2022

Annual Report

A *message from*
INTERIM CHIEF
MAX BOSEL

Our Values

- *Provide Exceptional Service: We value being responsive to the community's needs and seek to earn the public's confidence and satisfaction with fair and impartial services that are highly competent, professional, and accessible to all.*
- *Act with Integrity: We value a commitment to the nobility of policing, and the ethical standards of the organization and our profession. We are trustworthy, reliable and committed to doing the right thing, the right way, for the right reason.*
- *Treat Others with Respect: We value approaching every contact with a guardian mindset that embodies treating people with dignity and respect, giving them a voice and listening, being impartial and fair, and building trust in our interactions with the public and our colleagues.*

I have the privilege of being an interim representative of the men and women of the City of Mountain View's Police Department and presenting the department's 2022 Annual Report to the community.

In the following pages, the report provides an overview of your police department with a "snapshot" of the statistics that summarize the services the department provided to fulfill its mission to keep Mountain View safe and tackle crime through quality policing that secures the trust and support of the people it serves and protects.

Mountain View remains an overall safe city, but it is not immune from the challenges of crime and safety concerns. We work daily to prevent crime and foster trusting relationships with the people we serve. Our work embodies a community policing philosophy that collaborates with the resources from community-based organizations, mental health service providers, partners in the criminal justice system, and others to serve victims, hold offenders accountable, and help people seeking supportive resources.

Not captured in this report is the dedication of the dispatchers, field personnel, investigators, records staff, and other support professionals who work diligently to bring justice to those impacted by criminal acts, help those in need, and who work to keep Mountain View safe day and night. The men and women of this department are an amazing team of dedicated public servants who demonstrate an unwavering commitment to the values of exceptional service, integrity, and treating others with respect.

A LOOK AT MOUNTAIN VIEW

81,516

Population of Mountain View (U.S. Census Data)

29,852

Total Calls for Service
Includes dispatched and self-initiated responses.

1,502

Emergency calls
Officers were able to be dispatched and on scene in less than 4 minutes 51% of all calls.

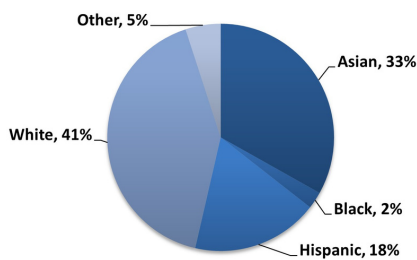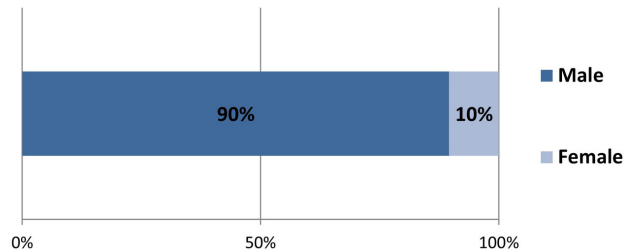| PER DAY	AVERAGE
Citations	3.05
Crimes Reported	11.59
Arrests	2.36
Dispatched Calls for Service	53.76
Police Reports Taken	20.27

DEPARTMENT AT A GLANCE

No call too small. That's the mentality the women and men of the Mountain View Police Department believe in, no matter the day, no matter the call. Our goal is to show up every day, in every interaction, with a compassionate mindset and to treat each person with dignity and respect. Ultimately, we strive to ensure we are reflective of the values our community believes in.
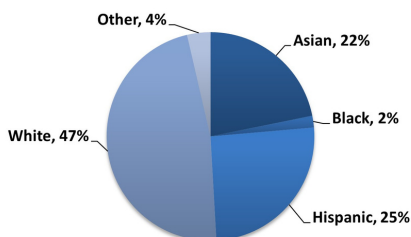
CITY OF MOUNTAIN VIEW

Other, 5%
Asian, 33%
White, 41%
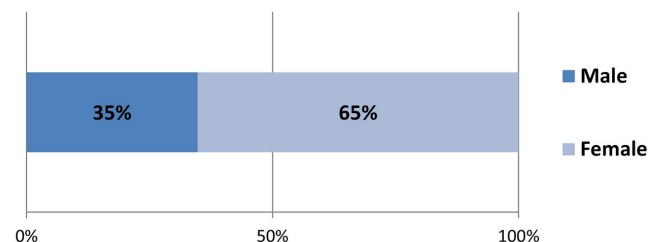Black, 2%
Hispanic, 18%

