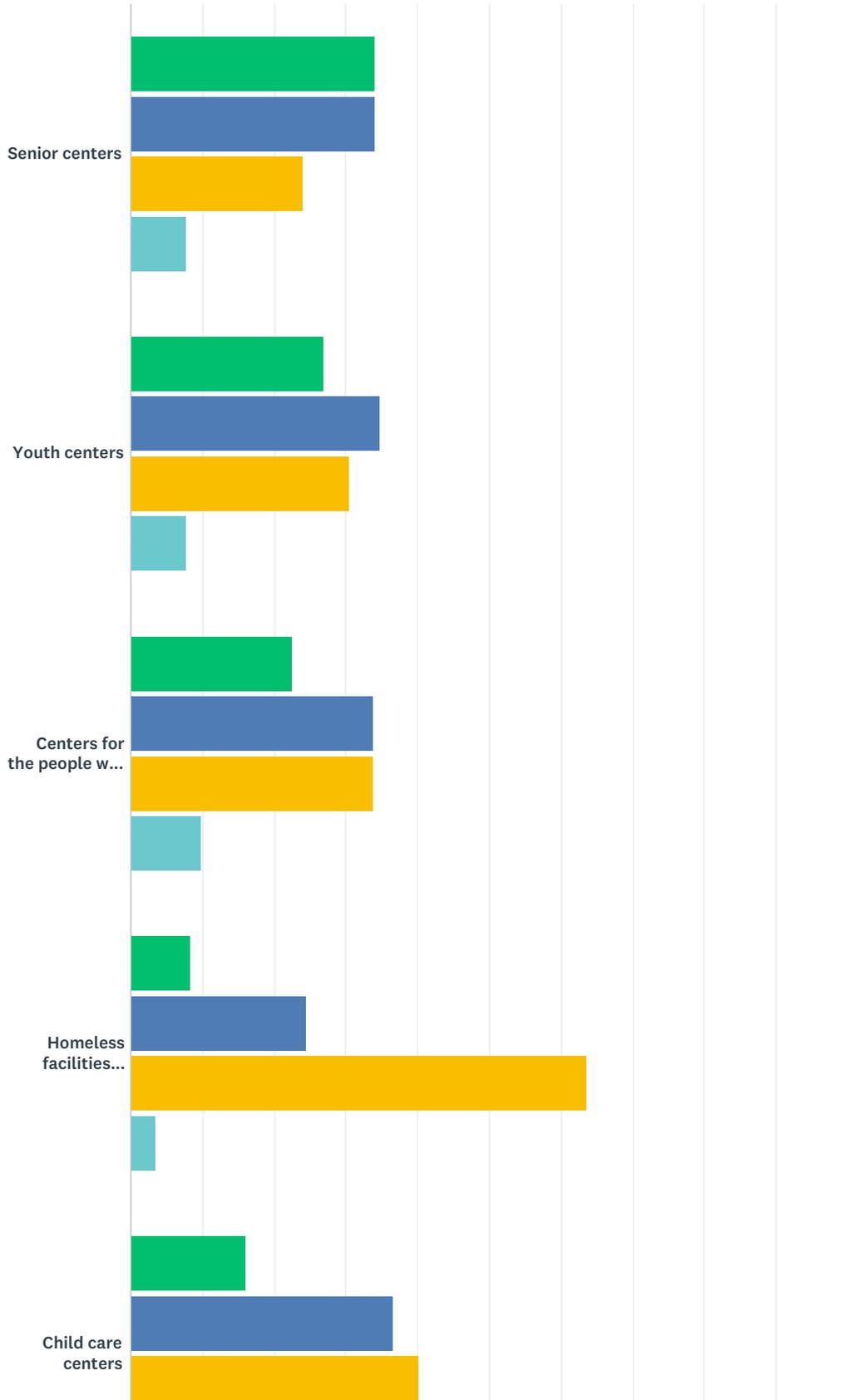
■ Low = 1   
 ■ Medium = 2   
 ■ High = 3   
 ■ ?

	LOW = 1	MEDIUM = 2	HIGH = 3	?	TOTAL	WEIGHTED AVERAGE
Financial assistance for low-income residents for business expansion and job creation	20.69% 30	30.34% 44	43.45% 63	5.52% 8	145	2.24
Public improvements to commercial / industrial sites	43.45% 63	31.03% 45	16.55% 24	8.97% 13	145	1.70
Job training for people who are homeless	11.89% 17	23.08% 33	59.44% 85	5.59% 8	143	2.50
Microenterprise assistance for small business expansion (5 or fewer employees)	32.41% 47	28.97% 42	25.52% 37	13.10% 19	145	1.92
Storefront improvements in low-income neighborhoods	30.56% 44	31.25% 45	29.17% 42	9.03% 13	144	1.98

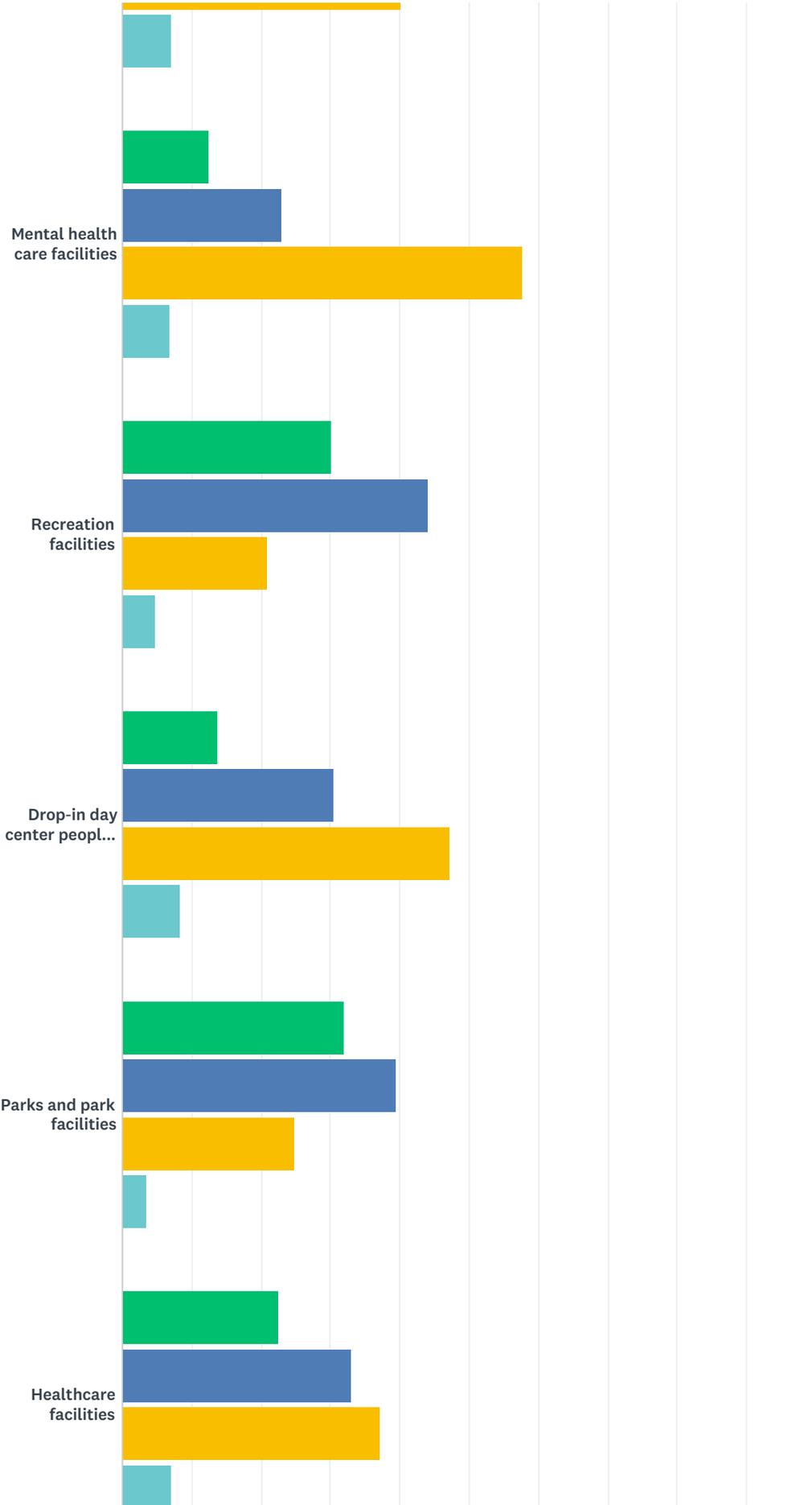
#	OTHER (PLEASE SPECIFY)	DATE
1	All improvements are great but when improvements raise prices, it's not good due to the poor community that lives here	12/14/2019 9:04 PM
2	Autonomous grocery delivery	12/7/2019 4:05 PM
3	Fix our roads, lower our taxes. Help people when they REALLY need it. Follow up once assistance is given. Tight control.	12/7/2019 2:57 PM
4	Training assistance to low income residents. Stop importing labor, start investing in your own people!	12/7/2019 1:07 AM
5	Instead of giving citations, and tickets they should inform the residence how they can get a license for their business. Also, how they can expand and have the workers know their rights .	12/6/2019 11:42 PM
6	We already have more jobs than the nearby housing supports; focus on housing first	12/6/2019 11:23 PM
7	If you give money be sure to train them how to use it	12/5/2019 12:59 AM
8	I disagree with having low income neighborhoods. I believe neighborhoods can and should be mixed income in order to keep neighborhoods from becoming run down.	12/4/2019 8:03 AM
9	I live in Mountain View. Low income housing has almost entirely been demolished or upgraded to unaffordable.	11/7/2019 8:52 PM

### Q10 Public Facilities

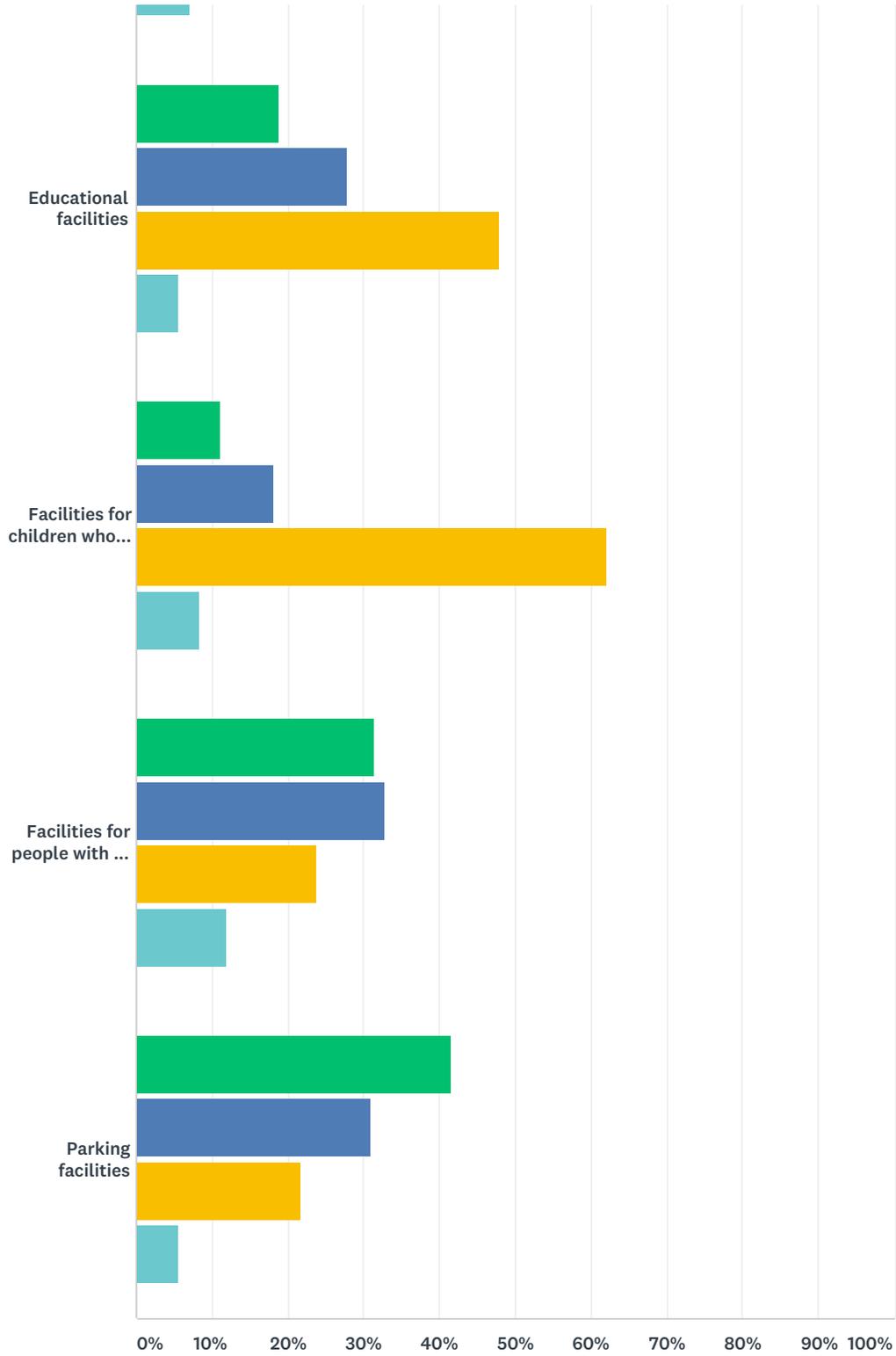
Answered: 145 Skipped: 39



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



■ Low = 1   
 ■ Medium = 2   
 ■ High = 3   
 ■ ?

