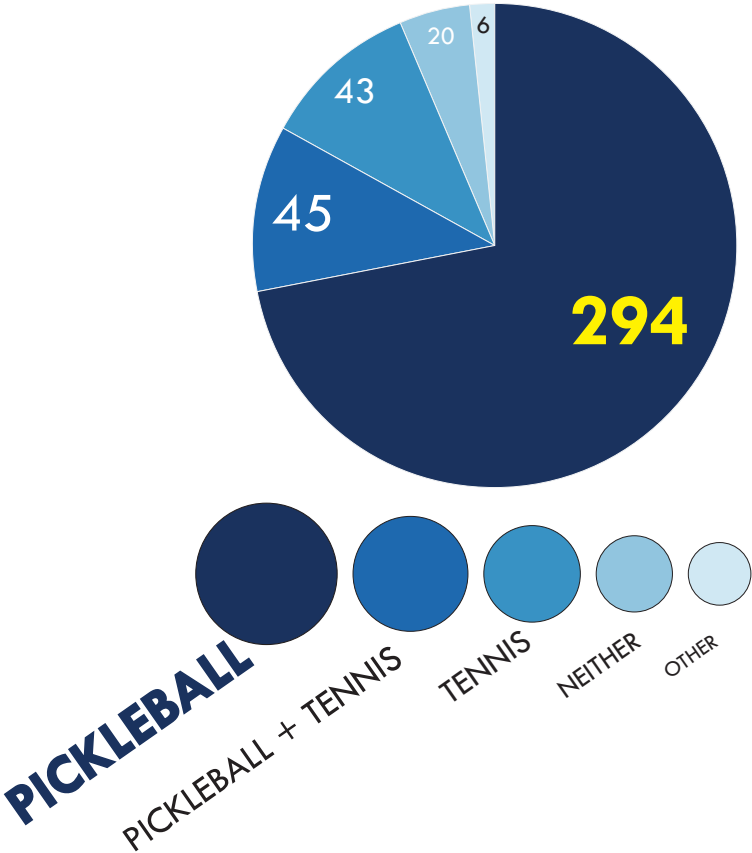


ONLINE SURVEY

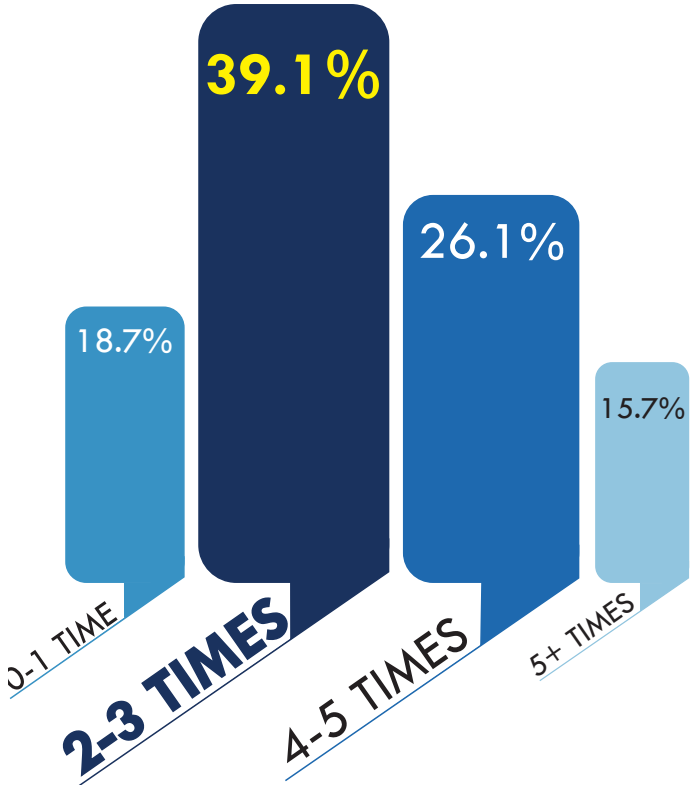
The online survey was conducted from Feb 12 to Feb 26, 2024. We received 412 responses. The survey comprised a total of 17 questions, including both multiple-choice and open-ended questions. Some questions were designed to gather demographic information (age, experience, usage, locations, etc.) from the pickleball community while others to solicit their input in the aforementioned public outreach objectives. Below are the key findings from the online survey, followed by graphical representations of the survey responses.

- + 72% of the participants play pickleball.
- + 65% of play 2-5 times/week.
- + 79% play during the day between 6 AM and 6 PM.
- + 85% play 1-3 hours/day
- + Beginner and intermediate level players accounted for 85%.
- + Most play for the exercise and social benefits
- + 73% preferred open play and organized club play.
- + 62% preferred at least 8 courts in one location.
- + 67% currently play in Rengstorff Park while 27% play in neighboring cities.
- + Courts dividers/fencing, lighting, and seating were the top 3 amenities.
- + Other important factors included number of courts, parking, and restrooms.
- + Cuesta Park, Rengstorff Park, and Cooper Park were the top 3 locations.
- + 68% were in the 45-74 year-old age group, but 21% were younger adults 25-44 year-old age group.

