



ATTACHMENT 2

ORGANIZATION MISSION AND PROGRAM SUMMARIES

FY 2025-27 Notice of Funding Availability (NOFA) for Public Services
Community Development Block Grant (CDBG) and City's General Fund

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APPLICATIONS FOR CDBG FUNDING

Catholic Charities of Santa Clara County

Organization Details	
Agency Name	Catholic Charities of Santa Clara County
Program Name	Long-Term Care Ombudsman Program
Funding Request	\$13,793
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 48 individuals
FY 2023-24 Funding Amount: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

CCSCC proposes to continue its Long-Term Care Ombudsman Program (LTCOP) serving the City of Mountain View. The program’s mission is to assist LTC residents in seeking to resolve problems and advocate for the rights of residents. The LTCOP and its services are distinctive in purpose and scope in the County. As independent advocates, certified LTC Ombudsmen work to resolve problems and residents’ complaints and to bring about change through ongoing visibility with regular unannounced facility visits, monitoring conditions and care, and providing a voice for those unable to speak for themselves. LTC Ombudsmen are trained to identify, receive, investigate, and resolve complaints, including violations of rights and allegations of elder abuse.

The LTCOP promotes the interest, well-being, and rights of residents by ensuring residents are aware of their rights, including the right to shape their own care experience. They provide information and referrals as needed to residents, families, and facilities.

Agency's Mission and History

Tracing its origins back as far as 1929, CCSCC is a nonprofit headquartered in San José that has provided regular services to the community since 1955 and has been incorporated in California since 1981. Since then, CCSCC has been committed to providing inclusive services and promoting strategies and practices that ensure equity, as exemplified by our mission, which is “to serve and advocate for families and individuals in need, especially those living in poverty. Rooted in gospel values, we work to create a more just and compassionate community in which people of all cultures and beliefs can participate and prosper.” In alignment with its mission, CCSCC serves over 86,000 individuals annually through more than 30 direct service programs delivered at nearly 100 locations throughout the County.

CCSCC changes lives for good. As the social service and social justice ministry of the Catholic Church in the Diocese of San Jose, CCSCC works toward building a just and compassionate community with all people in a changing Santa Clara County. We help people of all cultures and beliefs rise out of poverty and overcome the barriers to self-sufficiency and wellness. Because most lives are a complex pattern of choices and circumstances, we take a holistic approach to helping people change their lives, taking into account the whole person, as well as their family and life situations. We do this in three ways:

- First, we alleviate the conditions of chronic poverty through food, housing assistance, access to benefits, senior services, and mental health services;
- Second, we reduce the effects of situational poverty by providing jobs, immigration legal services, refugee foster care, financial literacy, and asset development; and
- Third, we prevent the cycle of generational poverty through early childhood development, parenting support, after-school enhanced learning, and youth empowerment. We strengthen our communities through parish and community engagement, immigrant and refugee integration, and neighborhood development services.

Governed by a volunteer board of directors and overseen by a Chief Executive Officer, CCSCC delivers its programs through six service divisions; each division focuses on a specialty area and is led by a director who also serves on the management team and is supported by various program management, direct service, and support staff.

CCSCC is a pioneer in developing and implementing innovative services tailored to the specific needs of vulnerable older adults. In fact, CCSCC originated as a friendly-visitor program to serve seniors in need. Our Older Adult Services (OAS) Department, under which the Long-Term Care Ombudsman Program (LTCOP) is housed, provides a full complement of services along a coordinated continuum of care that allows older adults to stay as healthy and connected as possible through every stage in the aging process.

CCSCC operates two of San Jose's largest low-income senior centers serving primarily ethnic populations: John XXIII Multi-Service Center (John XXIII) and Eastside Neighborhood Center (ENC). John XXIII and ENC's extensive arrays of cultural enrichment, nutrition, health, and psychosocial programs foster health and wellness in these minority seniors. CCSCC's OAS Division one of the few entities in the County providing senior services that cover the continuum of care—from the senior centers at which older adults can access health and wellness services (nurse counseling, exercise, fall prevention), education (ESL, citizenship, and nutrition classes), socialization activities (dancing, games, cultural celebrations), and information and referral; to the LTCOP.

Community Legal Services in East Palo Alto (CLESPA)

Organization Details	
Agency Name	Community Legal Services in East Palo Alto (CLESPA)
Program Name	Housing Legal Services Program
Funding Request	\$60,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 50 individuals
FY 2023-24 Funding Amount: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

Our Housing Legal Services Program will protect tenants from being unlawfully displaced from their homes and will help low-income families remedy dangerous housing conditions and combat unlawful practices by landlords and management companies.

Our attorneys will staff the Housing Help Center on a bi-monthly basis, receive direct referrals from Rent Stabilization Program staff, and provide legal information, advice, and representation to Mountain View tenants. We will advise and represent tenants in evictions, habitability violations, illegal rent increases, and violations of tenancy terms.

Through this program, we will assist 50 households per year and staff the bimonthly Housing Help Center clinics. We will prevent homelessness and promote the safety and wellness of our target population by improving housing stability for low-income and special needs residents of Mountain View.

Agency's Mission and History

Community Legal Services in East Palo Alto (CLSEPA) was founded in 2002 by community leaders to promote social justice and address systemic issues that threaten Silicon Valley's diverse low-income communities, including historic discrimination against communities of color, rising housing costs, and xenophobia. Our mission is to provide transformative legal services that enable diverse communities in East Palo Alto and beyond to achieve a secure and thriving future. Our home office is in East Palo Alto, and we have offices in Mountain View and San Francisco (primarily for Immigration Court access). We serve community members from Santa Clara and San Mateo Counties.

CLSEPA seeks to create a community where all can thrive by effecting social change and partnering with families to create an equitable future. We provide free legal services through our Economic Advancement, Housing, and Immigration Programs. Our Economic Advancement Program (EAP)

promotes economic resiliency by removing barriers to community members and their families caused by a criminal record, advancing workers' rights, and advocating for consumers. Our Housing Program strives to prevent displacement and promote community stability, and our Immigration Program helps immigrant communities keep their families together, remain informed, and obtain work authorization as well as permanent status. These practice areas have expanded over the years in response to client needs, and we have continued to adapt throughout the COVID-19 crisis. Our varied expertise and ability to collaborate across programs provides holistic services that seek to tackle connecting issues—such as helping community members who have been victims of wage theft both resolve their employment matter and pay rent.

CLSEPA is led by a dedicated volunteer Board of Directors from a variety of backgrounds and professions with governance, fiduciary and fundraising responsibilities. Our attorneys, paralegals, and social worker partner with the community, grassroots groups, churches, and schools to conduct outreach and effect change. We employ multiple strategies, including education, direct legal aid, assistance to community groups, policy advocacy, and impact litigation. We train and support community members to navigate the legal system and exercise their rights. Our inclusion, diversity, equity, and accessibility commitment support staff cultural competency and hiring practices that reflect community needs and values. Our impact is magnified by support from hundreds of impassioned volunteers from law firms, corporations, and law schools. We work with community members as they decide what is best for them, and our close community relationships have allowed us to respond quickly to changing community needs, such as the current eviction crisis.

Community Services Agency (CSA)—Homeless Prevention/Services

Organization Details	
Agency Name	Community Services Agency (CSA)
Program Name	Homeless Prevention/Services
Funding Request	\$46,508
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 4,600 individuals
FY 2023-24 Funding Amount: \$42,742	FY 2023-24 Performance: 4,611 Persons

Proposed Activity or Program

CSA's Homeless Prevention and Homeless Services (HPS) program helps individuals and families who are on the brink of homelessness as well as those who are currently unhoused. HPS provides financial assistance with rent and utility bills plus wrap-around services to help them attain and retain stable housing.

Agency's Mission and History

The mission of Community Services Agency (CSA) is to be the community's safety net, providing critical support services that preserve and promote stability, self-reliance, and dignity. CSA has been helping low-income community members since 1957, when local teachers and parents came together to make sure that the children of Mountain View's orchard workers had adequate shelter, food, and clothing. CSA has a proven track record of successful contracts that address the human care needs of the most vulnerable members of our community. Through the years, CSA has refined its services to reflect the changing needs of the community.

We currently accomplish our mission through the following programs that provide a safety net for elderly, low-income, and unhoused community members:

- Senior Services, which includes Senior Case Management (SCM), Intensive Case Management (ICM), and the Senior Nutrition Program (SNP). The goal of all these programs is to keep seniors healthier and living independently in their own homes.
- Homeless Prevention and Homeless Services (HPS), which provides emergency financial assistance to prevent individuals and families from losing their housing, and housing navigation and rental deposits for those currently experiencing homelessness. We also provide assistance with accessing public benefits and health services.

- Outreach and Engagement, including the Community Resource Navigator program to train volunteer community leaders, English Language Learner case management for local high school students and their families, and community outreach.
- The Food and Nutrition Center (FNC), which provides more than 3,200 people every year with free groceries by allowing clients enrolled in CSA programs to “shop” for food. The FNC emphasizes healthy foods such as high-protein items, low-sodium canned goods, fresh fruit and vegetables, and foods especially important to seniors.

Community Services Agency is an established, financially stable nonprofit organization. We have long-term funding relationships with a variety of local governments and foundations, and are currently providing senior services under the following major contracts:

- City of Mountain View for the Senior Nutrition Program (\$38,029) plus in-kind rent for the dining and kitchen space (\$180,000), Homeless Prevention Services (\$85,484), and Senior Case Management (\$54,600).
- County of Santa Clara Social Services Agency for Senior Nutrition (\$552,551.40).
- Sourcewise for Senior Case Management (\$50,000). Sourcewise has been funding SCM since 1984 (when that agency was known as the Santa Clara County Council on Aging).
- El Camino Healthcare District for Senior Intensive Case Management, which seeks to prevent the re-hospitalization or institutionalization of seniors who have chronic health conditions (\$240,000).
- Los Altos Mountain View Community Foundation for general operating support (\$13,900).