	LOW = 1	MEDIUM = 2	HIGH = 3	?	TOTAL	WEIGHTED AVERAGE
Senior centers	34.04% 48	34.04% 48	24.11% 34	7.80% 11	141	1.89

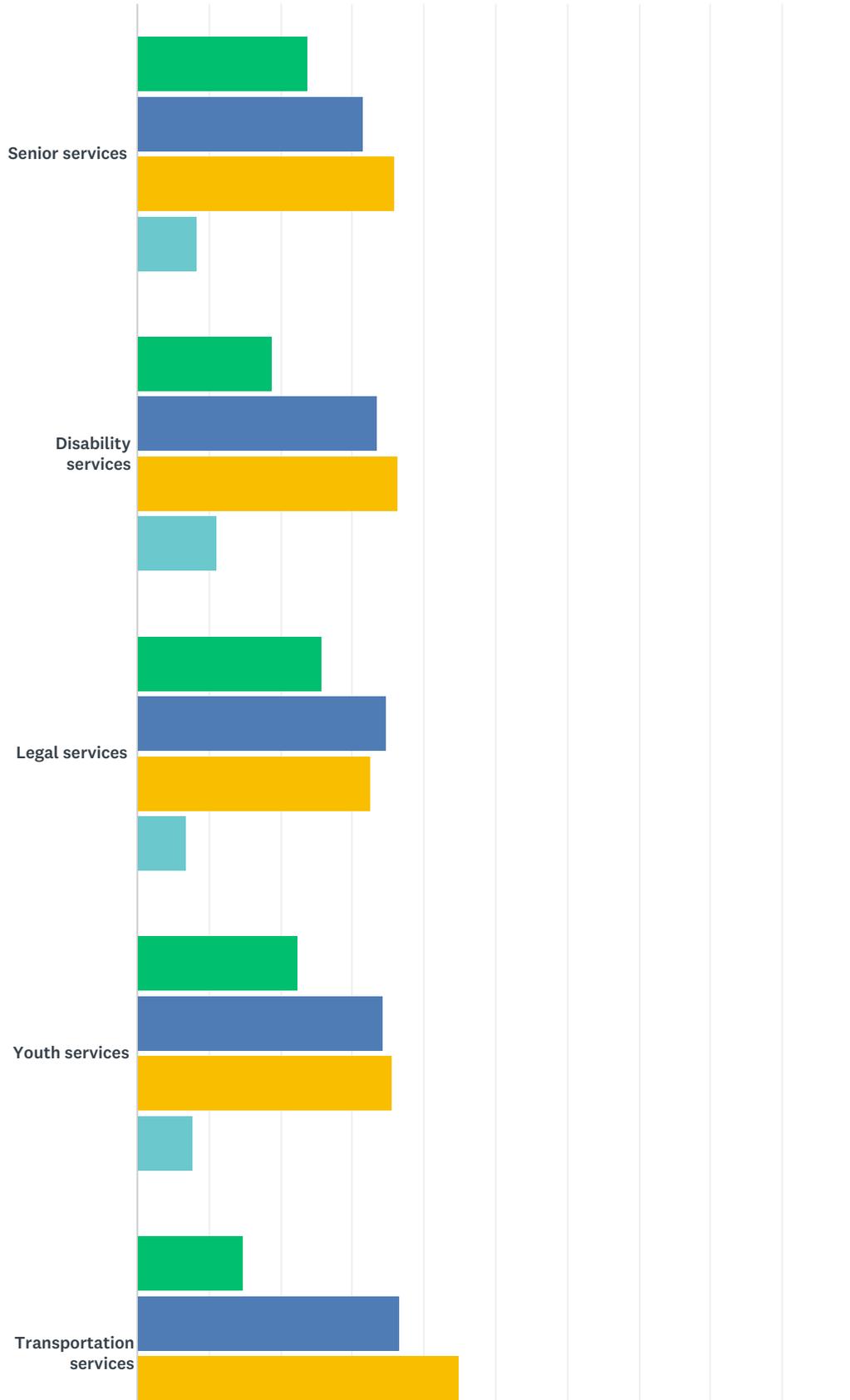
**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

Youth centers	26.95% 38	34.75% 49	30.50% 43	7.80% 11	141	2.04
Centers for the people who are disabled	22.54% 32	33.80% 48	33.80% 48	9.86% 14	142	2.13
Homeless facilities (temporary housing and emergency shelters)	8.39% 12	24.48% 35	63.64% 91	3.50% 5	143	2.57
Child care centers	16.20% 23	36.62% 52	40.14% 57	7.04% 10	142	2.26
Mental health care facilities	12.50% 18	22.92% 33	57.64% 83	6.94% 10	144	2.49
Recreation facilities	30.07% 43	44.06% 63	20.98% 30	4.90% 7	143	1.90
Drop-in day center people who are homeless	13.89% 20	30.56% 44	47.22% 68	8.33% 12	144	2.36
Parks and park facilities	31.94% 46	39.58% 57	25.00% 36	3.47% 5	144	1.93
Healthcare facilities	22.54% 32	33.10% 47	37.32% 53	7.04% 10	142	2.16
Educational facilities	18.75% 27	27.78% 40	47.92% 69	5.56% 8	144	2.31
Facilities for children who are abused, abandoned and / or neglected	11.19% 16	18.18% 26	62.24% 89	8.39% 12	143	2.56
Facilities for people with HIV / AIDS	31.47% 45	32.87% 47	23.78% 34	11.89% 17	143	1.91
Parking facilities	41.55% 59	30.99% 44	21.83% 31	5.63% 8	142	1.79

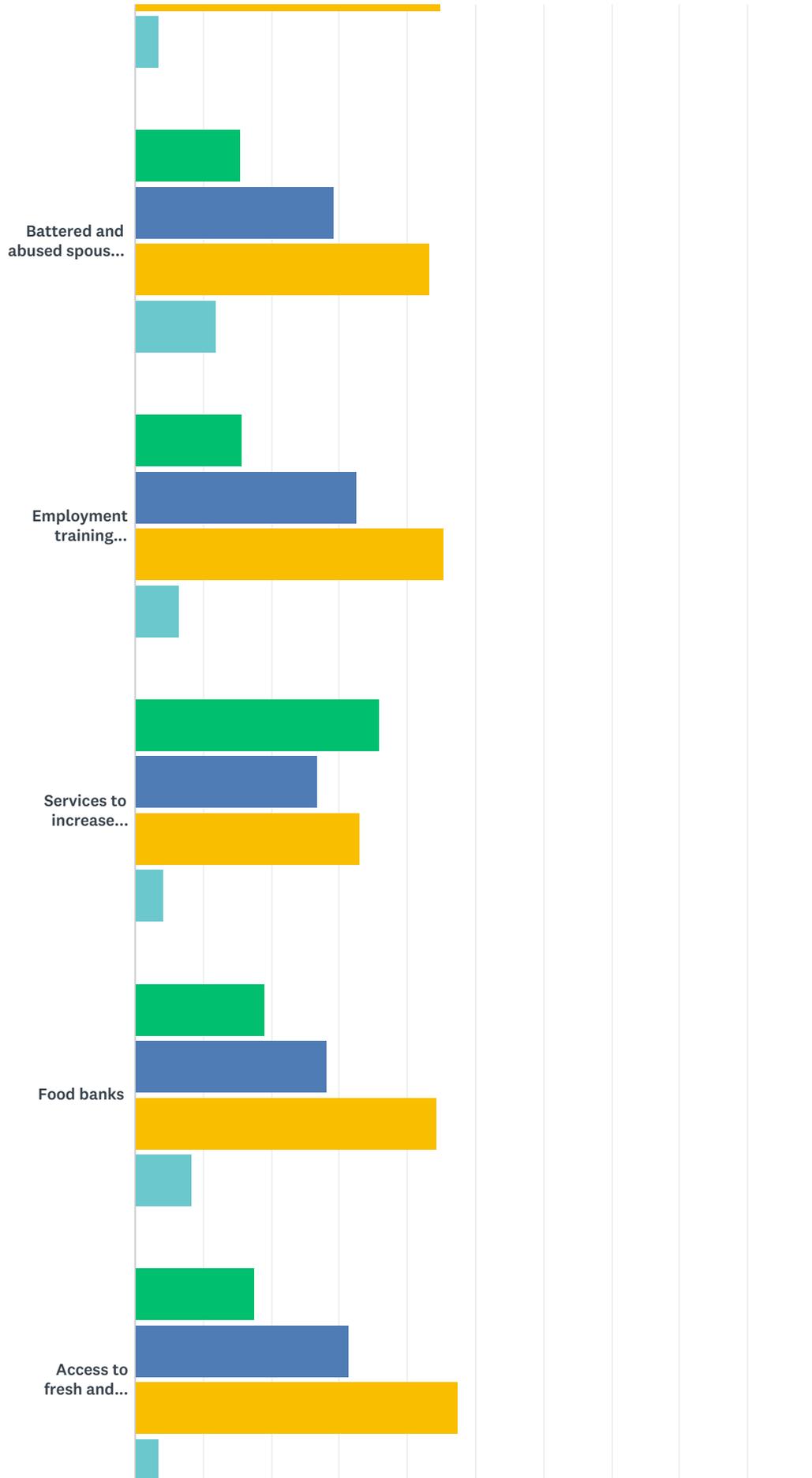
#	OTHER (PLEASE SPECIFY)	DATE
1	Mt. View should have a indoor public pool. The vacant lot on Boranda Ave near Bubb elementary school would be a great location	12/14/2019 11:49 PM
2	I feel that the MV Senior Center should be open on weekends. To access the gym.	12/10/2019 5:52 PM
3	RV parking areas	12/10/2019 2:39 AM
4	More libraries with tool rental	12/7/2019 4:05 PM
5	Create a Volunteer Program for people using these programs. Trash pickup, park and street and waterway cleanup. Have RV people help with their support meetings. Get them involved not give handouts.	12/7/2019 3:15 PM
6	Free public transit for low income people	12/7/2019 1:07 AM
7	I have seen a few homeless people in Mountain View. Very sad to see and something needs to be done.	12/7/2019 12:35 AM
8	General infrastructure improvements to support increase housing	12/6/2019 11:23 PM
9	need RV parking with bathrooms	12/5/2019 12:59 AM
10	I said low priority for the youth and senior centers because the city literally just upgraded them!	11/24/2019 11:27 PM
11	RV parks for people who live in RVs and can pay a fee to live with facilities and services.	11/7/2019 8:52 PM