MVPD SWORN STAFF

90% | 10%
■ Male
■ Female

0% | 50% | 100%

MVPD PERSONNEL TOTAL

Other, 4%
Asian, 22%
Black, 2%
White, 47%
Hispanic, 25%

MVPD PROFESSIONAL STAFF

35% | 65%
■ Male
■ Female

0% | 50% | 100%
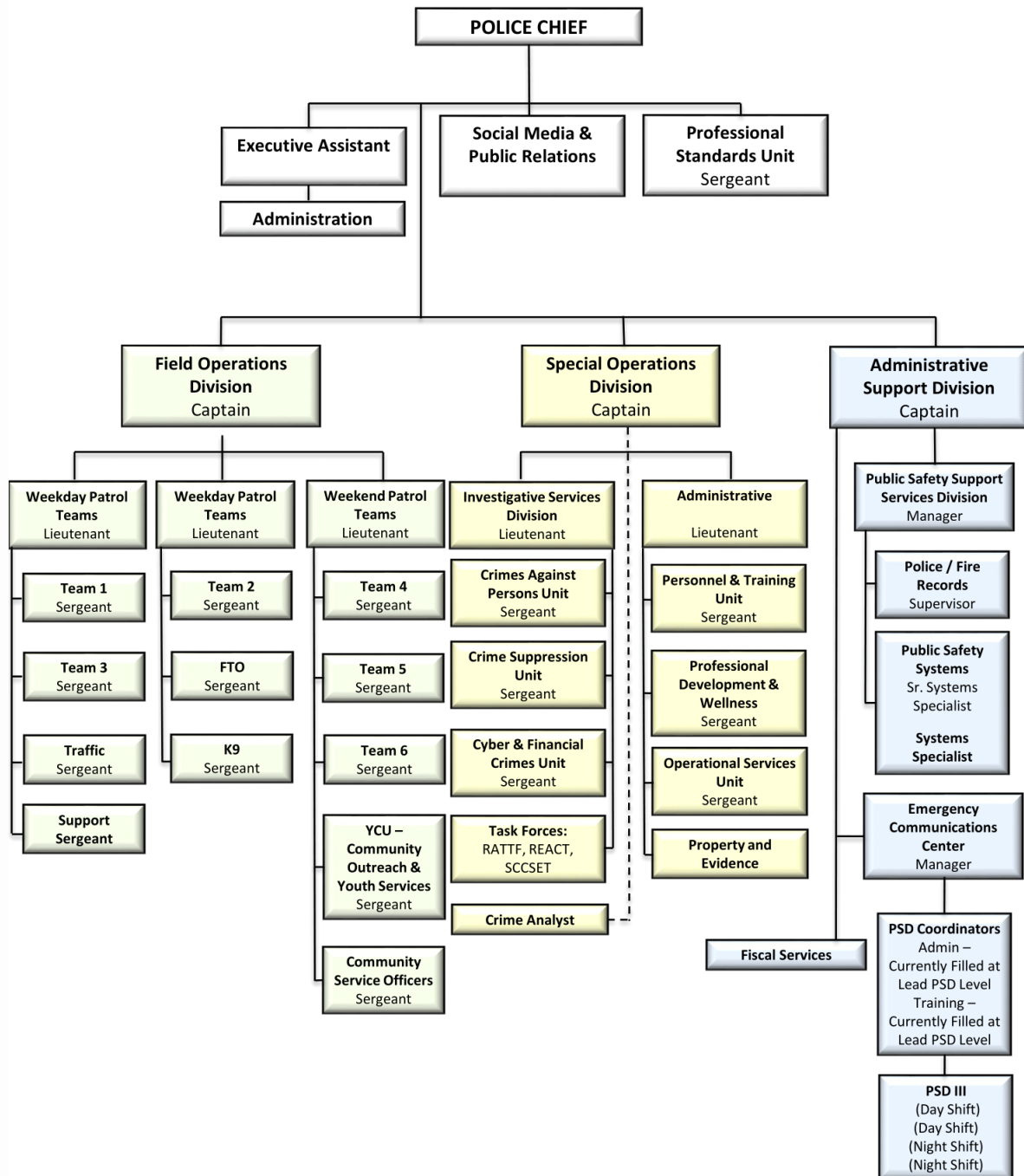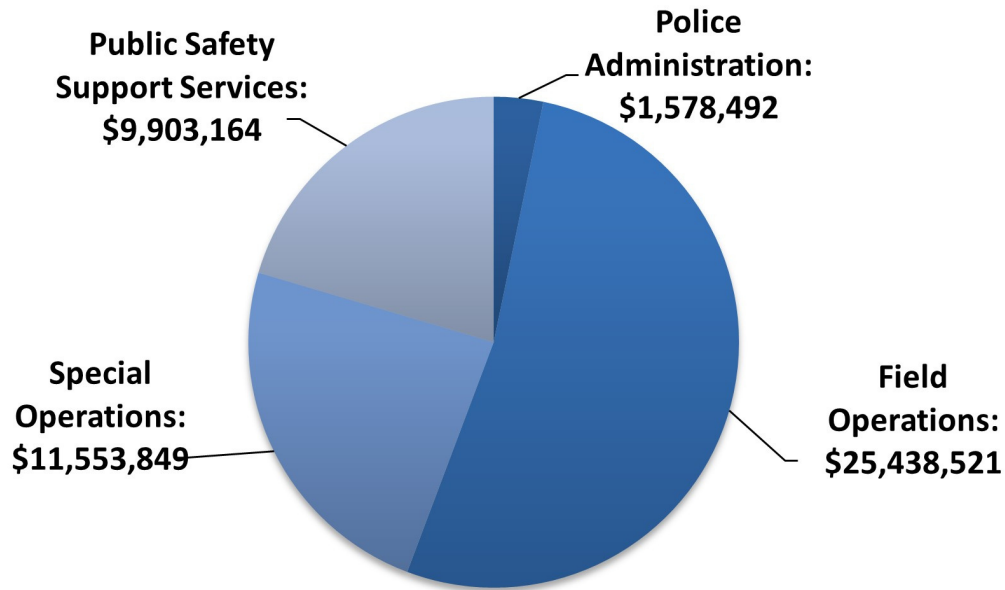
ORGANIZATIONAL STRUCTURE

Located in the heart of Silicon Valley, with a city population of 81,516, the Mountain View Police Department employed 144 full, regular, and limited period positions with a budget of just over $48 million in 2022.

BUDGET

ADOPTED BUDGET $48,474,026

Public Safety Support Services: $9,903,164

Police Administration: $1,578,492

Special Operations: $11,553,849

Field Operations: $25,438,521

In addition to the adopted budgets for each of the department's divisions, expenditures were broken down as follows:

- **Salaries and Wages**: $44,635,461
- **Supplies and Other Services**: $2,882,562
- **Capital Outlay**: $102,003
- **Interfund Expenditures**: $854,000

A majority of funding sources for the department are provided from the General Operating Fund. No funding came from any asset forfeitures in 2022. The Police Department also generated roughly $2 million in revenue, primarily from general licenses and permits, fines, local and state intergovernmental revenue and general service charges.

CRIME AT A GLANCE

Another year of round-the-clock effort to ensure our community is cared for and protected. Overall, the city remains safe. Crime trends we continue to see are predominantly property crimes, including burglaries and larceny, which includes thefts from vehicles. This continues to be a trend across the Bay Area.

Preventing crime and keeping our community safe continues to be a top priority for us. For MVPD, prompt responses to emergency calls, outreach efforts and engagement on social media and working in collaboration with county and community-based organizations allows us to provide supportive assistance, diversion and other services to those who may need it. These also help in reducing crime so that all who call Mountain View home can feel safe.