CSA also receives widespread community support for our other programs, including:

- City of Mountain View CDBG for Homeless Prevention Services (85,484).
- City of Mountain View for Homeless Services (\$120,000) and Vehicle Outreach (\$42,000).
- Sunlight Giving Foundation for general operating support (\$85,000 annually).
- The Sobrato Family Foundation for general operating support (\$224,750).
- Google for general operating support (\$100,000).
- United Way of the Bay Area for general operating support (\$20,000).
- Santa Clara County Office of Supportive Housing for Homeless Prevention Services (\$163,671) and services to the homeless.

- Santa Clara County Social Services Agency for Homeless Prevention Services (\$65,000).
- Santa Clara County Social Services Agency for Navigator Program (\$84,975).
- Santa Clara County Transit Assistance Program for Homeless Prevention Services (\$28,571).

Community Services Agency (CSA)—Senior Case Management Program

Organization Details	
Agency Name	Community Services Agency (CSA)
Program Name	Senior Case Management
Funding Request	\$34,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 130 individuals
FY 2023-24 Funding Amount: \$27,300	FY 2023-24 Performance: 173 Persons

Proposed Activity or Program

The goal of CSA’s Senior Case Management (SCM) program is to keep seniors as healthy as possible to decrease their rate of re-hospitalization and prevent premature institutionalization. The program serves residents of Mountain View, Los Altos, and Los Altos Hills who are at least 60 years of age and at risk of institutionalization or homelessness due to functional impairments. Many SCM clients are frail, with multiple chronic conditions. Most are housebound.

A professionally trained geriatric Case Manager (CM) coordinates the services appropriate to meet each client’s unique needs. For example, the CM may schedule medical appointments, help the client sign up for eligible benefits, or arrange for transportation. The CM also provides advocacy and collaboration with existing care providers, as well as with the client’s family members and friends. The CM uses her knowledge base and the rapport created with the client to become a trusted information and resource hub for the client.

Agency's Mission and History

The mission of Community Services Agency (CSA) is to be the community’s safety net, providing critical support services that preserve and promote stability, self-reliance, and dignity. CSA has been helping low-income community members since 1957, when local teachers and parents came together to make sure that the children of Mountain View’s orchard workers had adequate shelter, food, and clothing. CSA has a proven track record of successful contracts that address the human care needs of the most vulnerable members of our community. Through the years, CSA has refined its services to reflect the changing needs of the community.

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- Homeless Prevention and Homeless Services (HPS), which provides emergency financial assistance to prevent individuals and families from losing their housing, and housing navigation and rental deposits for those currently experiencing homelessness. We also provide assistance with accessing public benefits and health services.
- Outreach and Engagement, including the Community Resource Navigator program to train volunteer community leaders, English Language Learner case management for local high school students and their families, and community outreach.
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- County of Santa Clara Social Services Agency for Senior Nutrition (\$552,551.40).
- Sourcewise for Senior Case Management (\$50,000). Sourcewise has been funding SCM since 1984 (when that agency was known as the Santa Clara County Council on Aging).
- El Camino Healthcare District for Senior Intensive Case Management, which seeks to prevent the rehospitalization or institutionalization of seniors who have chronic health conditions (\$240,000).
- Los Altos Mountain View Community Foundation for general operating support (\$13,900) .

CSA also receives widespread community support for our other programs, including:

- City of Mountain View CDBG for Homeless Prevention Services (85,484).
- City of Mountain View for Homeless Services (\$120,000) and Vehicle Outreach (\$42,000).

- Sunlight Giving Foundation for general operating support (\$85,000 annually).
- The Sobrato Family Foundation for general operating support (\$224,750).
- Google for general operating support (\$100,000).
- United Way of the Bay Area for general operating support (\$20,000).
- Santa Clara County Office of Supportive Housing for Homeless Prevention Services (\$163,671) and services to the homeless.
- Santa Clara County Social Services Agency for Homeless Prevention Services (\$65,000).
- Santa Clara County Social Services Agency for Navigator Program (\$84,975).
- Santa Clara County Transit Assistance Program for Homeless Prevention Services (\$28,571).

Day Worker Center of Mountain View—Education, Skills Training Job Placement Program

Organization Details	
Agency Name	Day Worker Center of Mountain View
Program Name	Education, Skills Training Job Placement
Funding Request	\$40,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 375 individuals
FY 2023-24 Funding Amount: \$40,000	FY 2023-24 Performance: 460 Persons

Proposed Activity or Program

The Education, Skills Training, and Job Placement Program will continue its mission to empower the underserved and vulnerable members of our community, particularly those in the extremely low-income bracket. This initiative focuses on providing essential learning opportunities, including English as a Second Language (ESL) courses, job safety training, and crucial technology skills. By equipping workers with these fundamental competencies, the program aims to enhance their ability to meet the basic demands of today's workplace.

In addition to skills development, the Day Worker Center will implement activities designed to boost self-esteem among workers and vulnerable residents, such as leadership development. These initiatives are intended to foster a greater sense of empowerment and control over their lives, ultimately contributing to their overall well-being and professional growth.

Agency's Mission and History

Mission: To connect workers and employers in a safe and supportive environment. To empower workers to improve their socioeconomic condition through fair employment, education, and job skills training. To participate in advocacy efforts that support the day laborer community.

History: The Day Worker Center of Mountain View was founded in 1996 as a collaborative effort between day laborers and community leaders. This nonprofit organization emerged from the combined support of local business owners, faith communities, and elected officials. The Center's establishment aimed to create a safe and supportive environment for connecting day workers with employers, while also empowering laborers to improve their socioeconomic conditions through fair employment opportunities, education, and job skills training.

Since its inception, the Day Worker Center has played a crucial role in the Mountain View community and surrounding areas, including Los Altos and Sunnyvale. It serves as a vital hub for job-matching

services, connecting hundreds of local homeowners and businesses with day laborers annually. The Center not only facilitates employment but also offers various programs and services that contribute to the overall well-being and integration of day laborers into the community.

Key Contributions:

- *Community Engagement:* The Center encourages day workers to participate in volunteer activities, such as improving local public-school grounds and helping build community gardens for senior citizens.
- *Education and Skill Development:* The Center provides ESL classes and job skills training to enhance the workers' employability and socioeconomic mobility.
- *Advocacy:* The organization actively participates in advocacy efforts to support the day laborer community and address their unique challenges.
- *Resource Hub:* The Center serves as a crucial conduit for city agencies and services to communicate with the Latino community, facilitating access to various resources and support systems.

Through its comprehensive approach, the Day Worker Center of Mountain View has become an integral part of the community, fostering mutual understanding, economic opportunities, and social integration for day laborers in the area.

LifeMoves

Organization Details	
Agency Name	LifeMoves
Program Name	MTV Housing Specialist
Funding Request	\$35,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 22 individuals
FY 2023-24 Funding Amount: \$35,000 (Graduate House Program)	FY 2023-24 Performance: 3 Persons

Proposed Activity or Program

Currently, our program lacks sufficient funding for a housing specialist at Mountain View. Drawing on the expertise and deep knowledge required to secure permanent housing, LifeMoves housing specialists provide tactical support, including assisting clients with completing housing applications, sourcing housing options, engaging with prospective landlords, working with clients to repair credit histories, mitigating past eviction records, and mediating client/landlord relationships.

The housing specialist supports some of the most challenging populations in Silicon Valley. Individuals and families experiencing homelessness are faced with many different barriers making it difficult to return to permanent housing, or even to understand how to begin. Through our trained housing specialists, we guide our clients through the process which creates an opportunity for a return to permanent housing.

Agency's Mission and History

LifeMoves represents the combined histories and resources of two organizations that served the homeless communities in this region for decades: Shelter Network, in San Mateo County, and InnVision: the Way Home, in Santa Clara County. These agencies merged in 2013. The resulting organization, newly headquartered in the City of Santa Clara, was re-named LifeMoves in 2016. LifeMoves works to break the cycle of homelessness by providing the interim housing and customized supportive services that individuals, couples, and families need to return to stable housing and achieve long-term self-sufficiency.

LifeMoves' mission is to end homelessness by providing interim housing, supportive services, and building collaborative partnerships. We envision thriving communities where every neighbor has a home. Since 1987, LifeMoves has given our neighbors experiencing homelessness a temporary place

to call home while providing intensive, highly customized case management through both site-based programs and community outreach.

LifeMoves served 7,459 program participants in Fiscal Year 2024, the most individuals served in any year to date. This is 384 more individuals than the prior fiscal year. These efforts remain high where we work because Santa Clara County and San Mateo County continue to count a large population of unhoused people with Santa Clara being among the top five cities in the US with the highest numbers of unhoused people. In Fiscal Year 2024, of LifeMoves' clients known exits by single adults, 26% were permanent housing exits. For the known exits by clients in families, 63% were permanently housed. In Fiscal Year 2024, LifeMoves served higher numbers of older adults age 55+ (24%), single adults (67%), undocumented clients, newly experiencing homelessness (35%), and the chronically homeless (35%).

Pearl Transit Corp

Organization Details	
Agency Name	Pearl Transit Corp
Program Name	Oral Health Outreach
Funding Request	\$40,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 880 individuals
FY 2023-24 Funding Amount: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

Pearl Transit has partnered with Oracle Dental Laboratories Inc. (“Oracle Dental”) to supply no cost dental appliances to low-income persons in the City of Mountainview, including persons experiencing or at risk of homelessness.

Through providing both in home service, as well as street outreach services to unhoused individuals with the use of a mobile, van based dental scanning space, Pearl Transit and Oracle Dental supply no-cost, custom fit dental units that straighten, protect, or replace teeth.

