

Library Department

Measure Number	Responsible Division/ Section	Measure	Measure Type	2025-26 Target	2025-26 6 Months	2026-27 Target
1	Departmental	Percentage of actual expenditures to budgeted expenditures for department operations.	Performance	<100%	47.1%	<100%
2	Departmental	Total number of visits to the Library.	Workload	-	189,585	-
3	Departmental	Total circulation:	Workload	-	686,697	-
		a. Physical items (number and percent of total)	Workload	-	512,386	-
			Workload	-	75%	-
		b. Electronic items (number and percent of total)	Workload	-	174,311	-
			Workload	-	25%	-
4	Departmental	Total number of Library programs offered and patrons served.	Workload	-	236	-
			Performance	20,000	18,398	20,000
		a. Number of author talk programs and patrons served.	Informational	-	19	-
			Informational	-	460	-
		b. Number of early childhood literacy and youth enrichment programs and patrons served.	Informational	-	119	-
			Informational	-	12,368	-
		c. Number of finance and economic vitality programs and patrons served.	Informational	-	0	-
			Informational	-	0	-
		d. Number of health and wellness programs and patrons served.	Informational	-	22	-
			Informational	-	1,068	-
		e. Number of lifelong learning programs and patrons served.	Informational	-	16	-
			Informational	-	349	-
		f. Number of multicultural programs and patrons served.	Informational	-	35	-
			Informational	-	1,260	-
		g. Number of sustainability and livability programs and patrons served.	Informational	-	19	-
			Informational	-	2,481	-
					Informational	-

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		h. Number of tours and class visits and patrons served.	Informational	-	412	-
5	Departmental	Number of new items received and percent put into circulation within 10 days of receipt.	Workload	-	8,896	-
			Performance	100%	72.3% ¹	70%
6	Departmental	Number of items returned and percent available for checkout within 1 business day.	Workload	-	323,838	-
			Performance	100%	100%	100%
7	Departmental	Total Library cardholders.	Workload	-	61,559	-
		a. New cardholders added	Workload	-	10,845	-
		b. Percent change year-over-year	Performance	>5%	4%	>5%
8	Departmental	Total hours the study rooms were in use and percent of time booked.	Workload	-	11,248	-
			Workload	-	70%	-
9	Departmental	Total hours of operation for the Bookmobile.	Workload	-	491	-
		a. Visitors served	Workload	-	3,958	-
		b. Materials circulated	Workload	-	9,642	-
		c. New Library cards issued from Bookmobile	Workload	-	126	-
		d. Number of regular stops	Workload	-	164	-
		e. Number of programs offered	Workload	-	16	-
10	Departmental	Number of deliveries to homebound clients and total items delivered.	Workload	-	48	-
			Workload	-	126	-
11	Departmental	Number of community events with Library representation and number of interactions.	Workload	-	5	-
			Performance	3,000	1,477	3,000
		a. Number of community events featuring the Bookmobile and visitors served.	Informational	-	1	-
			Informational	-	748	-

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12	Departmental	Number of subscribers to monthly email newsletter and:	Workload	-	31,464	-
		a. Percent change year-over-year	Performance	25%	24%	25%
		b. Percent of newsletters opened by recipients	Performance	>40%	39%	>40%
		c. Average percent of communications from government entities opened by recipients.	Informational	-	34%	-
	Departmental	Number of Ask Mountain View queries received.	Informational	-	14	-

1. Disruption among Library material vendors led to inconsistencies in receiving shipments, which increased the amount of time for items to reach the shelves, impacting the total percentage going into circulation within 10 days.