In 2022, we fully transitioned from the UCR Summary Reporting (SRS) to the National Incident Based Reporting System (NIBRS) reporting. The transition allowed for more detailed characteristics to be reported to the FBI regarding criminal incidents.

Under UCR, only the highest criminal offense that occurred on one incident would be reported to the FBI. NIBRS will allow for all the offenses within an incident to be reported. With the reporting of more criminal offense per case, this raised the total number of reported offenses that have occurred in Mountain View. The total number of crime reports went down from 2021 to 2022, while the total number of reported offenses went up.

GROUP 'A' OFFENSES PERSON CRIMES	TOTAL	GROUP 'A' OFFENSES PROPERTY CRIMES	TOTAL
Arson	36	Bribery	0
Assault Offenses		Burglary	442
Aggravated Assault	208	Embezzlement	8
Intimidation	73	Extortion	13
Simple Assault	429	Forgery	38
Homicide Offenses		Fraud Offenses	
Justifiable Homicide	0	Credit Card	32
Manslaughter	0	False Pretenses	159
Murder	1	Impersonation	37
Human Trafficking Offenses		Welfare Fraud	0
Commercial Sex Acts	0	Wire Fraud	0
Involuntary Servitude	0	Larceny Offenses	
Kidnapping	54	Pick Pocket	22
Prostitution Offenses		Purse Snatching	12
Assisting/Promoting Prostitution	0	Shoplifting	221
Prostitution	0	Theft from building	106
Purchasing Prostitution	0	Theft From Coin Operated Machine	3
Robbery	68	Theft from Motor Vehicle	656
Sex Offenses(Force)		Theft of Motor Vehicle Parts	183
Forcible Fondling	39	All Other Larceny	729
Forcible Rape	18	Motor Vehicle Theft	236
Forcible Sodomy	11	Stolen Property Offenses	78
Sexual Assault with an Object	3	Vandalism	361
Sex Offenses(Non-Force)		TOTAL PROPERTY CRIMES	3,336
Incest	0		
Statutory Rape	1	TOTAL GROUP 'A' OFFENSES	4,790
TOTAL PERSON CRIMES	941		

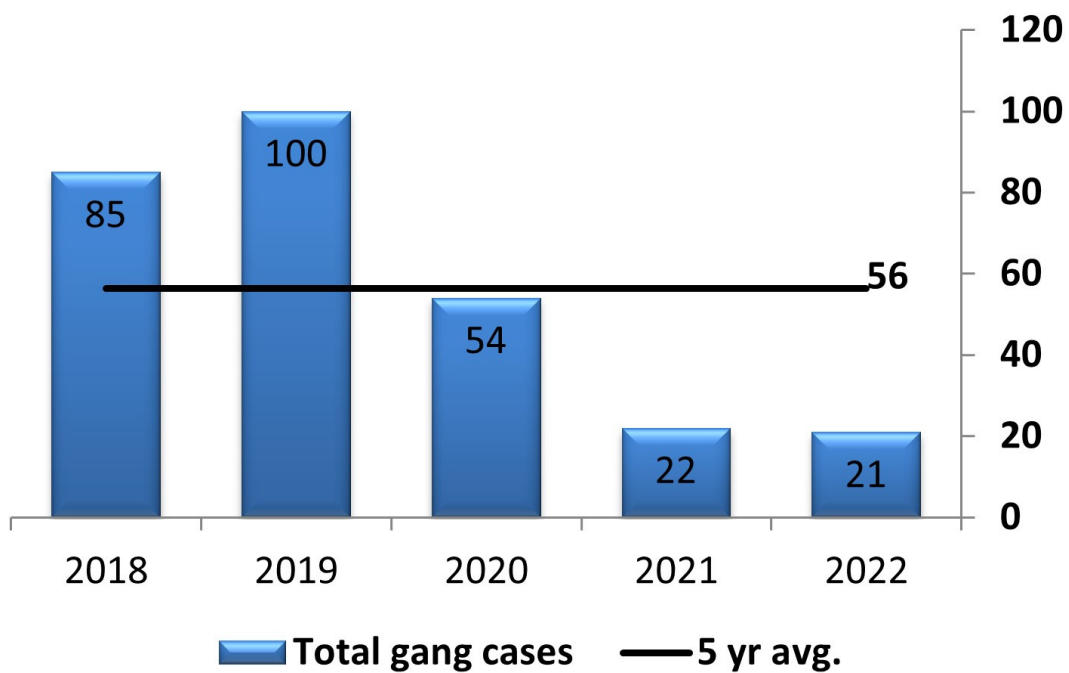| GROUP 'A' OFFENSES OTHER CRIMES	TOTAL	GROUP 'B' OFFENSES	TOTAL
Drug Offenses		Bad Checks	0
Equipment Violations	185	Curfew/Loitering	31
Violations	218	Disorderly conduct	181
Gambling Offenses		Driving under the influence	276
Betting	0	Drunkenness	0
Gambling Equipment	0	Non-violent Family offenses	0
Operating Gambling	0	Liquor Law Violations	0
Sports Tampering	0	Peeping Tom	0
Porn/Obscene Material	8	Trespassing	64
Weapon Law Violations	102	All other offenses	284
TOTAL OTHER CRIMES	513	TOTAL GROUP 'B' OFFENSES	836