Pearl Transit's no cost, custom manufactured full and partial dentures, clear aligners, and bite guards provide the following benefits for our consumers: (1) improving personal appearance, speech, and confidence; (2) providing a restorative option that offers minimal person to person contact and no dentist office visit; and (3) encouraging better nutrition by replacing missing teeth, allowing denture users a broader range of nutritive foods that they can consume.

Agency's Mission and History

Pearl Transit’s mission is to assist every person to break the cycle of homelessness and poverty, to alleviate the underlying causes of poverty, and to enable all of us to attain our fullest potential as individuals and as members of the broader society. We accomplish this mission by providing charitable services ranging from street outreach and non-perishable food box delivery to demand response transportation, oral health outreach, and travel planning services.

Pearl Transit is a multi-state, 501(c)(3) entity that currently supplies charitable services ranging from street outreach and non-perishable food box delivery to demand response transportation and travel planning services.

As a federal subrecipient, Pearl Transit has worked with state entities to implement transit and trip planning services through 5310, as well as the Job Access Reverse Commute (5316) and New Freedom (5317) programs, as well as food insecurity interventions and street outreach services through HOPWA, the Community Development Block Grant Program and the Emergency Solutions Grants Program.

In 2023, Pearl Transit supplied more than 7,800,000 rides that connected seniors, consumer participation with disabilities, consumer participation from low-income households, and other transit disadvantaged persons with important destinations within their own communities and beyond. Pearl Transit utilized tax deductible charitable donations from employers, businesses, and members of the community to supply more than 4,800,000 reduced and no-fare rides in 2023.

In 2023, Pearl Transit served:

- More than 5,500 consumers whose household income is 200% of Federal Poverty Guidelines or lower.
- More than 2,500 people 65 years of age and older, and more than 4,800 disadvantaged people under 65 years.

Senior Adults Legal Assistance (SALA)

Organization Details	
Agency Name	Senior Adults Legal Assistance (SALA)
Program Name	Legal Assistance to Elders
Funding Request	\$19,500
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 40 individuals
FY 2023-24 Funding Amount: \$16,500	FY 2023-24 Performance: 49 Persons

Proposed Activity or Program

SALA requests \$19,500 to provide free legal services (HUD Code 05C) to 40 Mountain View seniors (HUD Code 05A). SALA will provide services primarily at in-person intake sessions once monthly at Mountain View Senior Center. Mountain View seniors seen at other SALA intake sites or at our Central Office will be served. SALA will also provide services by phone for seniors with urgent matters or who cannot go to a senior center. Whether delivered remotely or in-person, SALA will provide a range of legal services (advice/referrals, consultations/brief service, representation) specializing in: Public Benefits; Housing; Elder Abuse/Domestic Violence; Nursing Homes/Alternatives; Advance Health Care Directives; Legal Planning for Incapacity/Autonomy, Consumer; Simple Wills. Clients will be Mountain View residents 62 or older targeting seniors who: (1) have lower incomes (at/below 50% of AMI); or (2) are at risk of abuse, isolation, or institutionalization (75 or older or with a disability).

Agency's Mission and History

Founded in 1973, SALA is a nonprofit law office whose mission is to support elders in their efforts to live independently, noninstitutionalized, and with dignity and choice. To that end, SALA provides a full range of accessible and affordable (free) Legal Services to Santa Clara County seniors, including Mountain View residents, targeting clients that are low income or at risk of abuse, displacement, isolation, or institutionalization. SALA's staff of five attorneys specializes in legal problems important to this population. Our staff is augmented by 10+ volunteer attorneys and paralegals that assist with client intake appointments by telephone or at in-person at senior centers.

SALA has served Mountain View seniors since 1975 and is requesting funding to continue our program of legal services to Mountain View seniors. SALA has a well-established history of providing services of the type proposed. In the early 1970's, SALA was one of five model projects funded by the Federal Administration on Aging to serve as a prototype for legal service programs currently funded by the Older Americans Act. Today SALA is the sole agency designated by the Area Agency on Aging

(Sourcewise) to serve the wide range of legal needs of elders countywide and in Mountain View under the Older Americans Act.

Based upon SALA's 52 years of experience, our agency has strong qualifications to provide the services proposed. Our delivery approach also ensures that services are fully accessible to our target population, even during the COVID-19 pandemic (COVID). Since SALA's inception, and until COVID health orders forced cancellation of in-person services at senior centers, we conducted client intake primarily at in-person appointments senior centers, including Mountain View Senior Center. Prior to COVID, home visits by SALA were also made to homebound/institutionalized elders. During COVID, SALA developed expertise in pivoting to a mode of remote service delivery by providing legal services to seniors primarily by phone because our appointment locations were closed and we could not make home visits. In 2022 when in-person services for seniors were reinstated in some cities, including in Mountain View, SALA reverted back to delivering in-person services through senior center appointments and home visits. Since May 2022, SALA has provided in-person appointments at Mountain View Senior Center. SALA also serves clients by phone with urgent matters or seniors that still fear leaving their homes due to exposure to COVID-19.

Regardless of the mode of service delivery (in-person or remotely by phone), SALA attorneys provide legal services to seniors in the form of advice/referrals, brief service, and attorney advocacy/representation. The areas of law emphasized will include: Elder Abuse/Domestic Violence; Public Benefits (Social Security, SSI, Medicare, Medi-Cal); Skilled Nursing/Assisted Living and Alternatives to Institutionalization; Advance Health Care Directives; Planning for Incapacity/End of Life; Housing; Consumer/Finance (including Senior Scams); Probate Alternatives; and Simple Wills.

SALA's bilingual and culturally diverse attorney staff has extensive experience and qualifications serving elderly and low-income populations. Directing Attorney Georgia Bacil (J.D. 1979) has 41 years of experience in that position. Supervising Attorney Michele Schroeder (J.D. 1994) has 29 years of experience at SALA. Senior Staff Attorney Jade Chandra Yap Bradfish (J.D. 2013) has worked at SALA for nine years, Staff Attorney Emily Brannan (J.D. 2021) joined SALA's staff in November 2022, and Staff Attorney Rianne Lu (J.D. 2009) joined SALA in April 2023. Collectively these attorneys have 80+ years' experience serving our target population. Elder Rights Advocate Irene Mukumu joined SALA's staff in November 2022 and Advocate Daniel Cesena has worked at SALA since February 2024. Both are law school graduates. SALA Receptionist/Secretary Rosemarie Vega has worked at SALA since July 2016 and Receptionist/Secretary Denise Thornton joined SALA in December 2021. Mr. Cesena and Ms. Vega are English/Spanish bilingual, Ms. Lu speaks Tagalog, and Ms. Mukumu speaks Swahili.

Since SALA's inception, volunteer legal workers (attorneys and paralegals) have been integral with service delivery. In fact, SALA began operations in 1973 with a completely volunteer staff. Volunteers continue to assist SALA with client intake interviews and follow up legal work.

Silicon Valley Independent Living Center (SVILC)

Organization Details	
Agency Name	Silicon Valley Independent Living Center (SVILC)
Program Name	Housing Program for Persons with Disabilities
Funding Request	\$12,563
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project:	Estimated Mountain View Clients Served:
<input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	38 individuals
FY 2023-24 Funding Amount: \$10,127	FY 2023-24 Performance: 50 Persons

Proposed Activity or Program

Assist 38 low-income Mountain View residents with disabilities, including seniors with chronic health conditions, in learning how to locate affordable, accessible housing to transition from homelessness, nursing homes or unstable, temporary housing. Training will be conducted in housing workshops and in 1:1 counseling sessions.

Agency's Mission and History

Silicon Valley Independent Living Center (SVILC) is a cross-disability, intergenerational, multicultural disability justice organization that creates fully inclusive communities that value the dignity, equality, freedom, and worth of every human being. SVILC has nearly 50 years of experience providing comprehensive Disability Services and Advocacy for Santa Clara County residents. Housing Assistance Services is one of the core services for California-based Centers for Independent Living and is the most requested service after Information and Referral. SVILC is the only service provider in Santa Clara County that serves people with all types of disabilities and from all types of backgrounds. The Agency's core programs are: (1) Housing Referral/Assistance; (2) Information and Referral; (3) Individual and Systems Change Advocacy, including teaching consumers self-advocacy skills; (4) Independent Living Skills training, such as cooking skills, money management/banking and public and paratransit skills; (5) Information and Referral, ensuring that the consumers' needs beyond what SVILC can provide are met; (6) Peer Counseling, providing mentorship and training for people with disabilities from people who have a disability; (7) Youth and Nursing Facility Transition Services; and (8) Personal Assistant Services information and referral. No one else in the County is as knowledgeable and experienced in the needs of, and resources/support for, people with disabilities, especially those with significant disabilities. We are a "One-Stop Shop" for people with any type of disability, offering over 12 comprehensive independent living support and training services at no cost to eligible residents.

SVILC's Housing Program for Persons with Disabilities provides resources, training and housing search assistance for individuals with disabilities and their families to transition from homelessness, unstable or temporary housing to permanent affordable, accessible, integrated housing. Services will include:

- **Housing Assessments, Referrals, and Landlord Mediation:** Provide assessments of consumer's housing units to determine accessibility of units for persons with disabilities, and offer mediation of landlord/tenant disputes, particularly when consumer is requesting necessary accessibility modifications;
- **Housing Workshops:** Provide weekly or monthly community-based housing workshops and peer support groups in order to increase consumer knowledge of housing solutions for independent living;
- **Housing Search Assistance:** Successfully assist Mountain View residents with disabilities in their housing search for accessible, affordable, integrated housing to ensure their need of finding an independent living solution in the community is met;
- **Housing Advocacy:** Work with municipal housing departments and the Santa Clara County Housing Authority to ensure that people with disabilities' needs are considered when planning new housing or development improvement projects;
- **Emergency Services and Referrals** to acquire the resources available to those in need of immediate solutions, for example: health/dental care, benefits consulting.