### Q11 Public Services

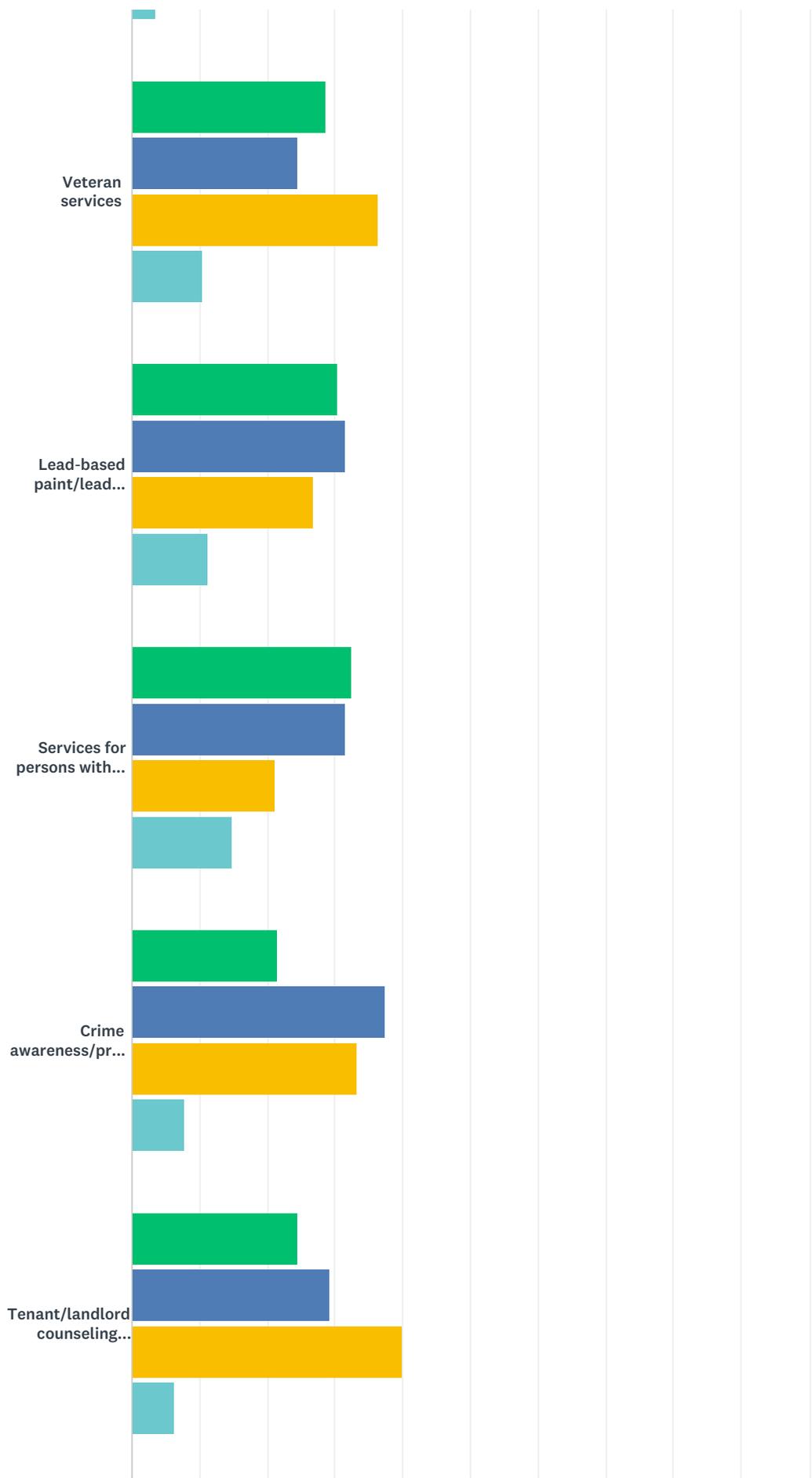
Answered: 146 Skipped: 38



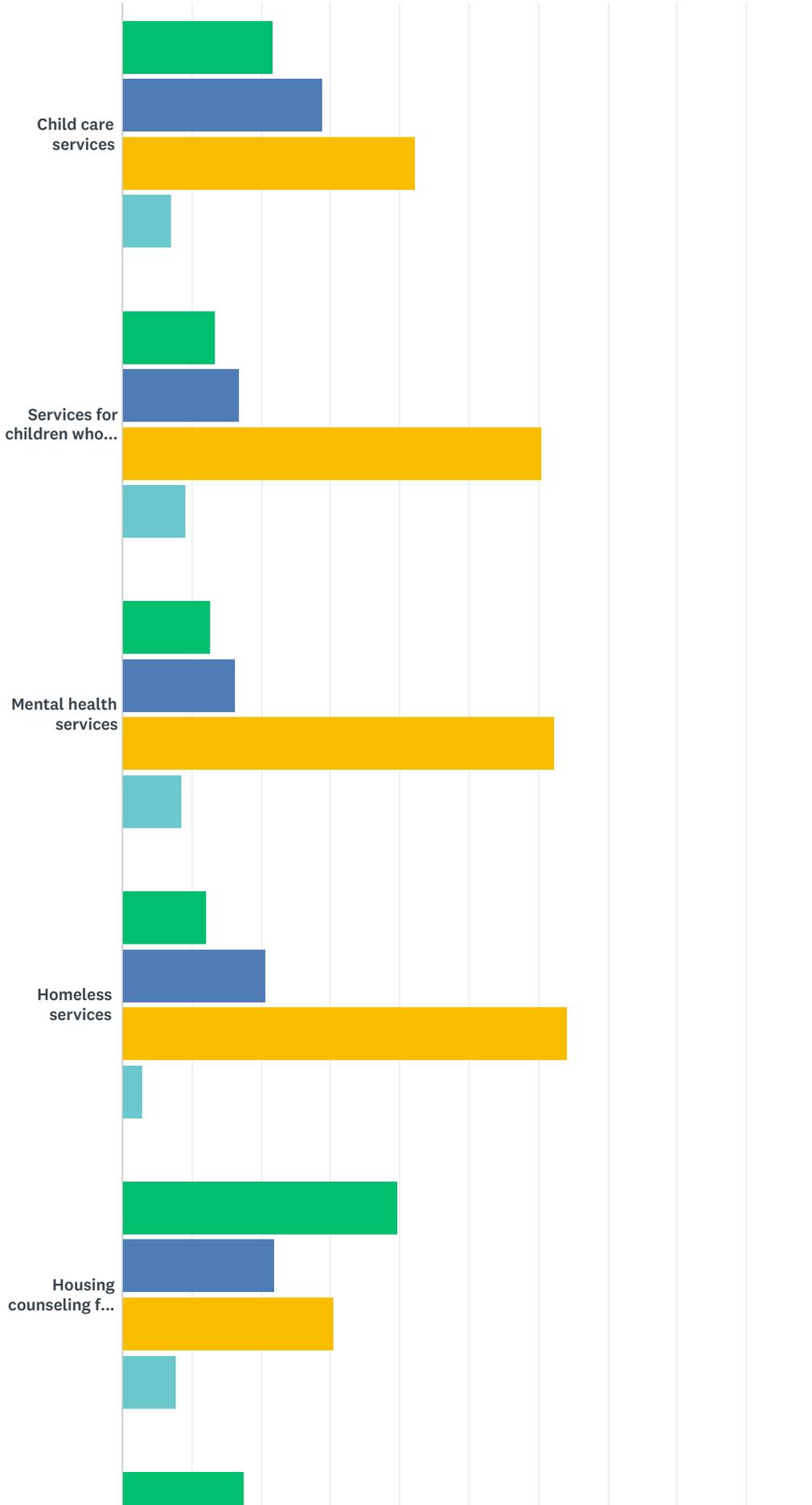
COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



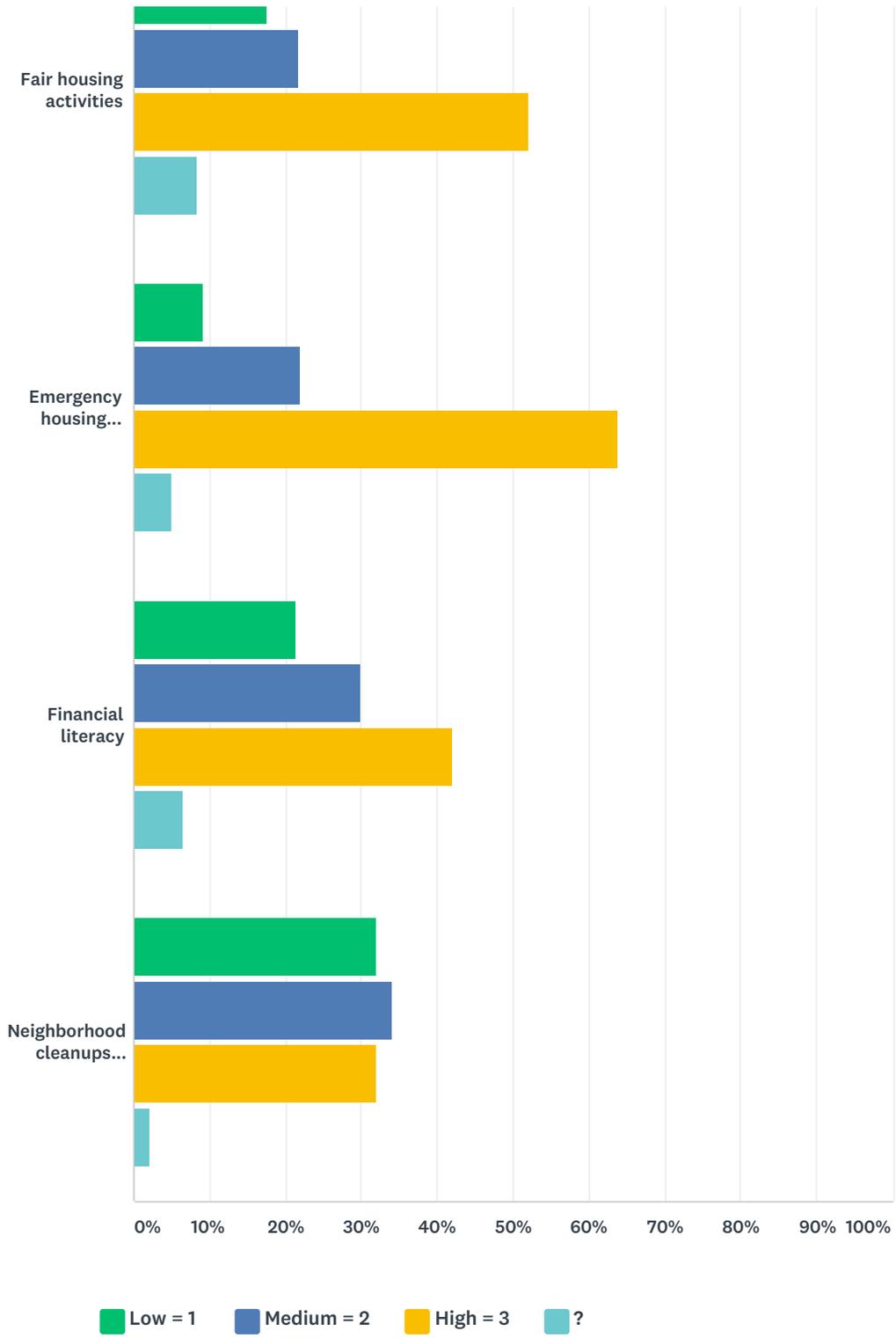
COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



	LOW = 1	MEDIUM = 2	HIGH = 3	?	TOTAL	WEIGHTED AVERAGE
Senior services	23.94% 34	31.69% 45	35.92% 51	8.45% 12	142	2.13
Disability services	18.88% 27	33.57% 48	36.36% 52	11.19% 16	143	2.20
Legal services	25.69% 37	34.72% 50	32.64% 47	6.94% 10	144	2.07

**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

Youth services	22.38% 32	34.27% 49	35.66% 51	7.69% 11	143	2.14
Transportation services	14.79% 21	36.62% 52	45.07% 64	3.52% 5	142	2.31
Battered and abused spouses services	15.38% 22	29.37% 42	43.36% 62	11.89% 17	143	2.32
Employment training services	15.60% 22	32.62% 46	45.39% 64	6.38% 9	141	2.32
Services to increase neighborhood and Community engagement	35.92% 51	26.76% 38	33.10% 47	4.23% 6	142	1.97
Food banks	19.01% 27	28.17% 40	44.37% 63	8.45% 12	142	2.28
Access to fresh and nutritious foods	17.48% 25	31.47% 45	47.55% 68	3.50% 5	143	2.31
Veteran services	28.67% 41	24.48% 35	36.36% 52	10.49% 15	143	2.09
Lead-based paint/lead hazard screens	30.28% 43	31.69% 45	26.76% 38	11.27% 16	142	1.96
Services for persons with HIV/AIDS	32.39% 46	31.69% 45	21.13% 30	14.79% 21	142	1.87
Crime awareness/prevention services	21.53% 31	37.50% 54	33.33% 48	7.64% 11	144	2.13
Tenant/landlord counseling services	24.48% 35	29.37% 42	39.86% 57	6.29% 9	143	2.16
Child care services	21.83% 31	28.87% 41	42.25% 60	7.04% 10	142	2.22
Services for children who are Abused, abandoned and/or neglected	13.38% 19	16.90% 24	60.56% 86	9.15% 13	142	2.52
Mental health services	12.77% 18	16.31% 23	62.41% 88	8.51% 12	141	2.54
Homeless services	12.14% 17	20.71% 29	64.29% 90	2.86% 4	140	2.54
Housing counseling for homebuyers and owners	39.72% 56	21.99% 31	30.50% 43	7.80% 11	141	1.90
Fair housing activities	17.61% 25	21.83% 31	52.11% 74	8.45% 12	142	2.38
Emergency housing assistance to prevent homelessness – such as utility and rental assistance	9.22% 13	21.99% 31	63.83% 90	4.96% 7	141	2.57
Financial literacy	21.43% 30	30.00% 42	42.14% 59	6.43% 9	140	2.22
Neighborhood cleanups (trash, graffiti, etc.)	31.91% 45	34.04% 48	31.91% 45	2.13% 3	141	2.00