GANG SERVICE VS. CRIME REPORTS
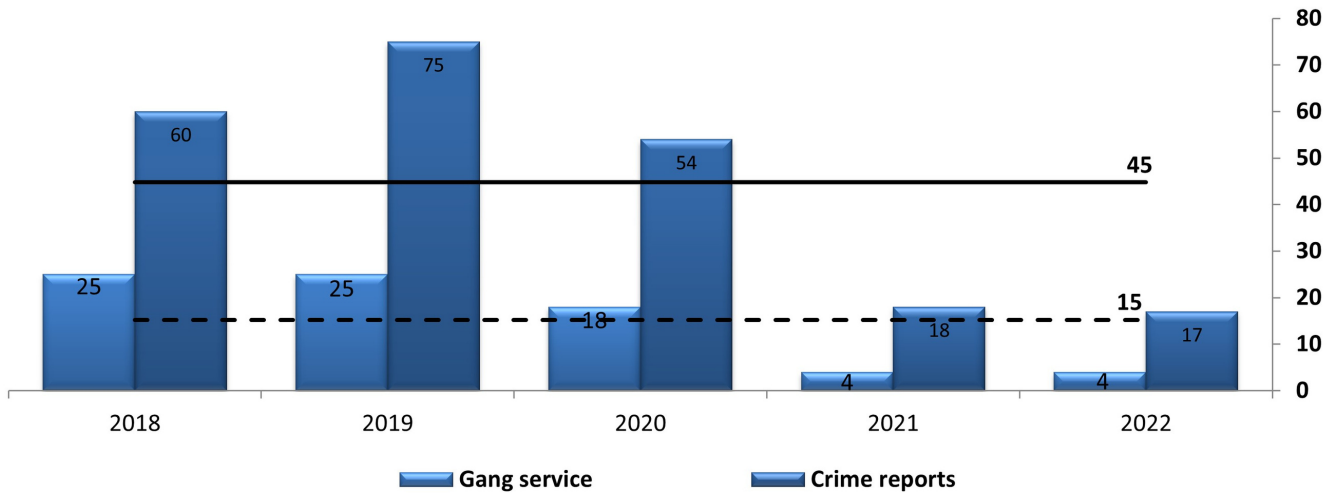
Gang Service is defined as a new gang registrant. The contact is recorded and a police report is written documenting their registration. **Gang Crime Report** is a crime report to note if a case is gang-related or a person in the case has a gang affiliation.
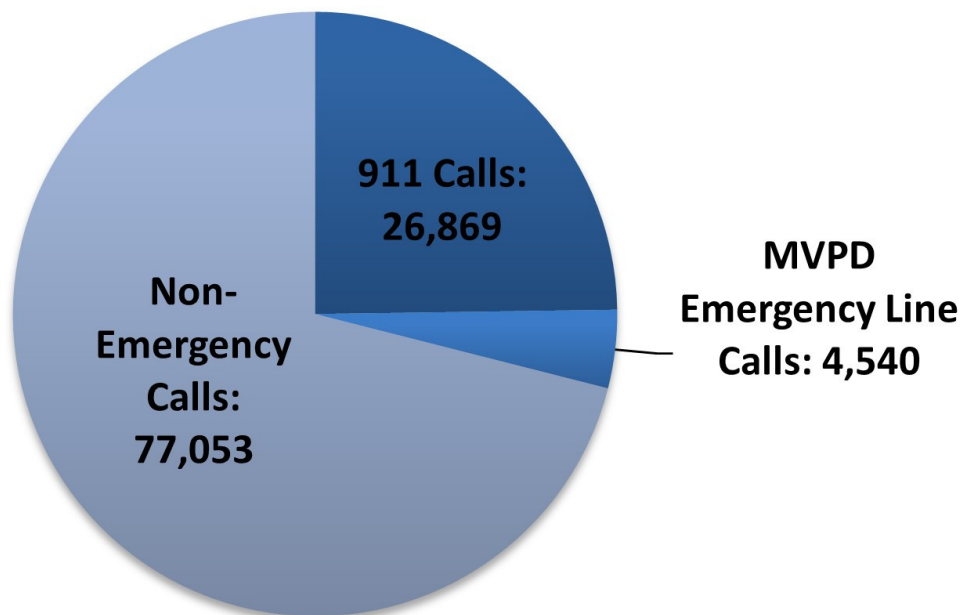
GANG CASES

CALLS PROCESSED BY ECC

911 Calls: 26,869

MVPD Emergency Line Calls: 4,540
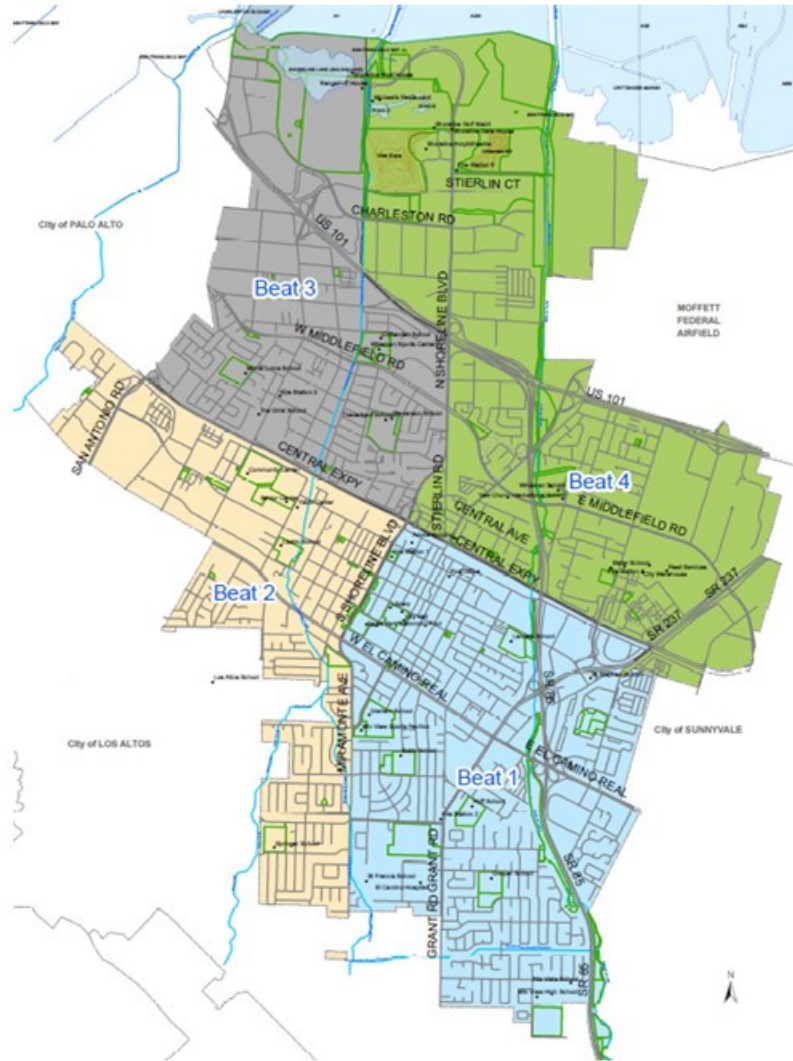
Non-Emergency Calls: 77,053