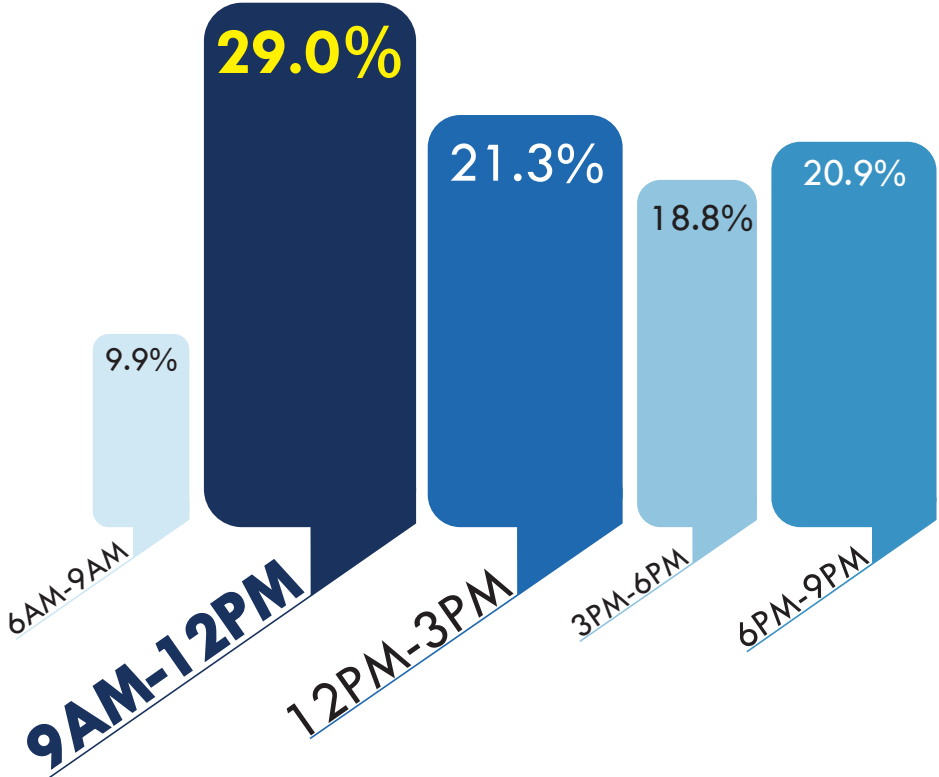
Q1 WHICH RACKET SPORT do you play most frequently?



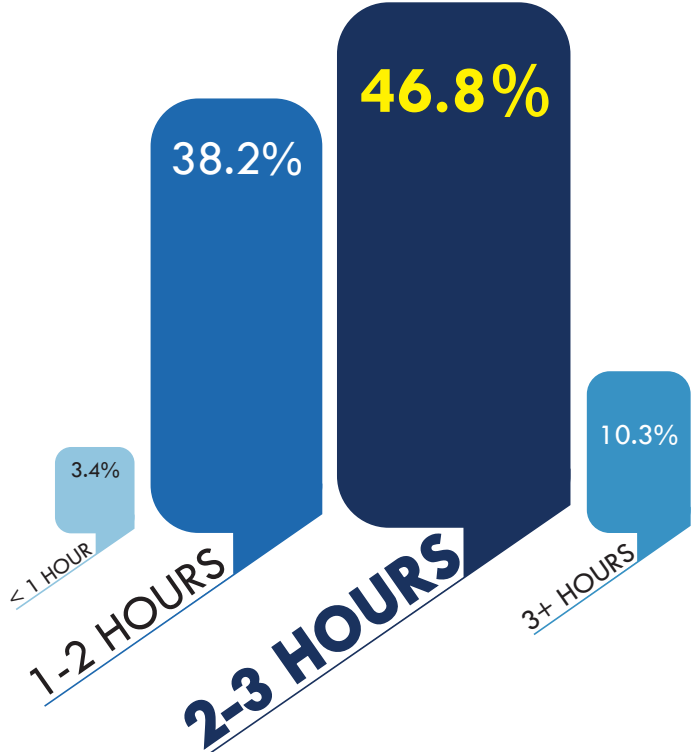
Q2 How many **TIMES PER WEEK** do you play pickleball?