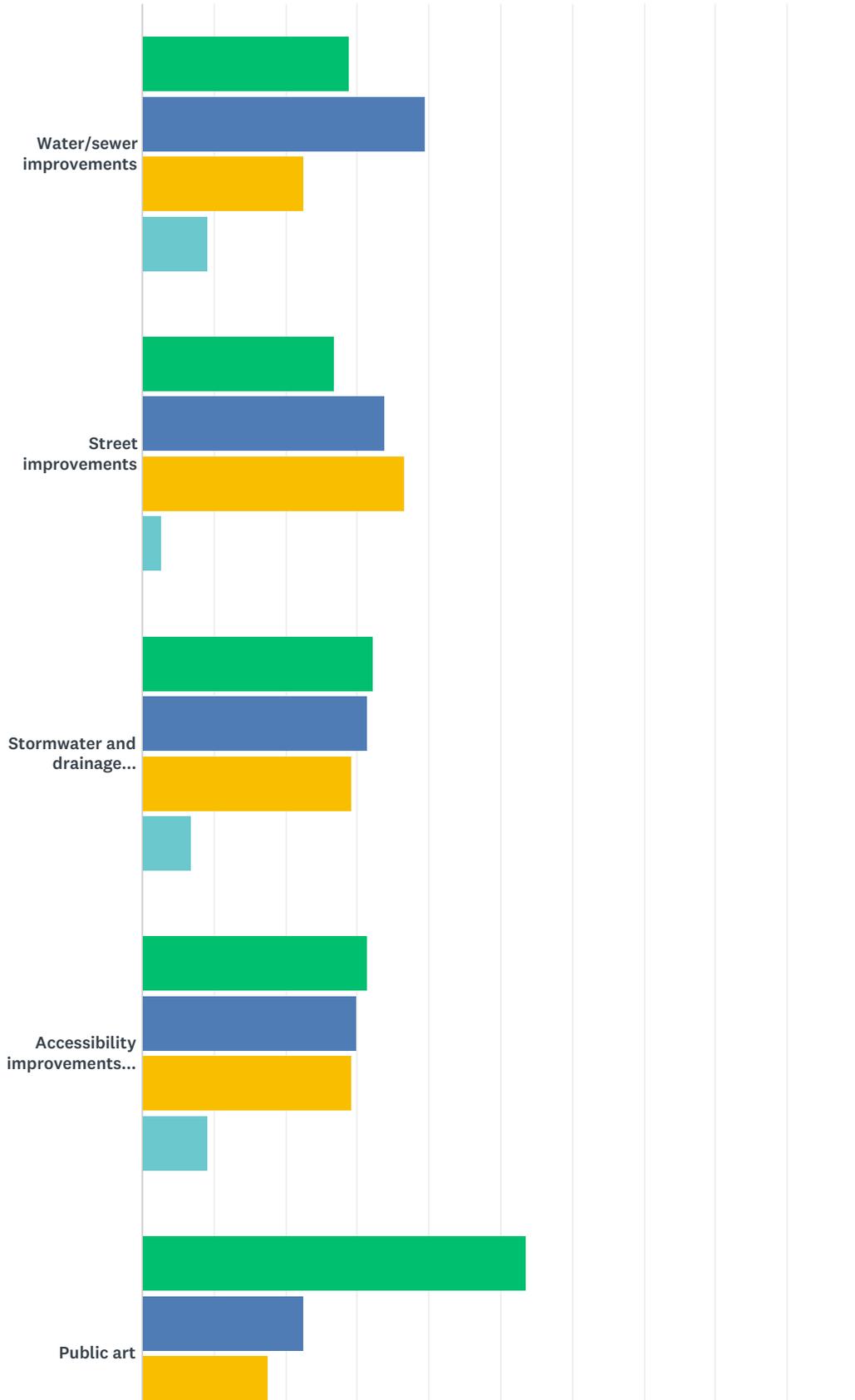
#	OTHER (PLEASE SPECIFY)	DATE
1	Trash yes, graffiti no. The money spent covering graffiti can go to housing or youth services. What does it matter that the walls look nice if we have homeless living the the ground outside. Let's help our people first	12/14/2019 9:04 PM
2	Substance abuse/addiction services	12/12/2019 11:14 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

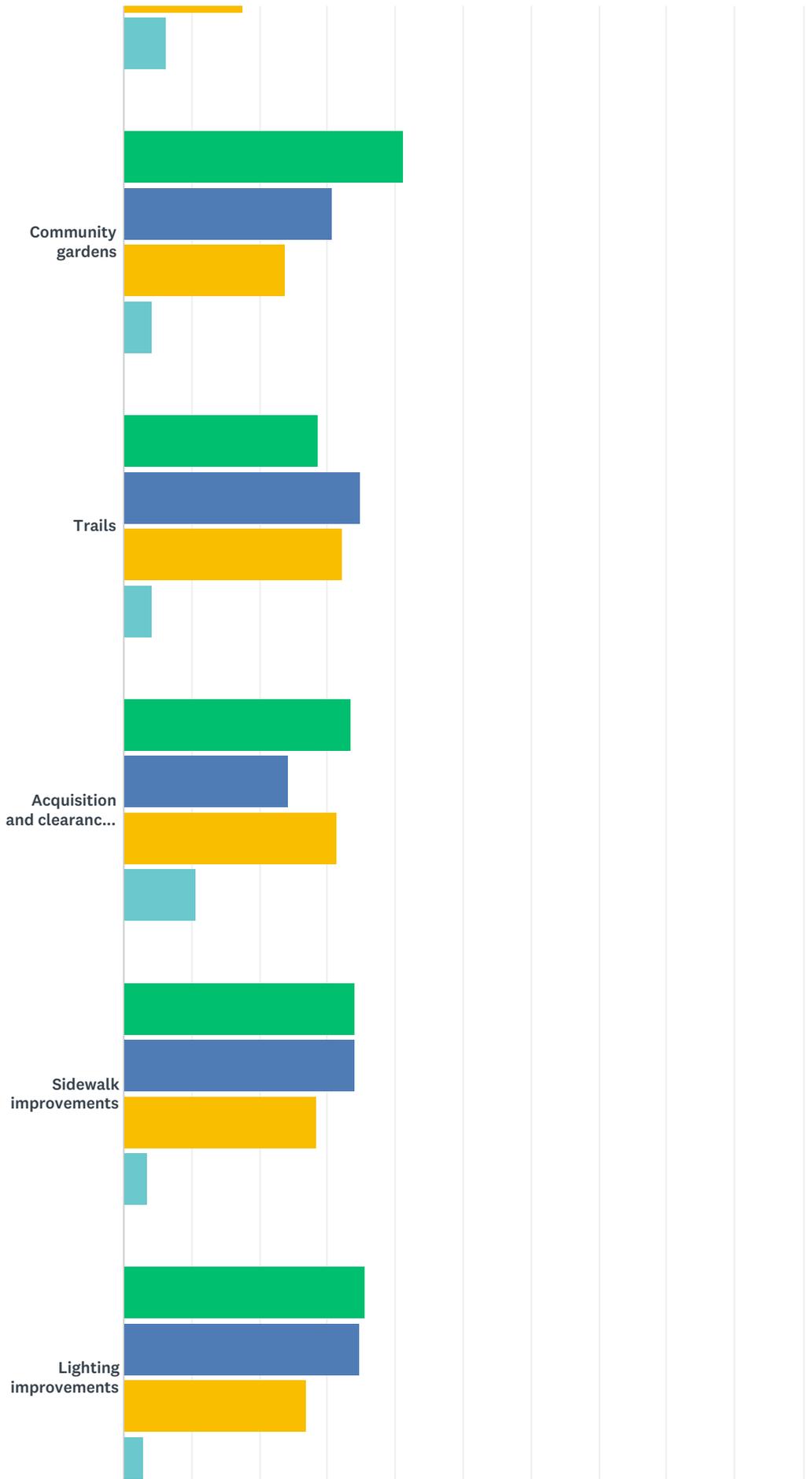
3	VTA is changing the 32 that runs along Middlefield to the 21 which will now run on California Ave, about a mile from my house. The 40 is still an option. The MV Community Shuttle starts at 10:08am /10:46am, too late to get to a regular job.	12/10/2019 5:52 PM
4	More police cars cruising around	12/7/2019 4:05 PM
5	Invite the RV dwellers to participate in the cleanup of neighborhoods. Also use Nextdoor to post when cleanups will happen.	12/7/2019 3:15 PM
6	Disaster preparedness training	12/7/2019 1:07 AM
7	I would love to be on an email list for all this information. I have lived in Mountain View since 2001 and do not get mail or emails with community information.	12/7/2019 12:35 AM
8	We need trains every 15 minutes, even on weekends.	12/6/2019 7:21 AM
9	people need secure safe long term housing	12/5/2019 12:59 AM

## Q12 Infrastructure and Neighborhood Improvements

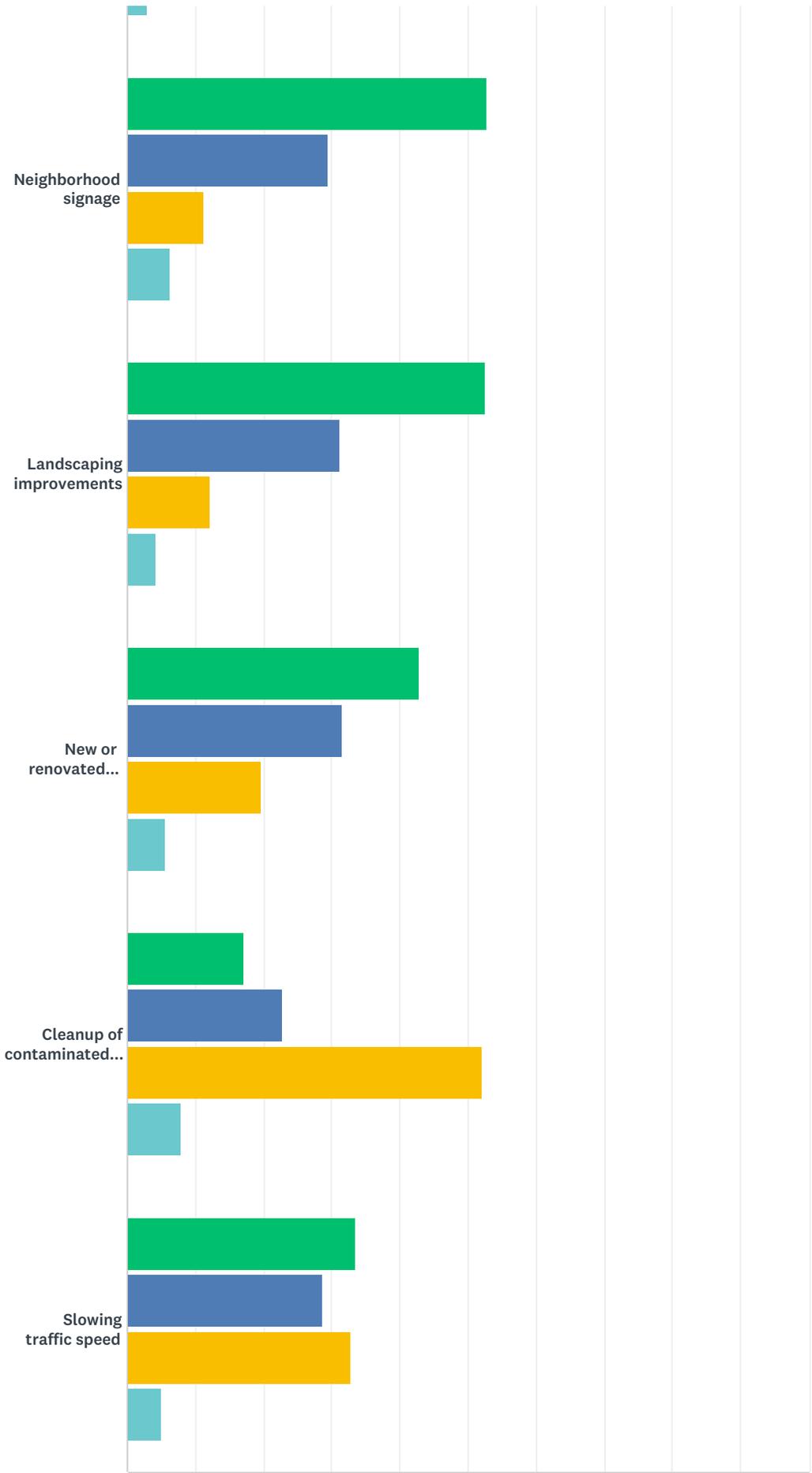
Answered: 144 Skipped: 40



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



# COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

■ Low = 1   
 ■ Medium = 2   
 ■ High = 3   
 ■ ?

	LOW = 1	MEDIUM = 2	HIGH = 3	?	TOTAL	WEIGHTED AVERAGE
Water/sewer improvements	28.87% 41	39.44% 56	22.54% 32	9.15% 13	142	1.93
Street improvements	26.76% 38	33.80% 48	36.62% 52	2.82% 4	142	2.10
Stormwater and drainage improvements	32.17% 46	31.47% 45	29.37% 42	6.99% 10	143	1.97
Accessibility improvements to public facilities for people with disabilities	31.43% 44	30.00% 42	29.29% 41	9.29% 13	140	1.98
Public art	53.52% 76	22.54% 32	17.61% 25	6.34% 9	142	1.62
Community gardens	41.26% 59	30.77% 44	23.78% 34	4.20% 6	143	1.82
Trails	28.57% 40	35.00% 49	32.14% 45	4.29% 6	140	2.04
Acquisition and clearance of vacant lots	33.57% 47	24.29% 34	31.43% 44	10.71% 15	140	1.98
Sidewalk improvements	34.04% 48	34.04% 48	28.37% 40	3.55% 5	141	1.94
Lighting improvements	35.46% 50	34.75% 49	26.95% 38	2.84% 4	141	1.91
Neighborhood signage	52.82% 75	29.58% 42	11.27% 16	6.34% 9	142	1.56
Landscaping improvements	52.48% 74	31.21% 44	12.06% 17	4.26% 6	141	1.58
New or renovated playgrounds	42.96% 61	31.69% 45	19.72% 28	5.63% 8	142	1.75
Cleanup of contaminated sites	17.14% 24	22.86% 32	52.14% 73	7.86% 11	140	2.38
Slowing traffic speed	33.57% 47	28.57% 40	32.86% 46	5.00% 7	140	1.99