TOTAL NUMBER OF CALLS TAKEN IN 2022: 108,462

The Emergency Communications Center (ECC) is a fast-paced, Public Safety Communications Center that is open 24 hours a day, 365 days a year and staffed by a dedicated team of professional public safety dispatchers who process thousands of inbound and outbound calls a year. The team dispatches emergency response units, monitors statuses and provides assistance for Police, Fire, and Mid-Peninsula Regional Open Space District Rangers. The ECC also handles administrative and city departments requests from Police, Fire, Mid-Peninsula County Rangers; and after hours emergencies for Public Works and Facilities & Utilities. From providing life-saving medical instructions to updates on in-progress crimes to responding officers, Mountain View dispatchers are instrumental to the community and the public safety agencies they serve.

- **911: All 9-1-1 calls received by the ECC, including "abandoned" calls where a caller is no longer on the line – we have to call those back to ensure there was not an emergency.**

- **MVPD Emergency Calls: the 10 digit emergency lines used by allied law enforcement agency calls (CHP, Santa Clara County LE and Fire agencies, MIDPEN County Rangers), Fire/Burglar Alarm Companies, Emergency Callboxes from trails, Shoreline, City Elevators and fire stations, direct lines from Public Works and MOC – handling call outs for after-hours emergencies.**

- **Administrative calls: All interdepartmental calls from all PD/FD Admin Lines and all city departments such has; officer's line only, and the main police department number (X6344).**

DISPATCHED CALLS BY BEAT

Beat 3: 3,086	Beat 4: 3,119
Beat 2: 6,171	Beat 1: 7,130
Out of City/ Unspecified: 118	**TOTAL: 19,624**

OFFICER INITIATED CALLS BY BEAT

Beat 3: 1,632	Beat 4: 1,462
Beat 2: 2,341	Beat 1: 4,220
Out of City/ Unspecified: 573	**TOTAL: 10,228**

RESPONSE TIMES BY BEAT

Average		Median	
Beat 3: 16.1	Beat 4: 17.4	Beat 3: 9.3	Beat 4: 9.6
Beat 2: 16.1	Beat 1: 15.8	Beat 2: 9.1	Beat 1: 9.0
All: 16.2		**All: 9.2**	

In 2022, response time to "Emergency" and Priority 1 Events (first unit dispatched to first unit arriving) was 4 minutes or less 50.9% of the time. (764 out of 1,502 events)

Note: The total of the two event counts (29,852) is NOT indicative of total PD CAD event count or dispatch center workload. It is only those events generated by non-self-initiated "calls for service" (19,624) to which one or more "units" were dispatched and actually arrived, plus the count of officer-initiated events.

Other sources of CAD events (online, walk-in, others) to which no units were dispatched or where response was cancelled were not included in the above.

2022							
Race/Ethnicity - U.S. Census	Census	Victims	Witnesses	Suspects	Arrests	Citations	**All Contacts**
White alone	48.4%	39.84%	41.70%	27.10%	30.15%	27.34%	32.79%
Asian alone	33.3%	23.26%	13.90%	7.43%	7.20%	17.48%	14.44%
Hispanic or Latino	18.0%	23.83%	31.66%	36.93%	39.90%	30.80%	32.10%
Black or African American alone	2.4%	3.30%	3.76%	23.21%	17.75%	3.66%	10.84%
American Indian and Alaska Native	0.4%	0.31%	0.39%	0.21%	0.25%	1.55%	0.52%
Native Hawaiian and other Pacific Islander	0.0%	0.54%	0.48%	1.45%	1.15%	0.20%	0.80%
Other not reported on Census	N/A	8.92%	8.11%	3.68%	3.60%	18.98%	8.53%
TOTAL	81,516	2,937	1,036	2,421	2,000	1,997	**10,391**

Contact demographics capture the population that police came into contact with through the course of their duties. Readers should understand the data in these tables as a description of the department's total contacts.

Individuals can be in multiple categories of this table.

Contacts by the police are not necessarily reflective of the total population categories in Mountain View due to reporting patterns of crime, different risk of crime victimization, and movements of residents and non-residents in and out of the city.
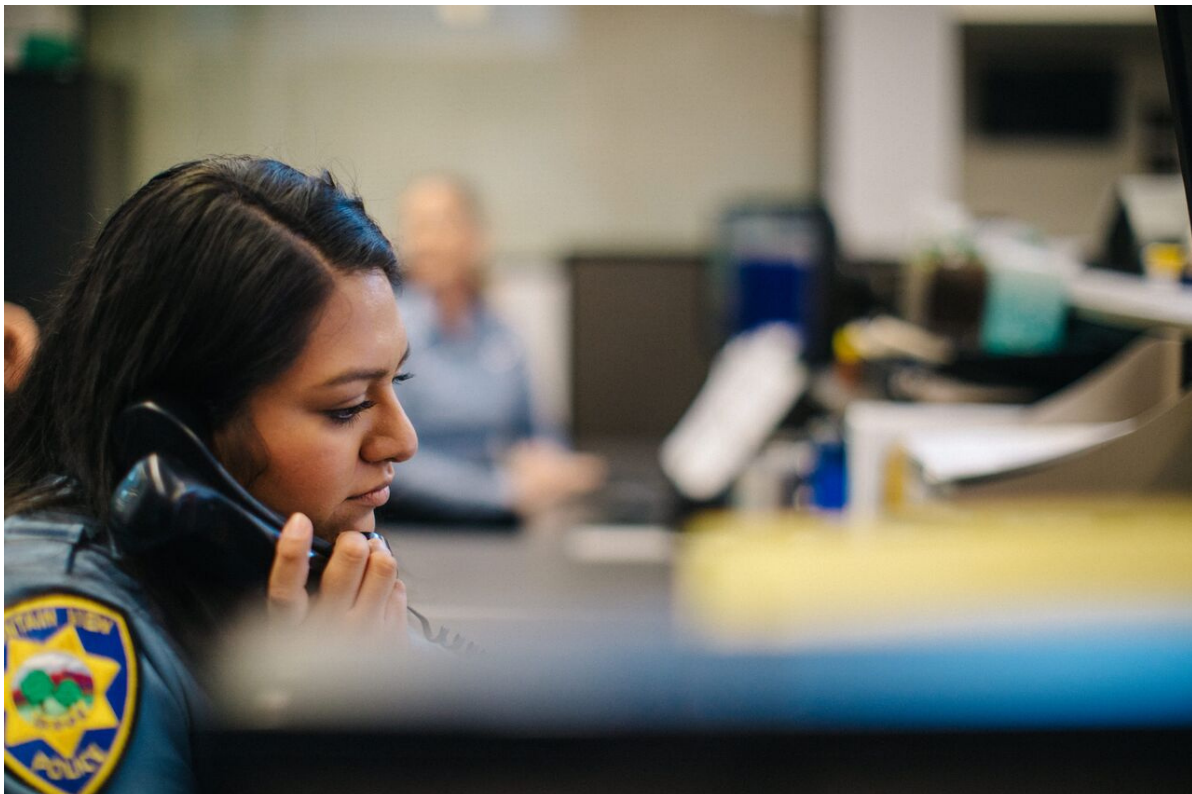
DATA ENTRY

