



MEMORANDUM

Community Development Department

DATE: April 1, 2025

TO: California Office of Planning and Research

FROM: Vinson Kwan, Associate Planner

SUBJECT: City of Mountain View 2024 General Plan Annual Progress Report

INTRODUCTION

The City of Mountain View Planning Division is pleased to submit the 2024 General Plan Annual Progress Report to the California Office of Planning and Research. The Mountain View 2030 General Plan was adopted by the City Council on July 10, 2012. This year, the General Plan Annual Progress report was reviewed by the Environmental Planning Commission on February 19, 2025 and reviewed by the City Council on March 25, 2025.

2024 GENERAL PLAN ANNUAL PROGRESS REPORT

Three tables of General Plan action items are attached to this memorandum. Table 1 includes items which have not been started, are currently in progress, or were completed during 2024 (Exhibit A). Table 2 includes items that were completed prior to 2024 (Exhibit B). Table 3 includes items which are achieved through day-to-day operations, practices, and policies (Exhibit C). Since last year's action update, two items have been completed:

- **LUD 14.1.1—Economic Development Strategy Report:** Prepare an Economic Development Strategy Report that includes, but is not limited to, the following: survey businesses, developers, homeowners, and others to determine where and how to improve development-related City services; continue the use of the City's rapid response team to assist small businesses in complying with the City's permitting process; streamline and improve the development review process; develop a list of preapproved consultants to assist businesses with their development service needs; and update and simplify development permit forms as feasible.

On April 23, 2024, the City adopted the "Economic Vitality Strategy" that recognizes the unique character of Mountain View's businesses and community as well as identifies and addresses the opportunities and challenges to successful economic development. There are various actions from that strategy that are ongoing.

- **MOB 7.2.2—Unbundled Parking:** Consider zoning standards and use the development review process to encourage building owners of new multi-family and commercial developments to lease parking spaces separately from residential units and commercial space and allow residents and employees of nearby buildings to lease the spaces at comparable rates as building tenants.

On October 11, 2023, the Governor signed into law Assembly Bill (AB) 1317, which requires owners of qualifying residential properties to unbundle parking from the price of rent. This bill is effective for projects located within the counties of Alameda, Fresno, Los Angeles, Riverside, Sacramento, San Bernardino, San Joaquin, Santa Clara, Shasta, and Ventura and went into effect on January 1, 2024.

GENERAL PLAN AMENDMENTS UNDER REVIEW IN 2024

Advanced Planning Projects in Process

- **R3 (Multiple-Family Residential) Zoning Code Update:** Update the R3 (Multiple-Family Residential) Zoning District standards to consider incorporating form-based development standards, incentivizing stacked flats, and updating the rowhouse guidelines. The project includes public outreach, creation of form-based development standards, a design handbook, and Study Sessions with the EPC and City Council. City webpage: [R3 Zoning Update](#).
- **Housing Element Program 1.1(g):** Zoning and General Plan amendments to ensure the City's policy documents are consistent with the Housing Element site inventory. City webpage: [Housing Element Program 1.1\(g\)](#).

Received "Gatekeeper" Authorization to Begin Review

- **2400-2470 East Charleston Road:** Request amendments to General Plan and Zoning Designations to allow a mixed-use development consisting of residential, office, open space, and commercial uses at the Charleston Plaza shopping center.
- **62 West El Camino Real:** Request amendments to the El Camino Real Precise Plan to redevelop a site with existing commercial building to allow a five-story personal storage facility.

Under Review

- **922 San Leandro Avenue:** Request amendment to the General Plan Land Use Designation from General Industrial to Medium-Density Residential and a Zoning Map Amendment from MM (General Industrial) Zoning District to R3 (Multiple-Family Residential) Zoning District.

- **924 San Rafael Avenue:** Request amendment to the General Plan Land Use Designation from General Industrial to Medium-Density Residential and a Zoning Map Amendment from MM (General Industrial) Zoning District to R3-2 (Multiple-Family Residential) Zoning District.
- **2172-2144 Wyandotte Street:** Request amendment to the General Plan Land Use Designation from General Industrial to Medium-Density Residential and a Zoning Map Amendment from MM (General Industrial) to R3 (Multi-Family Residential) Zoning District.

MAJOR DEVELOPMENT PROJECTS APPROVED OR UNDER REVIEW IN 2024

The Planning Division prepares bimonthly updates of private development projects and long-range planning studies currently under way. Some major development projects that were either approved or under review in 2024 are listed below:

Approved in 2024

- **675-685 East Middlefield Road:** New mixed-use development comprised of five new buildings, including two seven- and eight-story multi-family apartment buildings providing 686 total market-rate units; an eight-story, 150-unit affordable housing multi-family apartment building; a six-story, 275,000 square foot office building, an eight and one-half (8-1/2) level parking garage containing 638 parking spaces, and a 0.52-acre privately owned, publicly accessible (POPA) open space to replace two 2-story office buildings and a surface parking lot; and a Heritage Tree Removal Permit to remove 40 Heritage trees on a 10.58-acre project site.
- **334 San Antonio Road:** New eight-story, 99-unit fully affordable rental housing development and a manager unit with a State Density Bonus with development waivers, replacing an existing service station on a 0.62-acre site.
- **2645-2655 Fayette Drive:** New seven-story, 70-unit condominium development above a subterranean parking garage, replacing six dwelling units and a 6,900 square foot commercial building; and a Heritage Tree Removal Permit to remove nine Heritage trees on a 0.67-acre site; and a Vesting Tentative Map to create a single lot for 70 residential condominium lots utilizing the Builder's Remedy provision of the Housing Accountability Act.

Under Review

- **365-405 San Antonio Road and 2585-2595 California Street (San Antonio Center Phase III):** Request to allow a seven-story, 182,352 square foot commercial building with

150,000 square feet of Transfer of Development Rights (TDR) from the Los Altos School District TDR Program and a shared parking reduction; a Heritage Tree Removal Permit to remove five Heritage trees; and a Development Agreement to extend entitlements for seven years on a 0.99-acre project site.

- **301 East Evelyn Avenue:** Request to allow a three-story, 125,000 square foot office building and a six-level parking structure at an existing office campus with four other existing buildings to remain with 125,000 square feet of Transfer of Development Rights from the Los Altos School District TDR Program; and a Heritage Tree Removal Permit to remove 32 Heritage trees on a 16.6-acre project site.
- **749 West El Camino Real:** Request to allow a new mixed-use development with 299 rental units, 22,338 square feet of ground-floor retail, and two levels of underground parking with State Density Bonus with development waivers; and a Heritage Tree Removal Permit to remove 23 Heritage trees, replacing an existing bank and restaurant buildings and a surface parking lot on a 3.1-acre project site.
- **294-296 Tyrella Avenue:** Request to allow a six-story, 33-unit apartment building above one level of at-grade parking and a State Density Bonus request with development waivers and a concession to replace an existing single-family home; and a Heritage Tree Removal Permit to remove nine Heritage trees on a 0.63-acre project site.
- **294-296 Tyrella Avenue:** Builder's Remedy request for a seven-story, 85-unit apartment building with 20% affordable units and a roof deck above a two-level parking garage; and a Heritage Tree Removal Permit to remove six Heritage trees, replacing an existing single-family house on a 0.63-acre project site.
- **1500 North Shoreline Boulevard:** Builder's Remedy request for a 1,914 residential units (20% affordable), a 100,000 square foot fitness center, 20,000 square feet of retail/restaurant uses, and a 24,600 square foot publicly accessible open space area, replacing an existing movie theater and surface parking lot; a Heritage Tree Removal Permit to remove 329 Heritage trees; and a Vesting Tentative Map to subdivide an existing parcel into nine new parcels, including eight buildings measuring between nine and 15 stories tall with retail uses, and one open space parcel on a 15.36-acre site.
- **1110 Terra Bella Avenue and 1012 Linda Vista Avenue:** Senate Bill (SB) 35 request for a streamlined ministerial review for a seven-story, 70-unit affordable housing development with State Density Bonus and development waivers, replacing two existing one-story industrial buildings, and removal of 13 Heritage trees on a 0.71-acre site.
- **1919-1933 Gamel Way, 574 Escuela Avenue, and 1970 Latham Street (1920 Gamel Way):** Builder's Remedy request for a six-story, 216-unit residential condominium development

with underground parking and vacation of a public street (Gamel Way), replacing 29 rental units; a Heritage Tree Removal Permit to remove 12 Heritage trees; and a Vesting Tentative Map to create one common lot on a 2.3-acre project site.

- **881 Castro Street:** Request for an eight-story, mixed-use building with 140 units and 13,352 square feet of ground-floor commercial with two levels of below-grade parking, replacing three existing commercial properties and four residential units; a Heritage Tree Removal Permit to remove 14 Heritage trees; and a Vesting Tentative Map to create 140 residential condominium units and six commercial condominiums on a 1.5-acre site.
- **266 and 272 Tyrella Avenue:** Request for a four-story, 47-unit condominium development with a State Density Bonus with development waivers; a Heritage Tree Removal Permit to remove 11 Heritage trees, replacing one single-family home and a fourplex; and a Vesting Tentative Map for condominium purposes on a 0.9-acre site.
- **901, 913, and 987 North Rengstorff Avenue:** Builder's Remedy request for a 15-story, 455-unit apartment development with 20% affordable units above an at-grade parking garage; and a lot line adjustment to combine two parcels on a 1.26-acre project site.
- **828 and 836 Sierra Vista Avenue and 1975 and 1979 Colony Street:** Request for a 20-unit rowhouse development, including 20% State Density Bonus, to replace three existing single-family homes and one duplex; and a Vesting Tentative Map to create 20 residential lots and two common lots on a 0.99-acre project site.
- **301-317 Moorpark Way:** Request for 22 single-family homes, including 38.75% State Density Bonus, to replace an existing single-family home, a private school, and one commercial building; a Vesting Tentative Map to combine five existing parcels and create 27 parcels, including 22 residential parcels and five common parcels; and a Heritage Tree Removal Permit to remove 26 Heritage trees on a 2.51-acre project site.
- **400 Moffett Boulevard:** Request for six stories, 175 apartment units, approximately 2,373 square feet of commercial/retail space, and 7,000 square feet of residential-serving amenity space with 193 parking spaces replacing an existing commercial building; and a Heritage Tree Removal Permit to remove nine Heritage trees on a 1.67-acre project site.
- **969 Hope Street and 679 Fairmont Avenue:** Request for a seven-story, 36-unit condominium development with one floor of underground parking; and a Vesting Tentative Map for condominium purposes to replace an existing commercial building and an eight-unit multi-family structure on a 0.44-acre site.
- **2319 Old Middlefield Way:** Request to allow construction of a new 41,580 square foot automobile dealership with associated auto repair shop and parts dealership for Toyota; a

Heritage Tree Removal Permit to remove 24 Heritage trees; and a Lot Line Adjustment to combine four lots and a lot tie agreement on a 2.4-acre site.

- **808 North Shoreline Boulevard:** Request to allow a new gas station building, including a 2,291 square foot convenience store, a 1,043 square foot car wash, and a 2,520 square foot fuel canopy; and a Heritage Tree Removal Permit to remove one Heritage tree to replace an existing Chevron gasoline service station on a 0.8-acre site.
- **1808 North Shoreline Boulevard:** Request to replace an existing 21,208 square foot single-story office building with a six-story office/R&D/lab building of up to 108,856 square feet, approximately 4,000 square feet of ground-floor retail space, and new site improvements; and a Heritage Tree Removal Permit to remove 43 Heritage trees on a 1.99-acre site.

CONCLUSION

This concludes the City of Mountain View 2024 General Plan Annual Progress Report. For questions, please contact Vinson Kwan, Associate Planner, at vinson.kwan@mountainview.gov.

VK/6/CDD

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- Exhibits:
- A. Table 1—Outstanding and Recently Completed Items
 - B. Table 2—Items Completed Prior to 2024
 - C. Table 3—Ongoing and Day-to-Day

General Plan Action Plan 2024 Update

Table 1: Not Started, In Progress, and Recently Completed (in 2024):

ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
Land Use and Design Element						
Planning Process						
LUD 1.5.1: Form-based codes. Consider updating Zoning Ordinance sections or appropriate Precise Plans to include form-based code principles that reflect desired community form and character.	Community Development Department		Medium	New Precise Plans - Complete R3, Moffett, Downtown - In Progress	1-3 years (R3, Moffett, Downtown)	
Land Use Mix, Distribution and Intensity						
LUD 3.1.4: Pioneer Area Study. Create a Pioneer Area Study to establish policy guidance on the future land uses and character of this area.	Community Development Department		Medium	Not Started		
LUD 3.2.1: Zoning Ordinance update. Update the allowed uses and development standards for each zoning district in the Zoning Ordinance to encourage village centers, transit-oriented development, and a flexible mix of land uses where appropriate.	Community Development Department		High	New Precise Plans, Village Centers - Complete R3, Moffett, Downtown - In Progress	1-3 years (R3, Moffett, Downtown)	
LUD 3.2.2: Mixed-Use development standards. Amend the mixed-use development standards in the Zoning Ordinance to facilitate mixed-use development.	Community Development Department		Medium	New Precise Plans, Village Centers - Complete R3, Moffett, Downtown - In Progress	1-3 years (R3, Moffett, Downtown)	
LUD 3.2.3: Industrial areas. Update the Zoning Ordinance to specify appropriate locations, if any, for educational, recreational, or commercial service uses in industrial areas.	Community Development Department		Medium	East Whisman and North Bayshore Precise Plans - Complete Other Zoning Districts - Not Started		
LUD 3.2.4: Height flexibility. Zoning Ordinance and Precise Plan updates shall specify required public benefits when development exceeds General Plan height guidelines.	Community Development Department		High	New Precise Plans, Village Centers - Complete R3, Moffett, Downtown - In Progress Other Zoning Districts - Not Started	1-3 years (R3, Moffett, Downtown)	
LUD 3.3.1: Health and land use. Develop and/or update regulations and guidelines in the zoning code regarding the number and location of land uses that may impact community health, such as fast food and tobacco- and alcohol-related uses.	Community Development Department		Medium	Not Started		
LUD 3.4.1: Land use conflicts. Update the Zoning Ordinance to include standards and criteria to minimize potential land use conflicts.	Community Development Department		Medium	New Precise Plans - Complete		
LUD 3.10.1: Amend Zoning Ordinance to protect sensitive uses. Establish standards to protect sensitive uses from hazardous material users through Zoning Ordinance amendments.	Community Development Department		Medium	Not Started		
Land Use and Access to Services						
LUD 5.1.3: Old Middlefield retail and service uses. Update the Zoning Ordinance to include standards for retail uses at intersections along Old Middlefield Way while protecting service uses along the corridor.	Community Development Department		Medium	Not Started		

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ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
LUD 5.1.4: Old Middlefield/Rengstorff residential use compatibility. Address environmental and design issues to ensure the compatibility of new residential uses with surrounding uses in the vicinity of the Old Middlefield Way /Rengstorff Avenue intersection.	Community Development Department		Medium	Not Started		
Neighborhoods						
LUD 6.1.1: Transitions to low-density neighborhoods. Develop guidelines or design standards for sensitive transitions between low-density neighborhoods and adjacent village centers, transit-oriented development, corridors, or other more intense land uses.	Community Development Department		Medium	New Precise Plans, Village Centers - Complete R3, Moffett, Downtown - In Progress	1-3 years (R3, Moffett, Downtown)	
LUD 6.1.2: Compatible design measures. Require buffering, screening or other measures to ensure new multi-family or commercial development is compatible with adjacent single-family neighborhoods and homes	Community Development Department		Medium	New Precise Plans, Village Centers - Complete R3, Moffett, Downtown - In Progress	1-3 years (R3, Moffett, Downtown)	
Downtown						
LUD 7.5.1: Downtown Precise Plan updates. Maintain and update the Downtown Precise Plan.	Community Development Department		Medium	In Progress	1-3 years	
Integrating Buildings into the Community						
LUD 9.3.1: Update sign regulations. Update the City's sign regulations to meet community design expectations and local business needs.	Community Development Department		Low	New Precise Plans - Complete R3, Moffett, Downtown - In Progress Other Zoning Districts - Not Started	1-3 years (R3, Moffett, Downtown)	
LUD 9.3.2: Parking area. Update the Zoning Ordinance to address the visible impact of parking structures and lots.	Community Development Department		Low	New Precise Plans - Complete R3, Moffett, Downtown - In Progress Other Zoning Districts - Not Started	1-3 years (R3, Moffett, Downtown)	
Sustainable Building Design and Development						
LUD 10.2.1: Urban ecology awareness. Establish a process to ensure potential impacts of proposed projects to the natural ecosystem is made available prior to approval of project concepts involving open space or undeveloped land.	Community Development Department	Community Services Department	Low	North Bayshore Precise Plan - Complete Other Zoning Districts - Not Started		
LUD 10.6.1: Development standards. Update the Zoning Ordinance to include development standards for installing on-site renewable energy technologies.	Community Development Department		Medium	East Whisman and North Bayshore Precise Plans - Complete Other Zoning Districts - Not Started		
LUD 10.9.1: Sustainable roof standards. Update the Zoning Ordinance to address sustainable roof standards.	Community Development Department		Medium	East Whisman and North Bayshore Precise Plans - Complete Other Zoning Districts - Not Started		
Local Economy						

General Plan Action Plan 2024 Update

Table 1: Not Started, In Progress, and Recently Completed (in 2024):

ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
<p>LUD 14.1.1: Economic Development Strategy Report. Prepare an Economic Development Strategy Report that includes, but is not limited to, the following: Survey businesses, developers, homeowners, and others to determine where and how to improve development-related City services; Continue the use of the City’s rapid response team to assist small businesses in complying with the City’s permitting process; Streamline and improve the development review process; Develop a list of pre-approved consultants to assist businesses with their development service needs; and Update and simplify development permit forms as feasible.</p>	Community Development Department		High	Complete		<p>Community Development Department (Planning) - The City adopted the "Economic Vitality Strategy" on April 23, 2024. Various actions from that strategy are ongoing.</p>
CHANGE AREAS						
North Bayshore						
San Antonio						
<p>LUD 21.4.1: Pedestrian and bicycle tunnel. Support the completion of a pedestrian and bicycle tunnel under Central Expressway as part of the redevelopment of the Mayfield Mall Precise Plan area.</p>	Public Works Department	Community Development Department	Medium	Deferred per council	5-10 years	
Moffett Boulevard						
<p>LUD 23.1.1: Street design standards. Create and implement Moffett Boulevard street design standards and improvements.</p>	Community Development Department, Public Works Department		Low	In Progress	1-3 years	<p>Community Development Department (Planning) - Moffett Blvd Precise Plan is under way, including streetscape standards.</p>
<p>LUD 23.8.1: Parking study. Develop a parking study to include updated parking standards, TDM implementation, shared parking facilities, and consideration of an improvement district.</p>	Community Development Department	Public Works Department	Medium	In Progress	1-3 years	<p>Community Development Department (Planning) - Moffett Blvd Precise Plan is under way. Existing conditions analysis and visioning completed and commenced work on an ordinance framework. Public Works Department - Staff is working on developing a citywide TDM Ordinance that anticipated to go to EPC and City Council for adoption in Q4 2025.</p>
Mobility Element						
Bikeability						
<p>MOB 4.4.1: Update bicycle parking requirements. Update the bicycle parking requirements, including potential standards such as: New requirements based on number of dwelling units and commercial square footage, instead of percentage of car parking spaces. Updated bicycle parking standards and guidelines that distinguish requirements for visitor, resident, and employee facilities. Updated standards and siting guidelines for shopping centers and other village centers to significantly improve and increase bicycle access, parking, and safety.</p>	Community Development Department, Public Works Department		Medium	Not Started		
Vehicle Parking						

General Plan Action Plan 2024 Update

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ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
<p>MOB 7.1.1: Parking requirements. Update and regularly revisit parking standards to: Determine whether it is feasible to reduce or remove minimum requirements for certain districts, land use categories, or development types; Consider the use of parking maximums; Consider allowing developers to meet minimum parking requirements by alternative means, such as shared parking between uses, payment of in-lieu fees, or off-site parking within a reasonable walking distance; Encourage all new commercial and mixed-use parking to be designed so that it is interconnected with adjacent parking facilities; and Provide preferred parking locations for prioritized vehicles such as car-share vehicles, rideshare vehicles, and zero emissions vehicles.</p>	Community Development Department	Public Works Department	Medium	New Precise Plans - Complete R3, Moffett, Downtown - In Progress Other Zoning Districts - Not Started	1-3 years (R3, Moffett, Downtown)	Community Development Department (Planning) - Minimum parking standards for residential uses were eliminated in key transit-oriented Precise Plans on December 10, 2024.
<p>MOB 7.1.2: Reduced parking with reduced demand. Consider modifying minimum parking requirements for development projects that implement Transportation Demand Management programs, locate near major transit nodes, and/or feature specialized uses with lower parking demand (for example, senior housing, etc.).</p>	Community Development Department	Public Works Department	Medium	In progress	Less than 1 year	Community Development Department (Planning) - Minimum parking standards for residential uses were eliminated in key transit-oriented Precise Plans on December 10, 2024. Development of TDM Ordinance in progress.
<p>MOB 7.2.2: Unbundled parking. Consider zoning standards and use the development review process to encourage building owners of new multi-family and commercial developments to lease parking spaces separately from residential units and commercial space, and allow residents and employees of nearby buildings to lease the spaces at comparable rates as building tenants.</p>	Community Development Department		Medium	Complete		
<p>MOB 7.2.3: Sustainable parking innovation. Consider zoning standards and use the development review process to encourage building owners and developers of new development and significant rehabilitation or expansion projects to install innovative and sustainable parking amenities (for example, parking lifts, electric vehicle charging stations, solar canopies, permeable pavement, etc.).</p>	Community Development Department	Public Works Department	Medium	Complete/Ongoing		Community Development Department (Planning) - Electric vehicle charging now required under State law. Other provisions not yet addressed through zoning standards, though frequently applied through the development review process.
<p>MOB 7.3.1: Public parking availability targets. Adopt parking availability targets and delegate to staff the necessary resources and authority to achieve the targets, including administrative and enforcement activities.</p>	Public Works Department	Community Development Department	Medium	Not Started		Community Development Department (Planning) - Downtown Parking Strategy adopted in 2021 includes this action.
<p>MOB 7.3.2: Public parking incentives. Consider using incentive structures such as price as tools for achieving parking availability targets.</p>	Public Works Department	Community Development Department	Medium	Not Started		Community Development Department (Planning) - Downtown Parking Strategy adopted in 2021 includes this action.
<p>MOB 7.3.3: Public parking information tools. Provide tools for motorists to find available parking spaces, including way finding signage, real-time information signage, and accessible information through new technologies.</p>	Public Works Department	Community Development Department	Low	Not Started		Community Development Department (Planning) - Downtown Parking Strategy adopted in 2021 includes this action.
Greenhouse Gas Emissions and Air Quality						

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ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
MOB 9.1.1: Greenhouse Gas Inventory. Maintain and regularly update the City's municipal and Community Greenhouse Gas Inventory to track emissions.	City Manager's Office	All	Medium	In Progress	1 year (community); 3-5 years (municipal)	City Manager's Office (Sustainability) - The "Final 2021" and "Preliminary 2022" community GHG inventories were presented to Council on 6-25-24. The 2022 municipal GHG inventory was presented to Council on 11-03-23. The "Final 2022" and "Preliminary 2023" community inventories will be presented to Council in 2025.
Vehicles and Roadway System Efficiency						
MOB 10.2.1: New development. Impose and regularly update TDM requirements for new development and significant expansion or rehabilitation projects.	Public Works Department	Community Development Department	Medium	In Progress	2 years	Public Works Department - Staff has refined TDM conditions for development; City is working with a consultant to develop a citywide TDM Ordinance that will update and improve consistency with TDM requirements.
MOB 10.2.5: Funding and reporting. Develop requirements and funding mechanisms for TDM performance reporting to the City.	Public Works Department	Community Development Department	Medium	In Progress	3 years	Public Works Department - Staff is following up on performance reporting requirements for existing TDM conditions of approval, and working on a Citywide TDM Ordinance that includes performance reporting requirements. Staff will integrate TDM monitoring into City processes after adoption of Citywide TDM requirements.
Infrastructure and Conservation Element						
Water, Wastewater and Stormwater						
INC 4.2.3: CalWater service. Evaluate and establish the franchise agreement with CalWater regarding their existing service in Mountain View.	Public Works Department	CAO	Medium	In Progress	2 years	Public Works Department - Staff has begun communications with CalWater to identify the process and draft language for executing a franchise agreement.
INC 6.2.3: Contaminated groundwater. Develop a policy or ordinance for discharge of contaminated groundwater management during construction of subterranean structures.	Public Works Department, Fire Department	Community Development Department/	Medium	Ongoing	Ongoing	Fire and Environmental Protection Division and Public Works Department will work with applicants and the RWQCP to encourage contaminated groundwater to be treated and discharged to the storm system under the WDR Permit for groundwater discharges administered by the RWQCB.
Recycled Water						
INC 7.1.2: Salinity reduction policy. Develop and implement a comprehensive salinity reduction policy.	Public Works Department	Fire Department	Medium	In Progress	2-5 years	Public Works Department - The City of Palo Alto is managing the design and construction of the first phase project (1.125 mgd treatment capacity) to reduce salt content of recycled water. The project was advertised for construction bids at the end 2024 with bids scheduled to be opened mid-February 2025. The project is anticipated to be completed by end of 2027 or early 2028.
Stormwater						
INC 8.2.1: Trash capture. Thoroughly investigate and install full trash capture controls in the most appropriate locations to maximize trash removal from the storm drain system and comply with the MRP.	Public Works Department/Fire Department	Public Works Department	High	In Progress	2 years	Public Works Department and Fire and Environmental Protection Division - Trash boom infrastructure has been installed in Stevens and Permanente Creeks. Additional small full trash capture storm inlet devices are scheduled to be installed in the Wild Cherry Lane and Terra Bella area in downtown in early 2024. Currently, staff is working on an implementation plan to reduce trash in stormwater runoff to 100 percent of the 2009 benchmarks by June 30, 2025.
INC 8.4.5: Groundwater. Develop a policy or ordinance for groundwater management during construction of subterranean structures, which require sumps to discharge to sewer.	Public Works Department, Fire Department	Community Development Department	Low	Ongoing	2 years	Fire and Environmental Protection Division and Public Works Department will work with applicants to encourage uncontaminated groundwater to be discharged to the storm system under the WDR Permit for groundwater discharges administered by the RWQCB.

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ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
<p>INC 8.8.1: Stormwater fee structure. Review and update the procedure and fee structure defining the cost of Stormwater system upgrades made necessary by new development, considering the possibility of new impact and maintenance fees. Include in the consideration of a fee the practicality of reduced or eliminated Stormwater fees for projects that reduce or eliminate their burden on the Stormwater system through techniques such as on-site retention, treatment and reuse.</p>	<p>Fire Department/Public Works Department</p>	<p>Fire Department, Public Works Department</p>	<p>Medium</p>	<p>In Progress</p>	<p>2-5 years</p>	<p>Public Works Department - A utility rate study was completed in June 2024, and the focus is now on updating the water and sewer capacity fees to go into effect for FY 2025-26. The next step will be to start on the the Stormwater fee structure analysis.</p>
Solid Waste and Recycling						
<p>INC 10.4.1: Adaptive building reuse. Encourage adaptive reuse of existing buildings.</p>	<p>Community Development Department</p>	<p>Public Works Department</p>	<p>Medium</p>	<p>Included in new Precise Plans</p>		
<p>INC 10.4.2: Building deconstruction. Consider incentives to encourage building deconstruction instead of demolition.</p>	<p>Community Development Department</p>	<p>Public Works Department</p>	<p>Medium</p>	<p>Not Started</p>		
Climate Change						
<p>INC 12.3.1: Adaptation. Develop and implement a long- term plan for adapting to the effects of climate change.</p>	<p>City Manager's Office</p>	<p>Public Works Department, Community Development Department</p>		<p>In Progress</p>	<p>10+ years</p>	<p>City Manager's Office (Sustainability) - PWD staff prepared a Sea Level Rise Study Update to City Council in June 2021 and recommended 14 capital projects to prepare the City to adapt to the future sea level rise. Implementation of this plan is underway. CMO staff is in contract with Cascadia Consulting Group to develop a vulnerability assessment for the City.</p>
Energy Production and Consumption						
<p>INC 13.2.1: Electric vehicle charging. Increase the availability of electrical vehicle charging, including the following actions: Install charging stations at City facilities as feasible; Work with local and regional groups to site charging stations at optimal locations; and Develop requirements and standards for electric charging stations in new development.</p>	<p>Community Development Department, Community Services Department, Public Works Department</p>		<p>Medium</p>	<p>In Progress</p>		<p>Public Works Department/City Managers Office (Sustainability) - building permit for new EV chargers at the City's 850 California Street parking structure has been submitted. Once installed, 22 level 2 EV chargers and 1 DC fast EV charger will be available. Installation of 10 new level 2 EV chargers, as well as make ready infrastructure for future installation of additional 15 level 2 chargers was completed in May 2022 at the 135 Bryant Street parking structure. 10 defective Level 2 EV chargers at the 850 California Street parking structure, and 11 within the Civic Center parking garage were also replaced in May 2022. Four new level 2 EV chargers are part of the City's Rengstorff Park Aquatics Center Replacement project as well as provisions for future additional chargers. Building Division/Sustainability - Adoption of the 2022 California Building Codes and amendments to local Reach Codes, increase the requirements for new development, and installation percentages for existing sites; applicable per Chapter 8 municipal code.</p>
<p>INC 14.1.5: Large institutions. Promote co-generation and district heating and cooling systems for large companies and institutions.</p>	<p>Community Development Department</p>	<p>Public Works Department</p>	<p>Medium</p>	<p>Included in new Precise Plans</p>		
Watershed and Floodplain Management						

General Plan Action Plan 2024 Update

Table 1: Not Started, In Progress, and Recently Completed (in 2024):

ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
<p>INC 18.2.1: Upgrades within contaminated areas. Develop and implement appropriate safety procedures and standards for replacement or upgrades to City infrastructure within contaminated areas identified by oversight agencies.</p>	Public Works Department		Medium	In Progress		<p>Public Works Department - The City coordinates with the EPA when projects are in contaminated areas of the City and follows recommended protocols such as the need for project specific Health and Safety Plans and Soil/Groundwater Management Plans.</p>
Parks, Open Space and Community Facilities Element						
Trails						
<p>POS 6.1.1: Complete Stevens Creek Trail within the City. Complete the Stevens Creek Trail by extending it to the southern City limits.</p>	Community Services Department, Public Works Department		Low	Not started	3-5 years	<p>Public Works Department - CIP Project 20-50 provides 10% City matching funds for a grant application for a new section of trail from Dale/Heatherstone to West Remington Drive. City of Sunnyvale has authorized to match Mountain View funding (cost sharing agreement is in development). VTA has approved the project for inclusion in the bicycle/pedestrian priority list making it eligible for Measure B funding. Staff has initiated an RFP for preliminary design.</p>
<p>POS 6.1.2: Extend Stevens Creek Trail. Work with other cities and agencies to extend the Stevens Creek Trail beyond the southern City limits.</p>	Community Services Department, Public Works Department	Public Works Department	Low	In Progress	3-5 years	<p>Public Works Department -Staff continues to coordinate with City of Sunnyvale staff regarding the Stevens Creek Trail Extension. City of Sunnyvale applied for VTA Measure B Grant for the design of the Stevens Creek Trail extension from Remington Drive (City of Mountain View's southernmost trail extension limit) to Fremont Boulevard. City of Sunnyvale initiated the design of this trail section in Fall 2022.</p>
<p>POS 6.1.7: Build trail entry points. Work cooperatively within the City to build mini-trails to facilitate access to trails from neighborhoods, particularly ones that are underserved in open space.</p>	Community Services Department, Public Works Department		Low	In Progress	2-4 years	<p>Public Works Department - Colony Street Connection to Permanente Creek Trail (CIP 18-48) was completed in spring 2024. Ameswell connection to Stevens Creek Trail is anticipated to be completed by end of 2025. Colony Street Connection to Permanente Creek Trail (CIP 18-48) was completed in spring 2024. Ameswell connection to Stevens Creek Trail is anticipated to be completed by end of 2025.</p>
Programs and Services						
<p>POS 7.1.2: Develop diverse programs. Create planning programs relevant to the City's cultural diversity.</p>	Community Services Department, City Manager's Office, Library		Medium	In Progress		<p>Community Services Department/ City Manager's Office - The Biannual 2022 Multicultural Festival was held in March 2022 in partnership with the Human Relations Commission. The next Multicultural Festival is planned for Spring 2024 and will be an annual event moving forward. In addition to this event, the 2022 and 2023 Monster Bash events included Día De Muertos celebrations and diverse events were incorporated into the Holiday Tree Lighting. The first City-sponsored Lunar New Year celebration occurred in early 2023 and the event will be held again in 2025.</p>
Noise						

General Plan Action Plan 2024 Update

Table 1: Not Started, In Progress, and Recently Completed (in 2024):

ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
NOI 1.4.1: Sound walls. In cases where sound walls are used, they should be encouraged to help create an attractive setting with features such as setbacks, changes in alignment, detail and texture, pedestrian access (if appropriate), and landscaping.	Community Development Department		Low	Not Started		
NOI 1.4.2: Noise compatibility in mixed-use development. Require that new mixed-use developments be designed to limit potential noise from loading areas, refuse collection and other activities typically associated with commercial activity through strategic placement of these sources to minimize on-site noise levels.	Community Development Department		Low	Included in new Precise Plans		
NOI 1.7.2: Shoreline Amphitheatre. Plan for and manage noise from Shoreline Amphitheatre operations.	Community Services Department, City Manager's Office	Community Development Department, Police	Medium	Not Started		Community Services Department – City staff from multiple departments meet with Shoreline Amphitheatre (Live Nation) staff throughout the year, especially in concert season, to review prevention measures and address noise complaints. Should the lease with Live Nation be extended, additional noise management measures will be explored.
Public Safety Element						
Emergency Preparedness						
PSA 4.2.6: Soft-story buildings. Conduct a study that evaluates the City's policy options, opportunities and constraints for retrofitting soft-story buildings in Mountain View.	Community Development Department, City Attorney's Office	City Attorney's Office	High	On Hold		Community Development Department (Building) - Council provided input at Study Sessions held in 2018 and 2019 for staff to evaluate options to relieve the cost burden of retrofits on landlords. The City released a Request For Proposals in 2020 and the estimated cost for the initial phase of the project exceeded the City's resources.
PSA 5.1.1: Financial Incentives. Explore and apply financial and other incentives to help private entities replace or upgrade seismically unsafe structures.	Community Development Department		High	Not Started		
Greenhouse Gas Reduction Program Actions						
Measure E-1.5: Smart Grid A: Partner with PG&E and other community businesses to develop a community smart grid integration plan	City Manager's Office		Low	Not Started		City Manager's Office (Sustainability) - This action item has not been started. The City is developing a decarbonization plan and vulnerability assessment. As decarbonization policies and programs are implemented, the city is also assessing its projected electric grid capacity needs to ensure adequate capacity will be in place to support rapid decarbonization.