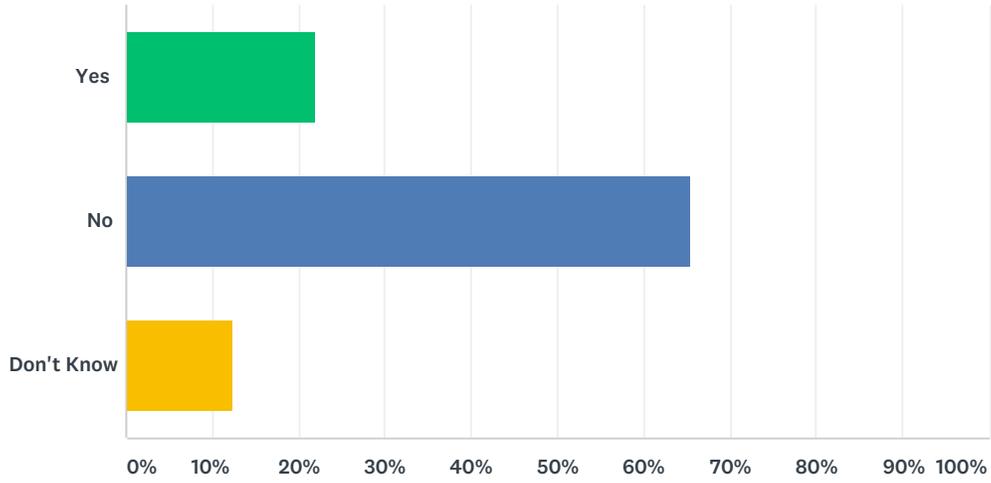
#	OTHER (PLEASE SPECIFY)	DATE
1	Bike infrastructure, protected lanes	12/13/2019 7:46 PM
2	Need an easier way to get to CalTrain. The last mile.	12/10/2019 5:52 PM
3	more electric car plugins station attached to newly condos and townhouse and in downtown	12/10/2019 2:39 AM
4	El Camino Real needs resurfacing	12/8/2019 8:00 PM
5	Natural open space and dog parks	12/7/2019 4:50 PM
6	Less graffiti	12/7/2019 4:05 PM
7	I would like to create a native plants area in Cuesta Annex in Mountain View. How do people volunteer for projects???	12/7/2019 3:15 PM
8	Fix our streets. Make Google pay more.	12/7/2019 2:57 PM
9	Reduction/removal of decorative/textured paving (it makes for a very rough wheelchair ride)	12/7/2019 5:54 AM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

10	Expanding the roads instead of shrinking it by creating wasteful designated bike lanes hardly anyone uses. They really should be on pedestrian side	12/7/2019 1:07 AM
11	More public art and art activities would be awesome. Please get in touch with me for more details.	12/7/2019 12:35 AM
12	We don't need more community art and play grounds. We first need to address issues concerning affordable housing and childcare and a living wage. We cannot have a community without a range or workers and industries but we cannot keep "low wage" workers who cannot afford to live here! This community is not just google employees and this needs to be addressed FIRST	12/6/2019 11:38 PM
13	General infrastructure improvements to support increased housing	12/6/2019 11:23 PM
14	We need underpasses or overpasses instead of level crossings for cal train	12/6/2019 7:21 AM
15	ticket unsafe drivers and bicyclists	12/5/2019 12:59 AM
16	More and safer bike lanes	12/3/2019 6:20 PM

### Q13 Have you ever personally experienced housing discrimination?

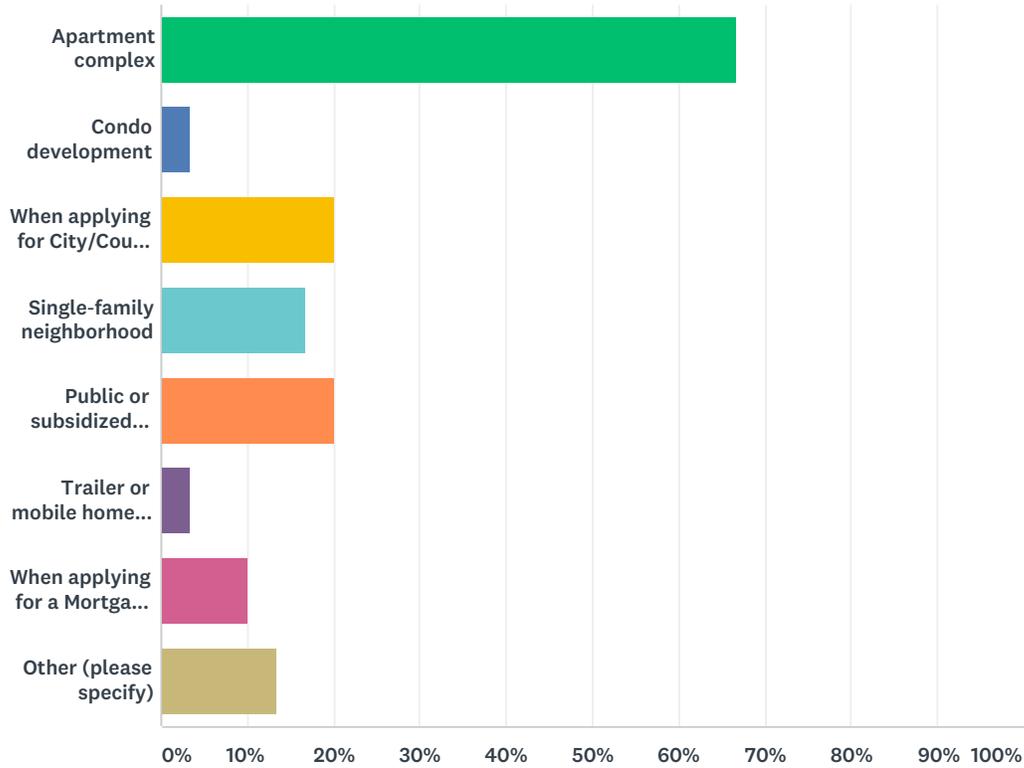
Answered: 145 Skipped: 39



ANSWER CHOICES	RESPONSES	
Yes	22.07%	32
No	65.52%	95
Don't Know	12.41%	18
TOTAL		145

### Q14 Where did the act of discrimination occur? (Check all that apply)

Answered: 30 Skipped: 154

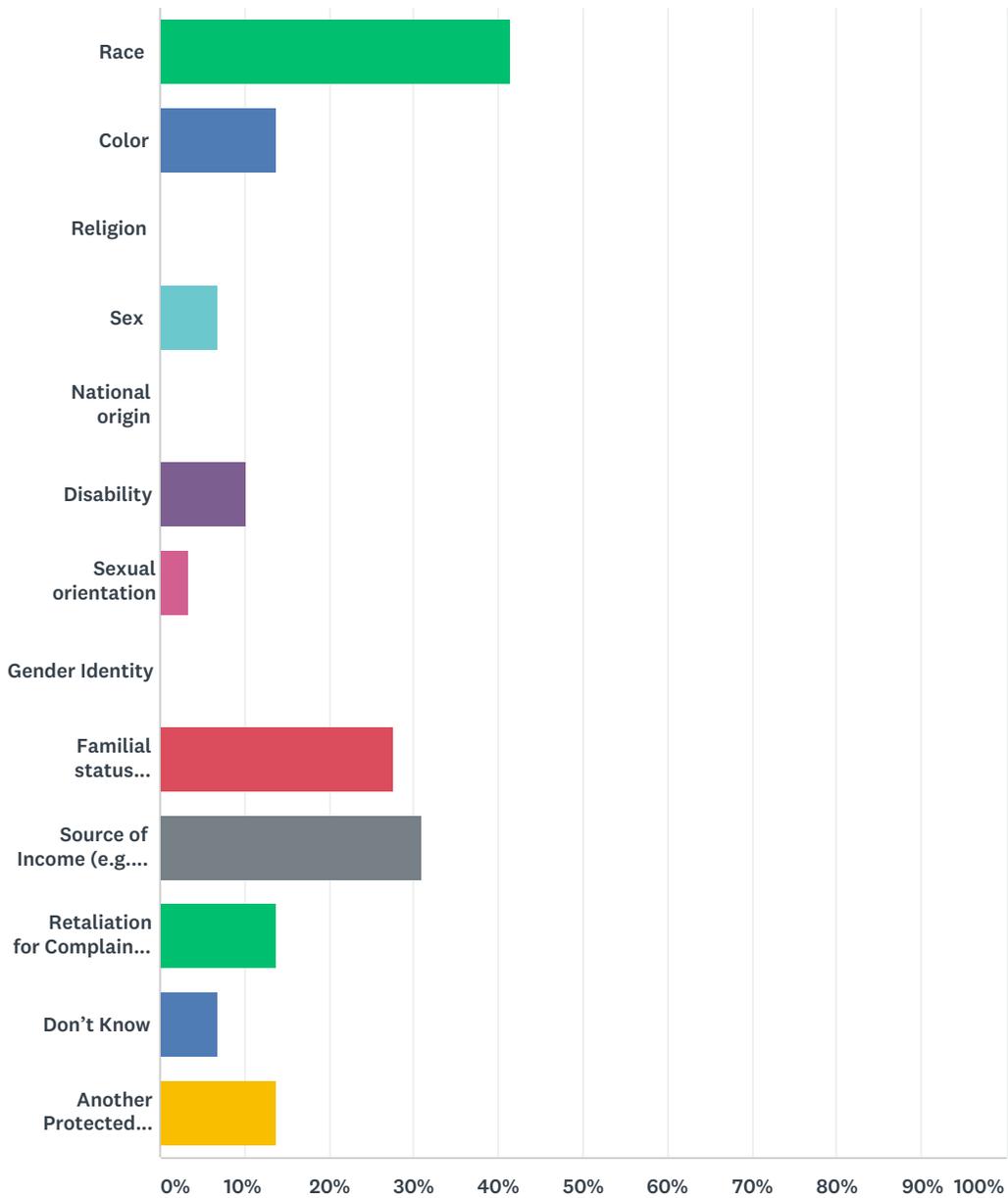


ANSWER CHOICES	RESPONSES
Apartment complex	66.67% 20
Condo development	3.33% 1
When applying for City/County programs	20.00% 6
Single-family neighborhood	16.67% 5
Public or subsidized housing project	20.00% 6
Trailer or mobile home park	3.33% 1
When applying for a Mortgage or Homeowner's Insurance	10.00% 3
Other (please specify)	13.33% 4
Total Respondents: 30	

#	OTHER (PLEASE SPECIFY)	DATE
1	Rental application due to disabled status	12/7/2019 4:57 PM
2	When applying for a house for rent	12/7/2019 6:24 AM
3	in NY-asked to move because of race of visitor	12/7/2019 12:48 AM
4	permanent supportive housing - through County's Office of Supportive Housing	12/6/2019 11:58 PM

### Q15 On what basis do you believe you were discriminated against? (Select check all that apply)

Answered: 29 Skipped: 155



ANSWER CHOICES	RESPONSES	
Race	41.38%	12
Color	13.79%	4
Religion	0.00%	0
Sex	6.90%	2
National origin	0.00%	0

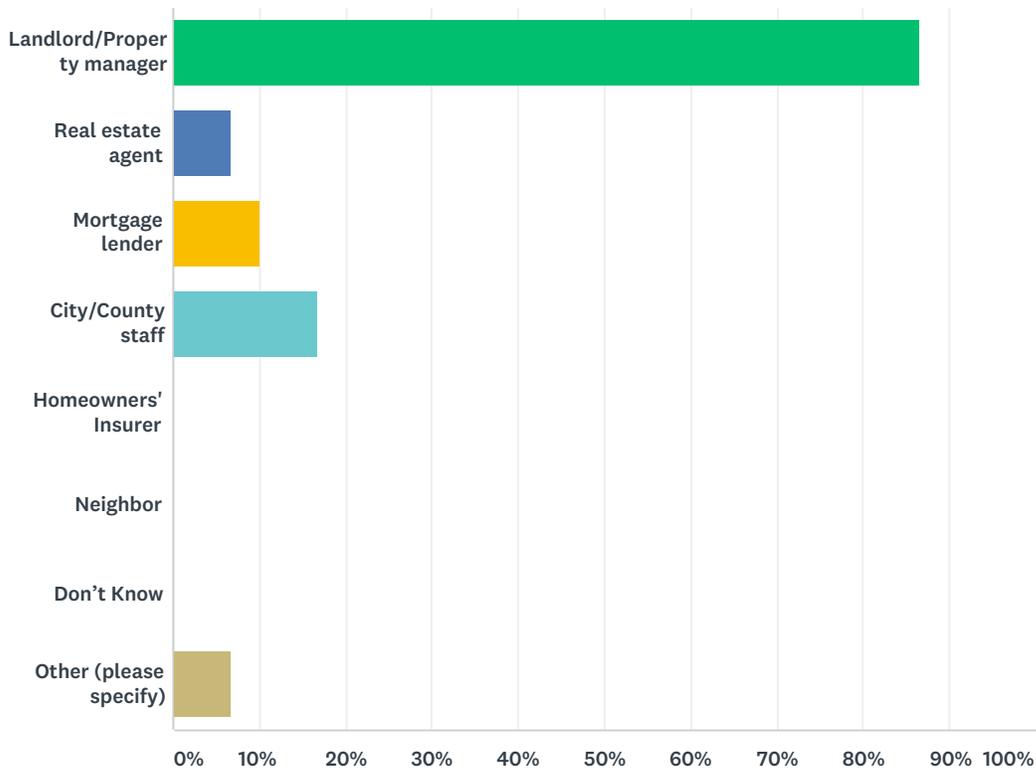
**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

Disability	10.34%	3
Sexual orientation	3.45%	1
Gender Identity	0.00%	0
Familial status (families with children under 18)	27.59%	8
Source of Income (e.g. federal housing assistance, Sect. 8)	31.03%	9
Retaliation for Complaining about Housing Discrimination	13.79%	4
Don't Know	6.90%	2
Another Protected Category from above or Other (Please specify)	13.79%	4
Total Respondents: 29		