Total Number of Case Reports: 7,401
Total Number of Warrants: 834

Sex Offender Registrants: 56
Sex Offender Violations: 4

CASES FILED WITH DA	CITATIONS	FIELD INTERVIEW CARDS
839	1,112	25

PROPERTY AND EVIDENCE

TOTAL ITEMS

Processed	7,757
Booked	3,430

GUNS BOOKED IN

Safekeeping	45
Evidence	25
Found	1
For destruction	20
Total	91
Returned to owners	9
Destroyed	67

NARCOTIC ITEMS BOOKED IN

Booked In:	
Narcotics	201
Paraphernalia	168
Items Destroyed:	
Narcotic	0
Paraphernalia	0
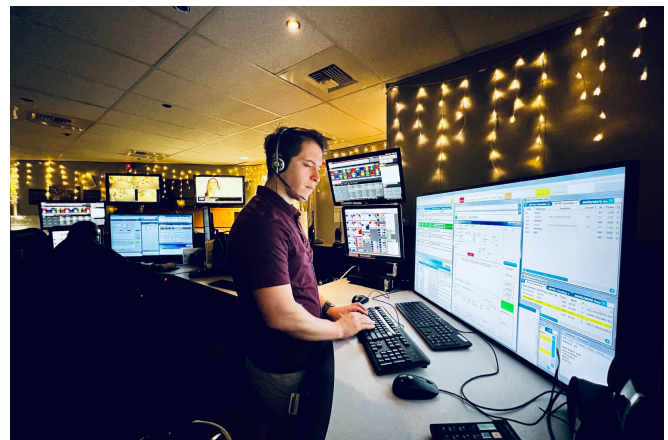
PROFESSIONAL STANDARDS

USE OF FORCE						
TYPE OF FORCE	INJURY					TOTAL
	None	Minor	Moderate	Major	Fatality	
Control Hold	0	0	0	0	0	0
Personal Weapon	0	0	1	0	0	1
Uncontrolled Takedown	5	1	0	0	0	6
Pepper Spray	0	0	0	0	0	0
Baton	0	0	0	0	0	0
CED (Taser)	0	2	0	0	0	2
BolaWrap	0	0	0	0	0	0
K-9	0	0	0	0	0	0
Ramming with Vehicle	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
Less Lethal Projectile	0	0	0	0	0	0
TOTAL	5	3	1	0	0	9

Total contacts in 2022: 29,852

PERSONNEL COMPLAINTS	
Sustained	2
Unfounded	2
Not Sustained	6
Exonerated	0
No Finding	0
Pending	2

COMMENDATIONS	
Officers	19
Awards	0

PURSUITS	
Initiated	2
Apprehended	1
Collisions	0
Injuries –Suspects	0
Injuries - Citizens	0
In Policy	2
Not in Policy	0

TRAFFIC

The police department's traffic team continued to enforce, educate, and engage with our community. Most notably, the Mountain View Police Department received a grant from the Office of Traffic Safety for 2022 to target traffic violations that are the primary cause of collisions, such as Distracted Driving and Driving Under the Influence.