General Plan Action Plan 2024 Update

Table 1: Not Started, In Progress, and Recently Completed (in 2024):

ACTION ITEMS	RESPONSIBLE /LEAD DEPARTMENT	SUPPORT DEPARTMENT	PRIORITIZATION	STATUS 2024	NEW ANTICIPATED IMPLEMENTATION TIMING (from 2024)	COMMENTS 2024
<p>Measure E-5.1: Solar Photovoltaic Systems on Municipal Buildings B: Consider entering into other PPAs, as appropriate, during the duration of the GGRP</p>	<p>City Manager's Office</p>		<p>Medium</p>	<p>In Progress</p>	<p>4-10 years</p>	<p>City Manager's Office (Sustainability) - City staff are tracking Inflation Reduction Act and other funding opportunities to identify cost-effective ways to install solar PV on municipal facilities. City staff are in contract with Syserco to complete solar PV installations on the Mountain View Sports Pavilion, Whisman Sports Center, and Senior Center by spring 2026. The City has installed solar on several municipal facilities, including the Community Center, the 850 California Street Garage, the Whisman Reservoir, the Shoreline Golf Pro Shop, and the Shoreline Maintenance Center.</p>
<p>Measure W-1.1: Urban Water Management Plan Conservation Strategies A: Implement conservation programs identified within the 2016 UWMP</p>	<p>Public Works Department</p>		<p>Medium</p>	<p>Ongoing</p>	<p>Ongoing</p>	<p>Public Works Department - The City continues to coordinate with Valley Water and the Bay Area Water Supply and Conservation Agency (BAWSCA) to implement conservation programs, such as those outlined in the 2016 and 2021 Urban Water Management Plan (UWMP). The next update for the UWMP will be in 2026.</p>
<p>Measure T-1.1: Transportation Demand Management A: Adopt Transportation Demand Management Ordinance</p>	<p>Community Development Department</p>	<p>Public Works Department</p>	<p>High</p>	<p>In Progress</p>	<p>2 years</p>	<p>Public Works Department - The project team has completed existing conditions analysis, visioning and development of a draft ordinance framework that includes TDM performance standards, a TDM menu of options, and ordinance management tools. The framework will be reviewed by BPAC on January 29, 2025, EPC on February 5, 2025, CTC on March 4, 2025, and Council on June 10, 2025. After receiving input on the draft framework, staff will return to EPC and Council with TDM Ordinance language in Q4 2025.</p>
<p>Measure CS-1.1: Enhance the Urban Forest A: Expand existing tree planting efforts.</p>	<p>Public Works Department/Community Development Department/Community Services Department</p>		<p>Low</p>	<p>In Progress</p>	<p>Ongoing</p>	<p>Community Services Department - CSD continues to partner with non-profit organization Canopy to assist with tree planting and care, education, and community engagement. The FY23-24 agreement scope includes Young Tree Care trainings for city parks staff, forestry workshops for teens, Arbor/Earth Day event support, and street tree plantings. The City has also started work on a city-wide Biodiversity and Urban Forest Plan. This plan will replace the existing Community Tree Master Plan.</p>

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
Land Use Mix, Distribution and Intensity Element	
LUD 3.1.1: Transit Zone requirements. Update the Transit Zone and Transit-Oriented Development Ordinance requirements and standards.	Community Development
LUD 3.3.2: Health implementation. Prepare a Health Implementation Report that recommends additional strategies and monitoring to address health and wellness in the community.	Community Development and City Manager's Office
LUD 3.5.1: Senior housing definitions and standards. Establish new definitions and development standards in the Zoning Ordinance for a continuum of senior care facilities, such as a senior residential community, life care facility, hospice, or assisted living facility.	Community Development
Land Use and Access to Services	
LUD 5.1.1: Zoning Ordinance amendments. Amend the Zoning Ordinance to update allowed uses and development standards to accommodate a range and variety of village centers.	Community Development
Sustainable Building Design and Development	
LUD 10.7.1: Update landscaping requirements. Update the Zoning Ordinance to include updated landscaping requirements.	Community Development
LUD 10.7.2: Water Conservation Landscaping Ordinance. Maintain and implement the Water Conservation in Landscaping Ordinance.	Community Development and Public Works
Local Economy	
LUD 13.1.1: Attract business-class hotel. Attract a business-class hotel and conference center to Mountain View to meet business and community needs.	Community Development
CHANGE AREAS	
North Bayshore	
District Sustainability. Create list of NBS district sustainability topics/ categories baseline measures and strategies.	Community Development
LUD 15.2.1: Baseline measures. The North Bayshore Precise Plan shall specify transportation performance measures and improvements for the area; include standards and requirements for open space between buildings; cluster FAR in key areas such as along Shoreline Boulevard and at transit nodes; require buffers along the creeks and Shoreline at Mountain View Regional Park; require new development to be sensitive to the wildlife corridor and to existing natural resources and trees; and include safeguards about view and the environment.	Community Development and Public Works
LUD 15.3.1: Highly sustainable incentives and performance measures. Develop a range of incentives, such as increased floor area ratio, for the North Bayshore Area for new or significantly rehabilitated highly sustainable development. Performance measures could include sustainable development that exceeds current regulations and/or innovative community benefits that improve quality of life and mitigate potential impacts from greenhouse gas emissions.	Community Development

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
LUD 16.2.1: Comprehensive North Bayshore Precise Plan. Combine existing North Bayshore Precise Plans and/or zoning districts into one comprehensive and integrated Precise Plan.	Community Development
LUD 16.2.2: Form-based zoning. Include form-based zoning codes in the updated North Bayshore Precise Plan that specify the desired future character along North Shoreline Boulevard and other areas.	Community Development
LUD 16.2.3: North Shoreline Boulevard street standards. Develop new City street design standards for North Shoreline Boulevard.	Community Development and Public Works
LUD 16.2.4: Small business diversity. The North Bayshore Precise Plan shall establish policies that encourage and/or provide incentives for small, non-campus businesses and services, which may include locations where lower FAR is maintained.	
LUD 16.2.4: Healthy food. Explore strategies to provide access to healthy food sources, such as grocery stores or a farmer’s market for area residents and employees.	Community Development and City Manager’s Office
LUD 16.5.1: New development and views. During review of North Bayshore projects, require analysis of how new buildings would affect views of the mountains.	Community Development
LUD 17.1.2: North Bayshore Transportation Study. Prepare an access and circulation study to address existing access and circulation limitations in North Bayshore, which could include but not be limited to feasibility of park-and-ride lots and additional transit, pedestrian, and bicycle facilities and improvements.	Public Works
LUD 17.1.3: North Bayshore Transportation Management Association (TMA). Facilitate creation of a North Bayshore Transportation Management Association (TMA) to manage the operation of the North Bayshore Shuttle System, including a mechanism for new and existing businesses to contribute towards the operational expenses of the TMA.	Community Development and Public Works
LUD 17.1.4: North Bayshore Shuttle System branding. Facilitate the promotion and branding of the North Bayshore shuttle system to increase public awareness and ridership.	Community Development and Public Works
LUD 17.1.9: Precise plan integration. The North Bayshore Precise Plan shall integrate Council-supported transportation strategies from the North Bayshore Transportation Study.	Community Development and Public Works
LUD 17.3.1: Improve connectivity. Ensure the North Bayshore Precise Plan update addresses bicycle and pedestrian improvements, requirements, and guidelines for a finer street grid of smaller blocks, improved connections as parcels redevelop, and implementation strategies.	Community Development and Public Works
LUD 18.1.1: Vulnerability Risk Assessment. Prepare a Vulnerability Risk Assessment that identifies City facilities and infrastructure and areas with private properties that may be at risk.	Community Development and City Manager’s Office
LUD 18.1.2: Sea-Level Rise Adaptation Strategy Report. Prepare and update a Sea-Level Rise Adaptation Strategy Report.	Community Development and City Manager’s Office

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
LUD 18.2.1: Transfer of Development Rights program. Develop a Transfer of Development Rights program to allow properties to transfer their development rights and convert to wetland or detention pond areas.	Community Development
East Whisman	
LUD 19.1.1: Transit Zone ordinance update. Update the process and requirements of the Zoning Ordinance Transit Zone to allow greater land use intensity within one-half mile of area light rail transit stations.	Community Development
LUD 19.2.1: Highly sustainable incentives and performance measures. Develop a range of incentives, such as increased floor area ratio, for the East Whisman Area for new or significantly rehabilitated, highly sustainable development. Performance measures could include sustainable development that exceeds current regulations and/or innovative community benefits that improve quality of life and mitigate potential impacts from greenhouse gas emissions.	Community Development
LUD 19.3.1: Improve connectivity. Plan for mobility improvements that support smaller blocks and improved bicycle and pedestrian connections through the area as parcels redevelop.	Community Development
LUD 19.3.2: Improved pedestrian and bicycle connection. Plan, design, and construct an improved pedestrian and bicycle connection between East Whisman, and the NASA/Ames VTA Light Rail Station.	Community Development and Public Works
LUD 19.3.3: Additional connectivity measures. Develop additional pedestrian and bicycle measures along publicly accessible streets and paths and additional TDM measures to be applied to development outside of a one-half mile distance from light rail stations.	Community Development and Public Works Department
LUD 19.4.2: Bicycle and pedestrian improvements list. Develop a master list of bicycle and pedestrian improvements for the East Whisman area to be implemented through transit-oriented development projects.	Community Development and Public Works Department
LUD 19.4.3: Parking innovation. The Transit-Oriented Development Ordinance shall specify innovative parking strategies and requirements.	Community Development
LUD 19.5.1: Zoning Ordinance update. Update the Zoning Ordinance with development standards for new retail and service uses that serve surrounding residential and working populations.	Community Development
LUD 19.5.2: Exempting retail floor area. Develop standards to exempt retail floor area ratio as part of new office developments or major remodeling projects in underserved retail areas.	Community Development
LUD 19.6.1: Commercial design elements. Update policy documents to specify commercial design elements that provide sensitive transitions between residential and commercial land uses.	Community Development

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
LUD 19.6.2: Height and intensity transitions. The Transit-Oriented Development Ordinance shall specify development standards including sensitive design transitions and lower intensities and height limits for commercial areas along North Whisman Road adjacent to residential areas.	Community Development
El Camino Real	
LUD 20.2.1: Specify more intensive development criteria. Update the Zoning Ordinance to specify criteria where more intensive development may be most appropriate along El Camino Real.	Community Development
LUD 20.2.2: Allow greater densities for larger sites. Amend the Zoning Ordinance to allow greater densities for larger project sites along the El Camino Real corridor.	Community Development
LUD 20.8.1: Collaborate on street design standards. Work with surrounding cities and Caltrans to develop street design standards for El Camino Real.	Public Works and Community Development
San Antonio	
LUD 21.2.1: Ortega/California development. Ensure new zoning or precise plan standards for the Ortega/California parcel, within the Mixed Use Corridor designation, include specific standards for senior housing and other residential uses and ensure future residential development at this location is compatible with surrounding uses.	Community Development
LUD 21.3.1: California Street corridor improvement study. Complete a corridor improvement study for California Street.	Community Development and Public Works
LUD 22.1.1: Comprehensive San Antonio Precise Plan. Combine existing San Antonio Area Precise Plans and/or zoning districts into one comprehensive and integrated Precise Plan (consistent with the Change Area).	Community Development
Mobility Element	
Vehicles and Roadway System Efficiency	
MOB 10.1.5: Transportation impact fee. Consider adopting a transportation impact fee to mitigate transportation impacts of new development.	Community Development and Public Works
MOB 10.2.6: Targeted improvements. Explore opportunities to apply traffic impact fees toward bicycle, pedestrian, transit and roadway improvements in order to improve the overall transportation system and optimize travel by all modes.	Community Development and Public Works
Complete Streets	
MOB 1.3.3: Grade separation policy. Develop grade separation policies for the Caltrain rail and Central Expressway corridor.	Public Works
Walkability	
MOB 3.1.5: Unimproved Street Policy. Create a set of guidelines to improve pedestrian accommodation within the roadway where sidewalks are not desired by neighborhood residents, according to the City’s Policy.	Public Works

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
<p>MOB 3.3.1: Key crossings. Develop a priority list for enhanced pedestrian and bicycle crossings along key barriers, such as railroad tracks, El Camino Real, Highway 85, Highway 101, Highway 237, Shoreline Boulevard, Grant Road, Middlefield Road, and Central Expressway.</p>	<p>Public Works and Community Development</p>
Performance Measures	
<p>MOB 8.1.2: Alternative impact thresholds. Study and implement new significance thresholds and performance indicators that balance the needs of all modes for different street types and/or locations; provide guidance on appropriate mitigations for transportation impacts; and establish policies for Statements of Overriding Consideration for transportation impacts in Environmental Impact Reports (EIRs).</p>	<p>Community Development and Public Works</p>
<p>MOB 8.1.3: Interim level of service (LOS) standards. Until adoption of new significance thresholds of performance indicators occurs, the Citywide vehicle LOS standards from the 1992 General Plan, which include a target peak hour LOS policy of LOS D for all intersections and roadway segments, with the following exceptions in high-demand areas:</p> <ul style="list-style-type: none"> • Use LOS E for intersections and street segments within the Downtown and San Antonio areas where vitality, activity and multi-modal transportation use are primary goals; and • Use LOS E for intersections and street segments on CMP designated roadways in Mountain View (e.g., El Camino, Central Expressway and San Antonio Road). 	<p>Community Development and Public Works</p>
<p>MOB 8.2.1: System performance target. Ensure new performance measures include tools for balancing the needs of each mode.</p>	<p>Community Development and Public Works</p>
<p>MOB 8.2.2: Monitoring and reporting. Develop a clear mechanism for ongoing feedback to the City Council, other City boards and commissions, and the community on transportation issues, priorities and successes based on established measurement criteria.</p>	<p>Community Development and Public Works</p>
Infrastructure and Conservation Element	
Water, Wastewater and Stormwater	
<p>INC 4.3.2: Fee structure. Review and update the procedure and fee structure, defining the cost of water system upgrades made necessary by new development, considering the possibility of new impact and maintenance fees in order to create a sustainable water supply system.</p>	<p>Public Works and Finance</p>
<p>INC 5.5.1: Landscape Water Conservation Ordinance. Update the City’s Water Conservation in Landscaping Ordinance as necessary.</p>	<p>Community Development and Public Works</p>
<p>INC 6.1.7: Wastewater fee structure. Review and update the procedure and fee structure for the cost of system upgrades made necessary by new development, considering the possibility of new impact and maintenance fees to ensure a sustainable system.</p>	<p>Finance and Public Works</p>
<p>INC 6.4.1: Moffett Field sewer discharge. Work with the Palo Alto Regional Water Quality Control Plant and other relevant agencies to create and implement a strategy for addressing Moffett Field wastewater discharge.</p>	<p>Public Works, City Attorneys Office and Fire</p>

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
Recycled Water	
INC 7.1.1: Recycled Water Master Plan. Develop a comprehensive recycled water master plan and alternatives analysis.	Public Works
INC 7.4.1: Trees and landscaping. Develop a landscape and tree plant palette suitable for recycled water, including a strategy for removal of redwood trees.	Community Services, Community Development and Public Works
Telecommunications	
INC 9.1.1: Telecommunications implementation plan. Develop a telecommunications implementation plan for the placement of utilities, aerial installations, and utility replacement/upgrades in limited street rights-of-ways.	Community Development and Public Works
Green Building	
INC 15.1.3: Green building incentives. Establish standard administrative or financial incentives for green building such as fee reductions, expedited plan check, staff support or other incentives.	Community Development and Finance
INC 18.1.2: Conjunctive water use. Determine whether there is potential in some locations throughout the City to use remediated, formerly contaminated groundwater for certain uses.	Public Works
Parks, Open Space and Community Facilities Element	
Parks and Open Space	
POS 1.2.1: Update Zoning Ordinance open space requirements. Update Zoning Ordinance standards to require appropriate on-site park and recreation facilities based on the size of development.	Community Development and Community Services
Programs and Services	
POS 6.1.3: Complete Permanente Trail. Complete the Permanente Creek Trail by extending it to Middlefield Road.	Community Services and Public Works
POS 6.1.4: Complete Bay Trail. Work with other cities and agencies to complete the Bay Trail.	Community Services and Public Works
POS 6.1.5: Hetch Hetchy Corridor trails. Develop the Hetch Hetchy corridor for biking, hiking, and other recreational opportunities.	Community Services and Public Works
POS 6.1.6: Enhance Light Rail Trail. Complete and enhance the Light Rail Trail between Whisman Station and Middlefield Road. Explore opportunities to expand the trail to the Bayshore NASA Light Rail Station.	Community Services, Public Works and Community Development
POS 7.5.1: Update Library Space Utilization Study. Update and evaluate the Library Space Utilization Study as needed to accommodate a variety of future Library facility needs.	Library and Public Works
POS 8.1.3: Introduce child care in employment areas. Consider Zoning Ordinance revisions that will allow day care in employment centers such as the North Bayshore and East Whisman areas.	Community Development, Fire and City Manager's Office
Trees, Gardening and Landscaping	

General Plan Action Plan 2024 Update

Table 2: Completed Prior to 2024

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENTS
POS 13.1.1: New Community Garden: Establish a new community garden.	Public Services
Greenhouse Gas Reduction Program Actions	
Measure E-1.1: Residential Energy Efficiency Retrofit A: Consider funding to continue the Residential Energy Assessment and upgrade Program beyond the initial 2012 timeframe	Community Development
Measure E-1.4: Residential Energy Star Appliances C: Develop an outreach campaign to encourage developers to install Energy Star-rated major appliances in new residential units	City Manager's Office, Community Development Department (Building)
Measure E-1.8: Building Shade Trees in Residential Development A: Amend the Zoning Ordinance to require the planting of one mature building shade tree to accompany each new single-family residential unit	Community Development and Community Services
Measure E-2.3: Residential Solar Photovoltaic Systems B: Provide information about rebates and low-interest financing programs for residential solar PV systems on the City's website	City Manager's Office
Measure E-2.4: Non-Residential Solar Photovoltaic Systems A: Analyze potential regulatory, structural, and market barriers to installing PV systems on non-residential buildings and parking lots	City Manager's Office
Measure E-2.4: Non-Residential Solar Photovoltaic Systems B: Develop outreach and technical assistance programs to encourage the installation of non-residential solar PV systems	City Manager's Office
Measure E-5.1: Solar Photovoltaic Systems on Municipal Buildings A: Conduct solar power suitability analysis to determine potential of installing PV systems on other municipal facilities	City Manager's Office
Measure E-3.1: Energy Efficiency in Municipal Buildings A: Perform cost-benefit analyses for municipal building operations and maintenance upgrades to identify GHG emissions reductions associated with options under consideration	Public Works and Community Development
Measure E-3.1: Energy Efficiency in Municipal Buildings B: Evaluate the success of the municipal lighting system energy efficiency upgrades	Public Works and Community Development
Measure E-3.1: Energy Efficiency in Municipal Buildings C: Identify other municipal buildings that would benefit from energy efficiency upgrades	Public Works and Community Development
Measure E-3.1: Energy Efficiency in Municipal Buildings D: Develop a schedule for municipal building energy audits such that buildings are audited every 10 years	Public Works and Community Development
Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights B: Convert all street lights to LED bulbs, induction lighting or LED-solar combined systems	Public Works and Community Development
Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights C: Complete conversion of all HPS streetlights to induction lighting	Public Works and Community Development
Measure W-1.1: Urban Water Management Plan Conservation Strategies B: Prioritize public buildings for water fixture upgrades and identify upgrades to be made	Public Works
Community Choice Energy: Participate in multijurisdictional effort involving a Community Choice Energy scoping study and feasibility study.	City Manager's Office and Public Works