Vista Center for the Blind and Visually Impaired

Organization Details	
Agency Name	Vista Center for the Blind and Visually Impaired
Program Name	Vision Loss Rehabilitation Program
Funding Request	\$35,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input type="checkbox"/> General Fund Public Services
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 44 individuals
FY 2023-24 Funding Amount: \$30,000	FY 2023-24 Performance: 51 Persons

Proposed Activity or Program

- Low Vision Clinic: Comprehensive vision evaluation, strategies to maximize remaining vision using optical and non-optical aids.
- Psychosocial Assessments and Case Management: Creating individualized plans, connecting to community resources, providing referrals and guidance.
- One-on-One Independence Services:
 - Orientation and Mobility Training: teaching safe navigation
 - Daily Living Skills Instruction: safety in medication management, meal prep, etc.
 - Assistive Technology Training: use screen readers, magnifiers, smartphones for communication.
- Counseling Services: individual counseling / support groups for emotional support, adjust to vision loss. Social and Recreational Programs: e.g., fitness classes, creative workshops, and events to foster community, group learning, and combat isolation

Agency's Mission and History

Vista Center for the Blind and Visually Impaired has a mission to empower individuals who are blind or visually impaired to embrace life to the fullest through evaluation, counseling, education, and training.

Founded over 80 years ago in Palo Alto, Vista Center began with a focus on essential vision loss rehabilitation services, such as residential living, mobility training, and daily living skills, to support

individuals adapting to vision loss. As the community needs grew, Vista Center expanded its mission to include assistive technology, Braille transcription, and low vision evaluations. The organization also began fostering a sense of community through support groups, youth programs, and recreational activities, recognizing the importance of emotional and social well-being in addition to functional independence.

Today, the organization takes a holistic approach, empowering individuals with vision loss through innovative programs that promote independence, inclusion, and personal growth while addressing both practical and social challenges. Vista Center is rooted in the belief that vision loss need not be a barrier to independence.

Our unique approach addresses the physical, emotional, and social needs of each client, customizing services to their circumstances with no fixed timeline for support. By offering access to resources and training, individuals learn new ways to perform daily tasks and regain control of their lives. Serving clients of all ages and economic backgrounds throughout four counties, Vista Center continues to transform thousands of lives through innovative programs, fostering inclusion, independence, and personal growth.

In 2003, Vista Center merged with the Doran Blind Center in Santa Cruz and this became Vista Center's Santa Cruz branch. More recently, in 2018, Vista Center acquired Santa Clara Valley Blind Center in San Jose and with that merger became the only full-service, one-stop vision loss services provider (to nonveterans) in Santa Clara, San Mateo, San Benito, and Santa Cruz Counties.

The United Effort Organization

Organization Details	
Agency Name	The United Effort Organization
Program Name	Homelessness Case Management Services / Case Management Services for Vulnerable Populations
Funding Request	\$20,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input type="checkbox"/> Support Social Services	Estimated Mountain View Clients Served: 600 individuals, of which 300 are Mountain View clients
FY 2023-24 Funding Amount: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

Our program aims to address homelessness in Mountain View by providing comprehensive case management to individuals experiencing or at risk of homelessness. We meet with clients twice a week in downtown Mountain View. Our volunteer client managers listen to them, conduct intake assessments, create personalized action plans, and work with clients to implement them.

We first address clients' immediate needs. Then we provide a self-sufficiency program focused on improving stability, financial management, and employment support. We help clients search and apply for affordable housing and provide employment training and job applications.

Our program is effective due to our deep knowledge of available resources, efficient tracking processes, and strong case management software. Most importantly, our dedicated volunteers are persistent in ensuring clients receive the support they need over time, as their circumstances and goals change.

Agency's Mission and History

Established on July 1, 2020, The United Effort Organization, Inc., is based in Mountain View and serves clients throughout Santa Clara County. Our mission is to help people experiencing or at risk of homelessness move towards self-sufficiency and find a safe home in our community.

We are a women-founded, volunteer-led community based nonprofit organization whose client managers work with clients one-on-one over the long term to help them get back on their feet. Solving problems in the context of continued relationships builds the trust needed to empower self-sufficiency, which is why some of our volunteers were once clients.

We are a diverse team of volunteers who are passionate about helping unhoused community members—our neighbors—and the Mountain View community. We bring different skills to help, on-site and behind the scenes, always seeking the ideal solution for each client. We are teachers, lawyers, engineers, finance and business professionals, clinicians, homemakers, university and high school students as well as former or current clients.

Specifically, we provide comprehensive and integrated services to find affordable housing, public assistance programs, resources, and mentors. We also develop, and share with the public, self-service online tools. The two tools on our website, Find Affordable Housing in Santa Clara County and Benefits Eligibility Screening Tool, are much beloved and heavily used by community services and other local nonprofit organizations throughout Santa Clara County.

For over four years, we have met with clients twice a week in a parking lot in downtown Mountain View. Our volunteer client managers take the time to listen, conduct intake assessments, create personalized action plans, and work with clients to implement their plans over time, sometimes years.

We first address clients' immediate needs, including finding shelters to stay at, helping clients apply for CalFresh, Medi-Cal, General Assistance SSI/SSDI applications and appeals, providing free phones, issuing DMV ID card application fee waiver vouchers, managing over 200 clients' mail using our office address, and offering bus, light rail, and Caltrain passes within the given quota.

After addressing immediate needs, we take clients through a self-sufficiency program focused on creating a community, improving family stability, financial management, education and training, and employment and career support. At the same time, we help clients search and apply for affordable housing and provide employment training and job applications.

We invest the time, effort, and mentorship needed to help clients. We "hold their hand," if needed, to help reduce their worry and stress as we navigate a highly complex system together. We collaborate heavily with other organizations to support our clients. We also expand our impact by sharing our expertise with local organizations in order to reach unhoused people who are less mobile.

Our volunteers primarily work from home, though client managers are frequently in the field, so they can connect with clients where they are. That said, we serve the majority of our clients in our location in Mountain View where clients can find a team of our volunteers on-site twice a week.

Many of our volunteers, especially the client managers, have been with us for years and they have accumulated in-depth knowledge of the homeless population, their challenges, and potential solutions in navigating the complex systems of benefits and housing. That institutional knowledge and collective experience are very much sought after, and we freely offer our expertise to other nonprofit organizations that serve this population.

In fact, United Effort has been recognized as a community organization that provides homeless services by the City of Mountain View, listed on its website as Homeless Prevention and Re-Housing Services.

The process of finding stable housing takes time and persistence. We started seeing the cumulative results of our work in 2021. In 2022 we helped house 10 clients; in 2023, 37, and in 2024 we helped house 69 clients.

In July 2024, we received a grant to hire individuals with lived experience of homelessness as peer support specialists. Their role is to introduce MyConnectSV to people experiencing homelessness and help connect them to the Homeless Management Information System (HMIS). As part of this project, we hired several peer support specialists from July 2024 to the end of December 2024 and, based on the stellar results, have been asked to continue the program in 2025. This team achieved more than double the targets of contacts and signups; perhaps as important as the results, this group of peer specialists formed a cohesive and productive community with each other. The tangible and intangible benefits resulting from this experience are what we would like to replicate for many more clients!

APPLICATIONS FOR CITY'S GENERAL FUND

Community School of Music and Arts (CSMA)

Organization Details	
Agency Name	Community School of Music & Arts (CSMA)
Program Name	Preschool Music & Art Program
Funding Request	\$30,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 150 individuals, of which 150 are Mountain View clients
FY 2023-24 Funding Request: \$25,000	FY 2023-24 Performance: 198 individuals, of which 198 are Mountain View clients

Proposed Activity or Program

Funding will support Community School of Music and Arts (CSMA)'s preschool music and art program at Latham, Graham, and Theuerkauf Schools in Mountain View. The program offers free arts education to approximately 150 students ages three to five. CSMA's weekly classes offer preschool children a stimulating, hands-on introduction to art and music while laying a strong foundation for their social, emotional, and intellectual development. For 28 weeks, students from 11 classes will alternate between an interactive, hands-on art or music experience led by a CSMA teacher each week. The proposed program plays an essential role in the fulfillment of CSMA's mission to "provide access to high-quality music and art education for all, regardless of age, ability, background or financial means." In keeping with our commitment to keeping arts education accessible to all, CSMA will subsidize ~ 88% (\$35,700) of the program cost in fiscal years 2026 and 2027.

Agency's Mission and History

The mission of the CSMA is to inspire excellence through art and music education for people of all ages and abilities.

CSMA is dedicated to providing access to high-quality music and art education for all, regardless of age, ability, background or financial means. From its first days in 1968, CSMA has lived by its founders' belief that the arts belong to everyone in the community—not just the privileged. CSMA is proud of its 57-year history of providing access to the arts in many forms—through financial aid, free concerts and gallery exhibitions, and program subsidies for under-resourced schools, preschool, and special needs students.

Each year, CSMA serves over 30,000 students and community members with the following programs:

- **Preschool Programs** CSMA serves children ages two to five with art and music programs on campus and at three off-site preschools in Mountain View Whisman School District. Financial aid is available for the on-site program. The off-site preschools serve predominantly low-income children.
- **Art4Schools and Music4Schools** programs provided weekly, standards-based curriculum taught by professional art and music educators to over 22,000 students at more than 50 schools in San Mateo and Santa Clara Counties. CSMA provides subsidies to under-resourced schools. Over 46% of schools served are predominantly low-income.
- **The Music School** provides on-site private lessons in over 20 instruments, classes and workshops. Financial aid is offered to students in need, and merit scholarships are provided to outstanding music students who perform free outreach concerts in the community.
- **The Art School** provides a professional art studio environment for students to develop technical skills in a wide variety of media, including drawing, watercolor, painting, and ceramics. The School also offers art camps. Financial aid for classes and camps is available to those in need.
- **The Artistic Intelligence Program** delivers art, music and dance classes for teens with autism and developmentally disabled adults.
- **The Community Concert series and Gallery Exhibits** bring free, world-class performances to the general public and free art exhibits showcase emerging and established visual artists that represent the community and encourage community engagement.