While the pandemic limited group enforcement efforts to help mitigate the spread of the virus, our team individually continued to work to meet or exceed the requirements of the grant.
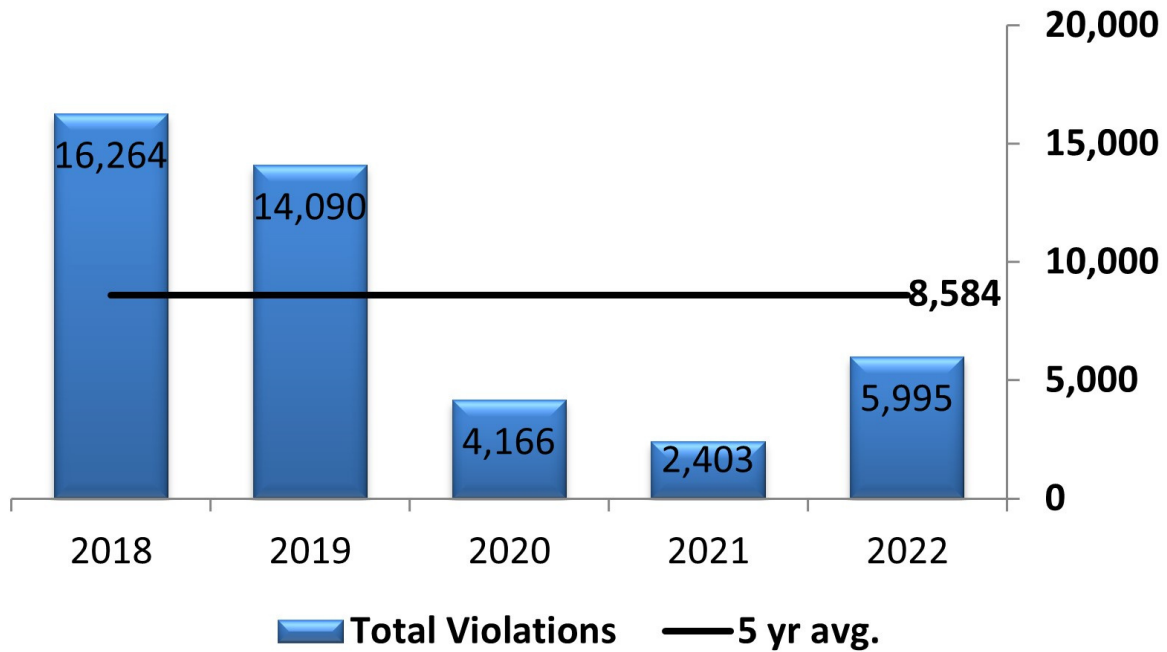
In 2022, we had one fatal traffic collision, a 47% decrease in injury collisions, a 64% decrease in private property collisions, and a 35% increase in non-injury collisions. Overall, we had a 14% increase in total collisions reported in Mountain View.
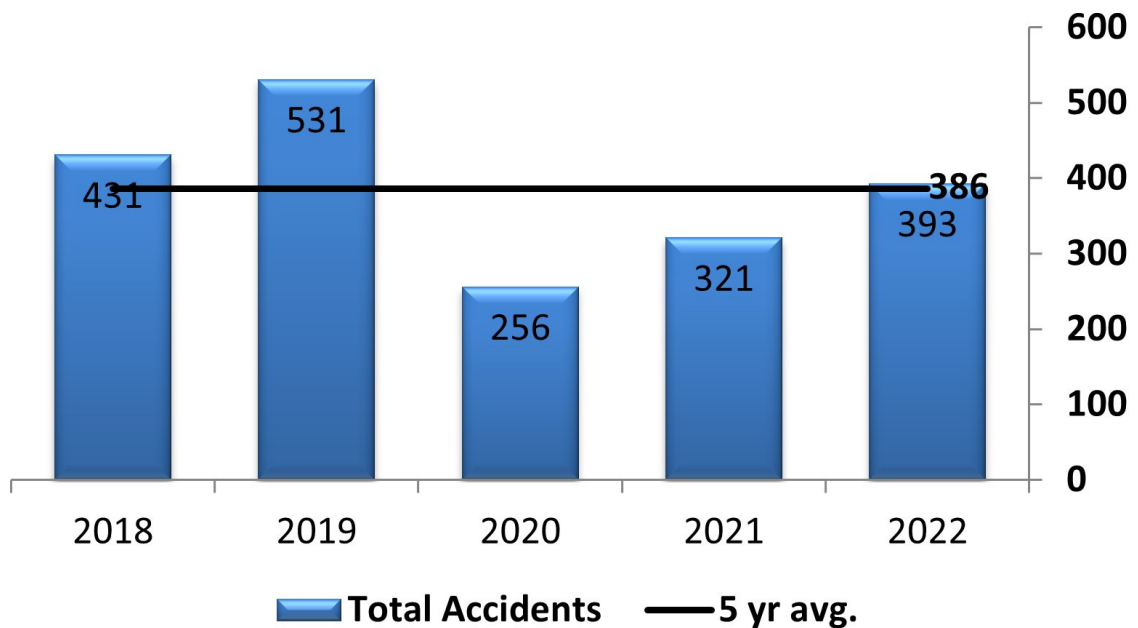
Our team continues to work to keep City roadways safe for all.

TRAFFIC

VIOLATIONS

16,264	14,090	4,166	2,403	5,995
2018	2019	2020	2021	2022

8,584

Total Violations ——5 yr avg.

ACCIDENTS

431	531	256	321	393
2018	2019	2020	2021	2022

386

Total Accidents ——5 yr avg.

Please note: Violations includes moving, non-moving, pedestrian, bicycle and parking violations.

K 9

The Mountain View Police Department has one of the longest-serving K9 programs in Santa Clara County. The team was successful this year despite one team being down for 8 months while the handler recovered from an on-duty collision where a DUI driver hit his patrol car.

In 2022, the K9s and their partners logged nearly 450 hours of training and were deployed 105 times. The K9 teams had four apprehensions, including three burglary suspects where the K9 tracked to their location and the suspects complied without resistance.

During an outside agency assist, suspects in an armed carjacking crashed the vehicle and fled on foot from the scene. Our K9 team responded and tracked one of the suspects through a heavily wooded area. The suspect was safely taken into custody and was found to be in possession of a loaded firearm.

Our K9 teams have also assisted the DEA Task Force at the San Francisco International Airport and Homeland Security Investigations for narcotics-related searches and continue to be popular attractions at community events.
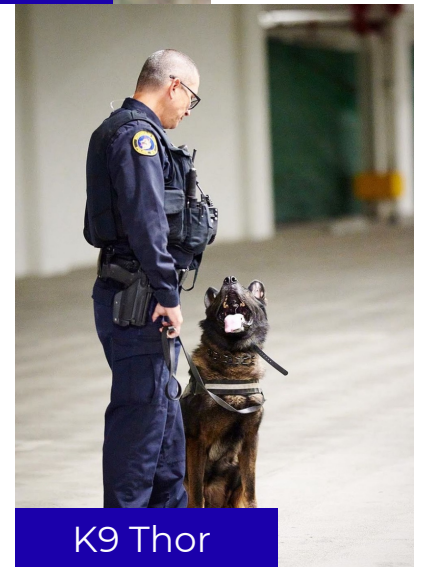
The K9 program continues to provide an invaluable service to the department and to the community.