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
Land Use and Design Element			
Planning Process			
LUD 1.2.1: On-line document system. Improve the accessibility and ease of use of the City’s online document system through emerging technologies.	Information Technology/Community Development	High	Many documents are available online through Laserfiche.
LUD 1.4.1: Outreach accessibility. Ensure that outreach is available to all populations by providing translation, convenient meeting times, and submittal of public input using latest technologies.	Community Development, Public Works, Information Technology and City Managers Office	High	Translation services for public meetings are available upon request. Most public meetings are scheduled outside of normal working hours and meetings are streamed online via Legistar and YouTube.
Regional Coordination			
LUD 2.2.1: Support regional planning. Commit staff resources to participate in regional and other key planning issues.	Community Development and Public Works	Medium	This item is addressed within CDD department goals/ objectives and through the development review process.
LUD 2.5.1: Comprehensive Land Use Plan (CLUP) Consistency. Evaluate land uses and development within the Airport Influence Area (AIA) for consistency with the safety, height, noise, and related policies of the CLUP.	Community Development	Medium	Consistency with the CLUP is evaluated during the development review process.
Land Use Mix, Distribution and Intensity			
LUD 3.1.2: Increase public transit use. Develop strategies to increase public transit ridership through coordination with transit agencies and private employers.	Community Development and Public Works	High	T.M.A has been formed. TDM requirements have been applied to new projects and with new precise plans.
LUD 3.1.3: Projects near rail corridors and arterials. Address air quality and noise impacts on new projects near rail corridors and arterials through appropriate site and building design, materials, and technologies.	Community Development	Medium	Occurs during development review & CEQA review process.
LUD 3.5.2: Diverse households. Support affordable housing development to serve a range of household types and incomes through strategies identified in the City’s Housing Element (Goals, Policies, and Implementation Programs).	Community Development	High	Implemented with the Housing Element programs, through development review of residential projects and through housing NOFA process.
Land Use and Access to Services			
LUD 4.1.1: Accessibility and amenity improvements. Identify accessibility and connectivity improvements to and within neighborhood centers, and enhance pedestrian and bicycle facilities through City plans, Capital Improvement Projects, and during review of private development projects.	Community Development and Public Works	High	This is included within the North Bayshore, East Whisman, El Camino Real and San Antonio Precise Plans.
LUD 5.1.2: Existing village and commercial centers. Use the development review process to require pedestrian and bicycle enhancements at existing village and commercial centers to improve neighborhood connectivity to goods and services.	Community Development	Medium	This is included within the North Bayshore, East Whisman, El Camino Real and San Antonio Precise Plans and implemented on a project-by-project basis through development review.
LUD 17.2.1: Transportation Demand Management measures. Implement measures for the North Bayshore Area.	Community Development	High	Implemented on a project-by-project basis through development review.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
Downtown			
LUD 7.1.1: Downtown Committee. Maintain the Downtown Committee as an advisory committee that reviews Downtown policies and procedures.	Community Development	Medium	Downtown Committee meets every 1st Tuesday of the month.
LUD 7.1.2: Downtown facilities. Support the use of Downtown facilities for civic events.	All Departments	Medium	
LUD 7.6.1: Manage parking strategies. Evaluate both short- and long-term parking strategies.	Community Development and Public Works	High	Parking Work Plan is in effect. Received Council approval to proceed with various parking pilot programs
Streetscapes and Public Spaces			
LUD 8.1.1: Implement gateway improvements. Include gateway improvements where appropriate in plans such as the City’s Capital Improvement Program, new or amended Precise Plans, or other special plans, and through public and private development projects. Gateway improvements could include new and remodeled buildings, landscaping, plazas, and visual art elements.	Community Development and Public Works	Medium	This is included within the North Bayshore, East Whisman and San Antonio Precise Plans and implemented on a project-by-project basis through development review.
Integrating Buildings into the Community			
LUD 9.1.1: Implement design compatibility. Utilize precise plans, design guidelines, and zoning standards to ensure high-quality site and architectural design and compatibility between new and existing development.	Community Development	Low	This is included in the North Bayshore, East Whisman, El Camino Real and San Antonio Precise Plans and implemented during development review.
LUD 9.4.1: Complete Streets design standards. Adopt Complete Streets Design Standards and other pedestrian-oriented street design concepts from the Mobility Element.	Community Development and Public Works		This is included in the North Bayshore, East Whisman, El Camino Real and San Antonio Precise Plans.
LUD 9.6.1: Light Standards. Adopt and periodically update a set of City Code regulations, standard mitigation measures and/or development conditions to minimize off-site light and glare from new development.	Community Development	Low	Implemented on a project-by-project basis with conditions of approval.
Sustainable Building Design and Development			
LUD 10.2.2: Protection of wildlife nursery sites. Require preconstruction surveys for nesting birds and/or roosting bats prior to any development that involves the removal of vegetation and/or demolition/restoration of abandoned structures (e.g., houses, barns, sheds, bridges).	Community Development and Community Services	Low	Mitigation Measures and conditions already exist.
LUD 10.4.1: Support sustainability measures. Support programs and strategies to encourage community members to perform upgrades that address sustainability and healthy indoor environment goals.	Community Development	Medium	Included in Climate protection Roadmap (CPR).
LUD 10.6.2: Minimize permit fees and timelines. Minimize permit fees and process timelines for the installation of on-site renewable energy technologies.	Community Development	High	Solar fees are already very low due to state law. Onsite renewable energy installations generally don’t require a Planning permit and therefore have a streamlined review.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
LUD 10.10.1: Public outreach and education. Provide public outreach and education on sustainability practices through over-the-counter materials and online resources.	Community Development	Medium	The City website has been updated, and sustainability staff launched a public education campaign in 2017.
LUD 10.10.2: Environmental education. Provide public environmental education by integrating visible examples of green technology into public buildings.	Community Development	Medium	
Historic Preservation			
LUD 11.1.1: Register of Historic Resources. Maintain and update the Mountain View Register of Historic Resources.	Community Development	Low	The Planning Division maintains and updates the Register of Historic Resources.
LUD 11.1.2: Promote historic resources. Encourage and promote public awareness of Mountain View’s historic and cultural resources.	All Departments	Medium	In partnership with the Historical Society, the Library provides access to a collection of books, papers, and photographs related to Mountain View’s history.
LUD 11.1.3: Historic resource changes. Utilize the development review process to ensure that changes to historic resources are consistent with the U.S. Secretary of Interior Standards for the Treatment of Historic Properties.	Community Development	Low	This is required by state law and the Mountain View Municipal Code. It is implemented during the development review process.
LUD 11.3.1: Early historic evaluation. Identify and evaluate historic and cultural resources early in the development review process.	Community Development	Low	This is evaluated during the informal and formal Planning Application stages.
LUD 11.3.2: Assistance for historic properties. When possible, provide assistance for properties listed in the Mountain View Register of Historic Resources to be nominated as properties in the California and/or National Register of Historic Places.	Community Development	Medium	Staff assists owners with this process.
LUD 11.3.3: Register of Historic Resources benefits. Promote the benefits for properties listed on the Mountain View Register of Historic Resources.	Community Development	Low	Benefits for historic properties are listed in the Zoning Ordinance.
LUD 11.3.4: Mills Act contracts. Support Mills Act contracts to preserve historic resources.	Community Development	Low	Staff supports Mills Act Contracts on a case-by-case basis.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>LUD 11.5.1: Review Historic Property Directory List. Prior to approval of development permits for projects that include ground-disturbing activities. The most recent and updated Northwest Information Center list: Historic Property Directory for the County of Santa Clara shall be consulted to determine if known archaeological and paleontological sites underlie the proposed project. If it is determined that known cultural resources are within ¼ mile of the project site, the City shall require the project applicant to conduct a records search at the Northwest Information Center (NWIC) at Sonoma State University to confirm whether there are any recorded cultural resources within or adjacent to the project site. Based on that research, the City shall determine whether field study by a qualified cultural resources consultant is recommended.</p>	<p>Community Development and Public Works</p>	<p>Low</p>	<p>This is implemented through project conditions of approval and CEQA mitigation measures.</p>
<p>LUD 11.5.2: Pre-construction cultural resource surveys. Should City staff determine that field study for cultural resources is required, the project applicant shall have a cultural resource professional meeting the Secretary of the Interior’s Standards in history and/or archaeology conduct a preconstruction survey to identify significant cultural resources – including archaeological sites, paleontological resources, and human remains – in the project site and provide project-specific recommendations, as needed. Coordination with local Native American communities should be done when significant cultural resources and remains are identified as part of pre-approval site analysis.</p>	<p>Community Development and Public Works</p>	<p>Low</p>	<p>This is implemented through project conditions of approval and CEQA mitigation measures.</p>
<p>LUD 11.5.3: Archaeological and paleontological standard conditions. Adopt and periodically update a set of standard mitigation measures and development conditions to address the discovery and identification of archaeological and paleontological deposits.</p>	<p>Community Development and Public Works</p>	<p>Low</p>	<p>This is implemented through project conditions of approval and CEQA mitigation measures.</p>

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>LUD 11.6.1: Human Remains. Should human remains be found on a project site, no further excavation or disturbance of the site or any nearby area reasonably suspected to overlie adjacent human remains shall be disturbed until the Santa Clara County Coroner is contacted and determines that no investigation of the cause of death is required. If an investigation is required, and the coroner determines the remains to be Native American then: (1) the coroner would contact the Native American Heritage Commission within 24 hours; (2) the Native American Heritage Commission would identify the person or persons it believes to be the most likely descended from the deceased native American; (3) the most likely descendent may make recommendations to the landowner or the person responsible for the excavation work, for means of treating or disposing of, with appropriate dignity, the human remains and any associated grave goods as provided in Public Resources Code Section 5097.98 and Health & Safety Code Section 7050.5.</p>	<p>Community Development and Public Works</p>	<p>Low</p>	<p>This is implemented through project conditions of approval and CEQA mitigation measures.</p>
<p>Economic Development and Fiscal Stability</p>			
<p><i>Fiscal Stability</i></p>			
<p>LUD 12.1.1: Financial Forecast. Maintain and update the City’s 10-year Financial Forecast.</p>	<p>Finance</p>		<p>10 Year GOF forecast was presented to Council in April 2015 and included in 15/16 Adopted Budget</p>
<p>LUD 12.3.1: Fiscal impact analysis. Require fiscal impact analysis of proposed General Plan or Zoning Ordinance Amendments and major development projects.</p>	<p>Community Development and Public Works</p>	<p>Medium</p>	
<p>LUD 12.3.2: Conversion of industrial to residential lands policy. Maintain and update the City’s Policy on Converting Industrial to Residential Lands.</p>	<p>Community Development</p>	<p>Medium</p>	<p>The Zoning Ordinance includes exceptions from the gatekeeper process for certain projects converting land from industrial to residential uses.</p>
<p>LUD 12.5.1: Cost-saving projects. Develop, evaluate, and prioritize a list of projects that reduce operational expenses.</p>	<p>Community Development and City Managers Office</p>	<p>Medium</p>	<p>This is an on-going effort on behalf of all City departments - we are continuously improving and looking at efficiencies. There are numerous items identified in the Municipal Operations Climate Action Plan (MOCAP), and the adopted budget.</p>
<p><i>Jobs and Innovation</i></p>			
<p>LUD 14.3.1: Grant funding. Identify and pursue grant and funding opportunities to develop emerging technology pilot programs and services.</p>	<p>Information Technology</p>	<p>Medium</p>	
<p>LUD 14.4.1: Develop Partnerships: Develop partnerships and market the City’s business districts to local and regional organizations.</p>	<p>Community Development</p>	<p>Medium</p>	<p>Partnering with the Chamber of Commerce, Central Business Association, Silicon Valley Economic Development Association & Nova Works as a Workforce Investment Board</p>
<p>CHANGE AREAS</p>			
<p>North Bayshore</p>			
<p><i>Innovation and Sustainability</i></p>			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
LUD 15.1.1: Corporate and emerging technology focus. Market the North Bayshore Area to the corporate business community and to emerging technology businesses.	Community Development	Medium	The City is in ongoing conversations with the business, Real Estate Brokers & Developers.
<i>Land Use and Design</i>			
LUD 16.1.1: Public easements. Ensure open space amenities, plazas, pathways, and park areas remain publicly accessible by requiring public easements, when necessary.	Community Development, Public Works and City Attorneys Office	High	This is addressed in the North Bayshore Precise Plan.
LUD 16.1.2: Burrowing owl avoidance/protection during development. Require preconstruction surveys and protection measures for burrowing owls prior to any North Bayshore development activities on parcels that a qualified biologist has determined provide suitable under-ground retreats (e.g., ground squirrel burrows, debris piles, storm drain inlets) that could be occupied by either breeding or wintering owls. Consultation with the California Department of Fish and Game shall be required for any site on which burrowing owls are found during the preconstruction survey.	Community Development and Community Services	High	Mitigation Measures and conditions exist, but protection of Burrowing Owls is a high priority which is evaluated with new development applications.
LUD 16.1.3: Special-status plant surveys. Require preconstruction surveys for Congdon’s tarplant and other special-status plant species prior to development of any ruderal or grassland habitat in the North Bayshore area in accordance with CDFG protocols.	Community Development and Community Services	High	Mitigation Measures and conditions exist, but bay vegetation is a high priority.
<i>Mobility</i>			
LUD 17.1.1: Partnerships. Pursue public-private partnership opportunities to improve connectivity and integrate transportation systems.	Community Development and Public Works	High	TMA has been formed.
LUD 17.1.5: New North Bayshore Shuttle System. Develop strategies to incorporate existing shuttles into a new North Bayshore shuttle system.	Community Development and Public Works	High	
LUD 17.1.6: North Bayshore shuttle and Downtown. Improve connectivity and efficiency of shuttle service between the North Bayshore area and the Downtown transit center.	Community Development and Public Works	High	LUD 17.1.3. Automated Guideway Transit Feasibility Study completed.
LUD 17.1.7: City-wide shuttle integration. Evaluate the integration of the North Bayshore Shuttle System with a City-wide shuttle system.	Community Development and Public Works	High	TMA is responsible for the Shuttle including NBS. MV City Shuttle serves other areas.
LUD 17.1.8: Future transportation options. Evaluate future North Bayshore transportation strategies, including fixed rail and Personal Rapid Transit options.	Community Development and Public Works	High	LUD 17.1.3. VTA Feasibility Study.
LUD 17.2.1: Transportation Demand Management measures. Implement measures for the North Bayshore Area.	Community Development	High	Implementation is ongoing with project review.
LUD 17.2.2: Traffic management plan. Update the City’s traffic management plan for Shoreline Amphitheatre events.	City Managers Office and Police		
LUD 17.3.2: Trail access. Improve access to Permanente and Stevens Creeks and Bay Trails.	Community Development and Community Services	Medium	Trail access is maintained/improved with North Bay shore developments.
East Whisman			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
LUD 19.4.1: Transportation Demand Management measures. Implement TDM measures for the East Whisman area.	Community Development	High	Implementation is ongoing with project review in the East Whisman Precise Plan.
El Camino Real			
LUD 20.7.1: Implement pedestrian improvements. Implement pedestrian improvements identified in the Pedestrian Master Plan and through private development projects.	Community Development and Public Works	High	Policy directions integrated in Precise Plans will be implemented through CIP and private development projects.
LUD 20.9.1: Bus Rapid Transit design. Work with the VTA on the design of the Bus Rapid Transit (BRT) service.	Community Development and Public Works	Medium	The City Council endorsed dedicated lane configuration in 2015.
Moffett Boulevard			
LUD 23.7.1: Improve connectivity. Develop and implement strategies to encourage transit, pedestrian, and bicycle access and connectivity along and across the Central Expressway corridor.	Public Works and Community Development	Medium	Addressed in Shoreline Corridor Study as well as through the Rengstorff Grade Separation Design Concept project (#09-28). 100 Moffett Blvd private development, Bicycle Transportation Plan Update, Multimodal plan and CIP projects. (e.g. Shoreline Blvd Pathway Design (CIP 15-32).
Mobility Element			
MOB 1.1.1: Mobility plans. Ensure mobility master plans include or reference priority project lists intended to maintain and enhance the multi-modal transportation system.	Public Works and Community Development	Medium	
MOB 1.1.2: Multi-modal design. Update street design standards to address roadway function, adjacent land use, and accommodations for all modes.	Public Works and Community Development	Medium	Being updated incrementally, through PWD requested CIP and updated street design standards in the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.
MOB 1.1.3: Existing resources. Consult existing resources for design guidance in developing street design standards.	Public Works and Community Development	Medium	
MOB 1.2.1: Complete Streets. Implement complete streets policies and standards in new street design standards, new streets projects, and in street rehabilitation projects.	Public Works and Community Development	Medium	
MOB 1.2.2: Grand Boulevard Initiative. Implement principles of the Grand Boulevard Initiative along El Camino Real.	Public Works and Community Development	High	Initiatives incorporated in El Camino Real Precise Plan
MOB 1.2.3: Targeted standards. Consider additional corridor-specific and/or Precise Plan-based street design standards and guidelines to enhance multi-modal environments (for example, streets, sidewalks, landscaping, and furniture).	Public Works and Community Development	Medium	Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.
MOB 1.3.1: Pedestrian and bicycle connections. Ensure Precise Plans and zoning standards include guidelines for public greenways to create strong pedestrian and bicycle connections, particularly in locations where large blocks are prevalent and vehicular through-connections may not be feasible.	Public Works and Community Development	High	Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>MOB 1.3.2: Development review. Use the development review process to identify and implement pedestrian and bicycle improvements in private development projects and along adjacent street frontages.</p>	<p>Public Works and Community Development</p>	<p>High</p>	<p>Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.</p>
<p>MOB 1.3.4: Grade separations. Support plans for new grade-separated infrastructure (for example, bridges and underpasses) and updates to existing infrastructure consistent with grade separation policies, to reduce conflicts between modes and improve accommodations for non-automotive travel.</p>	<p>Public Works</p>	<p>Medium</p>	<p>Implemented through the annual CIP development and approval process. Also through regional transportation efforts. As part of Phase 1 of the Transit Center Master Plan, the City Council approved a grade separation concept for the Castro Street rail crossing that re-routes Castro Street at the tracks.</p>
<p>MOB 1.4.1: Street grid. Identify and leverage opportunities for a street grid of smaller blocks and improved connections as parcels redevelop.</p>	<p>Community Development and Public Works</p>	<p>Medium</p>	<p>Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.</p>
<p>MOB 1.4.2: Municipal uses. Review street design standards to ensure they consider utility infrastructure, emergency access, and service access needs.</p>	<p>Public Works</p>	<p>Medium</p>	
<p>MOB 1.5.1: Connected network. During review of new subdivisions and major redevelopments, ensure new development provides or enhances a highly interconnected transportation network.</p>	<p>Community Development and Public Works</p>	<p>Medium</p>	<p>Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.</p>
<p>MOB 1.6.1: Traffic calming. Provide traffic calming improvements through the City’s Neighborhood Traffic Management Program (NTMP).</p>	<p>Public Works</p>	<p>Medium</p>	
<p>MOB 1.6.2: Neighborhood Traffic Management Program. Update NTMP guidelines to ensure they include up-to-date traffic calming design options.</p>	<p>Public Works</p>	<p>Medium</p>	
<p>Accessibility</p>			
<p>MOB 2.1.1: Sidewalks and lighting. Encourage separated sidewalks and lighting during review of new development projects and significant rehabilitation or expansion projects.</p>	<p>Community Development and Public Works</p>	<p>Medium</p>	<p>Implemented through the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans during the development review process.</p>
<p>MOB 2.1.2: ADA & Accessibility. Implement and enforce requirements for ADA and accessibility at public facilities and during review of private development projects (for example, disabled parking, paths of travel, building access, curb ramps, etc.).</p>	<p>Community Development and Public Works</p>	<p>Medium</p>	<p>Public Works would require current standard of ADA features within the public right-of-way. Accessibility on private properties is reviewed by the Building Division.</p>
<p>MOB 2.1.3: Transportation plans. Ensure bicycle, pedestrian, and other transportation plans consider access improvements to public facilities, programs, and services.</p>	<p>Public Works</p>	<p>Medium</p>	<p>Included in the Multimodal Transportation Plan.</p>
<p>MOB 2.1.4: Transit providers. Coordinate with transit providers responsible for implementing accessible transit and paratransit services to accommodate the needs of Mountain View residents.</p>	<p>Public Works</p>	<p>Medium</p>	<p>Mountain View Community Shuttle Pilot Program and MVgo Commuter shuttle services are in operation.</p>
<p>Walkability</p>			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
MOB 3.1.1: Pedestrian Master Plan. Regularly update and implement the goals, policies, and actions of the Pedestrian Master Plan.	Public Works	Medium	Updating the Pedestrian Master Plan is the responsibility of the B/PAC. Implementation of the action items will likely be accomplished through the annual CIP development and approval process and/or the approval of private development projects.
MOB 3.1.2: Sidewalk database. Maintain a database of missing sidewalk segments and explore opportunities to close gaps in the sidewalk network.	Public Works	Medium	
MOB 3.1.3: Pedestrian paths. Include publicly accessible pedestrian paths in major new developments and public facilities, and ensure that they are clearly identified and safe.	Community Development and Public Works		Implemented through development review process and policy documents.
MOB 3.1.4: Curbs, gutters, and sidewalks. Implement existing policy to install curbs, gutters, and sidewalks, where desired on unimproved local streets and identify funding for the improvements.	Public Works	Medium	
MOB 3.1.6: Sustainable streetscapes. Consider adopting and/or updating sustainable streetscape standards and guidelines for public improvements and frontage design of private development aimed at creating attractive pedestrian environments, particularly along high-traffic roadways.	Community Development and Public Works	Medium	Implemented through development review process and policy documents.
MOB 3.2.1: Connections through superblocks. Develop pedestrian improvement standards aimed at breaking down large blocks, where vehicular intersections are not feasible or desirable.	Community Development and Public Works	Medium	Implemented through development review process and policy documents.
MOB 3.2.2: Existing neighborhoods. Identify and enhance pedestrian and bicycle facilities and connections through existing neighborhoods to commercial locations and amenities.	Community Development and Public Works	Medium	Implemented through development review process and policy documents.
MOB 3.2.3: Pedestrian crossings to parks. Improve and enhance pedestrian crossings to parks and other public facilities in accordance with current standards and best engineering practices.	Public Works and Community Services	Medium	
MOB 3.2.4: Safety and security. Encourage building design features in new developments, such as windows and entries that orient towards public pathways, to improve the safety and security of pedestrians.	Community Development	High	Newly adopted Precise Plans include design standards to address this in those respective areas.
MOB 3.3.2: Pedestrian connections. Identify and prioritize pedestrian access to connect neighborhood cul-de-sacs and connect neighborhoods to the City-wide trail system.	Public Works and Community Services	Medium	
MOB 3.4.1: Roadway reductions. Identify opportunities to reduce roadway widths at specific intersections and along key corridors to enhance pedestrian and bicycle facilities, including landscape amenities.	Public Works and Community Development	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
MOB 3.5.1: Bicycle/Pedestrian Advisory Committee. Support the Bicycle/Pedestrian Advisory Committee (BPAC) work on pedestrian and bicycle facility projects.	Public Works	High	
MOB 3.5.2: Programs to promote walking. Implement new and enhanced sustainability and health programs that promote walking and bicycling.	Community Development and Public Works	Medium	
Bikeability			
MOB 4.1.1: Bicycle Transportation Plan. Regularly update and implement a comprehensive Bicycle Transportation Plan (BTP), including identification of projects that extend and improve the on-street bicycle network, and consideration of bicycling mode-share targets to achieve a well-utilized network.	Public Works and Community Development	Medium	The Bicycle Transportation Plan (BTP) update was completed in Nov 2015. The B/PAC conducts an annual review of the BTP.
MOB 4.1.2: Funding. Seek funding and revenue sources to install bicycle network improvements and parking.	Public Works	Medium	
MOB 4.2.1: Off-street trails. Maintain and extend the City’s off-street trail network to improve bicycle and pedestrian access, including Stevens Creek, Hetch Hetchy Trail, and Permanente Creek Trail.	Public Works and Community Services	Medium	Extensions and other improvements are identified, prioritized and funded through the annual CIP development and approval process.
MOB 4.3.1: Public bicycle parking. Enhance the availability of convenient and publicly accessible bicycle parking facilities at transit stations and ensure availability on public and private property at key commercial locations such as Downtown.	Public Works and Community Development	Medium	Ongoing through coordination with transit providers and, for private property locations, by Public Works and Community Development staff during the design review process.
MOB 4.4.2: Bicycle parking innovations. Encourage new and innovative means for complying with bicycle parking and storage requirements.	Community Development and Public Works	Medium	Implementation is ongoing on a project-by-project basis.
MOB 4.5.1: Bicycle education. Provide bicycle education and promotion programs.	Public Works	High	Currently implemented as part of the Safe Routes to School program (currently on hold due to COVID-19).
Transit			
MOB 5.1.1: Commuter rail. Actively support commuter rail in Santa Clara County and along the Peninsula.	Public Works	Medium	Ongoing, consistent with policy direction from the City Council.
MOB 5.1.2: Light rail. Actively support enhanced existing light rail service to transit-oriented employment centers and residential development in Mountain View.	Public Works	Medium	Ongoing, consistent with policy direction from the City Council.
MOB 5.1.3: Protection from negative effects. Collaborate with service providers in transit planning processes to support designs that address visual, noise, and vibration impacts and avoid creating barriers that divide the community.	Public Works and Community Development	Medium	Ongoing, but may also require additional staff and other resources as new transit projects are proposed (e.g., blended Caltrain operations).