#	ANOTHER PROTECTED CATEGORY FROM ABOVE OR OTHER (PLEASE SPECIFY)	DATE
1	renting low price apts and landlord knows he can get away with doing nothing to keep up appearances of complex and takes money with little or none real full repairs to complex because we are low end of money scale people	12/10/2019 2:43 AM
2	being a student	12/7/2019 2:59 AM
3	Favoritism	12/7/2019 1:09 AM
4	Age	12/7/2019 12:39 AM

### Q16 Who do you believe discriminated against you? (Select check all that apply)

Answered: 30 Skipped: 154

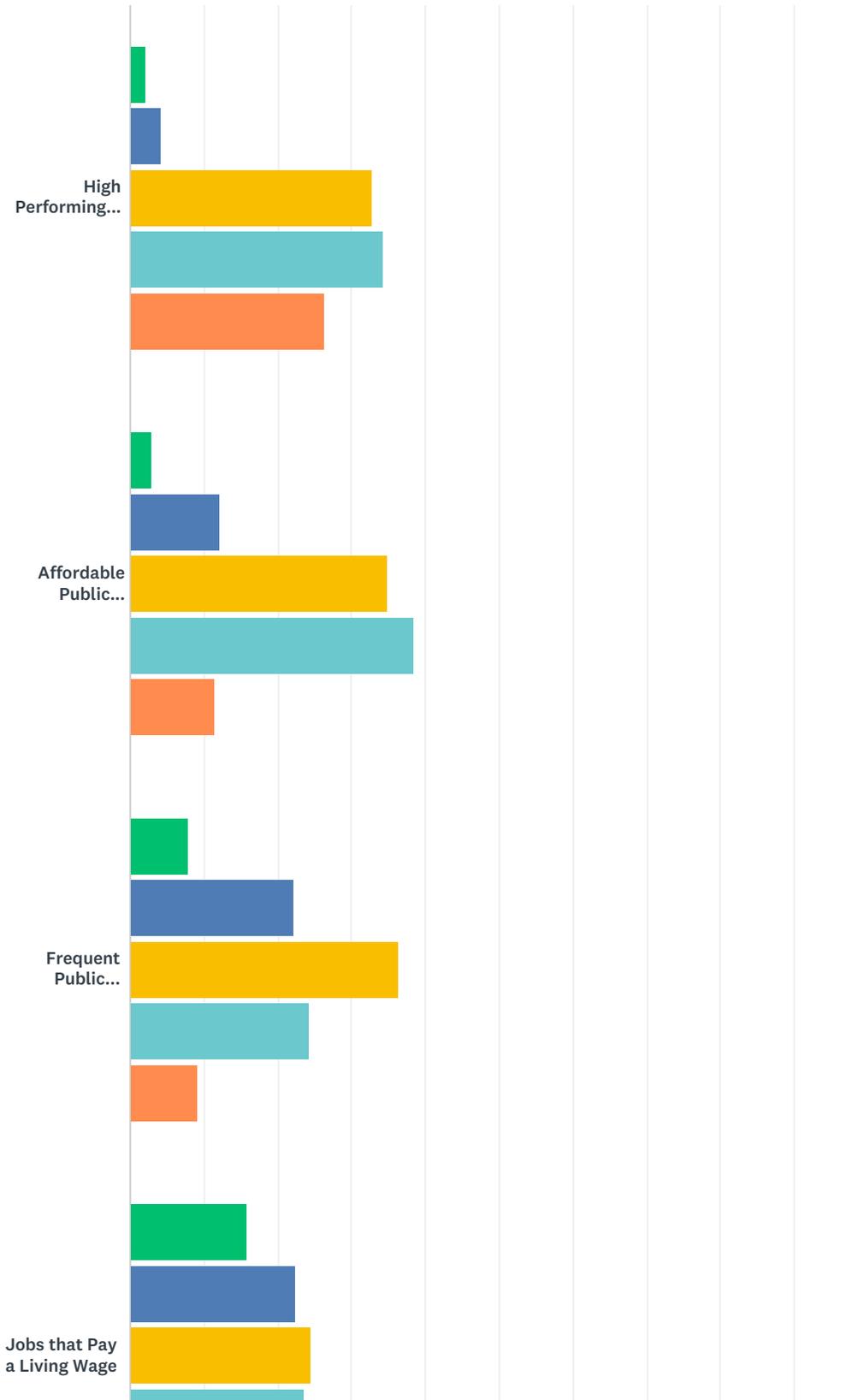


ANSWER CHOICES	RESPONSES
Landlord/Property manager	86.67% 26
Real estate agent	6.67% 2
Mortgage lender	10.00% 3
City/County staff	16.67% 5
Homeowners' Insurer	0.00% 0
Neighbor	0.00% 0
Don't Know	0.00% 0
Other (please specify)	6.67% 2
Total Respondents: 30	

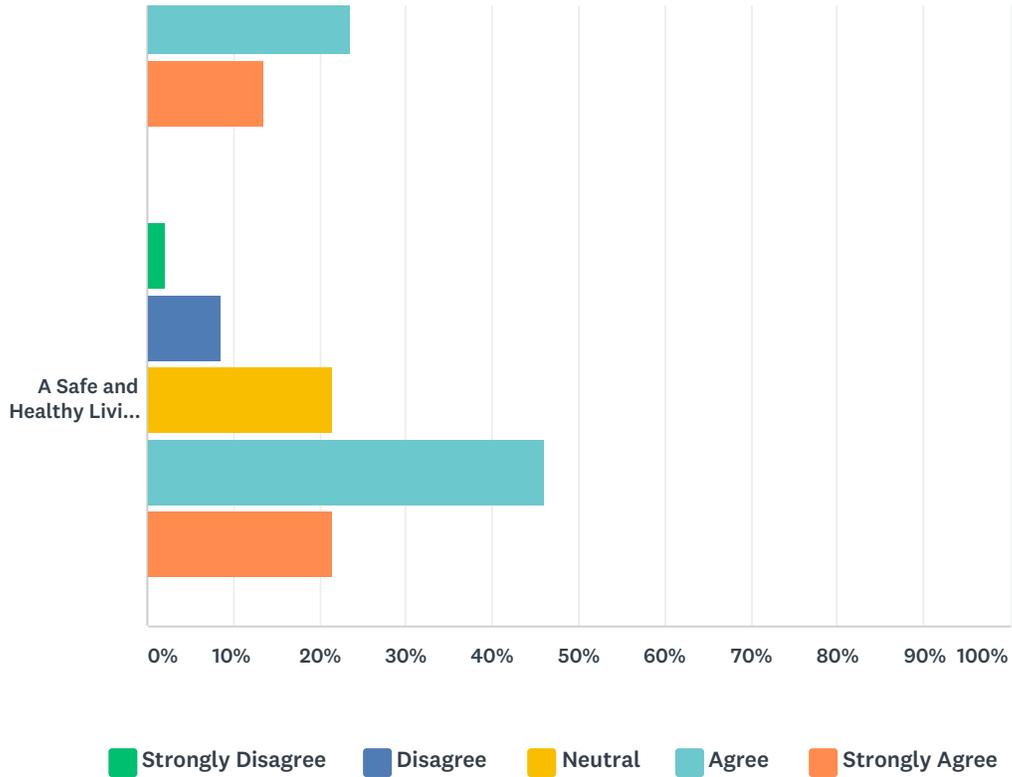
#	OTHER (PLEASE SPECIFY)	DATE
1	It was a lady who was working for Nextdoor program bartered women	12/10/2019 1:03 AM
2	Property Owner of SFH	12/6/2019 11:28 PM

### Q17 Does the neighborhood you live in provide you access to opportunities? Please mark your response

Answered: 141 Skipped: 43



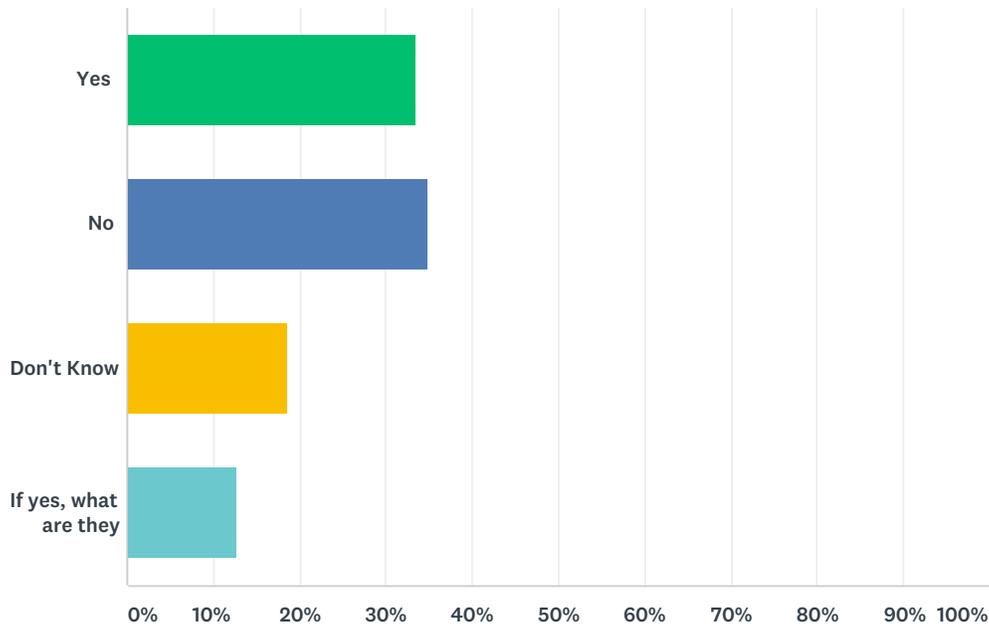
COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	TOTAL	WEIGHTED AVERAGE
High Performing Schools	2.14% 3	4.29% 6	32.86% 46	34.29% 48	26.43% 37	140	3.79
Affordable Public Transportation	2.86% 4	12.14% 17	35.00% 49	38.57% 54	11.43% 16	140	3.44
Frequent Public Transportation	7.86% 11	22.14% 31	36.43% 51	24.29% 34	9.29% 13	140	3.05
Jobs that Pay a Living Wage	15.83% 22	22.30% 31	24.46% 34	23.74% 33	13.67% 19	139	2.97
A Safe and Healthy Living Environment	2.16% 3	8.63% 12	21.58% 30	46.04% 64	21.58% 30	139	3.76

### Q18 Do you feel there are common / pressing broadband internet problems (e.g., high-speed connectivity, availability of providers, etc.)?

Answered: 140 Skipped: 44



ANSWER CHOICES	RESPONSES	
Yes	33.57%	47
No	35.00%	49
Don't Know	18.57%	26
If yes, what are they	12.86%	18
<b>TOTAL</b>		<b>140</b>

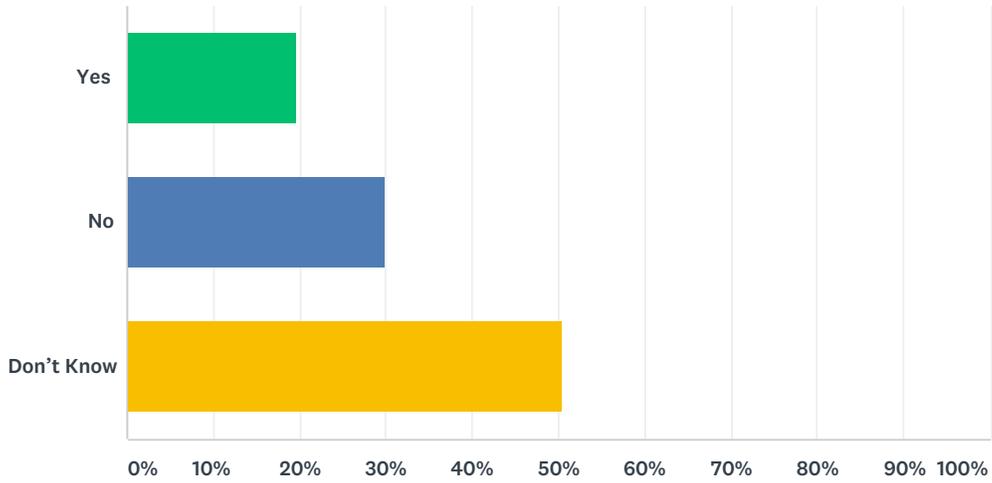
#	IF YES, WHAT ARE THEY	DATE
1	Equal availability to people with low incomes	12/13/2019 5:40 PM
2	Frequent outages, lack of choice in providers	12/12/2019 11:18 PM
3	I just want Internet access, but Comcast keeps raising the price and forcing me to buy other services. AT&T? I 'm sure they do the same.	12/10/2019 5:57 PM
4	availability & connectivity	12/9/2019 6:03 PM
5	The broadband internet services are either too expensive or of low quality	12/7/2019 5:29 PM
6	At&t is horrible in my complex.	12/7/2019 5:10 AM
7	I cannot afford internet access, so I wish it were free to low-income residents. However, I do believe that I have good access since both the senior center and the library have excellent hours.	12/7/2019 12:02 AM
8	Slow internet. It freezes everyday at 11:00 pm	12/6/2019 11:48 PM
9	Too few providers. Stuck going against monopolies	12/6/2019 11:31 PM
10	Att says we have the fastest speed but other areas are much faster	12/6/2019 10:20 PM
11	I would like fiber	12/4/2019 9:12 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

12	Internet service cost	12/4/2019 5:03 AM
13	Comcast has monopoly - DSL is not viable competitor, too slow;	12/3/2019 11:17 PM
14	Insufficient competition for broadband providers	12/3/2019 10:06 PM
15	Not enough reliable competition. Would like to see a public based option. Customer service is horrid with both AT&T and Comcast.	12/3/2019 9:50 PM
16	there are only limited providers and the prices are too high and keep going higher.	12/3/2019 7:02 PM
17	Not enough competition. Speeds too slow.	12/3/2019 6:21 PM
18	Some families don't have that type of access at home while it's required for home work, tests...	12/3/2019 5:43 PM

### Q19 Do you feel that low- and moderate-income areas have adequate broadband access?

Answered: 137 Skipped: 47



ANSWER CHOICES	RESPONSES	
Yes	19.71%	27
No	29.93%	41
Don't Know	50.36%	69
<b>TOTAL</b>		<b>137</b>

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

Q20 How can broadband access be improved?