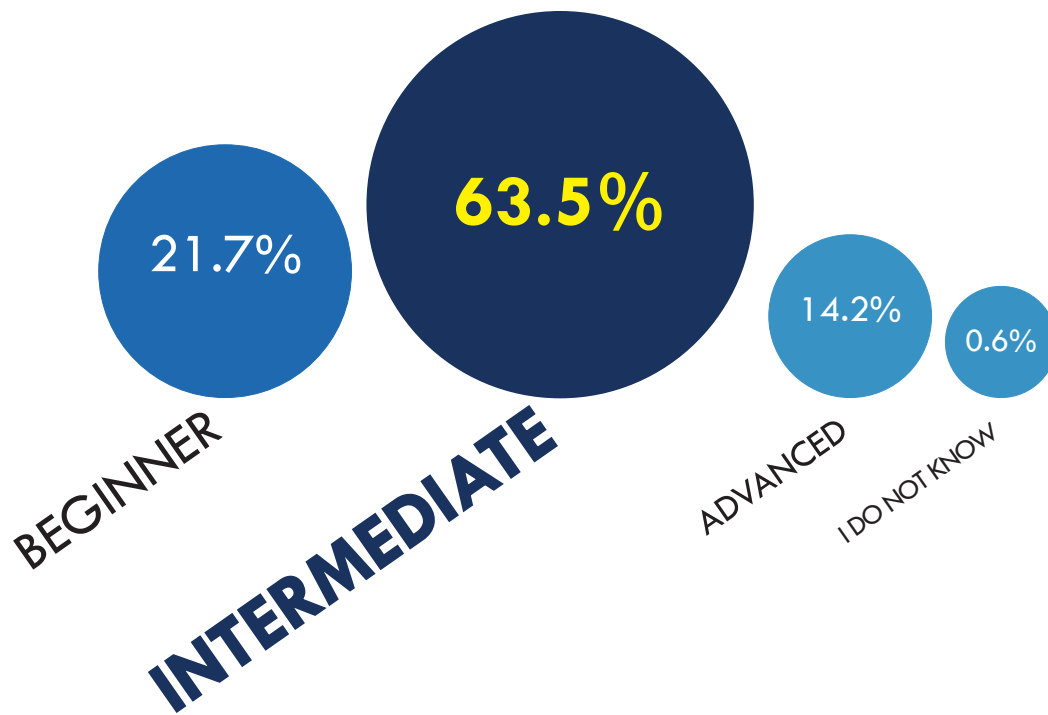
Q3 **WHAT TIME OF THE DAY** do you usually play pickleball?
Select all that apply.



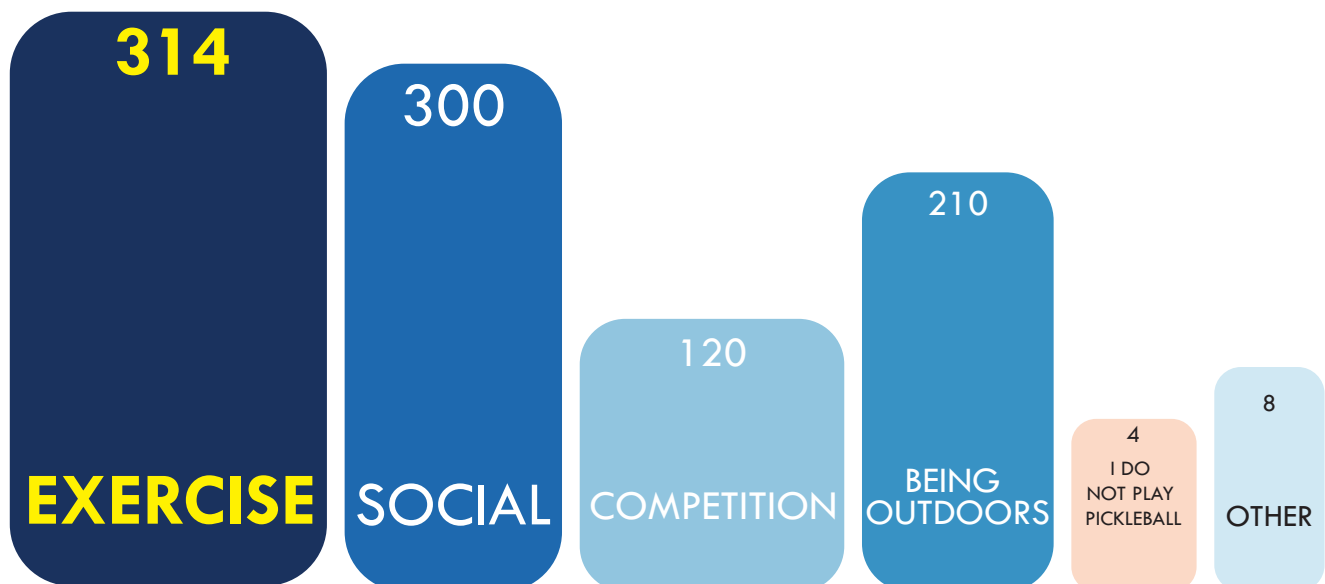
Q4 **HOW LONG DO YOU TYPICALLY PLAY** in a single day?



Q5 What is your pickleball **SKILL RATING**?