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>MOB 5.1.4: Caltrans and VTA. Plan for and work with Caltrans and VTA to implement BRT improvements along El Camino Real that reflect the City’s needs and interests.</p>	<p>Public Works and Community Development</p>	<p>Medium</p>	<p>The City Council endorsed dedicated lane configuration on April 21, 2015. No final decision regarding with the BRT project has been made.</p>
<p>MOB 5.1.5: Transit prioritization. Collaborate with Caltrans and VTA to consider additional signal timing adjustment and transit prioritization to minimize transit delay along El Camino Real, in coordination with service needs of other modes of travel (for example, pedestrian crossing, vehicle travel along corridor, etc.).</p>	<p>Public Works</p>	<p>Medium</p>	
<p>MOB 5.1.6: Transit outreach. Provide informational and promotional support for new and existing transit services.</p>	<p>Public Works</p>	<p>Low</p>	
<p>MOB 5.2.1: California High-Speed Rail Corridor. Work with the California High-Speed Rail Authority to provide enhanced pedestrian and bicycle access as well as economic development opportunities along and across the rail corridor.</p>	<p>Public Works and Community Development</p>	<p>Medium</p>	
<p>MOB 5.2.2: Community preservation. Support the preservation of the Downtown business district, historic buildings, pedestrian-friendly environment, and adjacent residential character along the rail corridor.</p>	<p>Public Works and Community Development</p>	<p>Medium</p>	<p>This is addressed during the development review process.</p>
<p>MOB 5.2.3: Downtown circulation. Support protection of Downtown Transit Center operations and access, Downtown mobility, and Central Expressway level of service from impacts of high-speed rail.</p>	<p>Public Works</p>	<p>Medium</p>	<p>This is implemented through the Transit Center Master Plan.</p>
<p>MOB 5.3.1: City-wide shuttles. Study a possible City-wide shuttle system in coordination with VTA, employers, project developers, and other stakeholders.</p>	<p>Public Works</p>	<p>High</p>	<p>Two new shuttle services recently introduced to City through partnerships in January 2015 (MV Community Shuttle and MVgo).</p>
<p>MOB 5.3.2: Caltrain and VTA. Work with Caltrain and VTA to maintain and enhance convenient, ADA-accessible train, light rail, bus, and shuttle service.</p>	<p>Public Works</p>	<p>Medium</p>	
<p>MOB 5.3.3: Bicycle amenities. Encourage bicycle amenities and access on public transit.</p>	<p>Public Works</p>	<p>Medium</p>	
<p>MOB 5.4.1: NASA/Ames. Partner with NASA/Ames Research Park to plan and fund transportation connections with Mountain View, including potential shuttle, bicycle, and pedestrian connections to Downtown, North Bayshore and East Whisman.</p>	<p>Public Works and Community Development</p>	<p>Medium</p>	<p>City or MVTMA could partner with NASA/ Ames in future.</p>
<p>MOB 5.4.2: Shuttle access. Support improvements for continued shuttle access to the Downtown Transit Center and Caltrain.</p>	<p>Public Works and Community Development</p>	<p>Medium</p>	<p>This is implemented through the Transit Center Master Plan.</p>

