

HOUSING DEPARTMENT RENT STABILIZATION DIVISION

298 Escuela Avenue Mountain View, CA 94040 650-903-6136 | MountainView.gov/RentStabilization

APPEAL OF PETITION HEARING DECISION

Communications and submissions during the COVID-19 Pandemic: To the extent practicable, all communications, submissions and notices shall be sent via email or other electronic means.

Recently, you received a Hearing Officer Decision for a Petition for Adjustment in Rent. If you disagree with the outcome(s) of the decision, you can request an Appeal Hearing before the Rental Housing Committee. Any Party to a petition may file an appeal of the Decision by serving a written Request for Appeal on all applicable parties and then filing a copy of the completed form with the Rent Stabilization Division within fifteen (15) calendar days after the mailing of the Petition Decision. If no Appeals are filed within fifteen (15) calendar days, the decision is final.

Please contact our office at 650-903-6136 if you have any questions or for more information about the appeal process. Please review the attached Appeal Information Sheet to learn more.

I hereby Anneal the Hearing Officer's Decision for the following Petition to the Rental Housing Committee:

Petition Case Number:	C24250022 and C24250023		5/2/2025
Name of Hearing Office	r: E. Alexandra DeLateur	Decision Date:	
For the following Prope	rty Address, including Unit Number	(s), if applicable:	
100 Whisman Road, Unit			
(Street Number)	(Street Name)	(Unit Num	ber)
Person Appealing the Hearing contact information as applicable	g Officer Decision (if more than one p	person is appealing the petition	on decision, attach their
Name: SI	VI, LLC	Phone:	
Mailing Address:		Email:	
		_	
I am: A tenant	affected by this petition.	A landlord affe	ected by this petition.
Instructions:			
•	ion as requested on page 2. Once y	•	
· ·	pies on all parties to the petition . (email (preferred method) to <u>mvrer</u> 40.	• •	• •
Rent Stabilization Division via	email (preferred method) to <u>mvrer</u>	• •	• •
Rent Stabilization Division via Ave., Mountain View, CA 9404 Declaration: I (we) declare under penalty of	email (preferred method) to <u>mvrer</u>	nt@mountainview.gov or b	y mailing to 298 Escuela
Rent Stabilization Division via Ave., Mountain View, CA 9404 Declaration: I (we) declare under penalty of	email (preferred method) to <u>mvrer</u> 40. If perjury under the laws of the Stat	nt@mountainview.gov or b	regoing and all attached
Rent Stabilization Division via Ave., Mountain View, CA 9404 Declaration: I (we) declare under penalty of pages, including documentation.	email (preferred method) to mvrer 40. If perjury under the laws of the Staton, are true correct, and complete.	e of California that the for	regoing and all attached

Este formulario está disponible en inglés y mandarín. | 此表格有英文和中文版本.

DISCLAIMER: Neither the Rental Housing Committee nor the City of Mountain View make any claims regarding the adequacy, validity, or legality of this document under State or Federal law. This document is not intended to provide legal advice. Please visit mountainview.gov/rentstabilization or call 650-903-6136 for further information.

Appeal Request Instructions and Examples:

The Hearing Officer Decision states specific claims and requests a rent adjustment based on those claims. For each part of the decision you dispute, clearly state each claim that you are appealing and the legal basis for the appeal. You can only appeal the matters addressed in the decision. You may submit arguments to support your appeal and refer to the evidence in the record to support your arguments but new evidence that was not previously submitted as part of the hearing record will not be accepted. To clarify, no new documentation, or evidence will be accepted or considered by the Committee upon appeal.

Appeal Examples by Petition Type

The below provide examples of appeal claims. Each decision presents unique facts and the appeal request for your particular decision must only address the outcomes that are in the decision. Any portion of the hearing officer decision that you do not appeal will be considered final unless appealed by another party to the decision.

<u>Appeal Request Example 1</u>: The hearing officer erred in finding that the rent violated the legally allowed rent because the hearing officer failed to consider proper rent increase notices that were included in the hearing record that were given consistent with the annual general adjustments.

<u>Appeal Request Example 2</u>: The hearing officer erred in finding that the landlord was not entitled to an upward adjustment of rent because the hearing officer failed to include in the calculation of Petition Year Operating Expenses valid operating expenses, evidence of which was submitted as part of the Petition and included in the hearing record, including specifically the failure to include self-performed labor expenses and management expenses.