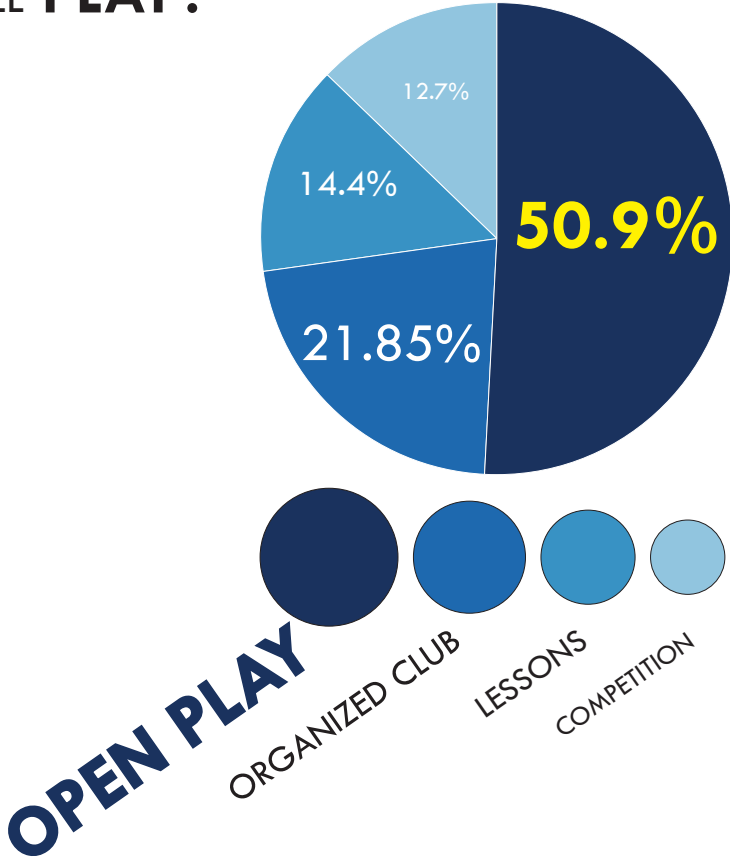


Q6 Which best describes **WHY YOU PLAY** pickleball?



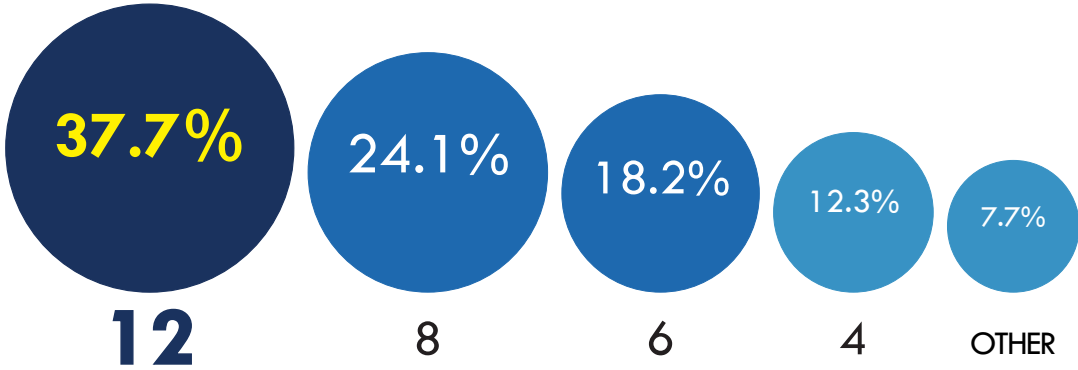
Q7

What is your **PREFERRED WAY TO ORGANIZE YOUR PICKLEBALL PLAY?**



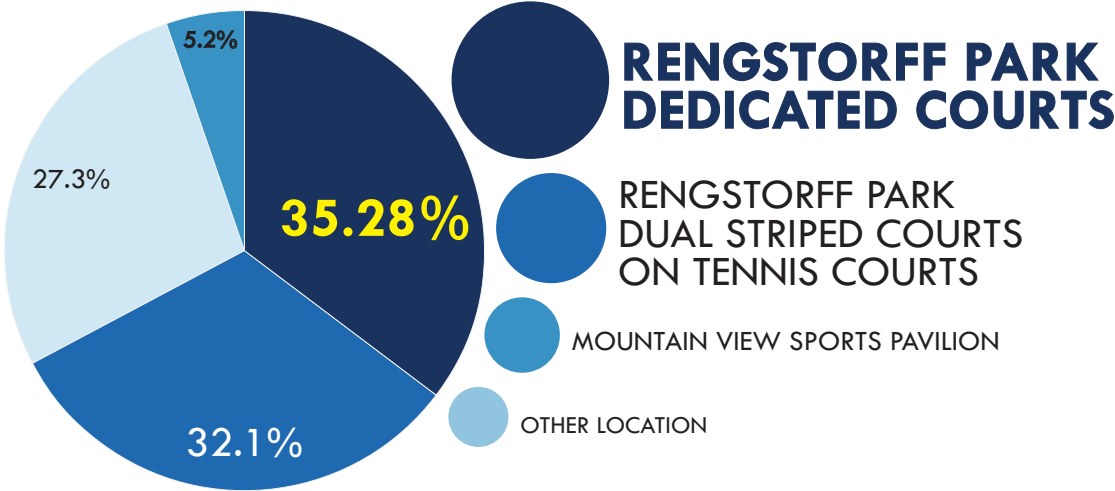
Q8

What is the minimum **NUMBER OF** new, dedicated pickleball **COURTS** that you would like to see (at one location)?