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>MOB 5.5.1: Multi-modal station access. Collaborate with Caltrain, VTA, and the High-Speed Rail Authority to optimize station access for all modes, provide safe routes to transit, and ensure adequate bicycle and automobile station parking.</p>	Public Works and Community Development	Medium	This is implemented through the Transit Center Master Plan.
<p>MOB 5.5.2: Caltrain station access. Support Caltrain station improvements identified in the Caltrain Bicycle Access and Parking Plan, and prioritize non-single occupancy vehicle modes of access.</p>	Public Works	Medium	
Safe Routes to Schools			
<p>MOB 6.1.1: Funding. Pursue public and private agency grant funding sources for safe routes to schools programs.</p>	Public Works	High	The City is using Measure B funding for the Safe Routes to School program.
<p>MOB 6.2.1: Filling gaps. Identify opportunities to install sidewalks, pathways, and bicycle facilities, which may include right-of-way acquisition, to complete gaps along routes to schools.</p>	Public Works	Medium	Addressed through CIP process.
<p>MOB 6.3.1: Trail access. Plan and construct school-accessible trailheads or neighborhood access points.</p>	Public Works	Medium	Address through CIP process.
<p>MOB 6.4.1: Education and outreach. Work with the school districts to develop and distribute safe routes to schools plans and information.</p>	Public Works	High	Currently implemented as part of the Safe Routes to School program (currently on hold due to COVID-19).
Vehicle Parking			
<p>MOB 7.2.1: Reducing negative effects of parking. Require new parking to be accessed from secondary streets, minimizing the width and number of driveways into a parking facility, and screening parking areas with landscaping or wrapping with active uses.</p>	Public Works and Community Development	Medium	Implemented through development review process and policy documents.
Performance Measurement			
<p>MOB 8.1.1: Transportation analysis for new development. Coordinate with the Santa Clara County Congestion Management Agency to periodically update the City's transportation analysis requirements for new development, including evaluation criteria, significance thresholds, and mitigation guidelines for environmental analysis (CEQA/NEPA).</p>	Public Works and Community Development	Medium	PWD staff participates in the monthly meetings of the Systems, Operations and Management (SOMs) Working Group of the VTA CMA.
Greenhouse Gas Emissions and Air Quality			
<p>MOB 9.1.2: Greenhouse Gas Reduction Plan. Regularly update the GGRP to address transportation emissions reductions.</p>	Community Development and Public Works	Medium	Part of GP Subsequent EIR (funded by developers); or other GP EIR updates done on a project-by-project basis. Conduct a GGRP Update in 2017-18
<p>MOB 9.2.1: Mixed-use in higher densities. Seek to create higher-intensity mixed-use districts along transit, bicycle, and pedestrian corridors.</p>	Community Development and Public Works	Medium	Implemented in the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.
<p>MOB 9.2.2: Alternative modes. Promote walking, bicycling, transit and other highly efficient modes of transportation to reduce per capita vehicle miles traveled.</p>	Community Development and Public Works	High	Implemented in the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans and the Multimodal Plan.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
MOB 9.3.1: Municipal vehicles. Minimize emissions from City-owned and operated vehicles through equipment retrofits, purchasing of more efficient models, changes in operation protocols, or other actions.	Finance and Public Works	Medium	Included in the adopted Municipal Operations Climate Action Plan (MOCAP).
MOB 9.3.2: Sustainable infrastructure. Support the installation of innovative, sustainable infrastructure for low-emission vehicles (for example, electric charging stations, etc.).	Community Development and Public Works		Included in the adopted Municipal Operations Climate Action Plan (MOCAP) and community -wide Climate Protection Roadmap (CPR).
Vehicles and Roadway System Efficiency			
MOB 10.1.1: Congestion. Limit congestion to portions of the transportation network that have the least impact on the City’s residential neighborhoods.	Public Works	Medium	
MOB 10.1.2: Roadway System Management. Use Transportation Systems Management (TSM) principles when considering roadway system improvement projects to improve traffic flow, in balance with the needs of other modes.	Public Works	Medium	
MOB 10.1.3: Roadway improvements. Include roadway operation improvement requirements as part of the review process for new development and significant rehabilitation or expansion projects.	Public Works	Medium	
MOB 10.1.4: Surrounding jurisdictions. Collaborate with surrounding jurisdictions and transit agencies such as VTA to implement intelligent transportation systems and minimize the potential negative impacts on Mountain View from projects in surrounding jurisdictions.	Community Development and Public Works	Medium	CDD continues to review environmental documents for projects in neighboring cities when applicable.
MOB 10.2.2: Existing development. Encourage TDM implementation for existing development.	Community Development	Medium	Ongoing - implemented on a project-by-project basis.
MOB 10.2.3: Local trip management. Facilitate the formation and foster the success of Transportation Management Associations (TMAs), Business Improvement Districts (BIDs), or other public-private partnerships to help manage vehicle trips at a local level.	Community Development and Public Works	High	The TMA has been created, implementation is ongoing.
MOB 10.2.4: Project design. Ensure development project designs support achievement of TDM measures.	Community Development and Public Works	Medium	Completed through Development Review Process.
Maintenance			
MOB 11.1.1: New funding sources. Ensure mobility plans include opportunities for new funding sources to implement system improvements.	Community Development and Public Works	High	
MOB 11.2.1: Pavement Management System. Maintain a Pavement Management System and regularly report on pavement conditions.	Public Works	Medium	
MOB 11.2.2: Pedestrian facilities. Ensure sidewalks and pathways remain free of obstacles that impair accessibility.	Public Works	High	Implementation is ongoing.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
MOB 11.3.1: Project funding. Emphasize funding for alternatives to single-passenger vehicle facilities when appropriating money for transportation projects.	Public Works	Medium	
MOB 11.4.1: Demonstration projects. Identify and implement demonstration projects that create system efficiencies and cost savings.	Public Works	Medium	
Infrastructure and Conservation Element			
City-wide Infrastructure			
INC 1.1.1: Infrastructure upgrade. Develop appropriate procedures for upgrades to existing infrastructure.	Public Works	Medium	Accomplished as part of the City's annual CIP development and approval process, and periodic Master Plans.
INC 1.1.2: Infrastructure replacement. Identify and replace end of life infrastructure as necessary.	Public Works	Medium	Accomplished as part of the City's annual CIP development and approval process. Also through periodic Master Plans.
INC 1.2.1: Fee structure. Develop and implement a fee structure establishing how the City will share the cost of infrastructure upgrades made necessary by new development.	Public Works and Finance	Medium	Capacity Fees adopted in April 2014. Implementation is ongoing.
INC 1.5.1: Coordination with utilities. Work with utility providers to promote information-sharing and to ensure proper maintenance of utility infrastructure.	Public Works	Medium	
INC 1.6.1: Sustainable materials for maintenance. Research and consider the use of sustainable or green construction materials during maintenance projects.	Public Works and Community Services	Medium	Implemented through City's Environmentally Preferable Purchasing Policy.
INC 2.1.1: Water shortages. Be prepared to mitigate water shortages due to drought, disaster, infrastructure failure or other service interruptions.	Public Works	Low	Water shortage contingency plans are included in the Urban Water Management Plan (UWMP). City has submitted required service restoration priorities to California Department of Public Health. Continue to fund and construct water system related CIPs to replace end of service life infrastructure. City code was updated in April 2014 to incorporate a plan for reducing water use during increasing levels of shortage.
INC 2.1.2: Sewer. Mitigate sewer disposal, due to disaster, infrastructure failure, or other service interruption.	Public Works	Low	The City is compliant with the California Integrated Water Quality System that is administered through the State Water Resources Control Board. The City has a Sanitary Sewer System Management Plan that outlines procedures for sanitary sewer overflows and other emergency responses.
INC 2.4.1: Criteria for vulnerable areas. Create specific design criteria for sensitive and vulnerable areas such as the North Bayshore area due to their unique environmental conditions.	Community Development and Community Services	Medium	Issues identified in the North Bayshore Precise Plan.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>INC 2.4.2: Emergency service restoration plan. Create and maintain an emergency service restoration plan for all critical infrastructure – including potable water, wastewater, storm water, recycled water, telecommunications, energy and streets – in case of disaster, infrastructure failure or other service interruptions.</p>	Public Works	Low	Water shortage contingency plans are included in the UWMP. The Sanitary Sewer System Management Plan outlines procedures for sanitary sewer overflows and other emergency responses. Recycled water system is currently characterized as an interruptible supply and master planning will determine the optimal level of redundancy.
<p>INC 3.1.1: Monitoring rights-of-way. Prioritize physical improvements to streets, sidewalks and other public rights-of-way based on regular monitoring of their condition.</p>	Public Works	Medium	
<p>INC 3.1.2: Upgrades to unimproved streets. Review policies and procedures for when and how to upgrade unimproved streets, remaining sensitive to the unique character, aesthetics, equity and desires of residents in the City’s different neighborhoods.</p>	Public Works	Medium	
<p>INC 3.1.3: Recycled content paving material. Seek opportunities to use paving material that has recycled content.</p>	Public Works	Medium	The City incorporates recycled content material where cost-effective and suitable.
<p>Water, Wastewater and Stormwater</p>			
<p><i>Potable Water Supply</i></p>			
<p>INC 4.1.1: Urban Water Management Plan and Water Master Plan. Comply with provisions of the City’s Urban Water Management Plan and the Water Master Plan and regularly update them to reflect long-term land use planning decisions.</p>	Community Development and Public Works	Medium	The UWMP is updated every five years. The UWMP was updated in June 2016. Staff will be proposing a Water Master Plan update with the next CIP.
<p>INC 4.1.2: Groundwater quality and regulations. Closely monitor groundwater quality as well as any changing rules and regulations regarding the City’s access to groundwater, revising plans as necessary to reflect any relevant changes to the groundwater supply.</p>	Public Works	Medium	Testing occurs periodically for compliance with EPA water quality standards.
<p>INC 4.1.3: City reservoir storage. Regularly review reservoir capacity to ensure the City meets recommended storage amounts.</p>	Public Works	Low	Water master plans are updated approximately every 10 years to assess capacity. Large developments undergo hydraulic assessments to ensure that peak and fire flow demands can be met with existing capacity and storage.
<p>INC 4.2.1: Water contracts. Work with other local agencies and water wholesalers to maintain the City’s existing water contracts and Supply Guaranties.</p>	Public Works	Low	Long term contracts with water suppliers (SFPUC and SCVWD) are in place. Anticipated water deliveries from the Santa Clara are reviewed annually. The water supply agreement with the SFPUC specifies minimum available supplies for the City and plans for water shortages.
<p>INC 4.2.2: Access to imported water supply. Monitor changing rules and regulations regarding the City’s access to imported water supply.</p>	Public Works	Low	Public Services monitors water supplies through ongoing wholesaler meetings with the SCVWD and SFPUC.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 4.3.1: Water main replacement. Execute the annual water main replacement program and budget.	Public Works	Medium	Annual water main replacement priorities are development from master plan recommendations and monitoring of repair frequencies. Replacements are prioritized annually and included in the annual CIP.
<i>Water Conservation</i>			
INC 5.1.1: Public education. Implement public education programs about water conservation and efficiency, including education at schools.	Public Works	Low	PSD staff implemented a water conservation education program (including school education) in coordinating with our regional partners (SCVWD & Bay Area Water Supply and Conservation Agency (BAWSCA).
INC 5.1.2: Large consumers. Target water use efficiency outreach towards larger water customers.	Public Works	Low	PSD staff targeted largest water users between 2007-2010 to promote water conservation. Ongoing outreach is conducted annually.
INC 5.2.1: Incentives and requirements. Create incentives and develop regulations that encourage water use efficiency, water conservation and recycled water use.	PWD/CDD	Medium	Rebates and other incentives available for the installation of water efficient devices. MV's water conservation in landscaping regulations, and the Green Building Code both require the use of water efficient practices for new development.
INC 5.7.1: City demonstration projects. Administer demonstration projects such as water-wise gardens and rain gardens.	CSD/PWD	Medium	This is an ongoing process in cooperation with the Santa Clara Valley Water District. A water wise demonstration was installed in fall 2013. A second demonstration garden was completed for the Library in 2015.
<i>Wastewater</i>			
INC 6.1.1: Sewer Master Plan. Maintain and update the City's Sewer Master Plan (SMP) as necessary, to reflect long-term land use planning decisions.	Public Works	Low	Sewer master plans are updated approximately every 10 years to assess capacity. Large developments undergo hydraulic assessments to ensure that system capacity is sufficient for peak flows.
INC 6.1.2: Anticipating future wastewater generation. Anticipate future wastewater generation by regularly updating the Sewer Master Plan (SMP) to reflect long-term land use planning decisions.	Public Works	Low	
INC 6.1.3: Monitoring. Monitor the condition of the sanitary sewer collection system and continue to make improvements by maintaining and updating the Sanitary Sewer Management Plan (SSMP).	PWD/CAO/FIR	Medium	Public Services is working to update the Sanitary Sewer Management Plan and related ordinances.
INC 6.1.4: Sanitary Sewer Overflows. Maintain programs to prevent sanitary sewer overflows.	Public Works	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 6.1.5: Wastewater conveyance outside City limits. Allow conveyance and treatment of wastewater by City infrastructure for the City of Los Altos, portions of Moffett Field and NASA/Ames and other areas outside City limits as mutually beneficial.	PWD/CAO	Low	The City develops agreements with NASA periodically when needed.
INC 6.1.6: NASA/Ames sanitary sewer discharge. Renew sanitary sewer discharge agreement with NASA/Ames.	CAO/PWD	Low	
INC 6.2.1: Pollution prevention. Actively partner with the Palo Alto Regional Water Quality Control Plant (PARWQCP), implementing policies to control inflow and infiltration sources, and reducing wastewater loading of pollutants, such as metals, pharmaceuticals and other emerging pollutants that may pass through the wastewater treatment system.	PWD/FIR	Low	Fire and Environmental Protection Division (FED) staff participate in source control planning and training activities.
INC 6.2.2: Industrial pollution control monitoring. Conduct industrial inspection and monitoring programs to ensure that required controls are installed and maintained and that applicable discharge limits are met.	FIR	High	Mandatory industrial inspection programs are administered by the Fire Department, Fire and Environmental Protection Division.
INC 6.2.4: Commercial pollution control monitoring. Implement commercial inspection programs to control discharges that may create hazardous conditions in the City's sewer system or may cause sewer overflows.	FIR	High	Commercial inspection program is administered by the fire Department, Fire and Environmental Protection Division.
INC 6.2.5: Source controls in new development. Control potential pollutant sources from new facilities or developments by requiring source controls during the planning and building plan check review process.	Public Works, Community Development and Fire	Medium	Implemented through standard conditions, plan review and inspection.
<i>Recycled Water</i>			
INC 7.1.3: Promoting recycled water. Promote additional uses of recycled water within state-approved regulations.	Public Works	Low	Staff will continue to review non-irrigation uses for recycled water. The current focus is transitioning existing irrigation customers to the recycled water system.
INC 7.1.4: Selling recycled water. Investigate opportunities to sell recycled water to neighboring jurisdictions.	Public Works and Finance	Low	Staff will continue to focus on increasing consumption by internal customers, and reviewing the potential for system expansion within City limits.
INC 7.1.5: Recycled water at NASA/Ames. Support the continued and expanded use of recycled water at NASA/Ames Research Center and Moffett Field.	Public Works and Community Development	Medium	
<i>Stormwater</i>			
INC 8.1.1: Stormwater Master Plan. Update and maintain the Stormwater Master Plan as necessary.	Public Works	Medium	
INC 8.1.2: Upgrade undersized drainage pipes. Provide funding and infrastructure to remove cross culverts.	Public Works	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>INC 8.1.3: Low Impact Development (LID). Maximize opportunities to design and construct LID Stormwater treatment controls at new development and redevelopment projects through efforts to educate developers and project engineers and implementation of the development review process.</p>	<p>Fire and Community Development</p>	<p>Medium</p>	<p>Fire Department, Fire and Environmental Protection Division implements evaluation and review of the LID requirement. Municipal Regional Stormwater Permit requirements mandate LID Stormwater controls at new development sites. LID is strictly regulated. LID project data is reported annually to the State of California, regional Water Quality Control Board.</p>
<p>INC 8.1.4: Infrastructure upgrade. Develop appropriate procedures for upgrades to existing infrastructure.</p>	<p>Public Works</p>	<p>Medium</p>	<p>New section in the re-issued Municipal Regional Stormwater NPDES Permit requires the City to develop and implement a long-term green infrastructure plan that will convert a portion of existing City streets to "Green Streets."</p>
<p>INC 8.3.1: Best practices in City operations. Implement pollution prevention Best Management Practices while conducting municipal operations, such as street sweeping, water utility operations, storm drain maintenance and sanitary sewer.</p>	<p>Public Works and Fire</p>	<p>Medium</p>	<p>Potential new requirements will be evaluated and employees will be trained, if necessary. City staff to monitor BMP changes through continuing education and professional association membership.</p>
<p>INC 8.4.1: Inter-agency collaboration. Participate in the Santa Clara Valley Urban Runoff Pollution Prevention Program (SCVURPPP) and work collaboratively with other permitted agencies to achieve compliance with multiple requirements, such as monitoring and public education, in a cost effective manner.</p>	<p>Fire</p>	<p>High</p>	<p>The re-issued Municipal Regional Stormwater NPDES permit was adopted November 2015 and became effective January 2016. City Council authorized continued participation in SCVURPPP. City staff participate collaboratively with other agencies to comply with requirements collectively, as opportunities allow.</p>
<p>INC 8.4.2: Storm water pollution sources. Conduct inspection programs to identify and eliminate sources of Stormwater pollution.</p>	<p>Fire</p>	<p>High</p>	<p>Mandatory industrial inspection programs are administered by the Fire Department, Fire and Environmental Protection Division.</p>
<p>INC 8.4.3: Pollutants of Concern. Implement programs to minimize potential discharges of pollutants of concern, such as mercury, copper, polychlorinated biphenyls (PCBs), polybrominated diphenyl ether (PBDEs), legacy pesticides, selenium, or other pollutants of concern that may be identified during the timeframe of the General Plan.</p>	<p>Fire</p>	<p>High</p>	<p>Long term pollutant load reduction performance criteria for mercury and PCBs are included in the re-issued Municipal Regional Stormwater Permit. A critical component of the load reduction strategy will be long term implementation of green infrastructure projects in the City.</p>
<p>INC 8.4.4: Outdoor water conservation. Minimize overwatering from irrigation systems and encourage outdoor water conservation, which decreases the burden on the Stormwater system.</p>	<p>Community Services and Public Works</p>	<p>High</p>	
<p>INC 8.6.1: Emerging technologies. Evaluate and update development and design standards for Stormwater treatment to reflect prevailing or emerging technologies.</p>	<p>Fire, Community Development and Public Works</p>	<p>Medium</p>	<p>Stormwater treatment design and specifications are evaluated regarding LID treatment controls and trash capture devices.</p>
<p>INC 8.7.1: Storm inlet stencils. Ensure storm inlets are stenciled with a "No Dumping, Flows to Bay" or similar text to educate the public about storm drain pollution.</p>	<p>Public Works and Fire</p>	<p>Medium</p>	
<p>Solid Waste and Recycling</p>			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 10.1.1: Zero waste action plan. Adopt and implement a Zero Waste Action Plan.	Public Works	Medium	
INC 10.1.2: Public education. Provide comprehensive and ongoing public education and promotion programs to encourage residents and businesses to reduce waste and participate in recycling programs.	Public Works	Medium	
INC 10.1.3: Large consumers. Target recycling and reuse outreach towards large commercial and industrial customers.	Public Works	Medium	
INC 10.3.1: Source Reduction and Recycling Element. Implement the programs described in the Mountain View Source Reduction and Recycling Element (SRRE).	Public Works	Medium	
INC 10.7.1: Recycled content advocacy. Advocate for local, state and federal legislation that will increase use of recycled content products.	Public Works	Medium	
INC 10.7.2: Recycled content promotion. Educate and encourage residents and businesses to use products with recycled content.	Public Works	Medium	
INC 10.9.1: Preferential purchasing. Periodically review and update the City’s Environmentally Preferable Purchasing Policy (EP3).	Finance and Public Works	Medium	
INC 11.2.1: Drop-off site. Maintain a convenient City-operated accessible recycling drop-off and redemption site.	Public Works	High	
INC 11.2.2: Recycling receptacle storage. Require adequate, accessible and convenient areas for the storage and collection of recyclable materials in all new developments.	Community Development and Public Works	Medium	Implemented through the development review process.
INC 11.4.1: Refuse disposal capacity. Assure that the City possesses a minimum of five years of refuse disposal capacity at all times.	Public Works	Medium	
INC 11.6.1: Service pricing. Assess services to ensure they are convenient and competitively priced.	Finance and Public Works	Medium	Complete cost of service study completed in FY 2014-2015.
Climate Change			
INC 12.2.1: Greenhouse Gas Reduction Plan. Adopt and regularly update a City-wide Greenhouse Gas Reduction Plan (GGRP).	Community Development and Public Works	Medium	GGRP was updated in 2018 and implementation is ongoing.
INC 12.2.2: Tracking emissions. Maintain and update the City’s community-wide and government operations greenhouse gas inventories to track emissions.	City Managers Office	Medium	GHG inventories are updated and presented to Council on a regular basis.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 12.2.3: Emissions reductions. Reduce community-wide and government operations greenhouse gas emissions pursuant to adopted targets.	Community Development and Public Works	High	Implemented through Municipal Operations Climate Action Plan (MOCAP) and community wide Climate Protection Roadmap (CPR).
Energy Production and Consumption			
INC 13.1.1: Building energy conservation and efficiency. Develop and implement a plan to increase energy efficiency and conservation in public buildings and infrastructure.	Community Development, Community Services and Public Works	Medium	
INC 13.1.2: Efficient City infrastructure. Find opportunities to install more energy-efficient lighting and infrastructure in the public right-of-way and on City- owned properties.	Public Works	Medium	The City has completed the conversion of streetlights and parking lot lights to LEDs and continues to perform energy retrofits as opportunities arise.
INC 13.3.1: Efficiency in development review. Use the development review process to inform developers of the advantages of energy efficiency in buildings, including passive solar design.	Community Development	Medium	Solar Ready requirement came into effect July 1, 2014. Additional requirements came into effect in 2019.
INC 14.1.1: Track new renewable energy installations. Institute a process to track the amount of new solar, wind or other types of renewable energy generation permitted yearly.	Community Development	Medium	This data is tracked through the building permit process.
INC 14.1.2: Promoting renewables. Regularly investigate and publicize opportunities for community members or the City to utilize renewable energy technologies such as solar, co-generation or wind.	Community Development and Public Works	Medium	Outreach is ongoing when opportunities arise.
INC 14.1.3: Methane extraction. Extract methane gas from the sanitary landfill for energy production.	Public Works	Medium	City staff operate the landfill gas collection and control system continuously to extract methane from the closed Shoreline Landfill as required by the various regulations and permits. The collected landfill gas is sold to Google for use in their co-generation plants near their office buildings; is used by City operated micro turbines to generate electricity for the Flare Station and Pump Stations; or is destroyed at the Flare Station. Public Services Staff continuing to review additional energy generations opportunities.
INC 14.1.4: Renewables in development review. Use the development review process to inform developers of the advantages of renewable energy production, including wind and solar.	Community Development	Medium	This is encouraged by new the North Bayshore, East Whisman, San Antonio and El Camino Real Precise Plans.
INC 14.2.1: Sustainable design. Incorporate sustainable design features into new City facilities.	Community Development and Public Works		
INC 14.1.5: Incentives for Renewables. Develop a program of incentives, fee waivers or other strategies to facilitate community members installing renewable energy technologies.	Finance, Community Development and Public Works	Medium	Commercial fee reduction (25%) in place as of September 2015 and Residential fee reduction are also in place in compliance with AB2188. EV Requirement.
Green Building			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>INC 15.1.1: Green building requirements. Create and administer community-wide green building requirements. Regularly update them and track development of Leadership in Energy and Environmental Design-New Construction (LEED-NC), Leadership in Energy and Environmental Design-Neighborhood Development (LEED-ND), Green Point Rated or other relevant green building standards as they relate to the City’s green building objectives.</p>	Community Development	High	Green building requirements have been created and are being administered. The rest of the action seems to parallel INC 15.1.2 The Mountain View Green Building Code (MVGBC) is updated every 3 years in line with the California Building Code, Title 24 and CalGreen code updates.
<p>INC 15.1.2: Other green building regulations. Monitor state green building requirements such as CalGREEN, as well as any other relevant regional, state or federal standards and requirements and ensure the City’s green building program meets or exceeds these and all applicable standards and regulations.</p>	Community Development	Medium	MVGBC has been updated to incorporated changes at state level.
<p>INC 15.1.4: Staff training. Provide regular staff training on green building practices, regulations and standards.</p>	Community Development	Medium	Staff trainings are offered on an as-needed basis.
<p>INC 15.2.1: Visible green technology. Provide public environmental education by integrating visible examples of green technology into public buildings.</p>	Community Development and Public Works	Low	Included in Municipal Operations Climate Action Plan (MOCAP).
<p>INC 15.2.2: Green building education. Provide fact sheets and other materials on the City’s web site and at City offices.</p>	Community Development	Medium	
Species and Habitat			
<p>INC 16.1.1: Habitat corridors. Identify and preserve wildlife habitat corridors through the City.</p>	Community Services	High	
<p>INC 16.1.2: Water replenishment. Enable sufficient surface water replenishment and protect surface water quality to enable groundwater percolation and provide habitat for wildlife.</p>	Fire and Public Works	Medium	FEPD staff involvement with this item has been through implementation of LID Stormwater treatment requirement. Planning staff implements those guidelines through DRP process & coordinates with SCCVWD on new development near waterways.
<p>INC 16.1.3: Water quality. Support efforts by the Santa Clara Valley Water District to preserve water, habitat and riparian quality in the creeks within the City, including implementing the Santa Clara Valley Water Resources Protection Collaborative Guidelines and Standards for Land Use Near Streams.</p>	Community Development, Public Works and Fire	Medium	FEPD staff involvement with this item has been through implementation of LID Stormwater treatment requirement and other Stormwater pollution prevention programs.
<p>INC 16.1.4: Volunteer creek clean-up. Encourage volunteer creek clean-ups.</p>	Community Services and Fire	High	Fire-FEPD coordinates 2 creek cleanup each year (currently on hold due to COVID-19).
<p>INC 16.3.1: Burrowing owl. Evaluate and maintain burrowing owl habitat through the Burrowing Owl Preservation Management Plan (BOPMP).</p>	Community Development	High	Staff biologist continues to implement BOPMP and monitors owl population in Shoreline Park.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 16.4.1: Invasive species. Identify invasive species and their associated risks, contain these species and reduce their amounts wherever feasible.	Community Services	High	Shoreline staff actively removes invasive species when and where possible.
INC 16.5.1: Tidal marshes. Maintain Charleston Slough within Shoreline at Mountain View and creeks as wildlife habitat.	Community Services and Public Works	High	Staff continues to coordinate with South Bay Salt Pond Restoration Project and with BCDC on Charleston Slough enhancements.
Watershed and Floodplain Management			
INC 17.1.1: Inter-agency coordination. Coordinate with the Santa Clara Valley Water District (SCVWD) on flood-related issues.	Public Works	Medium	
INC 17.1.2: Fee structure. Review and update the procedure and fee structure for the cost of system upgrades made necessary by new development, considering the possibility of new impact and maintenance fees.	Public Works and Finance	Medium	
INC 17.4.1: Flood zones. Continue to review development in areas identified by the General Plan Flood Zone Map and FEMA flood zone maps for compliance with the City’s Drainage and Flood Control Ordinance.	Public Works and Community Development	Medium	
Soil and Groundwater Contamination			
INC 18.1.1: Enforcing existing regulations. Enforce local codes and support State and Federal regulations to prevent contamination of groundwater resources.	Fire	High	Fire-FEPD enforces State and local requirements for Underground Storage Tank monitoring systems and inspection.
INC 18.1.3: Abandoned wells. Support the Santa Clara Valley Water District (SCVWD) to locate and seal abandoned wells in accordance with state standards to protect groundwater quality.	Public Works	Medium	
INC 18.1.4: Monitoring well permitting. Support the Santa Clara Valley Water District (SCVWD) to locate monitoring wells to protect groundwater quality.	Public Works	Medium	
INC 18.1.5: Abandoned sites. Monitor, prevent, and remediate contamination from abandoned sites.	Public Works, Fire and City Managers Office	Low	Fire-FEPD only provides oversight for hazardous materials facility closure or dumping response.
INC 18.1.6: Shallow groundwater. Monitor shallow groundwater quality and ensure it meets or exceeds state and federal requirements.	Fire and City Managers Office	Low	State has issued a Low Threat Risk policy that allows for closures of contaminated sites. City is working with Santa Clara County Health and the Santa Clara Valley Water District (SCVWD) to provide to support of their oversight responsibility. It is not the City's responsibility to monitor Water Quality. FEPD involvement in this action except for hazmat closure or dumping response.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 18.2.2: Inter-agency coordination. Provide local information and other assistance to state, regional, and federal agencies that oversee cleanup of groundwater contamination in Mountain View.	Community Development and City Managers Office	Low	State has issued a Low Threat Risk policy that allows for closures of contaminated sites. City is working with Santa Clara County Health and the SCVWD to provide to support of their oversight responsibility. It is not the City's responsibility to monitor water quality.
INC 18.2.3: Vulnerability study. Support the Santa Clara Valley Water District (SCVWD) vulnerability study.	Public Works	Low	
INC 18.2.4: Vapor intrusion. Monitor and address soil quality and incidences of vapor intrusion.	Community Development and City Managers Office	Medium	City continues to work with EPA and DTSC , and SCVWD.
Integrated Pest Management			
INC 19.1.1: Integrated Pest Management Plan. Maintain and regularly update the City's Integrated Pest Management Plan (IPMP).	Community Services and Fire	High	
INC 19.2.1: Pesticide use tracking. Maintain a database to track the amount of pesticides applied at City facilities.	Community Services and Fire	High	The Fire Department, Fire and Environmental Protection Division maintains the pesticide use tracking database for pesticide use at City facilities.
Air Quality			
INC 20.1.1: Wood-burning ordinance. Enforce the City's wood-burning ordinance.	Community Development	Low	
INC 20.1.2: Air quality through California Environmental Quality Act. Use the development review process to evaluate the cumulative effects of new development on air quality and impose appropriate mitigation measures through the CEQA process.	Community Development	Medium	This is required under CEQA.
INC 20.2.1: Sensitive receptors. Utilize Bay Area Air Quality Management District (BAAQMD) guidelines to protect residential uses and other sensitive receptors from stationary sources of pollution.	Community Development	Medium	Implemented through development review as a condition of approval.
INC 20.2.2: Regional Clean Air Plan. Cooperate with the Bay Area Air Quality Management District (BAAQMD) in implementing the regional Clean Air Plan.	Community Development	Medium	
INC 20.2.3: Congestion Management Plan. Work with the Congestion Management Agency (CMA) to implement the Congestion Management Plan (CMP).	Community Development and Public Works	Medium	
INC 20.2.4: Regulation of specific businesses. Improve awareness of the Bay Area Air Quality Management District's enforcement program to regulate specific businesses, especially those near residential neighborhoods.	Community Development and City Managers Office	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
INC 20.3.1: Pollution prevention. Encourage the community and City employees to minimize single-occupancy auto travel through employer incentives and other strategies.	Community Development, Public Works and City Managers Office	Medium	NBS PP is implementing a 45% SOV rate.
INC 20.6.1: Conditions for development and grading. Adopt and periodically update standard mitigation measures and development conditions for dust, particulate, and exhaust control standard measures for demolition and grading activities in compliance with the BAAQMD <u>CEQA Air Quality Guidelines</u> .	Community Development and Public Works	Low	Implemented through project conditions of approval and CEQA mitigation measures.
INC 20.7.1: Protection of sensitive receptors. Adopt procedures to require health risk assessments, emissions analysis and risk reduction plans in accordance with BAAQMD-recommended procedures for sensitive land uses, and establish standard mitigation measures and development conditions to comply with BAAQMD standards.	Community Development	Low	Implemented through project conditions of approval and CEQA mitigation measures.
Parks, Open Spaces and Community Facilities Element			
Parks and Open Space			
POS 1.1.1: Acquire open space. Acquire and develop open space consistent with the priorities established by the Parks and Open Space Plan (POSP).	Community Services and Public Works	High	CSD works with PWD to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space.
POS 1.1.2: Implement park land dedication ordinance. Use the park land dedication provisions of the City’s Subdivision Ordinance to provide land or fees for parks. The requirements are a condition of residential project approval.	Community Services and Public Works	High	PWD-LDE staff will continue to collect fees per City Code. Updates are currently underway.
POS 1.1.3: Use creative approaches to increase park land. Use creative and innovative means, such as easements, leases, cooperative agreements and grants from other agencies and organizations, to increase park and open space resources.	City Attorney's Office, Public Works, Community Development and Community Services		This will be addressed with the updated Parkland Dedication Ordinance.
POS 1.1.4: Update Park and Open Space Plan. Update the Parks and Open Space Plan every three years.	Community Services	High	
POS 1.1.5: Maintain inventory. Maintain an inventory of public and private properties for potential purchase and redevelopment as public open space.	Public Works and Community Services	Medium	
POS 2.1.1: Explore third community park. Explore strategies to build a third community park, north of Central Expressway.	Community Services	Medium	CSD works with PWD to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
POS 2.3.1: Ensure safe access across streets and barriers. Utilize the Parks and Open Space Plan, Bicycle Transportation Plan, Pedestrian Master Plan, and other plans, and collaborate with other governmental agencies to ensure that open space resources can be safely accessed across streets and other barriers.	Public Works and Community Services	Medium	
POS 2.5.1: Use preservation criteria in Parks and Open Space Plan. Utilize the POSP’s preservation criteria to evaluate the purchase or preservation of surplus school sites.	Public Works and Community Services	High	CSD works with PWD to look for and evaluate potential sites for open space on an ongoing basis, focusing on areas identified by the Parks and Open Space Plan as deficient in open space.
POS 3.1.1: Develop environmental education programs. Develop environmental education programs, services, and facilities.	Community Services	High	The City operates Deer Hollow Farm as part of a partnership with other agencies. Further work will take place on a medium priority for development of environmental education programs at Shoreline.
POS 3.1.2: Plant native species in natural areas. Plant native and/or drought-tolerant species in natural areas such as the Stevens Creek Trail and Shoreline at Mountain View.	Community Services	High	The North Bayshore Plant Palette was adopted in 2016. It contains natives and low water use plants. The plant list is used when planting in natural areas.
POS 4.1.1: Notify residents. Notify residents of open space projects.	Community Services	High	This is done on an ongoing basis.
POS 4.2.1: Design for safety. Design for park safety and security.	Public Works and Community Services	High	CSD works with the PWD and the PD as needed to design new parks and facilities that are safe.
POS 4.2.2: Consider neighbors. Recognize and respect the need for privacy and security of neighboring residents when developing parks, trails, and other open spaces.	Public Works and Community Services	High	The need for privacy and security of neighboring residents is always considered when developing parks, trails, and other open spaces.
POS 5.1.1: Schools as neighborhood centers. Collaborate with the Mountain View Whisman school district to explore using school sites as neighborhood centers. The centers could provide out-of-school activities, family programming and services, intergenerational activities and neighborhood events.	Community Services	High	Collaboration is ongoing.
POS 5.1.2: Mountain View High School open space joint use. Explore development of an agreement with the Mountain View-Los Altos Union High school District for joint use of the open space at Mountain View High School for public use.	Community Services	Medium	
Programs and Services			