K9 Maia
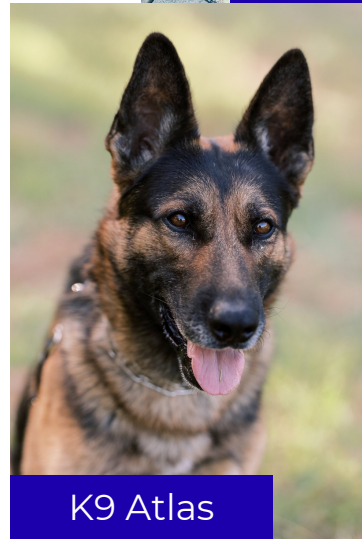
K9 Atlas

K9 Thor

YOUTH SERVICES

The Youth Services Unit (YSU) consists of three School Resource Officers (SROs), a Police Activities League (PAL) coordinator, a Sergeant, and police assistants. SROs facilitate enrichment and prevention programs and aim to help students overcome challenges, build confidence, and prevent antisocial behaviors. In partnership with the Mountain View Whisman (MVWSD) and Mountain View Los Altos (MVLA) school districts, these programs are hosted collaboratively between YSU and PAL.

The Mountain View Police Activities League (PAL) was formed to help bring together youth with the constructive influence of responsible adult role models, including police officers, through a variety of sports, educational, and recreational activities. The overall goal of PAL is to serve as an effective and powerful antidote to juvenile delinquency and provide positive mentorship between police officers and youth while building positive values and life skills.

PAL Boxing is held all year long with four sessions per week led by our SROs who seek to positively direct the students' energy, promote goal setting, and foster an environment of hard work and dedication. Many students have seen success in local competitions. The PAL Mentoring Program continued to meet weekly in 2022 at Castro and Monta Loma elementary schools, providing services for 38 students. This school year, a new leadership-style mentoring program was created and served 18 students at Graham Middle School. YSU continued annual programs such as Dreams and Futures, which hosted 88 children between 4th and 8th grade over four summer weeks. In December 2022, the Cops That Care program provided toys, games and hygiene supplies to over 1,200 children.

NEIGHBORHOOD AND EVENT SERVICES (NES)

The Neighborhood and Event Services unit works with community groups and transitional housing partners to provide relief for people experiencing homelessness. Additionally, NES assists in connecting county-wide social service groups with this vulnerable population.

In 2022, the City of Mountain View continued its partnership with the LifeMoves interim housing community, which is a part of the state's Project Homekey program. NES referred over 100 people in Mountain View to the program. The City also partnered with MOVE Mountain View to provide safe locations to park for individuals and families living in vehicles. NES referred approximately 15 different individuals and families to this program. The unit's connection to other county social service groups led to roughly 45 additional people referred to much-needed services. Through this effort, approximately 10 single adults and 2 families were placed in permanent housing.

On October 1, the Mountain View Police Department began enforcement of the Narrow Streets Ordinance (Measure C), Bicycle Lane Parking Restrictions, and resumed enforcement of all timed parking. Prior to enforcement, NES provided extensive outreach and education to those who were previously determined to be in violation of Measure C. Additionally, this outreach and education provided another opportunity for NES to refer those individuals contacted to numerous county-wide social service groups.

Also, part of the NES Unit is the Cannabis Compliance Officer (CCO), whose duties include developing, organizing, and coordinating regulatory procedures related to cannabis establishments in Mountain View. At this time, one non-retail cannabis business applicant is working their way through the process to join the Mountain View business community.

COMMUNITY EVENTS	
Community presentations	2
Community events attended	15

INVESTIGATIVE SERVICES

The Investigative Services Division (ISD) encompasses the Crimes Against Person's Unit (CAP), the Crime Suppression Unit (CSU), the Cyber and Financial Crimes Unit (CFCU). ISD also oversees Mountain View officers who are assigned to the Santa Clara County Regional Auto Theft Task Force (RATTF), the Santa Clara County Specialized Enforcement Team (SCCSET), and the Regional Enforcement Allied Computer Team (REACT).

In November 2022, five men were arrested in connection with two separate incidents that occurred at the Chris Stapleton concert in June 2022. One of the incidents resulted in the death of a man. The Crimes Against Person's unit collaborated with state and federal partners to identify and arrest all five subjects without incident, marking one of the largest, recent operations ever led by Mountain View personnel in our department's history. During this past year, CAP also re-opened a 1992 cold case homicide where new evidence led to the arrest of a suspect who is pending trial. CAP also investigated numerous child-related crimes, robberies, and other violent crimes.

The Crime Suppression Unit (CSU), which investigates property crimes, narcotics cases and arsons, had a busy year as burglaries and thefts continued to be a regional trend that have impacted communities across the Bay Area. CSU also supports patrol and other investigative units with surveillance for cases they are working. In one of the incidents investigated by CSU in June 2022, a detective developed information of a narcotics dealer who was selling drugs to students at a Mountain View middle school. A long investigation led to the discovery of narcotics and firearms in addition to the arrest of the suspect.

The Cyber and Financial Crimes Unit (CFCU) supported MVPD Investigative Services Division criminal investigations by performing digital forensic examinations on 298 devices, ranging from memory cards, thumb drives and phones, tablets, computers, and vehicle infotainment systems. By performing digital forensic examinations and providing technical expertise, the CFCU is an asset not just to MVPD, but to numerous Bay Area law enforcement agencies and regional task forces. Several CFCU members were selected for specialized training at the National Computer Forensic Institute, a training facility run by the United States Secret Service's Criminal Investigative Division that is dedicated to providing instruction on digital evidence and cyber-crime investigations. The CFCU is an active and contributing participant to the Silicon Valley Internet Crimes Against Children (SVICAC) Task Force, which focuses specifically on investigating technology-facilitated child sexual exploitation and Internet crimes against children. CFCU performed 22 ICAC investigations and 64 fraud and cyber-crimes investigations in 2022.

STAYING CONNECTED

The Mountain View Police Department values its ability to stay connected with residents and with audiences that extend well beyond our city limits. Our doors are always open, and you can find us on any of the following platforms to stay in touch, ask questions, or get connected with department personnel.

Website: www.mvpd.gov

Social Media Platforms:

Mountain View Police Department

@MountainViewPD

@MountainViewPD

@MountainViewPD

Address: 1000 Villa Street
Mountain View, CA 94041

Lobby Hours: 8am to 5pm
Monday thru Friday
Weekends: Appointment only

Narcotics Hotline: 650-961-5800
Abandoned Vehicle Hotline: 650-903-6358
Emergency: 9-1-1
Non-emergency & Records: 650-903-6344