Community Services Agency (CSA)—Senior Nutrition Program

Organization Details	
Agency Name	Community Services Agency (CSA)
Program Name	Senior Nutrition Program
Funding Request	\$50,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 1,000 individuals, of which 800 are Mountain View clients
FY 2023-24 Funding Request: \$38,029	FY 2023-24 Performance: 900 individuals of which 750 are Mountain View clients

Proposed Activity or Program

The Senior Nutrition Program (SNP), operated at the Mountain View Senior Center, is a cook-on-site weekday lunch that provides local seniors with nutritious meals and vital socialization. Community Services Agency (CSA) has been successfully operating SNP in Mountain View since 1974, and it now serves over 45,000 meals to more than 930 (unduplicated) older adults annually. Support from the City helps to cover the costs that are not included in the contract CSA gets from Santa Clara County. City funding contributes to staff salaries, food, supplies, small equipment, equipment maintenance, and office costs.

Agency's Mission and History

The mission of CSA is to be the community's safety net, providing critical support services that preserve and promote stability, self-reliance, and dignity. CSA has been helping low-income community members since 1957, when local teachers and parents came together to make sure that the children of Mountain View's orchard workers had adequate shelter, food, and clothing. CSA has a proven track record of successful contracts that address the human care needs of the most vulnerable members of our community. Through the years, CSA has refined its services to reflect the changing needs of the community.

We currently accomplish our mission through the following programs that provide a safety net for elderly, low-income, and unhoused community members:

- Senior Services, which includes Senior Case Management (SCM), Intensive Case Management (ICM), and the Senior Nutrition Program (SNP). The goal of all these programs is to keep seniors healthier and living independently in their own homes.

- Homeless Prevention and Homeless Services (HPS), which provides emergency financial assistance to prevent individuals and families from losing their housing, and housing navigation and rental deposits for those currently experiencing homelessness. We also provide assistance with accessing public benefits and health services.
- Outreach and Engagement, including the Community Resource Navigator program to train volunteer community leaders, English Language Learner case management for local high school students and their families, and community outreach.
- The Food and Nutrition Center (FNC), which provides more than 3,200 people every year with free groceries by allowing clients enrolled in CSA programs to “shop” for food. The FNC emphasizes healthy foods such as high-protein items, low-sodium canned goods, fresh fruit and vegetables, and foods especially important to seniors.

Community Services Agency is an established, financially stable nonprofit organization. We have long-term funding relationships with a variety of local governments and foundations, and are currently providing senior services under the following major contracts:

- City of Mountain View for the Senior Nutrition Program (\$38,029) plus in-kind rent for the dining and kitchen space (\$180,000), Homeless Prevention Services (\$85,484), and Senior Case Management (\$54,600).
- County of Santa Clara Social Services Agency for Senior Nutrition (\$552,551.40).
- Sourcewise for Senior Case Management (\$50,000). Sourcewise has been funding SCM since 1984 (when that agency was known as the Santa Clara County Council on Aging).
- El Camino Healthcare District for Senior Intensive Case Management, which seeks to prevent the re-hospitalization or institutionalization of seniors who have chronic health conditions (\$240,000).
- Los Altos Mountain View Community Foundation for general operating support (\$13,900).

CSA also receives widespread community support for our other programs, including:

- City of Mountain View CDBG for Homeless Prevention Services (85,484).
- City of Mountain View for Homeless Services (\$120,000) and Vehicle Outreach (\$42,000).
- Sunlight Giving Foundation for general operating support (\$85,000 annually).
- The Sobrato Family Foundation for general operating support (\$224,750).
- Google for general operating support (\$100,000).

- United Way of the Bay Area for general operating support (\$20,000).
- Santa Clara County Office of Supportive Housing for Homeless Prevention Services (\$163,671) and services to the homeless.
- Santa Clara County Social Services Agency for Homeless Prevention Services (\$65,000).
- Santa Clara County Social Services Agency for Navigator Program (\$84,975).
- Santa Clara County Transit Assistance Program for Homeless Prevention Services (\$28,571).

Counseling and Support Services (CASSY)

Organization Details	
Agency Name	Counseling and Support Services for Youth (CASSY)
Program Name	Mountain View School-Based Mental Health Services Program
Funding Request	\$32,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 570 individuals (190 youth and their households), of which all are Mountain View residents
FY 2023-24 Funding Request: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

During school hours, on-campus therapists provide:

- Individual and Group Counseling—We offer one-on-one counseling sessions for students struggling with issues like anxiety, depression, or stressors from unstable housing leading to classroom behavioral issues. Therapists create a safe space, helping youth build coping strategies and resilience. Group counseling is effective to build social skills or for grief support.
- Parent and Community Outreach—We provide confidential consultations and educational presentations to help caregivers learn about youth social/emotional health.
- Staff Consultation and Training—Along with private consultations, staff are trained in CPS reporting and recognizing red flags.
- Proactive Mental Health Education—We offer classroom and schoolwide presentations (e.g., Social Media and Cyberbullying).
- Crisis Intervention and Treatment—When a traumatic event affects the student body, we identify those in need, provide ongoing grief counseling, and support staff.

Agency's Mission and History

Counseling and Support Services for Youth (CASSY) destigmatizes mental health services and makes supporting students' social and emotional well-being the norm in our local schools. We want to provide all students with the continuity of support they need, from the first day of transitional kindergarten until they graduate from high school, to be successful in school and life.

Since our inaugural summer program in the Ravenswood City School District in 2009, CASSY has been partnering with school districts to provide comprehensive, on-campus mental health services to students and their families free of charge. During the 2024-2025 school year, CASSY provides a mental health safety net for 20,395 youth across 35 public and private schools throughout the Bay Area.

CASSY works closely with many mental health agencies, including CHAC in the past. CASSY participated in MVLA District's rigorous RFP process to find a new mental health partner, and CASSY was selected to exclusively offer comprehensive mental health support at the three Mountain View Los Altos High School District schools for the 2024-2025 school year. Based on progress to date, we are optimistically hopeful to continue that partnership in future academic years.

Two MVLA schools—Mountain View High School and Alta Vista High School (continuation high school)—are located in Mountain View. CASSY is now providing the mental health support to these schools that CHAC has provided in the past. The transition has been seamless. According to MVLA district staff, there "has been a ridiculously smooth and wonderfully positive transition" to CASSY's assuming responsibility for providing school-based counseling services.

We are excited to bring our longstanding commitment to youth mental wellbeing and track record of success to the students of Mountain View. In addition to MVLA, in the 2024-2025 school year, CASSY has also entered into a relationship with Khan Lab Schools, which allows CASSY to invest in Mountain View students outside the public school system. CASSY is now providing a mental health safety net for 2,367 Mountain View students. With support from the City of Mountain View, CASSY hopes to establish itself as a long-standing, trusted student mental health services partner serving youth who reside and study in Mountain View.

Day Worker Center of Mountain View – Healthy Meals Program

Organization Details	
Agency Name	Day Worker Center of Mountain View
Program Name	Healthy Meals Program
Funding Request	\$40,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 400 individuals, of which 350 are Mountain View clients
FY 2023-24 Funding Request: \$40,000	FY 2023-24 Performance: 350 individuals, of which 280 are Mountain View clients

Proposed Activity or Program

Our “Healthy Body, Healthy Mind and Healthy Community” program tackles food insecurity in the Day Laborer Community by providing nutritious meals that support physical, mental, and emotional well-being for workers and their families. Chronic food insecurity can lead to serious health issues, including Type 2 diabetes, hypertension, and heart disease.

Nutrition Essentials

A balanced diet should primarily consist of:

- Fresh fruits and vegetables.
- Whole grains.
- Legumes.
- Nuts.
- Lean proteins.

These foods provide essential nutrients that boost immunity, energy levels, and overall performance.

Program Benefits

- Alleviates stress associated with food insecurity.
- Promotes long-term health and disease prevention.
- Enhances community well-being.

By addressing this fundamental need, our program aims to create a healthier, more resilient Day Laborer Community, fostering improved quality of life for all members.

Agency's Mission and History

Mission: To connect workers and employers in a safe and supportive environment. To empower workers to improve their socioeconomic condition through fair employment, education, and job skills training. To participate in advocacy efforts that support the day laborer community.

History: The Day Worker Center of Mountain View (Center) was founded in 1996 as a collaborative effort between day laborers and community leaders. This nonprofit organization emerged from the combined support of local business owners, faith communities, and elected officials. The Center's establishment aimed to create a safe and supportive environment for connecting day workers with employers, while also empowering laborers to improve their socioeconomic conditions through fair employment opportunities, education, and job skills training.

Since its inception, the Day Worker Center has played a crucial role in the Mountain View community and surrounding areas, including Los Altos and Sunnyvale. It serves as a vital hub for job-matching services, connecting hundreds of local homeowners and businesses with day laborers annually. The Center not only facilitates employment but also offers various programs and services that contribute to the overall well-being and integration of day laborers into the community.

Key Contributions:

- *Community Engagement:* The Center encourages day workers to participate in volunteer activities, such as improving local public school grounds and helping build community gardens for senior citizens.
- *Education and Skill Development:* The Center provides English as a Second Language (ESL) classes and job skills training to enhance the workers' employability and socioeconomic mobility.
- *Advocacy:* The organization actively participates in advocacy efforts to support the day laborer community and address their unique challenges.
- *Resource Hub:* The Center serves as a crucial conduit for city agencies and services to communicate with the Latino community, facilitating access to various resources and support systems.

Through its comprehensive approach, the Day Worker Center of Mountain View has become an integral part of the community, fostering mutual understanding, economic opportunities, and social integration for day laborers in the area.