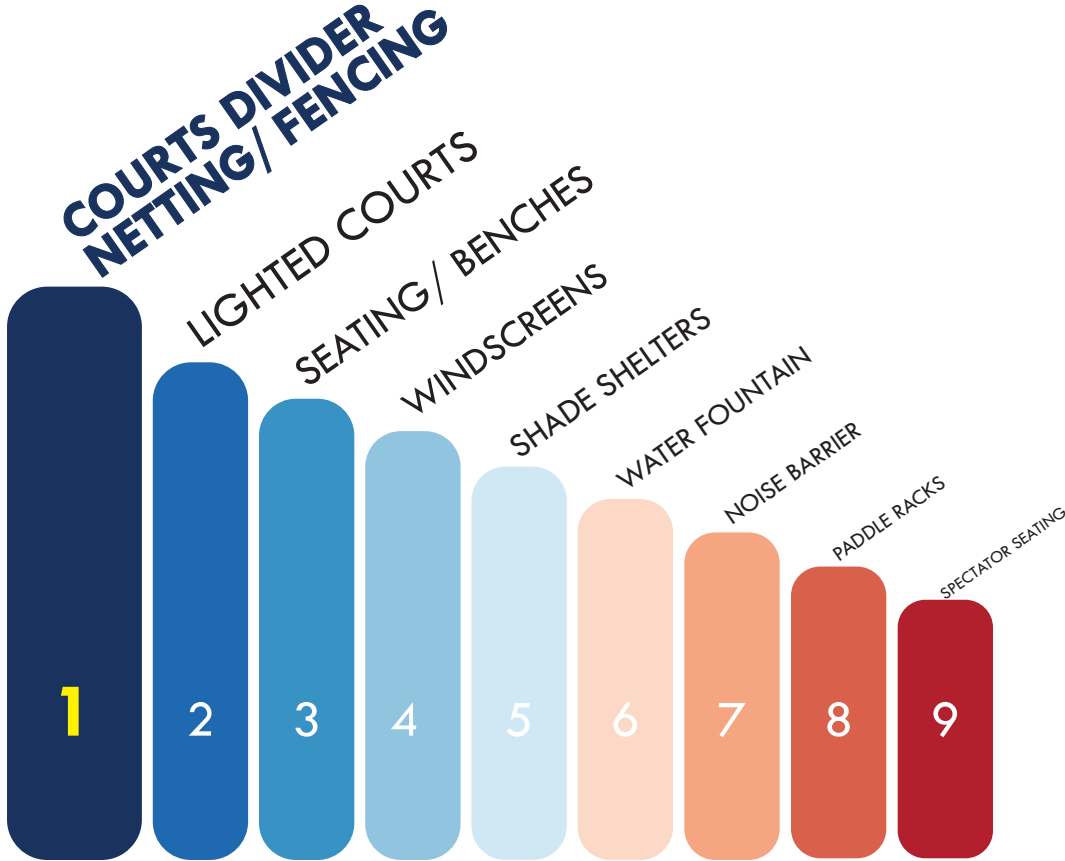
Q9

WHAT PARK/ facility DO YOU PLAY PICKLEBALL AT regularly?



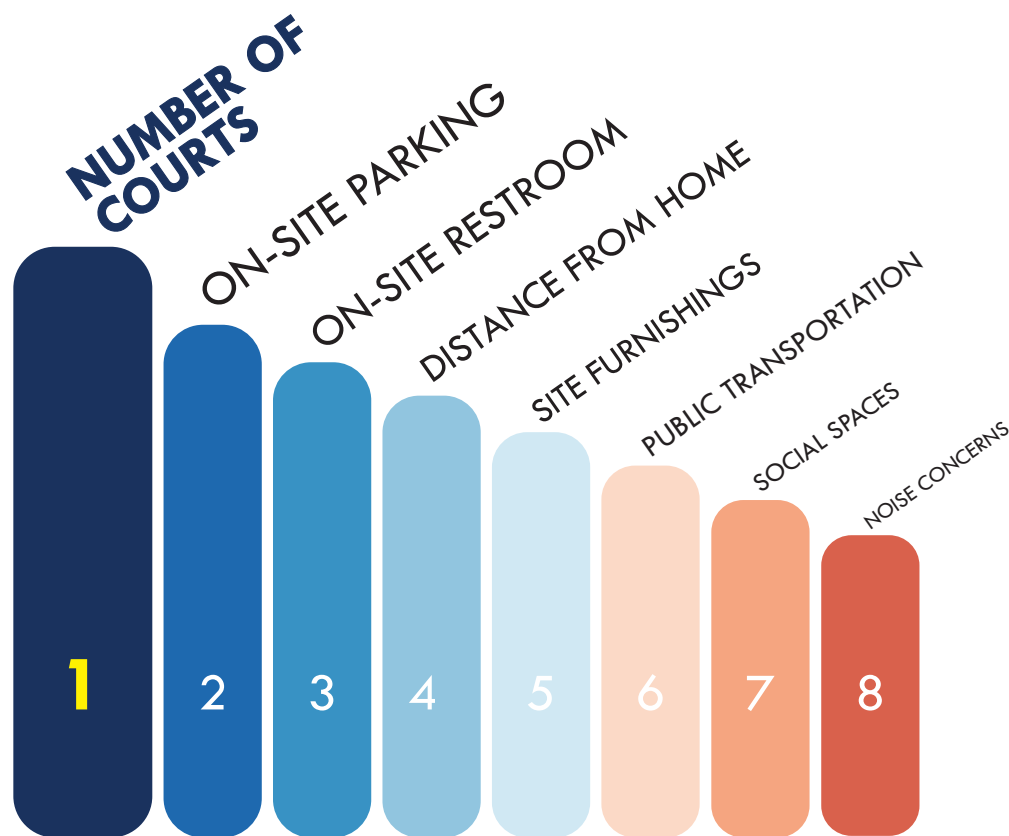
Q10

RANK THE following PICKLEBALL COURT FEATURES in order of importance, with 1 being the most important.