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>POS 7.1.1: Develop programs for all ages and abilities. Develop programs and activities for residents of all ages and ability levels consistent with the City’s Recreation Plan and Youth Action Plan.</p>	<p>Community Services and Library</p>	<p>High</p>	<p>The City currently operates programs for all ages from infants to seniors consistent with the Recreation Plan and Youth Action Plan.</p> <p>The Library offers a variety of ongoing programs for children, teens, adults, and families.</p>
<p>POS 7.1.2: Develop diverse programs. Create planning programs relevant to the City’s cultural diversity.</p>	<p>Community Services, City Manager’s Office and Library</p>	<p>Medium</p>	<p>HRC continuously supports diversity outreach. The Library continues to develop programs for our diverse community, including computer training in Spanish for adults, and family story times in Spanish and Chinese.</p>
<p>POS 7.1.3: Develop community facilities. Develop safe and attractive facilities for adolescents and young adults, seniors, and other populations with special needs, throughout the community.</p>	<p>Community Services and Public Works</p>	<p>High</p>	<p>The Teen Center project was completed in 2014.</p>
<p>POS 7.1.4: Work with City commissions and committees. Work with the Parks and Recreation Commission (PRC), Senior Advisory Committee (SAC), and the Youth Advisory Committee (YAC) on recreation programming.</p>	<p>Community Services and City Managers Office</p>	<p>High</p>	
<p>POS 7.1.5: Improve technology. Consider innovative technological improvements and strategies that will serve diverse future community needs.</p>	<p>Community Services, City Manager’s Office, Information Technology and Library</p>	<p>High</p>	<p>The Community Services Department has upgraded the registration system to provide off-site registration at the pools as well as membership modules for the Senior Center and Teen Center as well as a reservation booking system for the Rengstorff House.</p>
<p>POS 7.1.6: Accessing City services. Explore strategies to make accessing City services easier and more user-friendly.</p>	<p>City Manager’s Office and Community Services</p>	<p>Low</p>	<p>New website significantly improves access; utility billing online -2013. New website and associated digital/social communication channels improves access; utility billing online. An online permitting systems was implemented during 2020. Updates to the online permitting system occur as needed. More significant updates are underway in response to the Matrix development study.</p>
<p>POS 8.1.1: Improve access. Collaborate with public and private entities to improve access to child care.</p>	<p>City Manager’s Office and Community Services</p>	<p>Low</p>	<p>New Child Care provider (Learning Links) selected in 2014. More centers opened in the past 2 years. Child Care Provider support for training referrals, industry best practices and customer resources.</p>
<p>POS 8.1.2: Connect providers and clients. Utilize Santa Clara County’s Local Needs Assessment for Child Care to connect child-care providers with client populations.</p>	<p>City Manager’s Office and Community Services</p>	<p>Medium</p>	<p>Updated Need Assessment was completed in 2013, shared with Planning staff and new providers that inquire.</p>