Answered: 73 Skipped: 111

#	RESPONSES	DATE
1	Upgrade infrastructure.	12/16/2019 7:44 PM
2	Ensure there are at least two internet providers that serve each address.	12/16/2019 4:07 AM
3	Invest in city 5G networks	12/16/2019 2:25 AM
4	don't know	12/13/2019 7:46 PM
5	More competition between providers, I only have one choice	12/13/2019 6:59 PM
6	Having other companies that are competitors to xfinity	12/13/2019 6:38 PM
7	County-sponsored support to increase access in low income communities	12/13/2019 5:40 PM
8	Allow more service providers to compete	12/13/2019 4:59 AM
9	Create municipal broadband. Internet should be treated like a utility, just like electricity or water.	12/12/2019 11:18 PM
10	n/a	12/11/2019 7:09 AM
11	Keep the Senior Center open on Weekends for access to computers.	12/10/2019 5:57 PM
12	how to go to library to use internet to pay bills, should be able to do that in the comfort of my home, but prices are too high	12/10/2019 2:46 AM
13	Lower the cost	12/10/2019 1:10 AM
14	provide affordable broadband separate from tv	12/9/2019 7:37 PM
15	More access	12/9/2019 6:28 PM
16	More common public space availability for all areas & income levels.	12/9/2019 6:03 PM
17	I think by increasing the speed by providers of fiber internet	12/8/2019 3:45 AM
18	N/A	12/7/2019 7:04 PM
19	Subsidies for very low income homes that otherwise don't qualify. Like seniors	12/7/2019 4:59 PM
20	Make it cheaper and more widely available	12/7/2019 4:10 PM
21	Fiber	12/7/2019 2:59 PM
22	More affordable access	12/7/2019 2:16 PM
23	By Updating their equipment at those neighborhoods	12/7/2019 6:32 AM
24	Better affordability; fewer outages.	12/7/2019 5:57 AM
25	Do not do the fiber. Just add boxes in the apartment	12/7/2019 5:10 AM
26	No idea	12/7/2019 3:36 AM
27	Monitoring and protection from bandwidth abusers and hackers	12/7/2019 3:01 AM
28	Fuck Comcast!	12/7/2019 2:50 AM
29	Glassfiber	12/7/2019 2:04 AM
30	Need to encourage companies that provide broadband to expand services in Santa Clara County. Comcast and ATT have the monopoly and way too expensive for many families living near poverty in Mountain View	12/7/2019 1:28 AM
31	More local competition, or a municipal fiber option	12/7/2019 1:14 AM
32	Stop spread of 5G that is detrimental to human health!	12/7/2019 1:12 AM
33	free access in areas away from google	12/7/2019 12:40 AM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

34	More access to the internet's.	12/7/2019 12:35 AM
35	GSM Coverage can be improved	12/7/2019 12:32 AM
36	faster and cheaper	12/7/2019 12:30 AM
37	We live in Mountain View so we shouldn't have any problems with Internet since we have so many software companies around and it should be free.	12/7/2019 12:29 AM
38	Make them free for low-income residents! There are not enough Google nodes to give everyone access for free. Maybe Google could provide more nodes in areas designated as "low-income."	12/7/2019 12:02 AM
39	provide subsidized broadband high speed service to low income neighborhoods	12/7/2019 12:00 AM
40	It should be free internet for everyone	12/6/2019 11:48 PM
41	There are a handful of internet providers to chose from, and depending where you live you can access them or not. Everyone should have access to internet, wether it's for school, jobs or social . At the finger tips of their homes.	12/6/2019 11:48 PM
42	Not sure	12/6/2019 11:41 PM
43	Doesn't matter. Get the rates to be affordable at decent speeds for modern living.	12/6/2019 11:31 PM
44	Maintain competition (e.g., AT&T vs Comcast vs Sonic vs mobile vs whatever)	12/6/2019 11:26 PM
45	Don't know	12/6/2019 11:24 PM
46	I suspect a low income household can't afford to pay the monthly cost. The cables are already there. This is not an infrastructure issue but a money issue.	12/6/2019 10:54 PM
47	i don't know	12/6/2019 10:49 PM
48	Is it offered?	12/6/2019 10:20 PM
49	.	12/6/2019 9:45 PM
50	Offer free access to all	12/6/2019 9:02 PM
51	fiber everywhere	12/6/2019 7:22 AM
52	more providers so lower cost	12/5/2019 1:01 AM
53	Lower Cost options for seniors, disabled + low income persons/familes	12/4/2019 11:13 PM
54	broadband should be a public utility	12/4/2019 10:35 PM
55	City driven broadband	12/4/2019 9:09 PM
56	It should be treated as a regulated public utility.	12/4/2019 7:41 PM
57	There could be more providers offering more competetive pricing.	12/4/2019 4:39 PM
58	make it affordable and accessible to all	12/4/2019 8:18 AM
59	I don't think it can be	12/4/2019 8:05 AM
60	Fiber to every residential address	12/4/2019 7:46 AM
61	City owned ISP	12/4/2019 5:03 AM
62	Keep local govts out of it.	12/4/2019 3:30 AM
63	?	12/4/2019 12:28 AM
64	Allow for expansion of cable or fiber providers	12/3/2019 11:17 PM
65	get more providers	12/3/2019 10:06 PM
66	Public sponsored internet access at a price that low income families can afford given the percentage of income that currently goes to keeping a roof over their heads.	12/3/2019 9:50 PM
67	Deploy 5G infrastructure	12/3/2019 8:20 PM
68	make it easy to connect, turn on, turn off. my colleagues use webpass in SF and it is very straightforward	12/3/2019 7:02 PM
69	Fiber	12/3/2019 6:13 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

70	bury the wires	12/3/2019 6:00 PM
71	More options of providers, municipal broadband.	12/3/2019 5:51 PM
72	Free to all in any low income housing complex.	12/3/2019 5:43 PM
73	Free broadband around the city.	12/3/2019 5:41 PM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY

Q21 Do you have any other comments, questions, or concerns?

Answered: 70 Skipped: 114

#	RESPONSES	DATE
1	We should be ALL-IN on affordable housing and re-housing homeless for the next 5 years. Most of the other stuff can wait because people in "survival" mode can't do anything else -- including going to meetings where their stories can be heard. So they are largely under-represented and stereotyped as criminals or lazy. Your feedback needs to be more friendly and accessible to those in need.	12/16/2019 7:46 PM
2	We need less strict zoning in Santa Clara county, allowing for increased density and taller buildings, especially near public transit. Ideally, however, less strict zoning would apply to all land in Santa Clara. Further, we need a quicker and cheaper approvals process for new constructions.	12/16/2019 4:10 AM
3	Affordable Housing for lower income communities is the most urgent need in Mountain View and the greater bay area in general. More homebuyer assistance programs are necessary to help keep longstanding city families in the city. Greater support for elder and special needs populations to support the diversity of residents and perspectives in the city	12/16/2019 2:27 AM
4	RV is not the solution to low income housing.	12/14/2019 11:52 PM
5	Stop improving the county for people to move here, improve the county for the people who already make this county our community.	12/14/2019 9:13 PM
6	no	12/13/2019 7:46 PM
7	Affordable housing is needed desperately. Jobs do not pay enough for people to save 300,000 for a down payment and on top of that pay over 4,000 in mortgage plus living expenses.	12/13/2019 6:41 PM
8	In the 3 years since Measure B was passed, only 19 units of affordable housing have been completed. The county needs to create affordable housing at a much faster rate and a much larger scale to actually do anything about the homelessness crisis. People do not deserve to live on the streets. There are children living in RVs, which is shocking. Also, many cities, such as Cupertino, are refusing to build any affordable housing. I think it might help if supervisors did outreach to these communities to address their unfounded fears and try to change their NIMBY worldview.	12/12/2019 11:26 PM
9	n/a	12/11/2019 7:09 AM
10	I feel SCC and the City of MV are paying attention and doing thier best to handle the pressing social service needs. In my case, I think, at 56, I am on the front of a wave of my age group that will have to work for the rest of their life. So, I need help with getting a long term career path with work I can do for a reasonable wage. Thank you.	12/10/2019 5:59 PM
11	yes electric cars are coming, need for them to be safe, and we have flying cars that are being built in Mt Vw near the shoreline. we need the FAA and Mt Vw to be ready to handle their needed electric power needs. If PG&E is getting back energy from solar panels why is the cost of power always going up.	12/10/2019 2:52 AM
12	Please please help people in need with children and low income families. Why always the ones that don't need help They get low income apartments they aren't low income. Please investigate good this people. I'm sick and tired of hearing people getting vantage of this programs and the ones in needed stays the same in waiting list for years like me and my children with out an opportunity for low income apartment or housing. Thank you	12/10/2019 1:23 AM
13	Severe shortage of affordable housing in all of Silicon Valley area/Bay area...more funds & programs need to be invested to provide low cost housing (rental & to purchase) for seniors, disabled, veterans, limited income persons and families.	12/9/2019 6:06 PM
14	I would like to know if the City of Mountain View is working to helping middle class people, because we do not qualify for low income apartments and we do not qualify to buy a house, specially in this city.	12/8/2019 9:26 PM
15	housing cost and increasing rents are my main concerns	12/8/2019 3:48 AM
16	No	12/7/2019 7:04 PM

**COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS SURVEY**

17	The style of new buildings needs a lot of aesthetic improvement, especially in Mountain View. The examples are the new Facebook offices and the adjacent parking structure, and the proposed by Merlone Geier new office building in San Antonio area.	12/7/2019 5:41 PM
18	I'm afraid I will be evicted should the landlord sell. He is notorious for not complying with rent control and I will be homeless in that event. I am single, disabled and a senior	12/7/2019 5:02 PM
19	no	12/7/2019 4:51 PM
20	The housing problem is regional. We need to find options for the homeless and people/families living in RV's	12/7/2019 4:28 PM
21	Cities could have a list of places for volunteering opportunities. People using assistance programs should have the opportunity to get involved with their community through volunteering and work opportunities.	12/7/2019 3:21 PM
22	Fix El Camino. There should be more towing of cars left unattended. More towing of RV's. More housing help for those making up to 180k. I'm a 25 year resident, always seeing us help lowest income people, what about the middle class that are still struggling to live here. Lower city taxes, make Google pay more. Fix the roads. Fix the roads, fix the roads.	12/7/2019 3:02 PM
23	Why do we're continue ti allow mad building in small areas? Mountain view has become over congested and yet they continue to build more housing and now make accommodations for the over population.	12/7/2019 2:17 PM
24	no	12/7/2019 7:34 AM
25	BMR home buying needed. Regardless of job/job status.	12/7/2019 5:40 AM
26	Why does it seem so I'm impossible for for a family of four to purchase a home in Santa Clara County. I feel like I have to move to Arizona or Texas.	12/7/2019 5:12 AM
27	No	12/7/2019 3:36 AM
28	Yes. The opportunities for SAFE, CLEAN, AFFORDABLE, housing for single white disabled females with very low income (SSDI) that are 50 + years old ARE RARE AND NEARLY UNAVAILABLE yet this is the ideal tenant in most cases. We are more likely to be quiet, clean, and appreciative of a affordable housing and we pay our rent and make good nieghbors. Lets take care of senior women that worked hard for many years please before the undocumented able bodied!! Middle aged to senior single white women are more over looked and unrepresented than ANY OTHER DEMOGRAPHIC AND ARE MOST LIKELY TO BECOME HOMELESS AND SUFFER FROM POVERTY, HEALTH ISSUES, HOMELESSNESS, ABUSE, AND MENTAL HEALTH ISSUES. PLEASE BUILD HOUSING FOR US!	12/7/2019 3:19 AM
29	Municipal broadband, subsidize construction and purchasing of housing units for sale not just rent, lend developers money for housing construction projects.	12/7/2019 2:56 AM
30	El Camino is full of holes	12/7/2019 2:51 AM
31	I'm a single mom with 3 under 10 years old kids. We are in a great need for affordable or low income housing. We live in one bedroom apartment. We need more affordable housing in this area.	12/7/2019 2:27 AM
32	More support for small local businesses and shops such as the former Milk Pail.	12/7/2019 2:06 AM
33	Fine to have more housing, more jobs that pay well, etc., but without a change in current traffic patterns, living here is just simply dangerous. Too many drivers who speed, run red lights, don't pay attention while driving. It's very stressful walking or biking just about anywhere in Santa Clara County.	12/7/2019 1:30 AM
34	rents are too high. keep rent control. stop demolishing apartments to build condos. who can afford a 1.5 million dollars house on a mid level income. R U crazy city council?	12/7/2019 1:29 AM
35	Housing first! Until we have a plan for how we will house the hundreds of homeless people in our communities we will never have equity in this area. Cities like Cupertino and Palo Alto must step and do their part.	12/7/2019 1:15 AM
36	No to water fluoridation, forced vaccines and 5G!!!	12/7/2019 1:13 AM
37	na	12/7/2019 12:41 AM