Q11

RANK THE FOLLOWING FACTORS in terms of how important they are to you, with 1 being the most important.



Q12

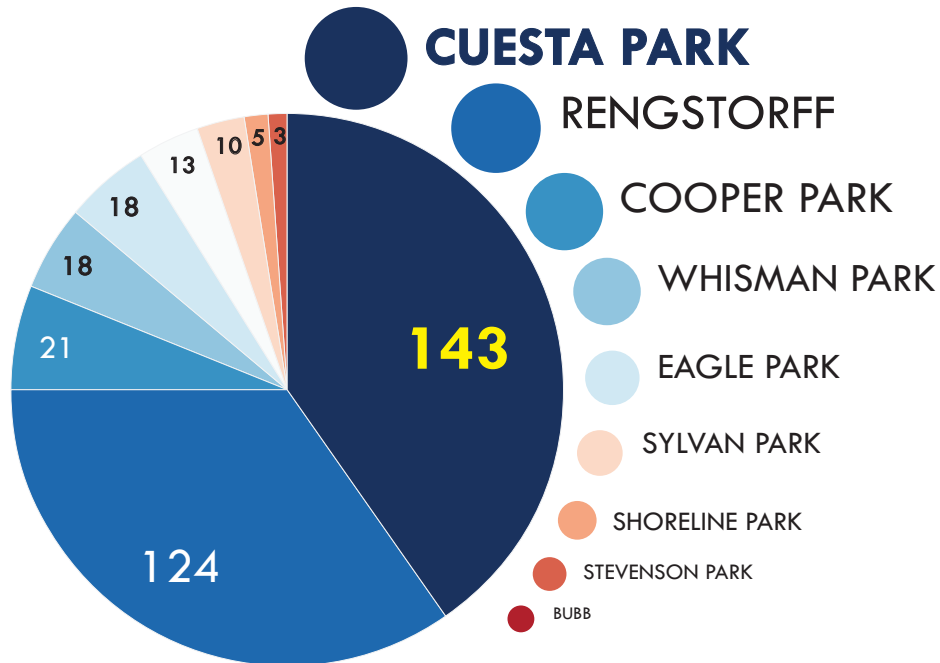
Are there any **OTHER PICKLEBALL COURT FEATURES** or factors that you think should be considered for this project?

+ This is an open ended question.

+ The top features included **COURTS MANAGEMENT** (reservation system, open play, skill level courts, etc.), **COURTS LAYOUT** (spacing between courts, sun orientation, and striping), and the need for **DIVIDERS & NETTING**.

+ Other features included **DEDICATED COURTS, SHADE STRUCTURES , NOISE ABATEMENT & STORAGE**.

Q13 **WHAT LOCATIONS** within the City of Mountain View (City-owned parks, land, etc.) **WOULD YOU LIKE TO SEE** new dedicated **PICKLEBALL COURTS** installed?



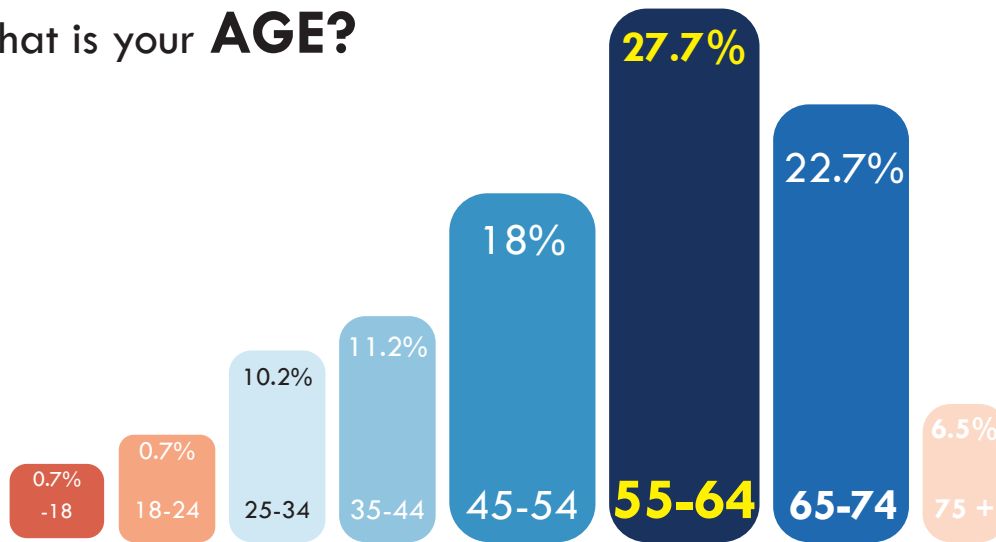
Q14 Elaborate on the **FACTORS THAT LED YOU TO CHOOSE THE #1 LOCATION** as your preferred option.