Healthier Kids Foundation

Organization Details	
Agency Name	Healthier Kids Foundation
Program Name	Physical Health Screenings*
Funding Request	\$19,850
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project:	Estimated Clients Served:
<input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	78,000 individuals, of which 150 are Mountain View residents

**The proposed program is an expansion of the prior program the applicant had been awarded funds for, which focused only on Vision screenings, so no historic comparison is included.*

Proposed Activity or Program

Healthier Kids Foundation's physical health screenings—VisionFirst, DentalFirst, and HearingFirst—target low-income children aged six months to 18 years to identify unmet vision, dental, and hearing needs. VisionFirst uses advanced photo-optic scan cameras or Sloan Charts to screen for vision issues and assist with follow-up care. DentalFirst employs licensed dentists to identify routine and urgent dental concerns, offering case management for follow-up care. HearingFirst uses OAE devices or Audiometers to screen for hearing concerns and support access to necessary treatment. Bilingual case managers, or care navigators, guide parents through insurance complexities, ensuring children receive appropriate services. Uninsured children are assisted in enrolling to subsidized health insurance through the COPE program. This comprehensive approach helps parents navigate health services and access vision, dental, and hearing for their child(ren), including benefits they may not be aware of.

Agency's Mission and History

Healthier Kids Foundation has been a leader for children's health and wellness since 2000. During our first twelve years, we focused on raising funds for the Children's Health Initiative and the Healthy Kids program to provide universal healthcare to all children in Santa Clara County. At the time, one in six children did not have health coverage. Healthier Kids Foundation was able to raise enough funds to cover the cost of health coverage for all children enrolled in the Healthy Kids program. As a result of this, 98% of kids in Santa Clara County became enrolled into health coverage. With so many children insured, we shifted our focus to providing direct services and created a new philosophy that "preventative care makes things fair".

Our mission is to remove barriers impacting the health, learning and life success of underserved Silicon Valley youth and to help them transition into productive adulthood. To achieve our mission, we focus

on three key strategies: improving health care access and utilization, changing health behavior through education, and advocating for health policy and systems change.

About our Programs:

- VisionFirst—A program that uses high-tech, photo optic scan cameras and Sloan Charts (depending on the school district's preference) to screen children for undetected vision issues and assist them with accessing follow-up vision services and prescribed treatment.
- DentalFirst—A program that uses licensed dentists to screen children for routine, urgent, or emergency dental issues and assists them with accessing follow-up dental care through case management services.
- HearingFirst—A program that uses OAE screening devices and Audiometers (depending on the school district's preference) to screen children for undetected hearing issues and assist them with obtaining hearing services and treatment.
- My HealthFirst—A mental and behavioral health program that provides wellness checks to 5th graders with the help of licensed physicians, identifying children that have higher stress, suicidal ideation, depression, and anxiety and assisting them in accessing behavioral health support.
- 10 Steps to a Healthier You! —A free, five-class series for parents that focuses on integrating healthy lifestyle habits within their homes to prevent or reduce childhood and adolescent obesity and Type 2 diabetes.
- SmileFirst—Interactive Oral Education Workshops in classrooms that teach kids about keeping good dental hygiene.
- CommunityFirst—Nonprofit leadership capacity building training for other agencies to boost positive outcomes across the community.
- AppointmentFirst—Assists foster parents in accessing medical and dental appointments in a timely manner for their foster youth.

Hope's Corner Inc.

Organization Details	
Agency Name	Hope's Corner Inc.
Program Name	Healthy Food for Hope
Funding Request	\$64,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 1,290 individuals, of which 844 are Mountain View clients
FY 2023-24 Funding Request: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

Hope's Corner's ongoing free meal program provides healthy meals to hungry individuals—mostly homeless, low-income, and vulnerable individuals. The requested grant funds for "Healthy Food for Hope" will finance 9,200 healthy hot meals for Mountain View seniors.

We provide hot meals on Mondays and Wednesdays (8:00–9:00 a.m.) and Saturdays (8:00–10:00 a.m.). Monday and Wednesday meals are provided as take-away meals, while Saturday meals are cafeteria-style, sit-down meals on-site. Guests receive two hot meals and one lunch bag per visit. They also enjoy up to two cups of coffee/tea and two cups of juice/milk per visit. Hot meals include a protein, vegetables, and carbs. Lunch bags include a protein, fresh fruit, salad, a granola bar, and a drink.

Saturday guests can select food items from a buffet of hot and cold choices. One meal is served on a plate; the second is provided in a take-out box for the guest to consume later or share with someone who cannot attend our on-site program.

Agency's Mission and History

Hope's Corner creates a community that promotes the well-being of all by providing vital services in a caring and collaborative manner. The dream of creating a welcoming food program for the Mountain View area was alive for several years in the early 2000s. In the fall of 2011, this dream became a reality through the hard work and dedication of many volunteers, culminating in the creation of Hope's Corner. The name Hope's Corner comes from our location at the corner of Hope and Mercy Streets in downtown Mountain View, a block off of Castro Street and close to mass transit.

We opened our doors September 24, 2011, serving nutritious breakfasts and providing sack lunches to a few dozen people. We have served breakfasts and offered sack lunches every Saturday since then, including throughout the pandemic. With the disparity between the "haves" and "have nots" in our

community widening, the number of individuals who come for meals has increased dramatically, resulting in Hope's Corner providing over 266,000 meals since inception. The individuals who receive meals and other services—referred to as guests—include unhoused members of our community; low-income adults, seniors, and families who have a hard time making ends meet; and individuals seeking a welcoming place to pick up a hot nutritious meal from volunteers who treat them with dignity and respect.

Much has changed since we began our small operation in 2011. In 2015, Hope's Corner Inc. was established as an independent 501(c)(3) organization. Recognizing the need for unhoused guests to maintain a basic level of hygiene, we coordinated construction of two on-site showers that meet Americans with Disabilities Act (ADA) standards and made them available two days a week beginning in 2015. We expanded the shower/laundry program to include Mondays, in addition to Wednesdays and Saturdays, starting August 15, 2022. The shower/laundry program is currently open 16 hours per week. Hope's Corner maintains an emergency clothing supply as part of the shower program, providing unhoused guests with new underclothing and gently used clothing each time they shower. We also maintain inclement weather equipment (tarps, sleeping bags, blankets, warm clothing) to help unhoused residents stay warm and dry.

In 2019, a major renovation of the formerly unusable on-site kitchen was completed, along with construction of a laundry facility, thanks to funding provided by businesses, groups, individuals, and the County. The renovated kitchen allows Hope's Corner to prepare meals efficiently and safely for our guests. The new laundry facility enabled Hope's Corner to add laundry services to our shower program, offering a way for guests to have small bags of clothes washed and dried.

Hope's Corner made major changes to the meal program in response to COVID-19. We continued to provide hot meals every Saturday morning and we began providing meals as a to-go service rather than as a sit-down service in order to limit potential exposure and transmission of the virus among guests and volunteers. Recognizing the increased need for nutritious meals caused by the pandemic, we extended the meal program's reach by providing meals to two especially vulnerable groups in Mountain View: RV residents in MOVE Mountain View Safe Parking lots and workers at the Day Worker Center of Mountain View. To fill a gap in the availability of meals in the community, we expanded our on-site meal program even further when we began providing meals on Wednesdays in 2020 and Mondays in 2021. The meal program now operates three days per week, providing an average 4,200 hot meals and 1,900 lunch bags per month.

In addition to the meal and shower/laundry programs, Hope's Corner offers a bicycle program. The Bike Program began in 2012 when Hope's Corner hosted a "bike day" at the Silicon Valley Bicycle Exchange (SVBE). The "bike day" allowed us to distribute a few bicycles to unhoused guests who need basic transportation to jobs and appointments. Hope's Corner's dedicated Bike Program volunteers now offer free bike repairs at Hope's Corner every Saturday to keep our unhoused guests moving. We also continue to work with SVBE to obtain donated refurbished bicycles for those in need of transportation. In 2024, Hope's Corner bike program volunteers provided over 400 repair services for unhoused residents.

Junior Achievement of Northern California

Organization Details	
Agency Name	Junior Achievement of Northern California
Program Name	Mountain View Youth Economic Empowerment Initiative
Funding Request	\$10,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 1,200 individuals, of which 200 are Mountain View clients
FY 2023-24 Funding Request: \$8,000	FY 2023-24 Performance: 1,200 individuals, of which 1,200 are Mountain View clients

Proposed Activity or Program

Our Santa Clara County work readiness budget is \$60,000 of which this project represents \$8,000 (200+ Mountain View students). Funds will support our elementary and high school programs:

Junior Achievement of Northern California (JA)'s elementary school programs are the foundation of our K-12 curricula. Programs are age-specific and designed in a sequential manner to increase skills and knowledge as students' progress from kindergarten to 12th grade. Programs are interactive and utilize blended learning, grade-specific themes helping students understand money, natural resources, jobs in their community and what is an entrepreneur.

JA's high school programs help students make informed, intelligent decisions about their futures, and fosters skills needed for 21st century career success. Programs include topics such as career success, job shadows, personal finance, economics, social innovation and how to create a business.

Persistent economic inequity in the U.S. underscores the need for early exposure to diverse opportunities to shape young people's career paths. JA employs a comprehensive "pathways" approach to teaching financial literacy and workforce readiness programs to students (5-25 years old) preparing them for post-secondary education or work. Community volunteers, reflecting students' ethnic backgrounds, deliver impactful messages that inspire and empower.

JA addresses three critical education needs that advance academic achievement while combating issues of poverty:

- Build the workforce development skills students need to succeed academically and professionally in a changing global marketplace. Financial capability, career readiness, and entrepreneurship education are key for future success and are at the core of all JA programs.