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38	We've been having a lot of property thefts a lot of RV'S parked on the streets. People urinating on people property this city is turning to a mess dirty, traffic is the worst because of Google!! People on their phones while driving. I have plenty more in sure you can look around and see for yourselves .	12/7/2019 12:38 AM
39	Yes. I would love to be able to buy a home in Mountain View. Have been living here for years in the same apartment. This needs to be mode more accessible for people interested in this.	12/7/2019 12:36 AM
40	No.	12/7/2019 12:33 AM
41	I love living in Mountain View and I have had really everything I need here, but because I am reaching retirement age, I am probably going to have to leave because housing is too expensive; I know several other people in the same position. At some point, Mountain View is going to become a very one-dimensional community--only young people employed by tech firms will live here. It would be a shame to loose the diversity that the community now enjoys.	12/7/2019 12:04 AM
42	I would like to know where to take my complaints against County's Office of Supportive Housing for discrimination and placing people in unhealthy and toxic living places as well as refusing to properly respond to complaints of requests for Reasonable Accommodation of disabilities.	12/7/2019 12:03 AM
43	There had been a lot of low income studios, but there are plenty of families still struggling. We should have more low income apartments for families but also more low income houses for sale. There should be resource on low income first buyers .	12/6/2019 11:53 PM
44	Yes please make sure you give the residents in Mountain View the opportunity to rent or buy a house at below market price	12/6/2019 11:50 PM
45	I feel that CA is making it more difficult and expensive to drive and fix cars of our choosing.	12/6/2019 11:42 PM
46	N/A	12/6/2019 11:36 PM
47	Housing programs are biased for families of 3+. Those who can't have children rarely get an opportunity for homes. When they do become available, there is excessive competition. The price is also disproportionate. 2 people qualify for 1 or 2 bedroom homes. Most homes in programs are 3 or 4 bedroom. All prioritize families. The cost of a 3 bedroom is only slightly higher than for a 2 bedroom. As such, if you don't have a family, you end up paying more for less. The programs don't intend to discriminate against LGBTQ, but the current criteria clearly discriminates.	12/6/2019 11:36 PM
48	Pay attention to the needs of the working poor instead of only corporations. Someone has to type your letters and make and serve meals. It can't be all high-paid tech workers who live here.	12/6/2019 11:35 PM
49	If you want people to invest in providing housing, then providing housing has to be a sound investment decision. If you screw that up, then don't be surprised if people are less willing to invest in providing housing.	12/6/2019 11:28 PM
50	I am disappointed that this survey didn't ask about the need for increase in market rate housing or the need for helping climate change. I believe building more homes in the Bay Area will reduce greenhouse gas emissions MUCH MORE than putting some solar panels on the existing single family houses. Cities (urban higher density cities) are more environmentally friendly. They're easier to power, add transit to, heat, cool, etc. To stop global warming we need to urbanize the Bay Area and Santa Clara County is a big chunk of that. Wake up.	12/6/2019 10:58 PM
51	traffic chaos around MVHS during morning and afternoon pickup.	12/6/2019 10:50 PM
52	No	12/6/2019 9:45 PM
53	Mountain View should take the lead in offering affordable housing to all residents. It is vital that we improve and secure roads, schools and parks over building more over priced condos and townhomes.	12/6/2019 9:05 PM
54	Truly affordable rental housing for minimum-wage earners should be top priority. Also rent control and measures to discourage greedy landlords from demolishing existing lower rent apartments in order to build "luxury condo" that will cost over a million, displacing many long-term residents.	12/6/2019 8:51 PM
55	people from other contries need to learn our driving laws; I salute Hope's Corner for grass roots helping the homeless	12/5/2019 1:03 AM
56	during morning/evening office commutes, people are traveling to fast on Ferguson in Mtn. View. There are many homes there where kids can get injured or worse. I have already notified mountain view multiple times but nothing has happened.	12/4/2019 9:14 PM

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57	Regarding affordable housing; San Jose is the only city in the county doing anything meaningful about these problems. Penalize cities that are not ratifying to state housing goals, not compliant to state ADU laws, housing zoning. The gap between affordable and market rate housing is huge, zoning and development is the only reasonable solution to the housing shortage and long term growth of the area. Financially incentivize all cities to embrace this or it's just going to get worse and more people will move out of the county for places that are addressing these problems	12/4/2019 5:08 PM
58	no	12/4/2019 4:39 PM
59	Please do not make the parking in downtown Mountain View paid parking. I have a po box and it is already so difficult to find parking. I have to go late at night. I tried to pick up a package and drove around and around and finally found parking blocks away. The parking in front of the usps with the short time limit is abused and no one is ticketed. Nobody moved their car for over 30 minutes. I have seen people park in the disabled parking. I questioned a lady who didn't have a placard or plates. She said I'm just running inside for a second. Start patrolling the area and provide adequate free parking especially for the usps.	12/4/2019 8:22 AM
60	I am concerned with how poor our infrastructure is. We have a very wealthy city with potholes everywhere, low scoring elementary and middle schools, and too much of our tax dollars are going towards health and living services for undocumented people living in our city. I'm tired of all the other cities sending the RVs and homeless people to Mountain View for it to become our problem and our tax dollars to pay for it. We have 6000 new living units being built and most of them aren't truly affordable for me, a single mother living in Mountain View. \$2200 a month for a 2 bedroom, low income housing is still not affordable for me. I live with my Mom now and I been a resident of MV for 31 years. I also have to pay for private school for my son because the education he was receiving at the 3rd worst school in MV was subpar.	12/4/2019 8:17 AM
61	Too much development and too much congestion in Mountain View. The city wants to build build housing but continues to build office space as well. Future population targets are too high!	12/4/2019 5:05 AM
62	Homelessness & housing affordability is a regional problem, but only a few of the Santa Clara cities choose to fund solutions. All municipalities should be forced to contribute their fair share per capita.	12/3/2019 11:22 PM
63	Probably	12/3/2019 9:50 PM
64	Very concerned that schools are going to get left out of land use plans and capital budgets, severely limiting future growth or requiring us to adopt urban school models in communities that don't what them.	12/3/2019 8:22 PM
65	too many choices - setting competing goals together is hard. We need more affordable and low-income housing, but not at the price of destroying our neighborhoods. Also placing it in the most expensive areas (i.e. in Downtown area of Mountain View), makes no sense. Find locations where cost of land is less and you can build more housing. Build out transportation in those locations.	12/3/2019 6:51 PM
66	Make the cities dedicate places for homeless motor homes/campers, not on our city streets. Sewage was dumped down the street from my \$2M house, from a motor home. Unhealthy situation. City came to clean it up, flush it down the street drain into the bay water!	12/3/2019 6:27 PM
67	Focus on pedestrian and bicycle safety, alternative transportation (such as micromobility), and de-emphasize car culture in high density areas.	12/3/2019 6:22 PM
68	Prioritize services that directly impact kids - this takes pressure off families to deal with the rest.	12/3/2019 5:42 PM
69	Mountain View rates very high in my estimation for most of these concerns. I am interested in seeing Santa Clara County enact three things to increase the number of homes available to live in: 1. impose a penalty on homeowners for all vacant homes or apartments/condos 2. provide a one time rebate after one year to homeowners who open up and rent a room/s to a person/s seeking a place to live 3. have developers increase the number of buildings that offer dormitory style living (sros) where each person or family has a bedroom and bath and there is one cafeteria for all. Room and board paid together.	11/22/2019 5:43 PM
70	I have lived in Mountain View for 34 years. I own a condo near Google. I am horrified at the gentrification of a prior working class, lower middle class neighborhood to a rich folks only urban center. I am a retired health care professional, primary care MD, and wonder who will care for these two career high tech employees and their kids when they get sick. Already having trouble staffing nurses, Xray techs etc. If I was a young doctor, I would never live here. Sorry but notice too late for me to attend any meetings.	11/7/2019 8:58 PM

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Q22 If you would like to receive updates on this planning process, please provide your email address:

Answered: 68 Skipped: 116

#	RESPONSES	DATE
1	agalusza@gmail.com	12/16/2019 4:10 AM
2	msanchez46@gmail.com	12/16/2019 2:27 AM
3	mala2085@gmail.com	12/14/2019 9:13 PM
4	andrew.laffoon@gmail.com	12/13/2019 6:59 PM
5	jcampos4@hotmail.com	12/13/2019 6:41 PM
6	rgilbert66@hotmail.com	12/12/2019 11:26 PM
7	BarbSingleton@gmail.com	12/10/2019 5:59 PM
8	lawmen-74757@mypacks.net	12/10/2019 2:52 AM
9	meysi.z.mz65@gmail.com	12/10/2019 1:23 AM
10	greycloud7@gmail.com	12/9/2019 7:37 PM
11	Georgeduque@gmail.com	12/9/2019 6:41 PM
12	bunborn@comcast.net	12/9/2019 6:06 PM
13	hildamagana1964@yahoo.com	12/8/2019 9:26 PM
14	jmbrazil@sbcglobal.net	12/8/2019 6:07 AM
15	jackiebyno@aol.com	12/8/2019 3:48 AM
16	Malcordero15@gmail.com	12/8/2019 2:50 AM
17	No	12/7/2019 7:04 PM
18	alshahwany@gmail.com	12/7/2019 5:47 PM
19	abramson53@gmail.com	12/7/2019 5:41 PM
20	kapakahiboone@yahoo.com	12/7/2019 5:02 PM
21	durga.acharya15@gmail.com	12/7/2019 4:51 PM
22	meribethbird@gmail.com	12/7/2019 4:28 PM
23	berto8020@yahoo.com	12/7/2019 3:02 PM
24	chivy95@yahoo.com	12/7/2019 6:33 AM
25	Mzjones408@gmail.com	12/7/2019 5:12 AM
26	SherZu62@Yahoo.com	12/7/2019 3:19 AM
27	olya.u.sorokina@gmail.com	12/7/2019 2:56 AM
28	rutakassaye@yahoo.com	12/7/2019 2:27 AM
29	alex.haseltine2015@gmail.com	12/7/2019 2:16 AM
30	sabhollatz@gmail.com	12/7/2019 2:06 AM
31	davideisenbergathome@aol.com	12/7/2019 1:29 AM
32	thezozo@gmail.com	12/7/2019 1:15 AM
33	Ola_olga@yahoo.com	12/7/2019 1:13 AM
34	g.laurel.ay@gmail.com	12/7/2019 12:41 AM

COUNTY OF SANTA CLARA COMBINED 2020-2025 CONSOLIDATED PLAN REGIONAL NEEDS  
SURVEY

35	nguyen.n.hoa@gmail.com	12/7/2019 12:37 AM
36	Nathaliemoutal@gmail.com	12/7/2019 12:36 AM
37	erdogansfo@gmail.com	12/7/2019 12:33 AM
38	dianelattanzio@gmail.com	12/7/2019 12:04 AM
39	rataelpececitonegro-temp@yahoo.com	12/7/2019 12:03 AM
40	misharios4566@gmail.com	12/6/2019 11:56 PM
41	ivethguzman@gmail.com	12/6/2019 11:53 PM
42	mimi_9999@hotmail.com	12/6/2019 11:50 PM
43	jlakeisha75@gmail.com	12/6/2019 11:44 PM
44	Annajany87@gmail.com	12/6/2019 11:42 PM
45	sheputadot@gmail.com	12/6/2019 11:36 PM
46	nsinger321@gmail.com	12/6/2019 11:25 PM
47	pardis.beikzadeh@gmail.com	12/6/2019 10:58 PM
48	sukij@aol.com	12/6/2019 10:50 PM
49	No	12/6/2019 9:45 PM
50	sabarkan@me.com	12/6/2019 8:51 PM
51	meganhacker@gmail.com	12/5/2019 2:33 PM
52	alewis2310@gmail.com	12/5/2019 1:03 AM
53	bunborn@comcast.net	12/4/2019 11:14 PM
54	Aklett@gmail.com	12/4/2019 5:08 PM
55	munozrb@gmail.com	12/4/2019 4:39 PM
56	sndyshorts@aol.com	12/4/2019 8:22 AM
57	Bsims02@sbcglobal.net	12/4/2019 5:05 AM
58	ebialyk@gmail.com	12/3/2019 11:39 PM
59	tall.chai@gmail.com	12/3/2019 11:22 PM
60	claire@inbodied.com	12/3/2019 9:50 PM
61	kristin@dobervich.com	12/3/2019 9:31 PM
62	pjnesch@gmail.com	12/3/2019 8:22 PM
63	jjweave@comcast.net	12/3/2019 6:00 PM
64	lusamu@gmail.com	12/3/2019 5:44 PM
65	sbonte@gmail.com	12/3/2019 5:44 PM
66	rlalapont@gmail.com	12/3/2019 5:41 PM
67	dnndavies@gmail.com	11/22/2019 5:43 PM
68	sheribortz@aol.com	11/7/2019 8:58 PM