- + This is an open-ended follow-up question to previous one to gather additional information.
- + For **CUESTA PARK** the main reasons were *ADEQUATE SPACE, LOCATION, DISTANCE FROM RESIDENTS (NOISE), EXISTING INFRASTRUCTURE, & PARKING.*
- + For **RENGSTORFF PARK** the main reasons were *EXISTING PICKLEBALL COMMUNITY USING THIS PARK, LOCATION, PARKING, SPACE AND EXISTING/FUTURE FACILITIES.*
- + For **SYLVAN PARK** the main reasons were *LOCATION, SPACE, EXISTING TENNIS COURTS, FACILITIES.*

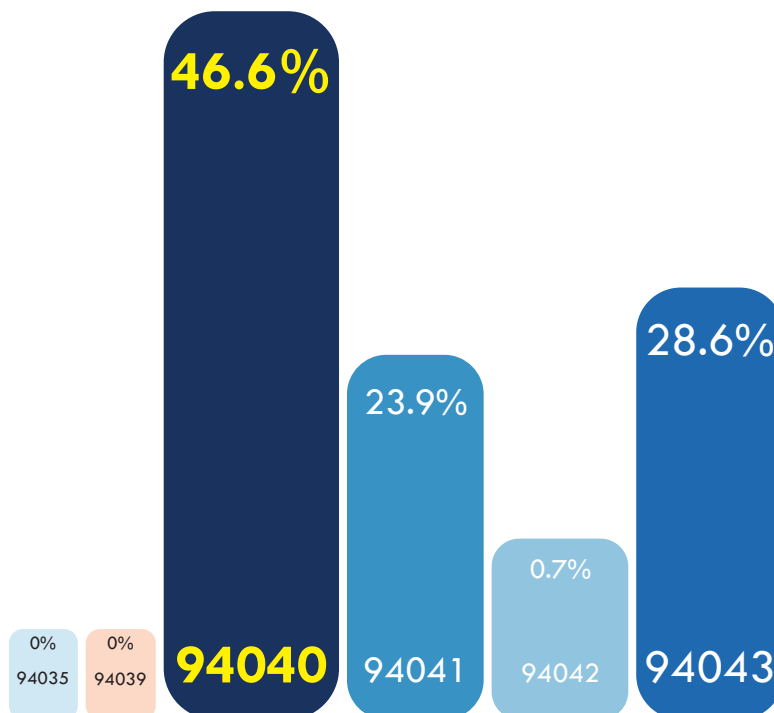
Q15 Do you have any **ADDITIONAL COMMENTS** or input concerning pickleball courts, needs, or any other comments?

- + This is a general open-ended question which provided various responses.
- + The majority re-emphasized the *NEED FOR A DEDICATED (8+ MINIMUM) PICKLEBALL COURT COMPLEX IN ONE LOCATION.*
- + Other common comments were *COURTS MANAGEMENT, NOISE REDUCTION CONCERNS,* and the *NEED FOR LIGHTED COURTS* to meet demand.

Q16 What is your **AGE?**



Q17 What is your **ZIP CODE?**



COMMUNITY MEETING

The in-person community meeting was held on Monday April 8, 2024 at the City of Mountain View Community Center. There was a total of 70 participants. The key goals of the community meeting were:

- + To provide information into the project background, goals, and an overview of the study.
- + To seek community input regarding their preferred locations and amenities for the pickleball court complex. This was Facilitated through a Q&A session, breakout groups, and comment cards.
- + To provide a timeline and next steps for the project.

The following is a brief overview of the feedback received by the community.

① PUBLIC COMMENTS

- + Do not plant trees around the courts as it creates leaf litter, more maintenance, and possible injuries.
- + Tennis and pickleball are complimentary; pickleball is a very inclusive sport, with a fast-learning curve, social, and growing. Prefer one central location, 12+ court minimum.
- + Would be nice to have a clubhouse where people can reserve courts, etc.
- + Court drainage is important.
- + Community model – how to design the courts so it promotes community and socialization?
- + Need to have a good base to have a smooth surface.
- + Add storage to store equipment – balls, paddles, etc.
- + Need to have a nearby electrical outlet, it can be used for a blower to remove debris from the courts.
- + The City is behind other cities in pickleball facilities.
- + Need water/drinking fountain and bottle fillers.
- + Players love to watch others play pickleball – layout courts to allow for that.
- + Provide spectator seating, especially for tournaments.
- + 12+ courts in one location.
- + Better to go bigger now, room for expansion if possible in selecting a site.
- + Management/reservation system is important, especially for beginner players as they get displaced by more experienced players.
- + Need lights. Most people play after work.
- + Access/walkways, design the pickleball complex keeping in mind other park's patrons.
- + Provide easy entry access that is welcoming.
- + Need to consider orientation of courts, north-south is preferable.