- Strengthen the partnership between schools, local businesses, community leaders, and parents. JA provides vital financial literacy, work readiness, and entrepreneurship education at no cost to schools or students by building and leveraging corporate and community partners.
- Connect classroom lessons to the real world. JA's corporate and community volunteers bring the real world to students, opening their minds to their potential, so they can visualize and plan for future careers and stay on a successful path to graduation and beyond.

Program learning objectives are:

- Educating youth to be financially literate and to understand the responsible use of money;
- Enabling young people to identify their education and career goals; and
- Increasing students' understanding of the connection between success in school and success in the global marketplace.

JA career exploration programs include:

- *JA Job Shadow*—Prepares students for a professional work environment visit, where volunteers assist them in researching career opportunities and honing job-related skills. Students interact with professionals in a workplace site visit and during a multi-hour job shadow experience.
- *JA Career Speakers Series*—Volunteer guest speakers from diverse industry clusters offer insights into their careers, work, and educational journeys. Through this experience, students gain the ability to identify their skills and interests, and recognize various career clusters, empowering them to make informed decisions about their future pathways.
- *JA Career Exploration Fairs*—Students explore multiple career clusters through interactive sessions with industry professionals. Volunteers introduce their fields, while students assess personal interests and set career goals, preparing them for informed, goal-oriented futures.

Agency's Mission and History

Founded in 1950, Junior Achievement of Northern California (JA) is dedicated to inspiring and preparing youth aged 5-25 to succeed in a global economy. With a focus on reaching demographically and economically disadvantaged youth, JA delivers proven lessons in financial literacy, career readiness, and entrepreneurship. These programs equip young people with the knowledge and skills to achieve economic success, plan for their futures, and work toward thriving wage careers. JA has been delivering programming in Santa Clara County since 1953.

As the nation's largest organization dedicated to economic empowerment, JA collaborates with corporations and communities to deliver hands-on, experiential learning experiences that connect

students with real-world scenarios. This innovative approach, delivered during the school day, equips students with essential skills in financial literacy, innovation, and problem-solving.

JA of Northern California, one of four California chapters, serves 24 counties, spanning Fresno to Monterey County, the San Francisco Bay Area, and up to the Oregon border. During the 2023-24 school year, we reached 51,013 students, partnering with 659 educational institutions across more than 163 schools. With the support of over 1,000 dedicated volunteers, JA brought its career readiness, entrepreneurship, and financial literacy programming to students across our region.

Loaves & Fishes Family Kitchen

Organization Details	
Agency Name	Loaves & Fishes Family Kitchen
Program Name	Meals on Wheels for Low-Income, Homebound Seniors
Funding Request	\$43,200
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project:	Estimated Clients Served:
<input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	500 individuals, of which 30 are Mountain View clients
FY 2023-24 Funding Request*: \$43,200	FY 2023-24 Performance: 1,400 individuals, of which 60 are Mountain View clients

**This Meals on Wheels program was previously awarded General Fund grant funding through The Health Trust, who began subcontracting program operations to Loaves & Fishes Family Kitchen in FY 2024-25. The goals reflected are from the year The Health Trust provided the program, and are for reference only.*

Proposed Activity or Program

As one of the largest providers of Meals on Wheels (MOW) in Santa Clara County, we are requesting funding to support MOW services for at-risk seniors in Mountain View.

Every week, our kitchen staff procures the ingredients for our MOW meals, and our chef and cooks carefully prepare the meals under the guidance of a registered dietician to ensure each meal meets Older American Act Title 22 nutritional guidelines. Kitchen staff package the healthy meals and provide them to staff who organize the delivery routes and bring the meals directly to MOW guests in their homes. Our MOW drivers deliver the meals, perform wellness checks, and provide resources and referrals to our guests.

The program helps seniors access nutritious food, maintain health and independence in their homes, and reduce social isolation. Funding will help ensure we can maintain these critical, ongoing services and support for low-income Mountain View residents.

Agency's Mission and History

Loaves & Fishes Family Kitchen provides hot and nutritious meals to anyone in Santa Clara and San Mateo counties who does not know where their next meal will come from, or who must choose between buying food and paying for other basic needs. Our guests are hungry and homeless families, children, low-income seniors, veterans, students, and disabled individuals. All are welcome, no questions asked. If you are hungry, we will feed you.

We aim to create as many avenues as possible to ensure anyone in need of a meal in our community has access to nutritious and quality food. We do this by efficiently and effectively operating food programs for those facing food insecurity, including our Community Meals program, A La Carte food recovery and prepared meals program, Meals on Wheels, Medically Tailored Meals, and the Jerry Larson FoodBasket for people living with HIV/AIDS.

Founded in 1980, Loaves & Fishes is one of the largest nonprofit prepared meal providers in Silicon Valley and the San Francisco Bay Area at large. We are the last line of defense for the most vulnerable among us.

MayView Community Health

Organization Details	
Agency Name	MayView Community Health
Program Name	Increasing access to medical care for underserved Mountain View residents
Funding Request	\$25,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 360 individuals, of which 360 are Mountain View clients
FY 2023-24 Funding Request: \$22,500	FY 2023-24 Performance: 330 individuals, of which 330 are Mountain View clients

Proposed Activity or Program

Ravenswood Family Health Network (RFHN) is respectfully requesting \$50,000 over Fiscal Year 2025-26 and Fiscal Year 2026-27 to support the delivery of comprehensive health care services to at least 360 low-income, uninsured, and under-insured residents of Mountain View. As part of this, we will provide a kaleidoscope of health care services, including pediatrics, family medicine, adult medicine, women’s health, dentistry, integrated behavioral health, optometry, podiatry, pharmacy, mammography, ultrasound, x-ray, lab, health education, chiropractic care, and health coverage/insurance enrollment. We will also address Goal No. 2 and Goal No. 3 in the Consolidated Plan by helping to address homelessness through our Health Care for the Homeless Program and provide social services.

Agency's Mission and History

RFHN is a federally qualified health center serving the low-income communities of Santa Clara and San Mateo Counties. We provide a comprehensive scope of health care services, including pediatrics, family medicine, adult medicine, women’s health, dentistry, integrated behavioral health, optometry, pharmacy, podiatry, mammography, ultrasound, x-ray, lab, social services, health education, health care for the homeless, chiropractic care, and health coverage/insurance enrollment.

RFHN began offering care to the community in 2001, serving patients through a small modular unit. Over the last two decades, we have significantly expanded. A major part of our growth has been the acquisition of MayView Community Health Center’s three clinic sites in April 2020. We now have five clinic sites where our patients who live and work in Santa Clara and San Mateo Counties can easily access. These sites include the following: (1) MayView Mountain View clinic (which includes a mobile dental unit that is parked in front of the clinic); (2) MayView Sunnyvale clinic; (3) MayView Palo Alto clinic; (4) Ravenswood Family Health Center in East Palo Alto (main health center); and (5) Ravenswood Family

Dentistry in East Palo Alto (main dental clinic). The majority of our patient population is low-income and identifies as ethnic minorities. Our work continues to grow as we aim to continue fulfilling our vulnerable population's health-care needs.

Our mission is to improve the health of the community by providing culturally sensitive, integrated primary and preventative health care to all, regardless of ability to pay or immigration status, and collaborating with community partners to address the social determinants of health. Our vision is that our patients will become educated, engaged, and empowered to actively manage their health and become advocates for healthy living within their family and the community, inspiring others to value good health as true wealth.

Parents Helping Parents, Inc.

Organization Details	
Agency Name	Parents Helping Parents, Inc.
Program Name	Supporting families raising children with disabilities
Funding Request	\$10,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project:	Estimated Clients Served:
<input type="checkbox"/> Increase Affordable Housing <input type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	6,200 individuals, of which 125 are Mountain View clients
FY 2023-24 Funding Request: \$8,250	FY 2023-24 Performance: 6,200 individuals, of which 100 are Mountain View clients

Proposed Activity or Program

Parents Helping Parents (PHP) will provide essential support services to at least 125 Mountain View children with disabilities and their families. Parenting children with disabilities creates another layer of stressors for families. PHP support activities provide basic services for these families ensuring that they know they are not alone. Their children will receive quicker access to care and resources, suffer fewer secondary delays, and are more likely to reach their full potential.

Agency's Mission and History

Parents Helping Parents (PHP) has been helping families of children with special needs, primarily in Santa Clara and San Mateo Counties, since 1976. Our mission is to help children and adults with disabilities receive support and services they need to reach their full potential by providing information, training, and resources to build strong families and improve systems of care. We served over 6,200 families and professionals last year plus another 260,000 people who were served by PHP's website last year with a range of FREE services:

- Emotional support and guidance from staff and volunteer peer support parents.
- Weekly mental health sessions led by a Licensed Therapist in English and Spanish.
- A parent advocacy program which is the only program in Santa Clara County focused on advocating for all forms of disabilities.
- Practical support such as information on health conditions, community resources, and securing supports and funding.

- Parent education and training on navigating the educational, legal, social service and medical systems of care.
- 25 condition and culturally specific parent/professional support and information groups.
- An assistive technology demonstration center with services for infants through adults at-risk-of or with disabilities.
- An eLearning library which has grown to over 500 videos in five languages on topics like Special Education or how to access Public Benefits like IHSS or SSI.
- A new program called Connections California which focuses on helping families with children transitioning to adulthood.

To meet the outsized challenges and tremendous stress people with disabilities continue to face, PHP is answering calls and emails every day while posting news families can use on social media to over 20,000 followers and to our 38,000 email subscribers. We continue to offer 10-12 workshops and parent support groups via Zoom per week in 3 languages (English, Spanish and Vietnamese).

PHP is designated a Family Empowerment Center by the California Department of Education. PHP is a Parent Training and Information Center (U.S. Department of Education) and a National Center for Parent-Directed Family Resource Centers (U.S. Department of Health and Human Services, Maternal and Child Health Services Bureau).

PHP is the only local organization that offers such comprehensive support to families of children of any age with any special need.