<u>Appeal Request Example 3</u>: The hearing officer erred in finding that the tenant was entitled to a reduction in rent for a decrease in housing services resulting from tenant's parking space being unavailable because the hearing officer failed to consider evidence submitted by the landlord showing that an alternative parking space was made available to the tenant.

Reasons (Claims) for Appeal:

Please use the space below to clearly identify what issue and part of the Decision is the subject of the appeal (include section headings and subheadings, as necessary and reference to relevant evidence). Thoroughly explain the grounds for the appeal. For each issue you are appealing, provide the legal basis why the Rental Housing Committee should modify, reverse, or remand the Hearing Officer's Decision. (Continue on the next page; add additional pages if needed.)

Please see attached.

Reasons (Claims) for Appeal (Continued): Please use the space below to clearly identify what issue and part of the Decision is the subject of the appeal (include section headings and subheadings, as necessary). Thoroughly explain the grounds for the appeal. For each issue you are appealing, provide the legal basis why the Rental Housing Committee should modify, reverse, or remand the Hearing Officer's Decision. (Continue on the next page; add additional pages if needed.)		

Proof of Service of Request for Appeal of Petition Hearing Decision

I declare that I am over eighteen years of age, and that I served one copy of the attached Appeal of Petition Hearing Decision after Remand on the *affected party(ies) listed below by*:

	Personal Ser	vice
		e documents in person on the $\frac{21}{}$ day of $\frac{May}{}$, $20\frac{258}{}$, at the address(es) or location(s following individual(s).
/	Mail	
	_	ocuments, enclosed in a sealed envelope with First-Class Postage fully paid, into a U.S. Postal ox on the 21 day of May, 20258 , addressed as follows to the following individual(s).
/	Email	
	following ind	
	Alysyn Martine CLSEPA	
decla	re under penal	y of perjury under the laws of the State of California that the foregoing is true and correct:
Exe	cuted on this $\frac{2}{3}$	1 day of May , 20 258
Sigi	nature:	A-Van
Prir	nt Name:	Andrew VanSlyke
Add	dress:	225 West Santa Clara, Suite 1500, San Jose CA

1	Spencer Fane LLP Andrew H. VanSlvke, Esq. (State Bar No. 312741)					
2						
3						
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5	Attorneys for Respondents					
7		JSING COMMITTEE				
8	CITY OF MOUNTAIN VIEW					
9	MARY WASHINGTON) REQUEST FOR APPEAL OF PETITION HEARING DECISION				
10	Petitioners) Rental Housing Committee Case Nos.				
11	v.) C24250022 and C24250023				
12	SI VI, LLC, CENTRAL WHISMAN STATION))				
13	Respondents))				
14)				
15		_)				
16 17		g Decision is submitted on behalf of all respondents				
18	SI VI, LLC and Greystar Property Management ("Greystar") (collectively, "Landlord" or					
19	"Respondent") in response to the Decision iss	sued regarding 100 Whisman Road, Unit in				
20	Mountain View, CA (the "Property"). This A	ppeal is of Section VIII, Paragraph 8 of the Decision				
21	dated May 2, 2025 (the "Decision"), issued in	the above referenced case, challenging the findings				
22		on VII, iii, C and H, regarding toilet clogs and a				
23						
24		rsed in full, the rent reduction award should be				
25		suming arguendo that there was a basis for findings				
26	regarding the leaking windows and toilet clog specific time periods during which those cond					
27	undifferentiated award spanning multiple mor					
28						
	Respondent Appeal	1				

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DECISION

The Decision does not find habitability defects, but rather maintenance issues, and has ordered an award of \$9,565.11 plus a continuing reduction of rent for the above referenced toilet clogs and leaking window. It is uncontested that Respondents have taken action to repair and remedy both conditions, however it is the testimony of Petitioners that these conditions have remained.

A. Toilet Clogs

The Hearing officer found in Section C, Repeated Toilet Clogs, that the toilets "needed to be plunged regularly in order to flush" but confirmed that the problems did not render the unit uninhabitable. The record also confirms that it is unknown from the records if there was ever a time when both of the toilets were clogged or otherwise unusable at the same time, or if there was always a working toilet. The record further does not establish the exact number of times the toilet was clogged, and Petitioners have not provided documentation that each clog has been reported to Respondents.