2 BREAKOUT GROUPS INPUT

Following the public comments, attendees were divided into breakout groups based on table assignments. Each group was tasked with reviewing the top three locations for the pickleball court complex and the most desired amenities. Below is a table that summarizes the results.

	#1 LOCATION	#2 LOCATION	#3 LOCATION	AMENITY #1	AMENITY #2	AMENITY #3
TABLE #1	CUESTA	GOOGLE	RENGSTORFF	STORAGE	X	X
TABLE #2	RENGSTORFF	CUESTA	WHISMAN	LIGHTS	WINDSCREEN	DIVIDERS
TABLE #3	CUESTA	SHORELINE	WHISMAN	LIGHTS	SHADE	BATHROOMS
TABLE #4	SHORELINE	RENGSTORFF	WHISMAN	LIGHTS	X	X
TABLE #5	WHISMAN	RENGSTORFF	CUESTA	LIGHTS	DIVIDERS	STORAGE
TABLE #6	CUESTA	X	X	LIGHTS	X	X
TABLE #7	CUESTA	SHORELINE	MOFFETT	LIGHTS	STORAGE	X
TABLE #8	CUESTA	MOFFETT	RENGSTORFF	LIGHTS	DIVIDERS	STORAGE
TABLE #9	CUESTA	RENGSTORFF	SHORELINE	DIVIDERS	SHADE	X
TABLE #10	CUESTA	SHORELINE	RENGSTORFF	LIGHTS	STORAGE	DIVIDERS
TABLE #11	RENGSTORFF	EAGLE	THADDEUS	LIGHTS	NOISE BARRIERS	WATER FOUNTAIN

3 COMMENT CARDS

At the end of the meeting each participant was given a comment card. There was a total of 64 responses. The results are summarized in the following diagrams.

Q1

WHAT LOCATIONS within the City of Mountain View (City-owned parks, land, etc.) **WOULD YOU LIKE TO SEE NEW PICKLEBALL COURTS INSTALLED?** Please rank them in order of preference, with 1 being the most preferred.

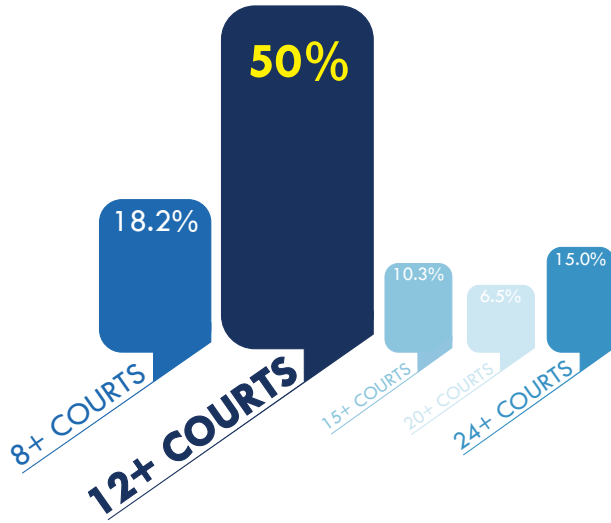
	1ST PREFERENCE	2ND PREFERENCE	3RD PREFERENCE
BUBB	X	1	X
CUESTA PARK	31	10	7
COOPER PARK	X	1	3
CRITTENDEN	X	1	2
EAGLE PARK	X	6	1
MCKELVEY	X	1	X
MOFFETT/ NASA	X	2	1
PIONEER PARK	X	X	1
RENGSTORFF PARK	17	13	5
SHORELINE PARK	5	6	5
SYLVAN PARK	X	1	2
THADDEUS PARK	X	X	1
WHISMAN PARK	3	5	7

- + **CUESTA** received the most #1 votes.
- + **RENGSTORFF** received the most #2 votes.
- + The #3 ranking was more uniform with Cuesta, Whisman, Rengstorff, and Shoreline receiving the most votes.



Q2

What is the **MINIMUM NUMBER OF DEDICATED PICKLEBALL COURTS** that **YOU WOULD LIKE TO SEE** if the City was able to build new, dedicated courts?



+ **50%** of the respondents **WANT** at least **12 COURTS** while **30%** **WANT 15 COURTS** courts or more.

Q3

What **AMENITIES** would you like to see with the pickleball courts? Please rank them in order of importance, with 1 being the most important.

		COURT DIVIDER	LIGHTED COURTS	SEATING / BENCHES	SHADE SHELTERS	SPECTATOR SEATING	WINDSCREENS	NOISE BARRIER	WATER FOUNTAIN	PADDLE RACKS
#1	8	28	1	5	X	2	3	X	X	
#2	18	6	2	6	X	6	3	2	X	
#3	7	X	9	6	X	11	2	5	X	
#4	5	X	9	5	X	6	4	5	1	
#5	1	6	6	3	4	X	5	8	3	
#6	X	2	2	4	3	5	3	3	5	
#7	X	X	3	4	6	X	6	4	2	
#8	2	2	X	1	9	1	2	3	5	
#9	X	1	X	X	2	2	3	5	5	