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
POS 8.1.4: Integrate child care into other uses. Encourage and support integration of child-care facilities with transit trips and within large development projects.	City Manager's Office and Community Development	Medium	
POS 8.1.5: Support operations. Provide support and information that enhance child-care provider operations.	City Manager's Office, Community Services and Community Development	Medium	Website update with provider links. Recently completed a workforce survey for private providers.
POS 8.1.6: Provide references. Maintain and make available a reference and referral list of center-based and family child care providers in the City.	City Manager's Office	Medium	
POS 8.1.7: Enhance quality and standards. Participate in local efforts to enhance child-care quality, and community care licensing standards.	City Manager's Office	Medium	
POS 8.1.8: Promote accessibility and affordability. Work with the Mountain View Whisman School District to continue making preschool and after-school child-care accessible to low-income families and available on school campuses.	Community Services and City Manager's Office	High	
Arts			
POS 10.1.1: Maintain Mountain View Center for the Performing Arts. Maintain the Mountain View Center for the Performing Arts as an important community resource.	Community Services and City Manager's Office	High	Part of the ongoing operations of the Performing Arts Center.
POS 10.1.2: Utilize Performing Arts Committee. Utilize the Performing Arts Committee (PAC) to support programs and operations of the Mountain View Center for the Performing Arts, to advocate for the arts in public venues and to promote music, theater, dance, and other performing arts.	Community Services	High	Part of the ongoing operations of the Performing Arts Center.
POS 11.1.1: Encourage public art. Encourage public art to be included within public and private development projects, with specific emphasis in key planning areas identified for significant change.	Community Development and Public Works	Low	C.I.P's include a process for public art. Public Art is also reviewed through private development review process.
POS 11.1.2: Acquire public art. Retain and develop programs to acquire significant works of public art by supporting the One Percent for Art Program and the Public Arts for all Capital Improvement Projects.	Community Development and Community Services		Implemented by the Visual Arts Committee.
POS 11.1.3: Maintain Visual Arts Committee. Maintain the Visual Arts Committee (VAC) to guide the acquisition of public art and promote other visual arts programs.	Community Development	Low	Implemented by the Visual Arts Committee.
Trees, Gardens and Landscaping			
POS 12.1.1: Maintain tree inventory. Maintain a comprehensive inventory of street trees and trees in public spaces in order to determine where to allocate resources to maintain or replace trees.	Community Services	High	The Community Tree Master Plan was adopted by Council in September 2015. The plan requires maintenance of the urban forest inventory. Staff will also be providing the 5 year update to the 2015 Community Tree Master Plan in FY 21-22.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
POS 12.1.2: Publicize tree ordinance. Publicize and enforce the Heritage Tree Ordinance.	Community Services	High	Information is provided on City website and sent to all residents in The View.
POS 12.1.3: Identify funding source. Identify a funding source to assist lower-income property owners with maintaining Heritage trees on their property.	Community Services	Low	
POS 12.2.1: Increase number of trees. Work towards having trees on at least 90% of identified and available street tree planting sites.	Community Services and Public Works	Medium	CSD continues work on increasing street tree inventory and CDD on development projects. In January of 2019 the newly created Forestry Coordinator position was filled. The position is focused on filling street tree locations and working with citizens to fill street tree locations.
POS 12.4.1: Require compliance with water conservation standards. Require new landscaping to comply with City water conservation standards and requirements.	Community Development and Public Works	Medium	New parks meet the water conservation and landscape standards through the design process.
Noise Element			
Noise			
NOI 1.1.1: Noise Ordinance. Update and enforce the City’s Noise Ordinance to be consistent with this Element. The update shall include noise performance standards for stationary noise sources, including, but not limited to, mechanical equipment, loading/unloading activities, amplified music, and light industrial operations.	City Attorney's Office and Community Development	Medium	CAO drafted a memorandum to Council summarizing the City's current noise enforcement regulations (which are not centrally codified, but spread throughout the City Code) but received no direction from Council to update any of these provisions. CAO received no direction from Council to update any of the noise regulations. The current noise ordinance is enforced through the building permit review process.
NOI 1.2.1: Disclosures for mixed-use development. Require disclosures to residents of new mixed-use developments of potential noise associated with adjacent uses such as solid waste/recycling collection, deliveries and other activities typically associated with commercial activity.	City Attorney's Office and Community Development	Low	Implemented as a condition of approval.
NOI 1.2.2: Disclosures for new development. Require disclosures to residents in new developments of potential noise associated with nearby freeways or highways.	City Attorney's Office and Community Development	Low	Implemented as a condition of approval.
NOI 1.6.1: Traffic noise reduction measures. Investigate and implement measures and techniques to reduce traffic noise such as repaving roadways or reducing speeds.	Community Development and Public Works	Medium	
NOI 1.6.2: Traffic noise reduction process. Monitor and record noise complaints related to traffic noise and coordinate with the Santa Clara Valley Transportation Authority (VTA) Noise Reduction Screening Program to reduce noise.	Community Development and Public Works	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
NOI 1.6.3: Truck traffic. Encourage a limitation on commercial, industrial and construction truck traffic through residential areas by measures such as requiring truck traffic routes and traffic plans be identified for new construction and new commercial and industrial uses.	Community Development and Public Works	Medium	City has existing approved "trucks routes" per City Code and requires haul route and traffic control plans with all projects.
NOI 1.7.1: Noise complaints. Respond to noise complaints by monitoring the source, suggesting noise mitigation measures, and using enforcement options when necessary.	City Attorney's Office, Police and Community Development		Police and Code Enforcement are the primary responders to noise complaints and will continue to operate in this capacity. CAO provided Council with memo on noise regulations and enforcement in the City but received no direction from Council to change the current approach.
NOI 1.7.2: Shoreline Amphitheatre. Plan for and manage noise from Shoreline Amphitheatre operations.	Community Development, Community Services and Police	Medium	Noise associated with events is managed through the Temporary Use Permit process.
NOI 1.8.1: NASA overflights. Encourage and coordinate with NASA to minimize flights over the community, including managing practice landings, particularly during evening and nighttime hours.	Community Development and City Manager's Office	Medium	The City coordinates with Moffett Federal Airfield in accordance with existing operations.
NOI 1.8.2: NASA noise levels. Encourage and coordinate with NASA to utilize flight, landing, and maintenance procedures which lower noise levels.	Community Development and City Manager's Office	Medium	The City coordinates with Moffett Federal Airfield in accordance with existing operations.
NOI 1.8.3: Moffett Federal Airfield uses. Support efforts to restrict the use of Moffett Federal Airfield for additional air traffic uses such as passenger and cargo uses.	Community Development and City Manager's Office	Medium	The City coordinates with Moffett Federal Airfield in accordance with existing operations.
NOI 1.8.4: Moffett Federal Airfield noise contours. Consider the noise contours of Moffett Federal Airfield operations when making land use planning decisions and considering new development to ensure that noise standards are met.	Community Development	Medium	This is implemented through project compliance with Moffett Federal Airfield Comprehensive Land Use Plan (CLUP).
NOI 1.9.1: Rail corridors. Monitor plans and projects, which would increase the noise from rail corridors, evaluate their noise impacts, and seek mitigation for any change that worsens local conditions.	Public Works and City Managers Office	Medium	
NOI 1.9.2: High-speed rail. Coordinate with the California High-Speed Rail Authority to reduce the noise impacts of the proposed High-Speed Rail Service.	Public Works and Community Development	Medium	
NOI 1.9.3: Light and heavy rail vibration. Monitor vibration caused by light and heavy rail using Federal guidelines for determining impacts.	Community Development and Public Works	Medium	As part of CEQA review of development projects, analyze vibration caused by light and heavy rail using Federal guidelines for determining impacts.
NOI 1.9.4: Light rail. Monitor regional plans for light rail facilities in Mountain View to ensure that noise impacts are identified and mitigated.	Public Works	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
NOI 1.9.5: Air horns. Seek the cooperation of transit agencies to avoid unnecessary and prolonged use of air horns except for safety purposes.	Public Works	Medium	
NOI 1.9.6: Train noise legislation. Support legislation to reduce the noise level of trains.	Public Works	Low	
Public Safety Element			
Police and Fire Services Combined			
PSA 1.1.1: Share Police and Fire services. Work with neighboring cities to evaluate possible efficiency and cost savings from sharing services.	Police and Fire	High	
Police			
PSA 2.2.1: Prompt notification. Notify residents and others in a timely manner of criminal activity that may potentially affect them.	Police	High	The City uses Press Releases, Print Media, Social Media, and SCC Emergency notification systems for this purpose
PSA 2.3.1: Improve officer skills. Continuously develop and improve the skills and abilities of all members of the Police Department through training and education.	Police	Medium	The Police Department provides regular staff trainings.
PSA 2.3.2: Embrace technology. Embrace new technology that will help prevent and solve crimes.	Police	Medium	The Police Department continually looks for and evaluates technological solutions
PSA 2.4.1: Support Police Activities League. Provide support to the Mountain View Police Activities League via volunteered staff time and referrals.	Police	High	This is an ongoing strongly supported program within the Police Department.
PSA 2.6.1: Police service levels and facilities. Periodically review Police Department service levels and facility needs based on the most recent City studies and recommendations.	Police	Medium	
Fire and Hazardous Materials			
PSA 3.1.1: Use fire suppression best practices. Evaluate and update best practices, plans and policies for preventing and suppressing fires.	Fire	High	
PSA 3.1.2: Provide excellent equipment. Equip Firefighters with state-of-the-art equipment and training to respond quickly and effectively to medical emergencies.	Fire	High	
PSA 3.1.3: Adopt codes. Adopt and enforce proactive fire and life safety codes.	Fire and Community Development	High	Codes are updated every three years.
PSA 3.1.4: Continue fire inspections. Maintain proactive and responsive programs for fire inspections and code enforcement.	Fire	High	
PSA 3.2.1: Incorporate latest technology and training. Keep abreast of new technology and training to manage and control hazardous materials.	Fire	High	Starting in 2015 Fire has updated monthly hazmat training to reflect new standards.
PSA 3.2.2: Enforce hazardous materials ordinances. Update and enforce local ordinances regulating the storage, use, handling, and clean-up of hazardous materials and contaminated sites.	Fire	High	
PSA 3.3.1: Regulate new hazardous materials uses. Review, monitor, and place appropriate conditions on new development that propose hazardous material use.	Fire	High	This is managed through new construction/tenant improvement permit process.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
PSA 3.4.1: Monitor remediation of federal Superfund sites. Monitor environmental remediation activities at federal Superfund sites within or adjacent to the City of Mountain View and ensure development in areas contaminated by federal Superfund sites implement appropriate measures to protect human health and the environment.	Community Development and City Manager's Office	High	
Emergency Preparedness			
PSA 4.1.1: Maintain public safety operations during disaster. Maintain emergency operations sufficient for public safety during a disaster. This applies to facilities, equipment, communications systems and personnel, even when mutual aid is unavailable. Opportunities for public safety workers to live in Mountain View, as provided for in the Housing Element, will assist in ensuring the availability of adequate personnel.	Fire, Police and Public Works		This is part of the City's Emergency Plan.
PSA 4.1.2: Conduct practice drills. Conduct practice drills at least annually for City employees assigned to the City's disaster response team.	Fire		Exercises are conducted at least annually for all Emergency Operations Center (EOC) staff.
PSA 4.1.3: Work with Moffett Field. Collaborate with Moffett Field in emergency preparedness planning efforts.	Fire		OES coordinates with Moffett Field on a regular basis
PSA 4.1.4: Plan for damaged utility lines. Develop response plans for disasters created by damage or failure of major gas and electric transmission lines.	Fire and Public Works		This is part of the City's Emergency Plan.
PSA 4.1.5: Evacuation plans. Emergency preparedness plans should consider priority evacuation routes taking into account areas and roadways that are more susceptible to earthquakes and liquefaction, flooding and other disasters or emergencies.	Fire and Public Works		This is part of the City's Emergency Plan.
PSA 4.2.1: Enforce building codes. All development and construction proposals shall be reviewed by the City of Mountain View to ensure conformance to current and applicable building and fire code standards.	Community Development and Fire	High	Implemented through the Building Permit process.
PSA 4.2.2: Develop a mitigation plan. Develop a Local Hazard Mitigation Plan.	Fire		The Local hazard Mitigation Plan is updated every 5.
PSA 4.2.3: Involve employers. Work with large employers in the City's industrial and office areas to prepare a coordinated response in the event of a disaster.	Fire		OES continues to work with large employers to provide training and ensure coordination for disaster response
PSA 4.2.4: Educate the community. Educate the community on Community Risk Reduction and increase emergency preparedness.	Fire		OES provides neighborhood training on request and continues outreach efforts to reach as many neighborhoods, associations, schools and other organizations as possible.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
PSA 4.2.5: Work with neighborhoods. Support and involve neighborhoods and work with the Community Emergency Response Team to develop emergency response plans.	Fire		OES coordinates with existing CERT neighborhoods through quarterly meeting with neighborhood CERT coordinators and provides continuing education training at least quarterly. OES also works to create new CERT neighborhoods.
PSA 4.2.7: Geotechnical studies. Adopt and periodically update a set of standard mitigation measures and development conditions related to geotechnical/soils investigation and environmental site assessments.	Community Development	Low	Implemented as a condition of approval and CEQA mitigation measure.
PSA 4.2.8: Hazardous materials contamination. Adopt and periodically update a set of standard mitigation measures and development conditions to reduce the potential for contamination associated with hazardous materials related to areas adjacent to highways or previously used for agriculture or industrial uses.	Community Development	Low	Implemented as a condition of approval and CEQA mitigation measure.
PSA 5.1.2: Upgrade Public Buildings. Replace or upgrade City-owned buildings and structures to meet seismic building codes.	Public Works and Community Services	High	
PSA 5.1.3: Hazard Studies. Review development projects in potentially seismic areas to ensure that geotechnical investigations are prepared following State guidelines and relevant local codes.	Community Development	Medium	Implemented as a condition of approval and CEQA mitigation measure.
Greenhouse Gas Reduction Program Actions			
Measure E-1.1: Residential Energy Efficiency Retrofit B: Leverage <i>Energy Upgrade California</i> outreach and educational materials, and <i>Power Saver</i> loans when made available, to encourage energy efficiency retrofits and the use of energy efficient, low-carbon, or renewable technologies	Community Development	Medium	While most information is available on the website, and is regularly published in The View, the City also conducts an outreach program that provides enhanced information that summarizes incentives and relevant programs.
Measure E-1.1: Residential Energy Efficiency Retrofit C: Support Association of Bay Area Governments (ABAG), PG&E, and other organizations’ efforts to develop and implement an Energy Upgrade California program for residential property owners	Community Development	Medium	
Measure E-1.2: Non-Residential Energy Efficiency Retrofit A: Encourage the development of a non-residential PACE financing program (AB 811) to encourage investment in energy efficiency retrofits in non-residential properties	Community Development	High	PACE financing has been available for non-residential customers through the CaliforniaFIRST Program since September 2012, and is also available through HERO as of September 2015.
Measure E-1.2: Non-Residential Energy Efficiency Retrofit B: Encourage small businesses to participate in PG&E programs that provide technical assistance and access to incentives for energy efficiency upgrades (e.g., refrigeration, HVAC, lighting)	Community Development	Medium	

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
Measure E-1.3: Non-Residential Lighting Retrofit A: Enforce the Building Code to require all non-residential tenant improvements to improve lighting per current adopted Mountain View Green Building Code.	Community Development	High	Standards were updated every 3 years.
Measure E-1.3: Non-Residential Lighting Retrofit B: Encourage small businesses to participate in PG&E programs that provide technical assistance and access to incentives for energy efficiency upgrades (e.g. lighting)	Community Development	Medium	
Measure E-1.4: Residential Energy Star Appliances A: Leverage the Energy Upgrade California platform to promote Energy Star appliances and electronics	Community Development	Low	
Measure E-1.4: Residential Energy Star Appliances B: Collaborate with PG&E, SCVWD, and other non-profit organizations to promote existing financial incentive programs to encourage voluntary replacement of inefficient appliances with new Energy Star appliances	Community Development	Medium	The City has conducted outreach with enhanced information that summarizes incentives and relevant programs.
Measure E-1.5: Smart Grid B: Develop an outreach program that informs property owners and businesses about smart grid and smart appliance technologies	City Manager's Office	Medium	City Manager's Office (Sustainability) - This action item is effectively complete. City staff has prioritized promoting load management more broadly. The City conducts ongoing outreach to encourage participation in programs offered by Silicon Valley Clean Energy, BayREN, and PG&E that include measures related to efficient load management.
Measure E-1.5: Smart Grid C: Update the Green Building Code to require smart grid energy management and compatible heating, ventilation, air conditioning, and lighting in new construction	Community Development	High	
Measure E-1.6: Exceed State Energy Standards in New Residential Development A: Ensure compliance with City's adopted energy efficiency requirements	Community Development	High	
Measure E-1.7: Exceed State Energy Standards in New Non-Residential Development A: Ensure compliance with City's adopted energy efficiency requirements	Community Development	High	
Measure E-1.8: Building Shade Trees in Residential Development B: Develop an outreach program to encourage residents to plant shade trees on private property	Community Development	Medium	Information is included in the SFR Handbook.
Measure E-2.1: Residential Solar Water Heaters A: Develop a resident outreach program to provide information on the benefits of SWH installation on residential buildings	City Manager's Office	Low	City Manager's Office (Sustainability) - This action item is effectively complete. Heat pump water heaters are now a greater focus than solar water heaters. In 2025, the City is launching Year of the Water Heater to promote heat pump water heaters.

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
<p>Measure E-2.1: Residential Solar Water Heaters B: Collaborate with PG&E to offer low-interest loans for homeowners with swimming pools to switch to SWH systems</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action item is effectively complete. With the transition of nearly all the community's electricity accounts to Silicon Valley Clean Energy (SVCE), natural gas comprises the majority of energy sector emissions. Heat pump water heaters are now a greater focus than solar water heaters.</p>
<p>Measure E-2.1: Residential Solar Water Heaters C: Collaborate with PG&E and other agencies to provide information about funding sources and financial incentives to support installation and maintenance of SWHs, including the California Solar Initiative Thermal Program</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action item is effectively complete. With the transition of nearly all the community's electricity accounts to Silicon Valley Clean Energy (SVCE), natural gas comprises the majority of energy sector emissions. Heat pump water heaters are now a greater focus than solar water heaters.</p>
<p>Measure E-2.1: Residential Solar Water Heaters D: Remove regulatory barriers to solar water heater systems installation</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action item is effectively complete. The California Solar Initiative Thermal Program closed in 2020. With the transition of nearly all the community's electricity accounts to Silicon Valley Clean Energy (SVCE), natural gas comprises the majority of energy sector emissions. Heat pump water heaters are now a greater focus than solar water heaters.</p>
<p>Measure E-2.2: Non-Residential Solar Water Heaters A: Create an outreach program that promotes SWH systems and provides information for business owners about the California Solar Initiative Thermal Program and related federal incentives</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action item is effectively complete. The California Solar Initiative Thermal Program closed in 2020. With the transition of nearly all the community's electricity accounts to Silicon Valley Clean Energy (SVCE), natural gas comprises the majority of energy sector emissions. Heat pump water heaters are now a greater focus than solar water heaters.</p>
<p>Measure E-2.2: Non-Residential Solar Water Heaters B: Remove regulatory barriers to SWH system installation</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action item is effectively complete. The City reviews solar water heater permits in 3 days. The 2019 reach code updates reduced the permit review timeline from 2 weeks to 3 days</p>
<p>Measure E-2.3: Residential Solar Photovoltaic Systems A: Develop outreach and technical assistance programs to encourage the private installation of solar PV systems</p>	<p>City Manager's Office</p>	<p>Low</p>	<p>City Manager's Office (Sustainability) - This action is effectively complete. With the transition of nearly all the community's electricity accounts to Silicon Valley Clean Energy (SVCE), most residents and businesses are already receiving carbon-free electricity and natural gas now comprises the majority of energy sector emissions. The City's GHG-reduction strategy now focuses on encouraging building electrification to reduce natural gas use. To encourage building electrification, the City is developing all-electric reach codes and launching a heat pump water heater rebate program in partnership with Silicon Valley Clean Energy.</p>
<p>Measure E-2.4: Non-Residential Solar Photovoltaic Systems C: Encourage the development of a non-residential PACE financing program (AB 811) to encourage non-residential property owners to invest in renewable energy systems</p>	<p>Community Development</p>	<p>Medium</p>	<p>PACE financing has been available for non-residential customers through the CaliforniaFIRST Program since September 2012, and is also now available through HERO as of September 2015.</p>

2024 General Plan Annual Progress Report

Table 3: Ongoing and Day-to-day Items

ACTION ITEM	RESPONSIBLE /LEAD DEPARTMENT	PRIORITIZATION	NOTES
Measure E-2.5: Landfill Gas to Energy A: Continue to operate the Shoreline Landfill gas to energy generation systems	Public Works	Medium	The City operates two landfill gas fired 65KW Capstone micro turbines at Shoreline Park. The micro turbines provide electricity to the Flare Station, Sewage Pump Station and Irrigation Pump Station. The remaining landfill gas is being sold to Google or destroyed by the Flare Station. The City has a fifteen year contract with Google to supply landfill gas for their co-generation plants located at their office complexes.
Measure E-2.5: Landfill Gas to Energy B: Work with landfill-gas end users to evaluate potential for developing combined heat and power systems	Public Works	Low	Google Corporation has the right to use the landfill gas extracted by the City from Shoreline Landfill for their co-generation plants. Google power plants are co-generation plants that use power and waste heat from the generators. The remaining supply of gas is inadequate to support additional gas to energy systems.
Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights A: Identify and prioritize municipal parking garages for lighting upgrades	Public Works and Community Development	Medium	Implemented through the Municipal Operations Climate Action Plan.
Measure E-4.1: Energy Efficiency in Streetlights and Traffic Lights D: Install high-efficiency lighting in all City-owned parking facilities	Public Works and Community Development	Medium	Implemented through the Municipal Operations Climate Action Plan.
Measure S-1.1: Implementation of Zero-Waste Plan A: Implement Zero-Waste Plan	Public Works	Medium	
Measure T-1.1: Transportation Demand Management B: Enforce compliance with TDM Plan and TDM Performance Report requirements	Community Development	High	Ongoing - implemented on a project-by-project basis.
Measure T-1.1: Transportation Demand Management C: Facilitate development of Transportation Demand Management Association(s) and business community membership	Community Development	High	Ongoing - implemented on a project-by-project basis.
Measure W-1.1: Urban Water Management Plan Conservation Strategies A: Implement conservation programs identified within the 2016 UWMP	Public Works Department	Medium	Ongoing - The City continues to coordinate with Valley Water and the Bay Area Water Supply and Conservation Agency (BAWSCA) to implement conservation programs, such as those outlined in the 2016 and 2021 Urban Water Management Plan (UWMP).