Without being given the opportunity to respond to each clog Respondents were unable to engage in successive mitigation efforts. The vast majority of clogging issues went unreported. The award also provides a reduction of rent for 41 months, from September 1, 2021, to the date of the Decision, despite this condition being intermittent and temporary. There was no testimony that the toilets were not clogged each day, rather than plunging was needed when a clog occurred, which fixed the problem, however the reduction in rent awarded assumes that the problem continued unabated for years.

While a 4% reduction may appear minor at first glance, over the course of the 41 months ordered this results in an award of \$4,531.60. This award is excessive due to the temporary nature of the clogs, which were not present during the entire 41 months of the award, and in the event there was a clog it would have resolved in less than a day.

Given the isolated and resolved nature of many of the clogs, the lack of contemporaneous reporting for the vast majority of the clogs, and the mitigation efforts made by Respondent, the rent refund awarded does not reasonably reflect the rental value lost—if any. The amount awarded reflects an arbitrary allocation rather than a fact-based assessment and should be vacated or

significantly reduced.

B. Window Leak

The Hearing Officer found in Section H, Leaky Dining Room Window, that there was a window leak in the dining room window that would soak the sill causing it to swell. Some water would then leak onto the floor from the window sill. The Decision confirms that Respondents replaced the window to fix the issue, however it is alleged to have continued.

The Decision confirms that the leak is only present when it is raining, or had just rained, which resulted in occasional water intrusion. There was no testimony that items were damaged due to the leak, rather that Petitioners had to clean up the water when it was found. Despite this condition only impacting the unit for when it was raining, the Decision ordered a rent reduction for 97 months. Again, this award reflects a reduction for a substantial period of time where the unit did not face any maintenance issues or water intrusion. The Decision does note that the codnition was only temporary and this appears to be reflected in the award, however, the rent was reduced by 2% each month even when the condition absent, or when the window was being repaired.

The Hearing Officer confirms that there was not a habitability issue and that this is rather a maintenance issue, and that the damage and frequency of the issue is low, however, due to the length of time the total award is \$5,033.50, for what is not only an intermittent maintenance issue but one where the Respondents previously replaced the window to correct.

These individual leaks have not been individually reported to Respondents, and there has not been an opportunity to respond to each instance of water intrusion. The award of \$5,033.50 for this maintenance issue is excessive and should either be vacated or reduced.

C. Indefinite Nature of the Award

Petitioners have not reported either a leaking window or a toilet clog in the recent months prior to the issuance of the Decision. Further, the record does not establish whether either of these conditions continue to exist as of the date of the award, and Respondents testified they believed both had been resolved. However, the Decision orders a rent reduction for as long as these repairs remain outstanding. To the best of Respondents' knowledge, neither repair is outstanding, and

both the leak and the toilet issues have been resolved. It is the Respondents' position that both rent reductions are therefore unnecessary and of no effect, as the relevant issues have been resolved.

Because the awards continue indefinitely, with no defined end date, it leaves Respondents open to future claims from the Petitioners that their rent should be reduced if, at any point in their tenancy, there is either a clogged toilet or water intrusion through a window. Respondents are unable to confirm that either condition has been resolved unless and until it is reported to them by Petitioner.

It is unclear from the order if, in the event there is a future toilet clog, the rent reduction will apply retroactively for the entire tenancy up until that point, will only apply for the period of time the toilet is clogged, or if no rent reduction would be permitted as the condition was fixed on the date the Decision was released. Respondents request that the open-ended and indefinite nature of the rent reductions be removed from the Decision, or that greater clarity be provided.

CONCLUSION

For the reasons set forth above, the Decision should be reversed or substantially modified. The findings and award regarding the toilet clogs and leaking window was excessive and reflects a reduction in rent for periods beyond when the conditions existed. Respondents further request that the continuing rent reduction be removed, if either award is permitted to stand. Respondent respectfully requests that the Rental Housing Committee reverse the Hearing Officer's Decision and issue an amended order consistent with the law and evidence.

DATED: May 21, 2025

Spencer Fane LLP

Andrew VanSlyke, Esq.

Attorneys for Respondents

By: andrew Van Slyke

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Respondent Appeal