The United Effort Organization

Organization Details	
Agency Name	The United Effort Organization
Program Name	Case Management Services for Vulnerable Populations
Funding Request	\$20,000
Funding Application Pool:	<input checked="" type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input type="checkbox"/> Support Social Services	Estimated Clients Served: 600 individuals, of which 300 are Mountain View clients
FY 2023-24 Funding Request: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program -

Our program aims to address homelessness in Mountain View by providing comprehensive case management to individuals experiencing or at risk of homelessness. We meet with clients twice a week in downtown Mountain View. Our volunteer client managers listen to them, conduct intake assessments, create personalized action plans, and work with clients to implement them.

We first address clients' immediate needs. Then we provide a self-sufficiency program focused on improving stability, financial management, and employment support. We help clients search and apply for affordable housing and provide employment training and job applications.

Our program is effective due to our deep knowledge of available resources, efficient tracking processes, and strong case management software. Most importantly, our dedicated volunteers are persistent in ensuring clients receive the support they need over time, as their circumstances and goals change.

Agency's Mission and History

Established on July 1, 2020, The United Effort Organization, Inc. is based in Mountain View and serves clients throughout Santa Clara County. Our mission is to help people experiencing or at risk of homelessness move towards self-sufficiency and find a safe home in our community.

We are a women-founded, volunteer-led community based nonprofit organization whose client managers work with clients one-on-one over the long term to help them get back on their feet. Solving problems in the context of continued relationships builds the trust needed to empower self-sufficiency, which is why some of our volunteers were once clients.

We are a diverse team of volunteers who are passionate about helping unhoused community members—our neighbors – and the Mountain View community. We bring different skills to help, on-

site and behind the scenes, always seeking the ideal solution for each client. We are teachers, lawyers, engineers, finance and business professionals, clinicians, homemakers, university and high school students as well as former or current clients.

Specifically, we provide comprehensive and integrated services to find affordable housing, public assistance programs, resources, and mentors. We also develop, and share with the public, self-service online tools. The two tools on our website, Find Affordable Housing in Santa Clara County and Benefits Eligibility Screening Tool, are much beloved and heavily used by community services and other local nonprofit organizations throughout Santa Clara county.

For over four years, we have met with clients twice a week in a parking lot in downtown Mountain View. Our volunteer client managers take the time to listen, conduct intake assessments, create personalized action plans, and work with clients to implement their plans over time, sometimes years.

We first address clients' immediate needs, including finding shelters to stay at, helping clients apply for CalFresh, Medi-Cal, General Assistance SSI/SSDI applications and appeals, providing free phones, issuing DMV ID card application fee waiver vouchers, managing over 200 clients' mail using our office address, and offering bus, light rail, and Caltrain passes within the given quota.

After addressing immediate needs, we take clients through a self-sufficiency program focused on creating a community, improving family stability, financial management, education and training, and employment and career support. At the same time, we help clients search and apply for affordable housing and provide employment training and job applications.

We invest the time, effort, and mentorship needed to help clients. We "hold their hand," if needed, to help reduce their worry and stress as we navigate a highly complex system together. We collaborate heavily with other organizations to support our clients. We also expand our impact by sharing our expertise with local organizations in order to reach unhoused people who are less mobile.

Our volunteers primarily work from home, though client managers are frequently in the field, so they can connect with clients where they are. That said, we serve the majority of our clients in our location in Mountain View where clients can find a team of our volunteers on-site twice a week.

Many of our volunteers, especially the client managers, have been with us for years and they have accumulated in-depth knowledge of the homeless population, their challenges, and potential solutions in navigating the complex systems of benefits and housing. That institutional knowledge and collective experience are very much sought after, and we freely offer our expertise to other nonprofit organizations that serve this population.

In fact, United Effort has been recognized as a community organization that provides homeless services by the City of Mountain View, listed on its website as Homeless Prevention and Re-Housing Services. The process of finding stable housing takes time and persistence. We started seeing the cumulative results of our work in 2021. In 2022 we helped house 10 clients; in 2023, 37, and in 2024 we helped house 69 clients.

In July 2024, we received a grant to hire individuals with lived experience of homelessness as peer support specialists. Their role is to introduce MyConnectSV to people experiencing homelessness and help connect them to the Homeless Management Information System (HMIS). As part of this project, we hired several peer support specialists from July 2024 to the end of December 2024 and, based on the stellar results, have been asked to continue the program in 2025. This team achieved more than double the targets of contacts and sign-ups; perhaps as important as the results, this group of peer specialists formed a cohesive and productive community with each other. The tangible and intangible benefits resulting from this experience are what we would like to replicate for many more clients!

YWCA Golden Gate Silicon Valley

Organization Details	
Agency Name	YWCA Golden Gate Silicon Valley
Program Name	Domestic Violence Support Services
Funding Request	\$45,000
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project:	Estimated Clients Served:
<input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	3,233 individuals, of which 55 are Mountain View clients
FY 2023-24 Funding Request: \$42,500	FY 2023-24 Performance: 900 individuals, of which 50 are Mountain View clients

Proposed Activity or Program

YWCA GGSV will continue providing a full spectrum of domestic violence services to all Mountain View residents while giving priority to those with lower income or less access. YWCA GGSV's domestic violence service has three main objectives: (1) to provide individuals and families living in dangerous domestic violence environments with emergency shelter and basic needs; (2) to provide information to survivors of domestic violence to increase their safety and help determine their options; and (3) to provide support via counseling, groups, therapy, legal advocacy, case management, and connection to additional resources and services.

Agency's Mission and History

YWCA Golden Gate Silicon Valley (YWCA GGSV) has over 140 years of combined experience serving communities across four Bay Area counties. Our mission is to eliminate racism, empower women, and promote peace, justice, freedom, and dignity for all. We power our mission with programs focused on:

1. Empowering people and communities in healing from the trauma of racism, bigotry and violence;
2. Achieving solutions to homelessness for people impacted by racism, gender inequality, and violence; and
3. Inspiring opportunity and economic security by closing the prosperity and education gap.

Founded in 1905, YWCA was the first, and only, multi-service agency for women in Santa Clara County. In 2020, YWCA Silicon Valley and YWCA San Francisco and Marin made the decision to strategically combine and become a powerhouse for good from Gilroy in Santa Clara County to San Rafael in Marin County. For more than 45 years, YWCA GGSV has been a leader in comprehensive intervention and

prevention services for domestic violence and sexual assault survivors throughout Santa Clara County. Our core areas of focus address some of the most critical needs in the region: domestic violence, human trafficking, sexual assault, housing, clinic and school-based counseling, violence prevention, and child care.

Last fiscal year, we served over 42,000 individuals, families, and community members across 25 community-based locations. All of YWCA GGSV's core services are offered for free to survivors of domestic violence, sexual assault, and human trafficking so that everyone gains access regardless of economic status. In addition to direct service work, YWCA GGSV focuses on community engagement and social transformation. We engage with communities and deliver education to shift societal and cultural norms. And additionally, we advocate with policy makers to change systems, mobilize partners, and engage volunteers to drive social transformation and collective impact.

YWCA GGSV's Healing and Justice Department offers a multiservice continuum of crisis response and prevention services for sexual assault, domestic violence, and human trafficking survivors. Services are direct, coordinated, high quality, and integrated. We offer a safe and confidential environment where individuals of all genders, children, and families experiencing domestic violence can receive critical services. In fiscal year 2023-2024, staff answered 9,031 domestic violence and sexual assault crisis calls and provided crisis intervention, case management, advocacy, counseling and therapy, and legal services to over 5,900 survivors and their families. In addition, YWCA GGSV served 902 survivors and their families within our housing continuum programs, which include homelessness prevention, emergency shelter and motels, rapid rehousing, and permanent supportive housing. This was a 17% increase over the previous year. Survivors received 7,774 bed nights through the emergency shelter and the motel program and the YWCA GGSV served over 34,000 youth and community members with school- and community-based outreach education/awareness services/programs.

MOVE Mountain View

Organization Details	
Agency Name	MOVE Mountain View
Program Name	Small Groups and Counseling for Homeless School Age Children and Youth
Funding Request	\$146,525
Funding Application Pool:	<input type="checkbox"/> Community Development Block Grants (CDBG) <input checked="" type="checkbox"/> General Fund Public Services <i>Is program eligible for CDBG funds?</i> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Consolidated Plan Goal(s) met by the Project: <input type="checkbox"/> Increase Affordable Housing <input checked="" type="checkbox"/> Respond to Homelessness <input checked="" type="checkbox"/> Support Social Services	Estimated Clients Served: 60 individuals, of which 60 are Mountain View clients
FY 2023-24 Funding Request: N/A	FY 2023-24 Performance: N/A

Proposed Activity or Program

Individual and small group meetings will be held for elementary through high-school-aged youths experiencing homelessness. Case Managers (Social Work graduates, students, and dedicated professionals in the field) will facilitate these activities, which will be supervised by the Program Coordinator.

Agency's Mission and History

MOVE Mountain View provides Safe Parking and Case Management toward housing placement for the vehicle dwellers in Mountain View and Palo Alto. Every planning and program choice MOVE Mountain View makes is directed by one question: How will this empower the people we serve to achieve housing? The MOVE Mountain View Safe Parking Program provides a reserved place for clients to call “home” during their housing search. The security of this setting should not be underestimated. The work of locating housing is hard and requires the focus and clarity that a stable safe location provides. MOVE Mountain View utilizes the stable environment of safe parking and the skill-enabling counseling by case managers to assist vehicle dwellers in Mountain View and Palo Alto in their search for practical and affordable housing.

MOVE Mountain View started in 2018 with only one employee who enrolled clients into the program, monitored the lots, and was the caseworker for all. In 2021 we were able to expand services to Palo Alto. Now, in 2025, MOVE Mountain View operates 8 Safe Parking Lots that provide shelter and services to approximately 175 individuals per night. MOVE Mountain View now employs 15 compassionate and talented staff members.